



Motor Image Enterprises Pte Ltd
 19 Leong Joo Way
 Singapore 319055
 Tel: (65) 6417 0333
 Fax: (65) 6252 5603
 Email: 188102032@

BREAKDOWN OF PAYMENT

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SLG1516T **and** SKC4878L **on** 22/06/2019

The accident was caused solely by your insured's negligence. We therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	SS 4760.75
b)	Loss of Use/ Rental of vehicles for <u>5</u> day(s) @ SS <u>110</u> per day	SS 550.00
c)	LTA/ GIA Search Fees	SS 0.00
d)	Towing Fees	SS /
e)	Others _____	SS /
TOTAL		SS 5310.75

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input checked="" type="checkbox"/>	NRIC/ Driving License
<input checked="" type="checkbox"/>	Discharge Voucher	<input checked="" type="checkbox"/>	Letter Of Authority
<input type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input checked="" type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report
<input type="checkbox"/>	Towing Invoice	<input type="checkbox"/>	Medical Invoice

All payment should be payable to **Motor Image Enterprises Pte Ltd/my favour** and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

*Contact person: Siow Hooi – 6703 8115
 hooi@motorimage.net

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 5 August 2019 11:01 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

Khanchna,

Please proceed with settlement, I have cleared insured on liability previously.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, July 30, 2019 4:08 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Saliha,

The above matter and your e-mail below refers.

As instructed, we have checked with our Insured driver and he informed that the Insured vehicle was repaired at their own expense on 24/6/2019 and the brake issue has been resolved.

Please advise whether there is any policy issue and whether we can proceed with DS.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 30 July 2019 3:42 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

Dear Khanchna,

Please check with insured if the vehicle is already repaired and if the brake issue has been resolved.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

www.aig.sg

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accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, July 30, 2019 8:54 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: TP / 9294873789SG
Our Ref: CC4/AIG19012062/GKA3

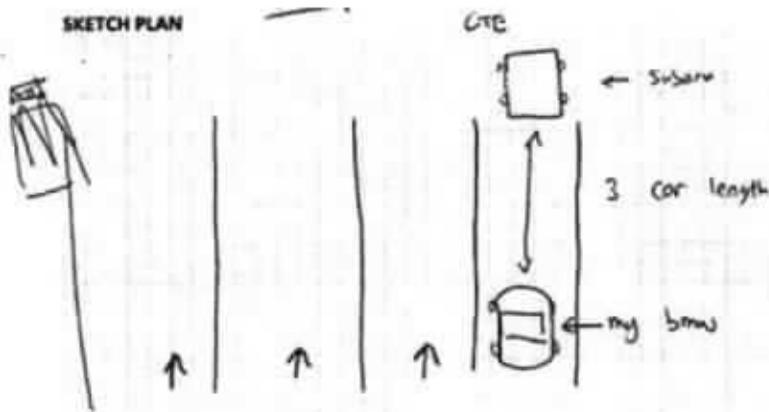
Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019

We refer to the above matter.

Kindly be informed that our Insured driver reported in his GIA that his m/vehicle brake was faulty (i.e. made three squeaky noise before gliding into the Third party vehicle).

Please refer to Insured driver's statement below for your easy reference:-



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

<p>I was at first lane, going about 50-60 km/h as it was a 14% down hill at CTE on Saturday 6:25pm. The Subaru jam braked about 2 car lengths ahead of me and when I engaged my brake hand, the brake made 3 squeaky noises before sliding into the back of the Subaru. The Subaru jam braked because of the car in front of him. The Subaru is SL6 1516T. The license is SKZ 9878L. I was also driving on the road was wet because of heavy rain prior to this. The incident occurred on 27th of June, 2019.</p>
--

Please advise whether there is any policy issue and whether we can proceed with DS.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
 DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORITY AND INDEMNITY

Motor Image Enterprises Pte Ltd

Type of Claim:

- Toa Payoh Service Center, 19, Lorong 8, Toa Payoh, Singapore 319255
- Leng Kee Service Center, 25, Leng Kee Road, Singapore 159097

- Third Party (Direct Settlement)
- Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SLG 1516 T AND SKC 4878 L
 ON 22/06/2019 AT ALONG JTE (AYE) TOWARDS CITY BEFORE MOULMEIN EXIT.

1. I, the owner of vehicle no. SLG 1516 T hereby instruct you and authorise you to act for me with respect to the following:-
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name	<u>Hee Chee Mung</u>	Company Name	<u>MOTORIMAGE ENTERPRISE PTE LTD</u>
Address	<u>BLK 236A Serangoon Ave 2</u> <u>#05-147 S(551236)</u>	Claim Officer's Name	<u>MOHD ISHAN</u>
Telephone No	<u>82257333</u>	Telephone No	<u>67038101</u>
Date	<u>24/6/19</u>	Date	<u>24/06/2019</u>
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 	

*Accepted
by
owner*

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **MOTOR IMAGE ENTERPRISES PTE LTD**("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,760.75**(Repair Cost), **S\$500.00**(Loss of Use/~~Rental~~), **S\$2.00**(Disbursement) for vehicle no. **SLG1516T** that was damaged pursuant to the accident which occurred on **22/06/2019** (date) along **CTE (AYE) TOWARDS CITY** (location) involving vehicle no/s **SKC4878L**. This is pursuant to the inspection conducted on **09/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HEE CHEE MENG** (the third party claimant") of vehicle no. **SLG1516T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLG1516T**(vehicle no) as a result of the accident

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 12 (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
 Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9
 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: L505386**

**For cash sales, payment will be
 endorsed on this invoice and no
 separate receipt will be issued.**

DATE REC'D: 09-Jul-2019**SERVICE ADVISOR: HOOI****JOB No.: L504147****MILEAGE: 82253****ID:**

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
 #07-16 AIG BUILDING, S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y380782
CHASSIS No.: JF1SJ5KCSGG076302
REGISTRATION No.: SLG1516T

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	TPCLAI CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SKC4878L - AIG INSURED	
2	REMARK CONDUCT TP CLAIM AIG DATE:22/06/2019 TIME:1820HRS LOCATION:ALONG CTE (AYE) TOWARDS CITY B4 MOULMIEN	
3	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02 IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04 SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06 THE OWNER IS REQUIRED.	
9	INS07 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09 CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK REPAIR/REPLACE RR BUMPER,END PANEL & TAILGATE	750.00
13	REMARK RESPRAY RR BUMPER,END PANEL & TAILGATE	800.00
14	REMARK TRANSFER TAILGATE MECHANISM	150.00
15	REMARK REMOVE & INSTALL RR WINDSCREEN	300.00
16	REMARK TO CONDUCT ANTI RUST COATING	290.00
17	REMARK TO SUPPLY & INSTALL RR WINDSCREEN TINTED FILM	145.00
18	REMARK SUNDRIES	20.00
	TOTAL(LABOUR)	2,455.00

Certified True Copy



Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel (65) 64170100/101 Fax (65) 62535535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel (65) 64764776 Fax (65) 64791137
 Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L505386

For cash sales, payment will be endorsed on this invoice and no separate receipt will be issued.

DATE REC'D: 09-Jul-2019

SERVICE ADVISOR: HOOI

JOB No.: L504147

MILEAGE: 82253

ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
 #07-15 AIG BUILDING, S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y380782
CHASSIS No.: JF1S15KCSGG076302
REGISTRATION No.: SLG1516T

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	BUMPER FACE R 57704SG012(Qty : 1 @ 540.00 each(Discount 30.00%))	378.00
2	BEAM COMPL R EU 57711SG0219P(Qty : 1 @ 288.00 each(Discount 30.00%))	201.60
3	COVER HOOK R 57731SG010NN(Qty : 1 @ 10.40 each(Discount 30.00%))	7.28
4	COVER BMPR R 57731SG060(Qty : 1 @ 14.40 each(Discount 30.00%))	10.08
5	PANEL CPL R/G NA 60809SG0109P(Qty : 1 @ 1072.80 each(Discount 30.00%))	750.96
6	GLASS R/G 63019SG000(Qty : 1 @ 799.20 each(Discount 30.00%))	559.44
7	RUBBER DAM GLS 63232SG000(Qty : 1 @ 7.20 each(Discount 30.00%))	5.04
8	RUBBER R/G 63232SG010(Qty : 1 @ 12.60 each(Discount 30.00%))	8.82
9	LETTER MARK FORESTOR R 93079SG000(Qty : 1 @ 39.60 each(Discount 30.00%))	27.72
10	LETTER MK R SUB 93079SG030(Qty : 1 @ 64.80 each(Discount 30.00%))	45.36
	TOTAL(SPARE PARTS)	1,994.30

Subtotal 4,449.30
 GST(7%) 311.45
TOTAL \$4,760.75

DATE : 15-Oct-2019

 CUSTOMER



 MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-100419
Date of Request: 24/06/2019

Your Ref No: Online Purchase

Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh
Singapore 319255

Dear Sir/Madam,

Enquiry Date 24/06/2019
Enquiry By Mohamed Isman Bin Mohamed Hepbun
TP Vehicle No. SKC4878L
Accident Date 22/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque