

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 26 July 2019 9:16 AM  
**To:** Andre Chow En De; Admin-D (LKKAUTO); Admin A; 'Henry Kao Cai Jie'  
**Cc:** CWS Motor Claims; Claim Workflow System  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

Dear Henry,

Kindly assist on liability.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>  
**Sent:** Friday, 26 July 2019 9:12 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Henry Kao Cai Jie' <HenryKao@msfirstcapital.com.sg>  
**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Claim Workflow System <cwsmotorclaims@first-insurance.com.sg>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

Hi Officer in Charge,

Any update on the liability?

Henry, no action from your assigned loss adjustor. Please take note.

Regards  
Andre

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**From:** Andre Chow En De  
**Sent:** Tuesday, 23 July, 2019 9:41 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Henry Kao Cai Jie' <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

Hi Officer in Charge,

Any update on the liability?

Regards  
Andre

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 16 July, 2019 9:21 AM  
**To:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Henry Kao Cai Jie' <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

**This email was sent from outside of your organisation**

Dear Andre,

Appointment confirmed.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]  
**Sent:** Monday, 15 July, 2019 5:13 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Henry Kao Cai Jie <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

Hi Officer in Charge,

Any update?

Regards  
Andre

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**From:** Andre Chow En De  
**Sent:** Monday, 15 July, 2019 9:34 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Henry Kao Cai Jie <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

Dear LKK,

Kindly arrange for a survey on 16.07.2019 at 4pm, 209 Pandan Gardens.

Regards  
Andre

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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 9 July, 2019 8:38 AM  
**To:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Henry Kao Cai Jie <[HenryKao@msfirstcapital.com.sg](mailto:HenryKao@msfirstcapital.com.sg)>  
**Subject:** SURVEYOR APPOINTED; OUR REF : D19004435MFSH ; YOUR REF: SLL9404D

**This email was sent from outside of your organisation**

Dear Sir/Madam

PRI Request For **SLL9404D** Accident Involving **SHC0117L** On 05-07-2019.

Please find below details for your reference

- **Claim number** : D19004435MFSH
- **Insured vehicle number** : SHC0117L
- **Accident date** : 05-07-2019
- **Third-party vehicle number** : SLL9404D
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : HENRY KAO

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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