

ASS. REC. BY:

Surveyor: Steve

REF: CS3/CTI/19012077/EC#302

Special Instruction:

ASSIGNMENT (Office)

From (Person): Chong Boon Sen

of CTI

Date/Time: 5/7/19 @ 1.44pm

Estimated Cost:

Bill to:

OD  TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLD 6729D

Insured: SLA 8144B

at Workshop w/s Sackun Motor Repairs

Tel: 9450 7078

of 2 Yishun Ind. Street # 08-17 Northpoint Bizhub.

Policy No: DMPCSN130401718011

Claim No: SNM19D202282C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 18/5/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10.40am @ 17/19

Person Contacted: Jim

Vehicle IN  OUT

Date/Time	Action/Instruction
	<u>Yishun (X)</u>
	<u>SLA 8144B - X</u>
	<u>SLD 6729D - X</u>

Steve

REF:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/h: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_  
 (Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lump Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

N/S	O/S
X	X

Veh No: SLO 67290 Rego: 27/6/16  
 Type: M.Cy / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Subaru Forester Yr: 1995  
 Colour: Blue A/C: Insured / Std / NI /  
 Sp. Reading: 54210 T/Rvlin: Insured / Std / NI  
 Eng/No: \_\_\_\_\_  
 C/No: JF1STSKCSGG970800  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / NS/Rim / STD / R/Rim or  
 Tyre Size: F: \_\_\_\_\_ R: \_\_\_\_\_  
225/60R15  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 5 mm R/Bal. 5  
 L/Bal. 5 mm L/Bal. 5  
 D.O.A. 18/5/19 D.O.I. 9/7/14  
 Survey held at S A A ban  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to co

Date / Time / Action / Instruction  
MV - 80K 2K-3K, 3 days  
  
10/11/2019

Date/Time, File Pass to?  : Prel. Report  
 : Final Report  
 Date/Time, File Return to?  
 Report Format: PRS  
 Lump Sum / I.B. / ( )

Days Of Repair: 3  
 Resurvey No. of Trip: 2

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech Invs (\$)  
 : Weekend (\$)

Survey For: 180  
 Transportation  
 ) S.R. S  
 ) Hires  
 ) Catering  
 )  
 )  
191

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jul 2019		10 Jul 2019 17:09 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:									
Main Claimant:	<b>SOH YAK SIANG, ID: S7101277H</b>								
Vehicle Reg. No.:	<b>SLD6729D</b>	Date of Loss:	<b>18/05/2019 09:00 - :59</b>						
Claim Type:	<b>TP / SNM19D202282C02</b>	Policy/Cover Note No.:	<b>DMPCSN30401718011</b>						
Vehicle Reg. No. (Insured):	<b>SLA8944S</b>	Policy No. (Claimant):	<b>GA419961</b>						
		Excess:	<b>S\$0.00</b>						
Repairer:	<b>Saaban Motor Repairer (Yishun) 2 Yishun Industrial Street 1, #08-17 Northpoint Biz Hub, 768159 Yishun - Tel:</b>								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by <b>Chong Boon Sen</b>]</b>								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288</b>								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b>] ... <b>[Final Rpt due 19/07/2019]</b></b>								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>				<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>					
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, 5 July 2019 1:44 PM  
**To:** lynn\_shah@aviva-asia.com; gi\_claims@aviva-asia.com  
**Cc:** bonnie kwok; Information aapl; assignments  
**Subject:** SLD6729D AND SLA8944B AND SLR6112J ON 18.5.19 / OUR REF: SNM19D202282

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**Chong Boon Sen**  
Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1277H
Vehicle Details	
Vehicle No.:	SLD6729D
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jul 2019
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0I-L CVT AWD SR
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	FB20Y258074
Chassis No.:	JF1S1J5KC5GG070800
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$15,408.00
Original Registration Date:	27 Jun 2016
First Registration Date:	27 Jun 2016
Transfer Count:	1
Actual ARF Paid:	\$15,408.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2026
PARF Rebate Amount:	\$11,556.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,000.00
COE Rebate Amount:	\$38,982.00
<b>Total Rebate Amount:</b>	<b>\$50,538.00</b>

The information contained herein is correct as at 10 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/05/2019 12:39
Date Of Accident	18/05/2019 09:35
Exact Location Of Accident	CTE TOWARDS CITY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD6729D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SOH YAK SIANG
NRIC No	S7101277H
Email Address	SYS6062@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81013831
Alternative Phone No	OTHERS-81013831
<b>Vehicle Particulars</b>	
Manufacturer	SUBARU
Model	FORESTER 2.0I-L CVT AWD SR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA419961
Cover Note Number	22/11/2018 - 21/11/2019

### Driver

Name of Driver	SOH YAK SIANG
NRIC No	S7101277H
Date Of Birth	18/01/1971
Occupation	INDOOR
Date Of Driving Pass	20/07/1992
Driving Experience	26 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81013831
Fax Number	
Contact Number	OTHERS-81013831
Email Address	SYS6062@GMAIL.COM

Address	BLK 794 WOODLANDS DRIVE 72 #09-25
Postcode	730794
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	4
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM BEE YEN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED SKETCH PLAN BY DRIVER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLA8944B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GONG BIYUN
NRIC/Passport Number	S8979106E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SLR6112J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MUHAMMAD JEMAL BIN AMSAH
NRIC/Passport Number	S8429364D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

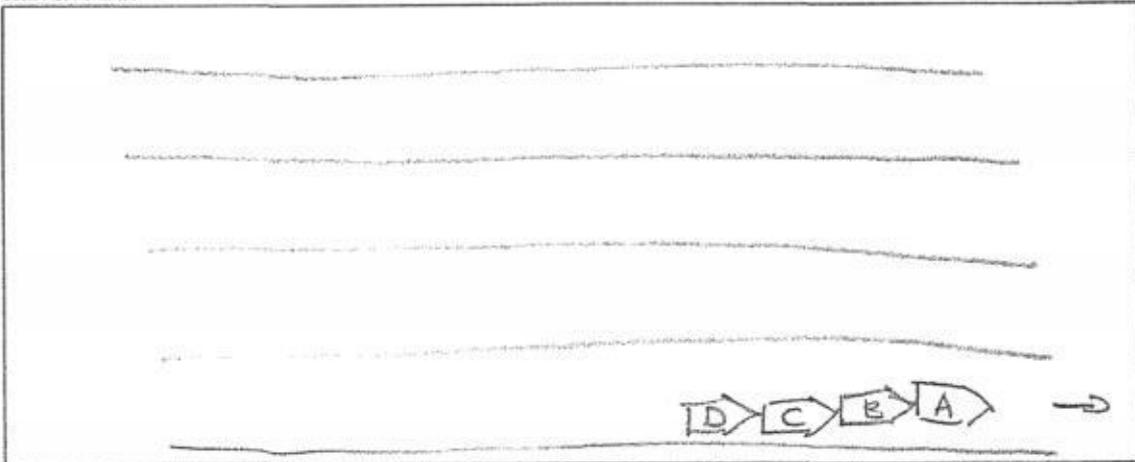
**DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number	SLA9164D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANG CHIN SOON
NRIC/Passport Number	S8117479B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

Date of accident: 18/5/19 Time: 0935am Location: CTE towards City  
 My Vehicle A: SLD6729D Vehicle B: SLA8944B Vehicle C: SLR6112J Vehicle D: SLA9164D

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicles in front of me stopped. I stopped my car. Vehicle B also stopped in time. From my rear mirror, I saw vehicle B ~~was~~ already stopped. Rear vehicle hit vehicle B and vehicle B hit onto me, (Vehicle A), checked that there is no injury.

Veh B: Gong Biyun / 58929106E

Veh C: Muhammad Jamal Bin Anisah  
58429364D

Veh D: Ang Chen Soon / 58117479B.

Claim OD/TP at Ah Lim Motor     Claim OD/TP at other workshop     Reporting Only

Remarks: Please forward a copy of my efile accident report to:  
 My workshop: Saaban Motor  
 Email address: sys662@gmail.com  
 & myself: Soh Yak Siang  
 Email address: sys662@gmail.com

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

  
 Policyholder's Signature  
 Date & Time: 18/5/19  
12.20pm.

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:  
 AH LIM MOTOR COMPANY

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 18/5/19

12.20 pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

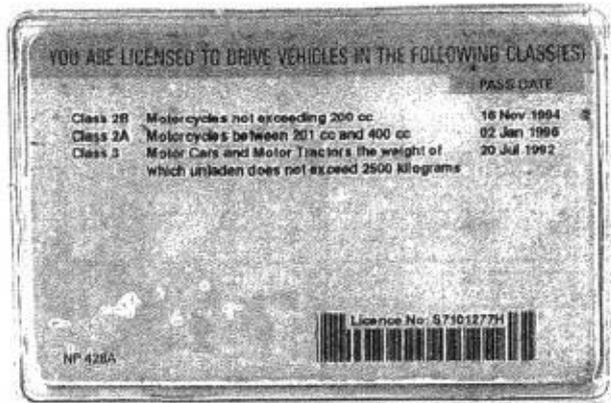
Name:

NRIC/FIN No.:



Sp. 8101 3831

Email .s456062@gmail.com.



Lim Bee Yen (P).

Sp  
by No  
ca: Res  
Total: 2



redefining / insurance

AXA Insurance Pte Ltd  
 ☎ 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 ☎ (65) 6880 4740  
 ✉ customer.care@axa.com.sg  
 🌐 www.axa.com.sg

## Certificate of Insurance

account number  
17120

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 -Road Transport Act, 1987 (Malaysia)  
 -Motor Vehicles (Third-Party Risks ) Rules, 1959 (Malaysia)

### Policy details

Policyholder name	SOH YAK SIANG	Certificate number	GA419961 / 1
Cover	Comprehensive	Chassis number	JF1SJ5K5CG070800
Plan name	Essential	Engine number	F620Y258074
NCD applicable	20%		
Vehicle registration number	SLD6729D		
Period of Insurance	from 22/11/2018 to 21/11/2019 (both dates inclusive)		
Finance loan company	MAYBANK SINGAPORE LTD		

### Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS	Basic Own Damage Excess	SGD 600.00
	Windscreen Excess	SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

### Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

### Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)  
 8 Shenton Way, #24-01, AXA Tower,  
 Singapore 068811  
 Customer Centre, #B1-01

1 of 3



**POLICYHOLDER ACKNOWLEDGEMENT FORM**

Date: 12/5/14  
To: Owner of Vehicle Number: SLD 67290

The following has been advised to you via your workshop, AH LIM MOTOR COMPANY through their staff, ZI/A/EILEEN/MUI HONG

Please tick the applicable box if you had been advised on any of the following:

- You had been advised by the workshop that in the case that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- You had been advised by the workshop on the liability and merits of the case accordingly.
- You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- There will be no cancellation/withdrawal of the Own Damage claim once the order of spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
- The estimated waiting time for the spare parts to arrive is \_\_\_\_\_. The estimated arrival time does not include the repair period.
- You will be driving the vehicle out despite being advised by the workshop mechanic/ personnel that the vehicle may not be road worthy.
- For vehicles below three (3) years old or under warranty with a local distributor, your insurance company will use only original parts to repair your vehicle.  
  
For vehicles above three (3) years old and no longer under warranty with a local distributor, your insurance company will be carrying out repairs where any damaged part that can be repaired will be repaired and any part that needs to be replaced will be replaced using **any combination** of original parts and/or original equipment manufacturer (OEM) parts and/or second-hand parts.
- You had been advised by the workshop of the Twelve (12) months warranty for Own Damage repairs on workmanship related to the accident.
- For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Damage claim.
- Others \_\_\_\_\_

Signed and acknowledged by:

[Signature]  
Name and signature of policyholder/ authorized driver\* and company stamp (where applicable)

\*authorized driver to either the named drivers as per motor insurance policy or in the case of commercial vehicles, permitted drivers who are permitted to drive the insured Vehicle.

[Signature]  
Name and signature of workshop personnel including company stamp



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jul 2019		10 Jul 2019 17:09 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: -, Co. Reg. No.: -									
Main Claimant: <b>SOH YAK SIANG</b> , ID: S7101277H									
Vehicle Reg. No.:	<b>SLD6729D</b>	Date of Loss:	18/05/2019 09:00 - :59 [34 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / SNM19D202282C02</b>	Policy/Cover Note No.:	DMPCSN30401718011						
Vehicle Reg. No. (Insured):	<b>SLA8944B</b>	Policy No. (Claimant):	GA419961						
		Excess:	S\$0.00						
Repairer:	<b>Saaban Motor Repairer (Yishun)</b> 2 Yishun Industrial Street 1, #08-17 Northpoint Biz Hub, 768159 Yishun - Tel:								
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Chong Boon Sen</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 19/07/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SLD6729D (SNM19D202282C02)  
 [SLA8944B]  
 TP  
 SOH YAK SIANG  
 May 18 2019 9:00AM  
 [-]  
 Saaban Motor Repairer

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a> <input type="checkbox"/>	
<b>Video</b>			1 per page <input type="checkbox"/>	
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:49	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
2	18/05/19 12:49	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
3	18/05/19 12:49	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
4	18/05/19 12:50	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
5	18/05/19 12:50	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
6	18/05/19 12:50	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input type="checkbox"/>
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:57	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
2	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
3	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
4	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
5	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
6	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
7	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
8	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
9	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
10	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
11	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
12	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
13	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
14	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
15	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
16	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>
17	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
<b>Ah Lim Motor Company (AMK)</b>				
18	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
19	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
20	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
21	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
22	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
23	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
24	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
25	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
26	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
27	18/05/19 12:54	<b>Accident Photo</b> [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
<b>LKK Auto Consultants Pte Ltd (HQ)</b>				
No	Relabel/Reorder		Thumbnail	Print
1	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
18	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
19	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
20	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
21	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
22	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
23	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
24	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
25	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
26	12/07/19 17:37	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
27	12/07/19 17:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
28	12/07/19 17:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
29	12/07/19 17:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
30	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
31	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
32	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
33	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
34	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
35	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>
36	12/07/19 17:38	<b>Photographs of Damaged Parts</b>	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
37	12/07/19 17:38	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
38	12/07/19 17:38	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
39	12/07/19 17:38	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
40	12/07/19 17:38	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
41	12/07/19 17:38	Photographs of Damaged Parts	Load JPG	<input checked="" type="checkbox"/>
42	12/07/19 17:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
43	12/07/19 17:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
44	12/07/19 17:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
45	12/07/19 17:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:56	Sketch Plan <small>[Linked Accident Report Documents]</small>	Load TIF	

### Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:49	Video - Accident	Load AVI	
2	18/05/19 12:49	Video - Accident	Load AVI	
3	18/05/19 12:49	Video - Accident	Load AVI	
4	18/05/19 12:50	Video - Accident	Load AVI	
5	18/05/19 12:50	Video - Accident	Load AVI	
6	18/05/19 12:50	Video - Accident	Load AVI	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:57	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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6	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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11	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
15	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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19	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
20	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
21	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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24	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
25	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
26	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
27	18/05/19 12:54	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	18/05/19 12:56	Sketch Plan	Load TIF	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin: 5px 0;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/CT119012077/ECF3E2

**Date:** 30/08/2019

#### REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd.	Policy No: DMPCSN30401718011	
Claimant Vehicle No : SLD6729D	Insured Vehicle No : SLA8944B	
Date of Loss: 18/05/2019	Nature of Claim: TP	Claim No: SNM19D202282C02

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: <b>SLD6729D</b>	
Make & Model: SUBARU FORESTER, 2.0 XT (A)	Engine No: FB20Y258074
Reg. Date: 27/06/2016 (Man. Year: 2016)	Chassis No: JF1SJ5KC5GG070800
Colour: Blue	Odometer: 54210 km
Engine Capacity: 1995 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): <b>Market Value/New Car Price</b>	

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 225/60 R18	Rear Tyre Size: 225/60 R18	
Front Left Side: Michelin 5 mm	Rear Left Side: Michelin 5 mm	
Front Right Side: Michelin 5 mm	Rear Right Side: Michelin 5 mm	

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

#### INSPECTION

Date of Assignment: 10/07/2019		
Date Inspected: 09/07/2019	Inspected At:	Saaban Motor Repairer (Yishun) 2 Yishun Industrial Street 1, #08-17 Northpoint Biz Hub Singapore 768159
Estimated Period of Repair: 3.0 days		

**Adjuster:** CHEN TSUE YEE

**Manager:** CELINE FONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 29 Jul 2019)
<b>Parts:</b> M1-SUV	SUBARU FORESTER 2.0 XT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLD6729D)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >