

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Monday, 5 August 2019 11:01 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

Khanchna,

Please proceed with settlement, I have cleared insured on liability previously.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, July 30, 2019 4:08 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

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Dear Ms. Saliha,

The above matter and your e-mail below refers.

As instructed, we have checked with our Insured driver and he informed that the Insured vehicle was repaired at their own expense on 24/6/2019 and the brake issue has been resolved.

Please advise whether there is any policy issue and whether we can proceed with DS.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 30 July 2019 3:42 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

Dear Khanchna,

Please check with insured if the vehicle is already repaired and if the brake issue has been resolved.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, July 30, 2019 8:54 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] [Seeking advice - Policy Issue] Your Ref: TP / 9294873789SG [ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019]

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AIG Ref: TP / 9294873789SG

Our Ref: CC4/AIG19012062/GKA3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE NO SKC4878L (OI) & SLG1516T (TP) ON 22/06/2019

We refer to the above matter.

Kindly be informed that our Insured driver reported in his GIA that his m/vehicle brake was faulty (i.e. made three squeaky noise before gliding into the Third party vehicle).

Please refer to Insured driver's statement below for your easy reference:-

Please advise whether there is any policy issue and whether we can proceed with DS.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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