

ASS. REC. BY:

REF: CS/TMEI9012061/K17835²

Special instruction:

Surveyor: Kalvin

ASSIGNMENT (Office)

From (Person): Eliza Ho lung Bron of Tnz

Date/Time: 97.9 10.18 a.m

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SHA 5170

Insured: SLQ 585114

at Workshop m/s Confounding

Tel: 62148400

of 59 logging drive

Policy No: MS AUG 12

Claim No: M 1905111

Sum Insured:

Excess:

D.O.A. 05.07.2019

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 9.7.19 11.45a.m

Person Contacted:

Sumadi

H.O.D. Endorsement:

Vehicle (IN/OUT)

[illegible]

Surveyor: Kalvin

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: SHA 5170Jat Workshop m/s Comfort Delgroof 59 Loyang driveInsured: SKQ 5851H

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHA 5170J Yr Regn: 7 Sep 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / 6 / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1700Colour: Blk A/C: Insured / Std / NI / NASp. Reading: 315476 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: J7PKBJF4707567875Gen. Cond: Good / 6 / Poor / BurntSteering: Inorder / 6 / Jammed / Leaked / Burnt orBrake: Inorder / 6 / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD 6 Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or ParadeFront 7 mm Rear 7 mmR/Bal. 7 mm L/Bal. 7 mmL/Bal. 7 mmD.O.A. 5/7/19 D.O.I. 8/7/19Survey held at CPGE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear 16

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction	TolGo
	SKQ 5851H: X	P/P
16/7/19	SHA 5170J: CS3/FC11204551/G24D362 D.O.A.: 04/08/2018 Contract P/P \$ 6506.68 (Red: 1156.61, 15%)	

RECEIVED 17 JUL 2019

16/7/2019

Date/Time, File Pass to?

☐ : Preli. Report1) HTypist☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)Survey Fee: 250

Transportation: _____

S + RS: \$ _____

Photos: _____

TP
0 6506.38

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019 09:01 Sendback Est	09 Jul 2019 09:15 S\$6,159.07	09 Jul 2019 10:18 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

Insured:	CTPL, Co. Reg. No.: 199303821R		
Main Claimant:	CTPL		
Vehicle Reg. No.:	SHA5170J	Date of Loss:	05/07/2019 23:00 - :59 [21 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / M1905111	Policy/Cover Note No.:	MS000532 (Comprehensive) Coverage: 24/02/2019 - 23/02/2020
Vehicle Reg. No. (Insured):	SKQ5851H	Policy No. (Claimant):	
		Excess:	S\$1,300.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Ho Teng Boon Eliza]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 18/07/2019]		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

COMFORTDELGRO
ENGINEERING

Date/Time: 06.07.2019 12:18 Page: 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305309226

CUSTOMER:

REGN NO: SHA5170J

MILEAGE

IR/MS COMFORT TRANSPORTATION PTE LTD

7010045

MAKE: TOYOTA

FUEL

CUSTOMER NO: 383 SIN MING DRIVE

E.....1/2.....F

ADDRESS Singapore SINGAPORE 575717

MODEL PRIUS HYBRID(G4)06.07.2019 08:40

DATE/TIME IN

EL. (R) 65508755 (O)

YR OF MANU 07.09.2017

TARGET DATE

(P)

CHASSIS CODE JTDKB3FU303563895

COMPLETION DATE/TIME

DISCOUNT CARD NO.

JOB DESCRIPTION

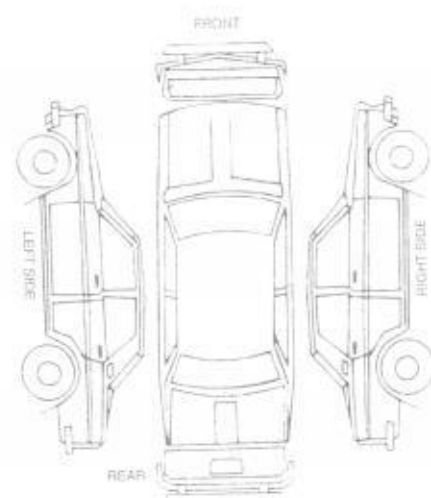
Accident Date: 05.07.2019

NATURE: 3P 05.07.19

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Name:

No.:

Vehicle No.:

SHA5170J

CHIANG

Vehicle No.:

SHA5170J

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

To be returned to Service Reception upon collection

To be kept by Security Guard

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/07/2019 10:18
Date Of Accident	05/07/2019 23:15
Exact Location Of Accident	ALONG CTE TOWARDS SLE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA5170J
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

Driver

Name of Driver	GOH KIAH CHYE
NRIC No	S1359130Z
Date Of Birth	15/09/1959
Occupation	OUTDOOR
Date Of Driving Pass	04/01/1982
Driving Experience	37 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97508395
Fax Number	
Contact Number	
Email Address	E97508395@GMAIL.COM

Address	136 13-499 BUKIT BATOK WEST AVENUE 6
Postcode	650136
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	TP HQ
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKQ5851H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage FRT RHT

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLB1677M

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage FRT RHT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name GOH KIAH CHYE

Approximate Age 60

Injuries Sustain BACK,CHEST

Injured person in which vehicle? SHA5170J

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN



A- SHA 5170J
B- SKQ 5851H
C- SLB 1677M

Along CTE twds SLE

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to report : T/ 20190706/7002

DECLARATION

I/We declare the foregoing particulars are true in every respect.
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 06.07.2019@0930hrs

Reporting Centre Personnel's Signature

Name: _____

SNRIC/FIN No.: June



**SINGAPORE
POLICE FORCE**



T/20190706/7002

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20190706/7002

CONTINUATION OF REPORT

Driver			
Name	GOH KIAH CHYE	ID No.	S1359130Z
Related Vehicle	SHA5170J (Car)	Contact No.	97508395
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	06/07/2019	Date Discharge	06/07/2019
No. of Days granted Medical Leave	05	Degree of Injury	Slight

Brief Details.

ON THE STATED TIME AND DATE I WAS DRIVING MY TAXI BEARING THE PLATE SHA5107J .

THERE WAS A ACCIDENT THAT HAPPEN IN FRONT OF ME THUS I SLOW DOWN MY VEHICLE AND CAME TO A COMPLETE STOP.

I WAS LOOKING AT THE REAR MIRROR WHEN I SAW A CAR (SKQ5851H) THAT HIT ONTO ANOTHER VEHICLE(SLB1677M) ON MY REAR LEFT AT THE 3RD LANE .

THEN HE SWERVE BACK AND HIT ONTO MY REAR PORTION OF MY TAXI.

I ALIGHTED TO TAKE PHOTOS OF THE ACCIDENT AND LEFT THE SCENE TO ALIGHT MY PASSENGER AT YISHUN .

FOLLOWING I FELT PAIN SO I WENT TO INTEMEDICAL 24 HOUR CLINIC TO CONSULT A DOCTOR AND WAS GIVEN 5 DAYS OF MC FROM THE DOCTOR.



SINGAPORE
POLICE FORCE

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000



T/20190706/7002

3 of 3

Report No. T/20190706/7002

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPHQ /
ONG YONG HOCK
Contact No.: 65476436

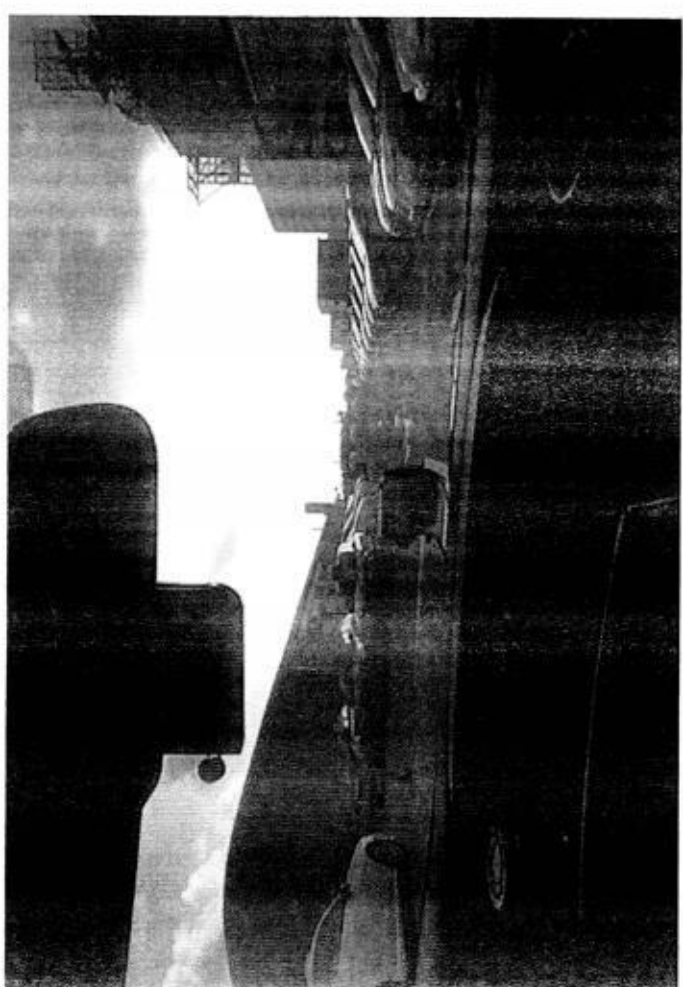
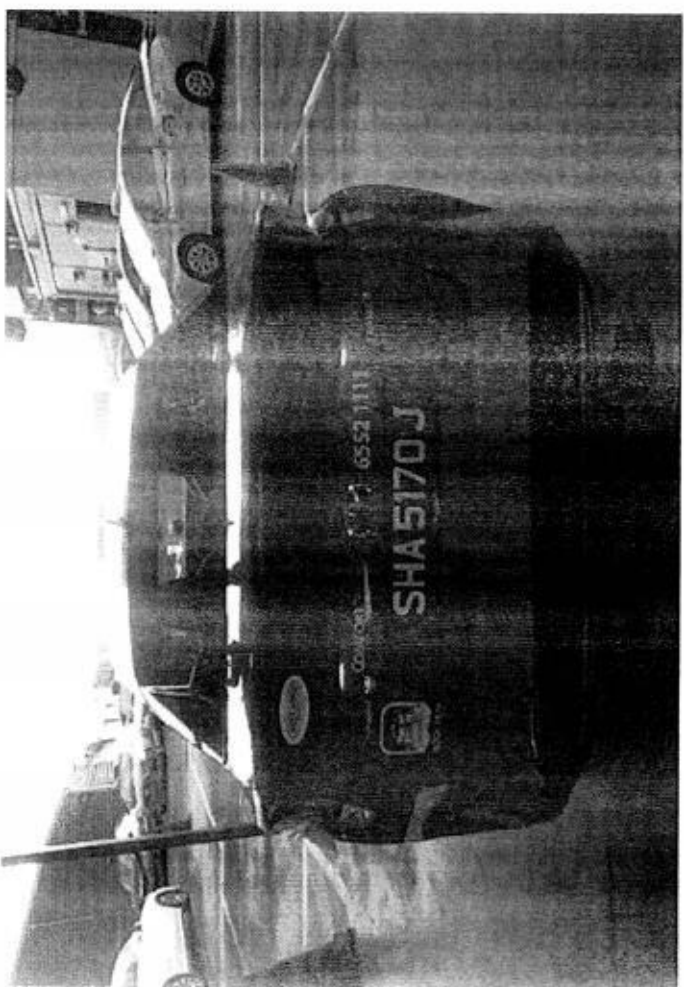
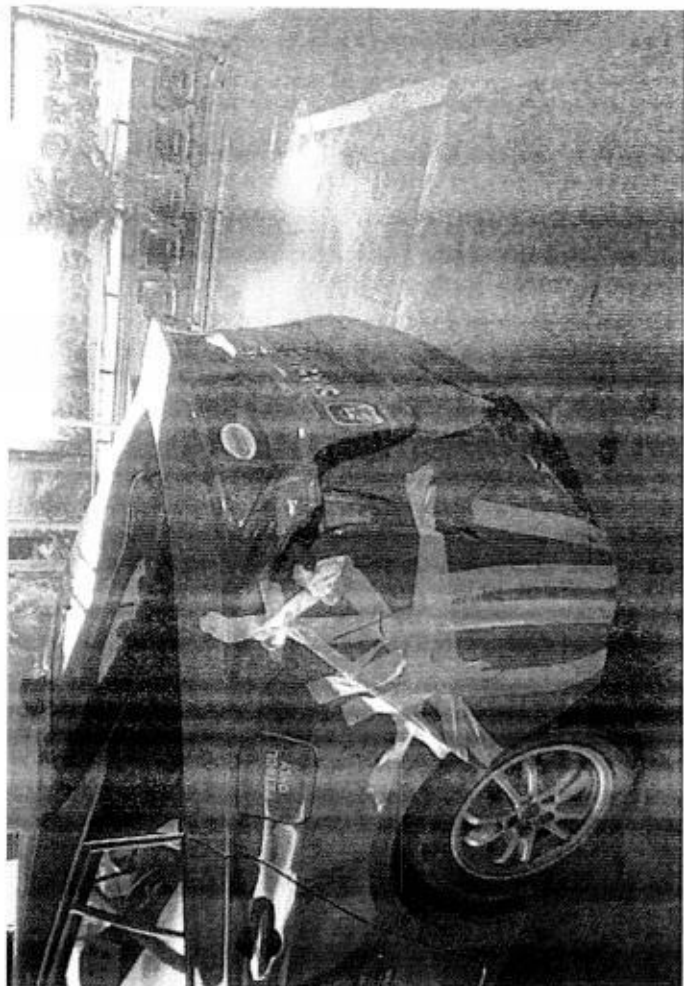
Authentication Stamp

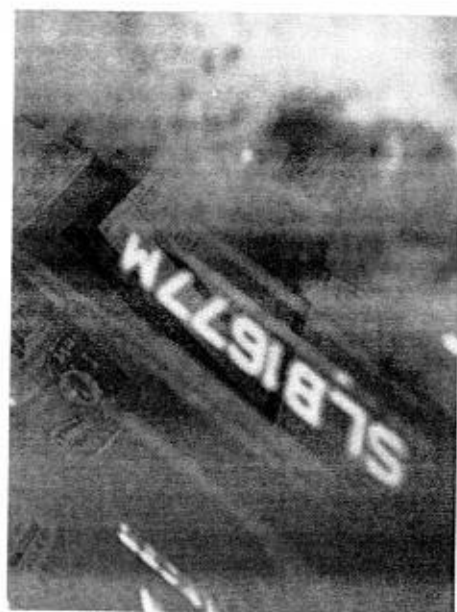
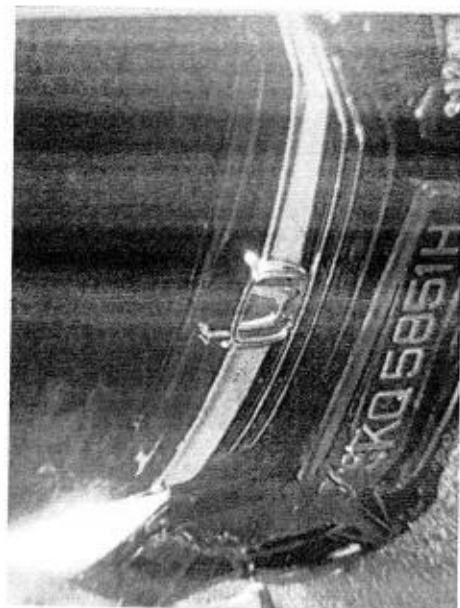
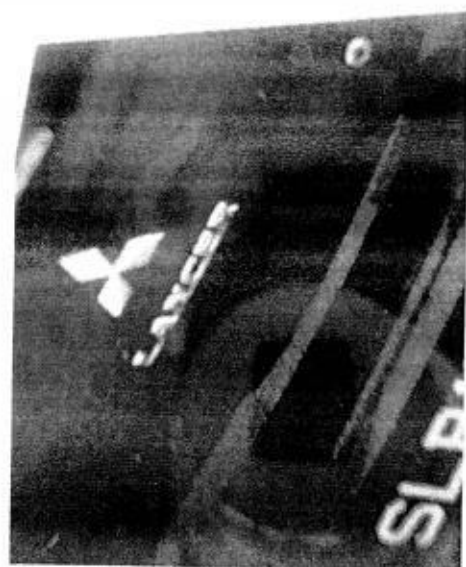
NP168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
06/07/2019 01:40

Classification Of Case:





COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHA 5170J

8/7/2019 9:45

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR TRUNK LID COVER <i>2x160</i>			\$ 1,126.60
REAR TRUNK LID LOCK <i>x su</i>			\$ 457.90
REAR TRUNK LID GLASS (BLACK COLOR) <i>mc</i>			\$ 733.50
GARNISH SUB-ASSY, BACK DOOR, OUTSIDE <i>om</i>			\$ 889.70
REAR TRUNK LID LOGO (PRIUS) <i>mc</i>			\$ 52.90
REAR TRUNK LID LOGO (HYBRID) <i>mc</i>			\$ 52.90
REAR TRUNK LID LOGO (TOYOTA STAR) <i>mc</i>			\$ 47.00
REAR BUMPER <i>cm</i>			\$ 458.60
REAR BUMPER RE-INFORCEMENT <i>Deaf</i>			\$ 318.80
REAR BUMPER UNDER COVER <i>om</i>			\$ 552.60
REAR BUMPER CLIPS <i>+ KH</i>			\$ 22.00
TAIL LAMP ASSY (UPPER) (LH) <i>x su</i>			\$ 557.90
TAIL LAMP ASSY (LOWER) (LH) <i>om</i>			\$ 548.40
<i>for fender (LH) x rgate</i>			
<i>for LH wheel cover x R9</i>			
SUB TOTAL			\$ 5,818.80
LESS 25%			\$ 1,454.70
DISCOUNTED TOTAL			\$ 4,364.10
REAR NO. PLATE WITH TRIM COVER <i>x su</i>			\$ 100.00
REAR TRUNK LID APPS STICKER <i>mc</i>			\$ 40.00
REAR TRUNK LID COMFORT & TEL NO. STICKER <i>mc</i>			\$ 60.00
REAR BUMPER REVERSE SENSOR <i>slas</i>			\$ 135.70
			\$ 335.70
LABOUR CHARGE			
Panel Beating			\$ 400.00
Spray Painting Charge			\$ 900.00
Wiring Charge			\$ 50.00
Tuff Kote			\$ 50.00
Remove/Refix Reverse Sensor			\$ 80.00
<i>main fee</i>			\$ 11
TOTAL LABOUR			\$ 1,480.00
ESTIMATE TOTAL			\$ 6,179.80
			7662.99

LABOUR CHARGE

Panel Beating

Spray Painting Charge

Wiring Charge

Tuff Kote

Remove/Refix Reverse Sensor

main fee

TOTAL LABOUR

ESTIMATE TOTAL

*Ka Li (11/11/19)**8/7/19 1135L**4 B7,**P/P**Before Paint p LL*

Acknowledged by Repairer
 Signature
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 09 Jul 2019)

Parts: 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHA5170J/09/07/2019 09:15

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR TRUNK LID COVER ✓	25.00	0.00	*1,126.60 FL
2	1		*REAR TRUNK LID LOCK ✗	25.00	0.00	*457.90 FL
3	1		*REAR TRUNK LID GLASS (BLACK COLOR) ✓	25.00	0.00	*733.50 FL
4	1		*GARNISH SUB-ASSY, BACK DOOR.OUTSIDE ✓	25.00	0.00	*889.70 FL
5	1		*REAR TRUNK LID PRIUS ✓	25.00	0.00	*52.90 FL
6	1		*REAR TRUNK LID HYBRID ✓	25.00	0.00	*52.90 FL
7	1		*REAR TRUNK LID TOYOTA STAR ✓	25.00	0.00	*47.00 FL
8	1		*REAR BUMPER ✓	25.00	0.00	*458.60 FL
9	1		*REAR BUMPER REINFORCEMENT ✓	25.00	0.00	*318.80 FL
10	1		*REAR BUMPER UNDER COVER ✓	25.00	0.00	*552.60 FL
11	1		*REAR BUMPER CLIPS ✓	25.00	0.00	*2.20 FL
12	1		*TAIL LAMP ASSY UPP LH ✓	25.00	0.00	*557.90 FL
13	1		*TAIL LAMP ASSY LOW LH ✓	25.00	0.00	*548.40 FL
14	1		*REAR LH WHEEL COVER ✗ repeat.	25.00	0.00	*137.50 FL
15	1		*REAR TRUNK LID APP STICKER ✓	0	0.00	*40.00 FS
16	1		*REAR TRUNK LID COMFORT & TEL NO STICKER ✓	0	0.00	*60.00 FS
17	1		*REAR REVERSE SENSOR ✓	0	0.00	*135.70 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,172.20
- List Item Discount on L Items (S\$)	1,484.13
Total Parts (S\$)	4,688.07

ComfortDelGro Engineering Pte Ltd/SHA5170J/09/07/2019 09:15. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	11.00
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	400.00
2	SPRAY PAINTING	New	900.00
3	WIRING	New	50.00
4	TUFF KOTE	New	50.00
5	REMOVE REFIX REVERSE SENSOR	New	60.00
Gross Labour Cost (S\$)			1,460.00

ComfortDelGro Engineering Pte Ltd/SHA5170J/09/07/2019 09:15. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

ComfortDelGro Engineering Pte Ltd (Co Reg No 199506048W)
 59 Loyang Drive
 Singapore 508969
 Tel: 6214 8300

(SUPPLEMENTARY)

TP INSURER: Tokio Marine Insurance Singapore Ltd (HQ)
CTPL

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MS000532	Date of Loss:	05/07/2019
Vehicle Reg. No.:	SHA5170J	Driveable?	YES
Party At Fault:	UNKNOWN		

Make/Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Vehicle Reg. Date:	07/09/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZRS062919	Chassis No:	JTDKB3FU303563895
Odometer:	0 KM		

Paint Type:
List Item Discount: 25.00 %
Total Loss? NO
Est. Duration of Repair (day) 5

Present Location: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)

COST OF CLAIMS

	Amount
Parts	1,392.62
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,392.62
+ GST 7.00% (S\$)	97.48
Nett Amount (S\$)	1,490.10
+ Previous Estimates (S\$)	6,590.20
Claim Total (S\$)	8,080.30

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 12 Jul 2019)

Parts: 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHA5170J/12/07/2019 15:26

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR GLASS WINDSCREEN <i>all</i>	25.00	0.00	*1,554.90 FL *
2	1		*REAR BUMPER FILLER EXTENSION LH <i>can</i>	25.00	0.00	*112.80 FL *
3	1		*REAR LH WHEEL CAP <i>all</i>	25.00	0.00	*175.80 FL *
4	1		*FUEL TANK LID STICKER <i>all</i>	0	0.00	*10.00 FS *

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	1,853.50
- List Item Discount on L Items (S\$)	460.88
Total Parts (S\$)	1,392.62

ComfortDelGro Engineering Pte Ltd/SHA5170J/12/07/2019 15:26. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 15 Jul 2019)**Parts:** 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA5170J/15/07/2019 10:53**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER FILLER LH 	25.00	0.00	*148.40 FL
						Sub Total (S\$)
						148.40
						- List Item Discount on L Items (S\$)
						37.10
						Total Parts (S\$)
						111.30

F=Franchise part. L=ListItemDisc.

ComfortDelGro Engineering Pte Ltd/SHA5170J/15/07/2019 10:53. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305309226
Date : 12/07/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA5170J 05/07/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

Z The repair job shall bill to: TOKIO SKQ5851H

2. The finalized amount shall be:

(a) Spare Parts after List discount	\$5,325.38
(b) Labour Charges	\$1,181.00
Total for Part-By-Part Repair Cost	\$ 6506.38
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 4 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kahr
Date : 16/7/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305309226
 REGN NO : SHA5170J
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 07.09.2017
 DATE/TIME IN : 06.07.2019 08:40
 ACCIDENT DATE : 05.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2256-G	PRIG4 PANEL SUB-ASSY BACK	1	1,126.60	25.00	844.95	✓
0002	04-01-0302-2257-G	PRIG4 GLASS BACK WINDOW F	1	733.50	25.00	550.12	✓
0003	04-01-0302-2258-G	PRIG4 GLASS BACK DOOR	1	1,554.90	25.00	1,166.17	✓
0004	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	47.00	25.00	35.25	✓
0005	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67	✓
0006	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	52.90	25.00	39.67	✓
0007	28-01-0302-0006-A	PRIVC REAR BOOT 65521111	1	30.00	2.50-	30.00	✓
0008	28-01-0302-2013-A	PRIVC REAR BONNET APP TAX	1	40.00	0.25	40.00	✓
0009	28-01-0302-2015-A	PRIVC REAR BONNET COMFORT	1	30.00	0.03-	30.00	△
0010	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95	✓
0011	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45	✓
0012	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10	✓
0013	04-01-0302-2865-G	PRIG4 FILLER-REAR BUMPER	1	148.40	25.00	111.30	✗✓

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 12.07.2019

Time: 15:30:24

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305309226
 REGN NO : SHA5170J
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(C
 DATE OF REGN : 07.09.2017
 DATE/TIME IN : 06.07.2019 08:40
 ACCIDENT DATE : 05.07.2019

JOB / PARTS DESCRIPTION		QTY IND UNIT-PRICE DISC% AMOUNT				
0014 04-01-0302-0796-G	PRIG4 LENS AND BODY REAR	1	548.40	25.00	411.30	✓
0015 04-01-0302-3837-G	PRIG4 RETAINER RR BUMPER	1	112.80	25.00	84.60	✓
0016 28-01-0302-2017-A	PRIVC FUEL TANK LID (PETR	1	10.00	2.50-	10.00	✓
0017 03-01-0302-2057-G	PRIG4 CAP WHEEL	1	175.80	25.00	131.85	
0018 04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27	✓
0019 09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1	135.70	2.50-	135.70	✓
SUB-TOTAL					: 5,325.35	

JOB NATURE

0000 PB	PANEL BEATING	300.00
0001 SP	SPRAYPAINT CHARGE	800.00
0002 17-01	CHECK ALL LIGHTING	20.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305309226
REGN NO : SHA5170J
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 07.09.2017
DATE/TIME IN : 06.07.2019 08:40
ACCIDENT DATE : 05.07.2019

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0003 20-00	TUFF COAT ON AFFECTED PARTS.			20.00		
0004 20-22	REMOVE/REFIX REVERSE SENSOR			30.00		
0005 L	MERIMEN FEE	11.00				
SUB-TOTAL :						1,181.00
TOTAL :						6,506.35

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019 09:01 Sendback Est	09 Jul 2019 09:15 S\$6,159.07	09 Jul 2019 10:18 Edit Adj Rpt	S\$6,506.37 Edit Estimates	S\$6,506.37 View Rpt		Pending for Survey Report Cancel Case
Supp #1	12 Jul 2019 15:20	12 Jul 2019 15:26 S\$1,392.62	12 Jul 2019 15:26			(Combined)	Combined with Main Uncombine Suppl.
Supp #2	15 Jul 2019 10:51	15 Jul 2019 10:53 S\$111.30	15 Jul 2019 10:53			(Combined)	Combined with Main Uncombine Suppl.

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	CTPL, Co. Reg. No.: 199303821R		
Main Claimant:	CTPL		
Vehicle Reg. No.:	SHA5170J	Date of Loss:	05/07/2019 23:00 - :59 [21 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / M1905111	Policy/Cover Note No.:	MS000532 (Comprehensive) Coverage: 24/02/2019 - 23/02/2020
Vehicle Reg. No. (Insured):	SKQ5851H	Policy No. (Claimant):	
		Excess:	S\$1,300.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Ho Teng Boon Eliza]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 18/07/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHA5170J (M1905111)
[SKQ5851H]
TP
CTPL
Jul 5 2019 11:00PM
[CTPL]
ComfortDelGro Engineering Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

[View](#)
[View in Browser ▼](#)

Assessment Reports			1 per page ▼	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	09/07/19 09:15	Repairer Estimates	 Load HTM	
2	12/07/19 15:26	Repairer Estimates Suppl. #1	 Load HTM	
3	15/07/19 10:53	Repairer Estimates Suppl. #2	 Load HTM	
No	Finalized On	Tokio Marine Insurance Singapore Ltd (HQ)	Thumbnail	Print
1	09/07/19 10:20	Accident Statement From: SC - Reg. No: SKQ5851H, Claimant: TAN SIE HOON, CHRISTINE	 Load HTM	

Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/19 08:32	General View	 Load JPG	☒
2	10/07/19 08:32	General View	 Load JPG	☒
3	10/07/19 08:32	General View	 Load JPG	☒
4	10/07/19 08:32	General View	 Load JPG	☒
5	10/07/19 08:32	General View	 Load JPG	☒
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27	10/07/19 08:32	General View	 Load JPG	☒
28	10/07/19 08:32	General View	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Repairer ☐ Handling Insurer				
Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/TMI19012061/K1TF3S2

Date: 18/07/2019

REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MS000532

Claimant Vehicle No: SHA5170J

Insured Vehicle No: SKQ5851H

Date of Loss: 05/07/2019

Nature of Claim: TP

Claim No: M1905111

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA5170J

Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No: 2ZRS062919

Reg. Date: 07/09/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU303563895

Colour: Blue

Odometer: 315476 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

Good

CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size: 195/65R15

Front Left Side: Davanti 7 mm

Rear Left Side: Davanti 7 mm

Front Right Side: Davanti 7 mm

Rear Right Side: Davanti 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,191.99	5,325.37	866.62	14.00
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,460.00	1,170.00	290.00	19.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,662.99	6,506.37	1,156.62	15.09
+ GST 7.00/7.00% (S\$)	536.40	455.45	80.95	15.09
Nett Amount (S\$)	8,199.39	6,961.82	1,237.57	15.09

INSPECTION

Date of Assignment: 09/07/2019 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 08/07/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive

Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

DIFFERENT BY 1 CENT. FINALIZE CONFIRMED AMOUNT \$6,506.38

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Jul 2019)
Parts:	144	TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHA5170J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID COVER	Buckled	1,126.60 FL	*1,126.60 FL
2	1		*REAR TRUNK LID LOCK	Serviceable	457.90 FL	*- FL
3	1		*REAR TRUNK LID GLASS (BLACK COLOR)	Necessary	733.50 FL	*733.50 FL
4	1		*GARNISH SUB-ASSY, BACK DOOR.OUTSIDE	Cracked	889.70 FL	*889.70 FL
5	1		*REAR TRUNK LID PRIUS	Necessary	52.90 FL	*52.90 FL
6	1		*REAR TRUNK LID HYBRID	Necessary	52.90 FL	*52.90 FL
7	1		*REAR TRUNK LID TOYOTA STAR	Necessary	47.00 FL	*47.00 FL
8	1		*REAR BUMPER	Cracked	458.60 FL	*458.60 FL
9	1		*REAR BUMPER REINFORCEMENT	Bent	318.80 FL	*318.80 FL
10	1		*REAR BUMPER UNDER COVER	Cracked	552.60 FL	*552.60 FL
11	1		*REAR BUMPER CLIPS	Not Necessary	2.20 FL	*- FL
12	1		*TAIL LAMP ASSY UPP LH	Serviceable	557.90 FL	*- FL
13	1		*TAIL LAMP ASSY LOW LH	Cracked	548.40 FL	*548.40 FL
14	1		*REAR LH WHEEL COVER	Repeated	137.50 FL	*- FL
15	1		*REAR TRUNK LID APP STICKER	Necessary	40.00 FS	*40.00 FS
16	1		*REAR TRUNK LID COMFORT & TEL NO STICKER	Necessary	60.00 FS	*60.00 FS
17	1		*REAR REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
18	1		*REAR FENDER (LH) (NPA)	Repair	-	*- FL
Supplementary #1						
19	1		*REAR GLASS WINDSCREEN	Necessary	1,554.90 FL	*1,554.90 FL
20	1		*REAR BUMPER FILLER EXTENSION LH	Cracked	112.80 FL	*112.80 FL
21	1		*REAR LH WHEEL CAP	Missing	175.80 FL	*175.80 FL
22	1		*FUEL TANK LID STICKER	Necessary	10.00 FS	*10.00 FS
Supplementary #2						
23	1		*REAR BUMPER FILLER LH	Cracked	148.40 FL	*148.40 FL
					Sub Total (\$\$)	8,174.10
					- List Item Discount on L Items 25.00/25.00% (\$\$)	1,982.11
					Total Parts (\$\$)	6,191.99
						5,325.37

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	400.00	300.00
2	SPRAY PAINTING	New	900.00	800.00
3	WIRING	New	50.00	20.00
4	TUFF KOTE	New	50.00	20.00
5	REMOVE REFIX REVERSE SENSOR	New	60.00	30.00
Gross Labour Cost (S\$)			1,460.00	1,170.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >