

(09/11/13)

ASS. REC. BY:

REF

AIG CC3/AIG 19012059/ R1v3n2

46992

## ASSIGNMENT

From:

Date: 8.7.19

Veh No:

SPW 9268T

Yr Regn: 2018 / NOV

Estimated Cost:

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

Make:

Audi Q2 1.4 TFSI

c.c. 1395

Colour:

Yellow

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZGA9KA004736

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil ☒ STD A/Rim or

Tyre Size:

F:

215/60R16

R:

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

01/07/19

D.O.I.

08/07/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Insured:

Policy No.

1800144004

Claims No.

Sum Insured:

Excess:

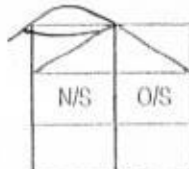
Frt 400

(Client's Record)

Make of Veh: 200p.m. Owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

117K

IDAC Appraisal Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / ☒ REP. / 24 HRS

rup"

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

SPW 9268T - X

9/7/19

Revert via merimen

10/7/19

Rece approved \$11444 from Victor by merimen

10/7/19

Informed Kelvin c/A ex \$400 by email

14/8/19

Final fig \$9820 confirmed by email (Ref 8049, 4570)

Date/Time, File Pass to?



: Preli. Report

Days Of Repair:

5

1)



: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

2) 11/9 - typst

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

200

3 + RS, SI

Photos

Others

TOTAL

211

Report Format :

merimen

Lump Sum / L.B.I. (\$ 9820/2 )

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

|       |                                                                                                   |       |                                                                                                     |
|-------|---------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------|
| To:   | AIG Asia Pacific Insurance Pte. Ltd.<br>AIG Building<br>78 Shenton Way #08-16<br>Singapore 079120 | From: | LKK Auto Consultants Pte Ltd<br>51 Ubi Ave 1 #01-25<br>Paya Ubi Industrial Park<br>Singapore 408933 |
| Attn: |                                                                                                   | Date: | 09 Jul 2019                                                                                         |

**Preliminary Advice**

|                    |                                                                                                     |                         |              |
|--------------------|-----------------------------------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SFW9268T                                                                                          | Accident Date           | : 01/07/2019 |
| Make               | : AUDI Q3                                                                                           | Policy No.              | : 1800144004 |
| Assignment Date    | : 09/07/2019                                                                                        | Excess                  | : S\$0.00    |
| Date of Inspection | : 08/07/2019                                                                                        | Est. Duration of Repair | : 5.00       |
| Inspection At      | PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ)<br>281 ALEXANDRA PTE LTD, LEVEL B2<br>SINGAPORE 159938 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 17,869.00 |
| Revised Amount              | :S\$ | 11,444.00 |
| Check Items (Estimated)     | :S\$ | 2,033.00  |
| Total                       | :S\$ | 13,477.00 |
| Lump Sum Repair             | :S\$ |           |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 117,000.00 |
| COE / PARF Rebate  | :S\$ | 50,503.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 66,497.00  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 10 July 2019 9:17 AM  
**To:** claims@premiumauto.com.sg; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR YOUR INSURED SFW 9268 T, DOA: 01/07/2019

Dear Kelvin,

As instructed by our client, please proceed to repair the **insured vehicle SFW 9268T (Excess S400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

**NOTE: LH front fender, Bonnet to repair or provide damage photos to justify replacement**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 9 July 2019 10:57 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIMS FOR YOUR INSURED SFW 9268 T, DOA: 01/07/2019

Dear Veron,

Attached is the CI, NRIC and DL for your kind reference.

Thank you.

Best Regards,  
Kelvin Khoo  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 9 July 2019 9:41 AM  
**To:** Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS FOR YOUR INSURED SFW 9268 T, DOA: 01/07/2019

Dear Troy,

Kindly forward CI and driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 5 July 2019 4:29 PM  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIMS FOR YOUR INSURED SFW 9268 T, DOA: 01/07/2019

Dear all,

Kindly register OD claims for this vehicle. Attached is GIA report and the estimated repair for your reference.

Please arrange for survey on 8 of July @2pm, owner waiting@ at 3S Alexandra.

Thank you.

Best Regards,  
TRoy Goh  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Received Message

This mail is associated with :

**\*SFW9268T (1483731801SG)**

OD

Jul 1 2019 8:00AM

[TOO CHOW WEI]

Premium Automobiles Pte Ltd - Alexandra

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 10/07/2019 08:58 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$11444.00) - SFW9268T - Claim Handler: Azlan, Syazairdina

Approved:11444.00:LH front fender, Bonnet to repair or provide damage photos to justify replacement. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 14 August 2019 2:03 PM  
**To:** Boo seng yak; Chang Chee Sing; jiajee.yap@premiumauto.com.sg; Carrine Leong;  
SUR  
**Subject:** RE: FINAL REVISION SFW9268Y - OD AIG - SURVEYED 8 JUL 19

Dear Mr Boo,

Confirm repair cost of \$9820.00 before excess \$400 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Tuesday, 13 August 2019 5:15 PM

**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

**Subject:** FINAL REVISION SFW9268Y - OD AIG - SURVEYED 8 JUL 19

Hi Adrian, Rasul and all,

**URGENT CLOSURE**

Revised estimate and photo file is attached.

Please confirm repair cost of \$9820.00 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards jb

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                  |
|-------------------------------------|----------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                  |
| Owner ID Type:                      | Singapore NRIC                   |
| Owner ID:                           | 4699I                            |
| <b>Vehicle Details</b>              |                                  |
| Vehicle No.:                        | SFW9268T                         |
| Vehicle to be Exported:             | No                               |
| Intended Deregistration Date:       | 05 Jul 2019                      |
| Vehicle Make:                       | AUDI                             |
| Vehicle Model:                      | Q2 1.4 TFSI COD S TRONIC         |
| Primary Colour:                     | Yellow                           |
| Manufacturing Year:                 | 2018                             |
| Engine No.:                         | CZE841670                        |
| Chassis No.:                        | WAUZZZGA9KA004736                |
| Maximum Power Output:               | 110.0 kW (147 bhp)               |
| Open Market Value:                  | \$25,173.00                      |
| Original Registration Date:         | 29 Nov 2018                      |
| First Registration Date:            | 29 Nov 2018                      |
| Transfer Count:                     | 0                                |
| Actual ARF Paid:                    | \$27,243.00                      |
| <b>Intended PARF Rebate Details</b> |                                  |
| PARF Eligibility:                   | Yes                              |
| PARF Eligibility Expiry Date:       | 28 Nov 2028                      |
| PARF Rebate Amount:                 | \$20,432.00                      |
| <b>Intended COE Rebate Details</b>  |                                  |
| COE Expiry Date:                    | 28 Nov 2028                      |
| COE Category:                       | E - Open - all except motorcycle |
| COE Period(Years):                  | 10                               |
| QP Paid:                            | \$32,000.00                      |
| COE Rebate Amount:                  | \$30,071.00                      |
| <b>Total Rebate Amount:</b>         | <b>\$50,503.00</b>               |

The information contained herein is correct as at 05 Jul 2019

OK



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0824/2019/DY |
| Date       | : | 4-Jul-19           |

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                             |
|-------------------|---|-------------------------------------------------------------|
| Owner's Name      | : | Mr. Too Chow Wei                                            |
| Address           | : | Blk 86 Telok Blangah Heights<br>#22-375<br>Singapore 100086 |
| Telephone         | : | (HP) +65 94355047                                           |
| Type of Claim     | : | Own Damage Claims                                           |
| Policy No.        | : | 1800144004                                                  |
| Vehicle No        | : | <b>SFW 9268 T</b>                                           |
| Model Code        | : | Audi Q2 1.4 TFSI COD S TR                                   |
| Model / Year      | : | 29/11/2018                                                  |
| Engine No         | : | CZE 841670                                                  |
| Chassis No        | : | WAUZZZGA9KA004736                                           |
| Mileage           | : |                                                             |
| Date In           | : |                                                             |
| Liability         | : | -                                                           |
| Excess Cost       | : | -                                                           |
| Estimated By      | : | Johnny Boo / Allan Wu                                       |
| Accident Date     | : | 1-Jul-19                                                    |
| Place of Accident | : | Blk 88 Carpark Telok Blangah                                |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SFW 9268 T

| S/n                  | Nature of Jobs                                                                                                                                       | Estimated Charges             | Surveyor's Recommendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | S/N \$ 360.00 ✓               | ✓                         |
| 2                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. | \$ <del>2,800.00</del> 1250 ✓ | ✓                         |
| 3                    | To respray front bumper and lhs front fender.                                                                                                        | \$ <del>2,200.00</del> 1100 ✓ | ✓                         |
| 4                    | To carry out diagnostic check.                                                                                                                       | S/N \$ 192.00 ✓               | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | : \$ <u>5,552.00</u>          |                           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFW 9268 T**

| S/N                          | Parts Description                                 | Damaged Parts & Prices |         |
|------------------------------|---------------------------------------------------|------------------------|---------|
|                              |                                                   | S/Nett                 | Remark  |
| 1                            | FRONT BUMPER <i>de</i>                            | \$ 1,705.00            | 1364    |
| 2                            | FRONT BUMPER FIXING PARTS ? <i>X</i>              | \$ 314.00              |         |
| 3                            | FRONT BUMPER GRILLE - CENTER ? <i>X</i>           | \$ 179.00              |         |
| 4                            | FRONT BUMPER AIR GRILLE - LH <i>ok</i>            | \$ 154.00              | 122.80  |
| 5                            | FRONT BUMPER AIR GRILLE REAR COVER - LH <i>ok</i> | \$ 31.00               | 24.40   |
| 6                            | FRONT BUMPER SPOILER <i>ok</i>                    | \$ 273.00              | 218     |
| 7                            | FRONT BUMPER CLOSING ELEMENT ? <i>X</i> <i>ok</i> | \$ 142.00              |         |
| 8                            | FRONT WHEEL SPOILER - LH ? <i>X</i>               | \$ 31.00               |         |
| 9                            | ADAPTER - LH ? <i>X</i>                           | \$ 32.00               |         |
| 10                           | RADIATOR GRILLE <i>ok</i>                         | \$ 1,301.00            | 1040.80 |
| 11                           | RADIATOR STRIKER PLATE ? <i>X</i>                 | \$ 114.00              |         |
| 12                           | FRONT BUMPER CARRIER ? <i>X</i>                   | \$ 625.00              |         |
| 13                           | FRONT BUMPER FOAM FILLER PIECE ? <i>X</i>         | \$ 71.00               |         |
| 14                           | FRONT BUMPER TOP COVER <i>X</i>                   | \$ 91.00               |         |
| 15                           | FRONT BUMPER GUIDE SECTION - LH ? <i>X</i>        | \$ 32.00               |         |
| 16                           | CAUTION STICKER <i>X</i>                          | \$ 13.00               |         |
| 17                           | AC STICKER <i>X</i>                               | \$ 7.00                |         |
| 18                           | FRONT FENDER - LH <i>repair</i>                   | \$ 1,047.00            |         |
| 19                           | FRONT FENDER ATTACHMENT PARTS <i>X</i>            | \$ 36.00               |         |
| 20                           | FRONT FENDER BRACKET - LH (INNER) <i>X</i>        | \$ 43.00               |         |
| <b>SUB TOTAL SPARE PARTS</b> |                                                   | <b>\$ 6,241.00</b>     |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFW 9268 T**

| S/N                  | Parts Description                             | Damaged Parts & Prices |         |
|----------------------|-----------------------------------------------|------------------------|---------|
|                      |                                               | S/Nett                 | Remark  |
| 21                   | FRONT FENDER BRACKET - LH (OUTER) X           | \$ 14.00               |         |
| 22                   | POP RIVET X                                   | \$ 18.00               |         |
| 23                   | FRONT FENDER BRACE - LH X                     | \$ 29.00               |         |
| 24                   | FRONT WHEEL HOUSING LINER - LH X              | \$ 183.00              |         |
| 25                   | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS X  | \$ 52.00               |         |
| 26                   | FRONT HEADLIGHT MOUNTING - LH ? X nn          | \$ 107.00              |         |
| 27                   | FRONT HEADLIGHT - LH SCR                      | \$ 4,491.00            | 3592.80 |
| 28                   | FRONT HEADLIGHT LIFT CYLINDER - LH ? X nn     | \$ 128.00              |         |
| 29                   | RADIATOR AIR GUIDE - LH X nn                  | \$ 27.00               |         |
| 30                   | FRONT WHEEL COVER - LH / RH <del>2</del> X nn | \$ 587.00              | 469.60  |
| 31                   | FRONT NO. PLATE X nn                          | \$ 40.00               |         |
| 32                   | SUNDRIES ? / X X nn                           | \$ 400.00              | 85.60   |
| TOTAL SPARE PARTS :  |                                               | \$ 12,317.00           |         |
| TOTAL LABOUR CHARGES |                                               | \$ 5,552.00            |         |
| GRAND TOTAL          |                                               | \$ 17,869.00           |         |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: KASUL - Hp 90010068

: 5 days

: 08/07/19 @ 1800hrs

: EXCESS: TAC

: RENT

: Resy before paint

*[Signature]*  
10/7/19

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0824/2019/DY  
Date : 4-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian/Rasul

5 days - ok - jb - 13 Aug 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Too Chow Wei  
Address : Blk 86 Telok Blangah Heights  
#22-375  
Singapore 100086  
Telephone : (HP) +65 94355047  
Type of Claim : Own Damage Claims  
Policy No. : 1800144004  
Vehicle No : **SFW 9268 T**  
Model Code : Audi Q2 1.4 TFSI COD S TR  
Model / Year : 29/11/2018  
Engine No : CZE 841670  
Chassis No : WAUZZZGA9KA004736  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 1-Jul-19  
Place of Accident : Blk 88 Carpark Telok Blangah-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SFW 9268 T

| S/n                  | Nature of Jobs                                                                                                                                       |     | Estimated<br>Charges | Surveyor's<br>Reccomendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | S/N | \$ 360.00            | \$ 360.00                    |
| 2                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. |     | \$ 2,800.00          | \$ 1,250.00                  |
| 3                    | To respray front bumper and lhs front fender.                                                                                                        |     | \$ 2,200.00          | \$ 1,100.00                  |
| 4                    | To carry out diagnostic check.                                                                                                                       | S/N | \$ 192.00            | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | :   | <u>\$ 5,552.00</u>   | <u>\$ 2,902.00</u>           |

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFW 9268 T**

| S/N                          | Parts Description                       | <b>Damaged Parts &amp; Prices</b> |                    |
|------------------------------|-----------------------------------------|-----------------------------------|--------------------|
|                              |                                         | <b>S/Nett</b>                     | <b>Remark</b>      |
| 1                            | FRONT BUMPER                            | \$ 1,705.00                       | \$ 1,364.00        |
| 2                            | FRONT BUMPER FIXING PARTS               | \$ 314.00                         |                    |
| 3                            | FRONT BUMPER GRILLE - CENTER            | \$ 179.00                         |                    |
| 4                            | FRONT BUMPER AIR GRILLE - LH            | \$ 154.00                         | \$ 122.80          |
| 5                            | FRONT BUMPER AIR GRILLE REAR COVER - LH | \$ 31.00                          | \$ 24.40           |
| 6                            | FRONT BUMPER SPOILER                    | \$ 273.00                         | \$ 218.00          |
| 7                            | FRONT BUMPER CLOSING ELEMENT            | \$ 142.00                         |                    |
| 8                            | FRONT WHEEL SPOILER - LH                | \$ 31.00                          |                    |
| 9                            | ADAPTER - LH                            | \$ 32.00                          |                    |
| 10                           | RADIATOR GRILLE                         | \$ 1,301.00                       | \$ 1,040.80        |
| 11                           | RADIATOR STRIKER PLATE                  | \$ 114.00                         |                    |
| 12                           | FRONT BUMPER CARRIER                    | \$ 625.00                         |                    |
| 13                           | FRONT BUMPER FOAM FILLER PIECE          | \$ 71.00                          |                    |
| 14                           | FRONT BUMPER TOP COVER                  | \$ 91.00                          |                    |
| 15                           | FRONT BUMPER GUIDE SECTION - LH         | \$ 32.00                          |                    |
| 16                           | CAUTION STICKER                         | \$ 13.00                          |                    |
| 17                           | AC STICKER                              | \$ 7.00                           |                    |
| 18                           | FRONT FENDER - LH                       | \$ 1,047.00                       |                    |
| 19                           | FRONT FENDER ATTACHMENT PARTS           | \$ 36.00                          |                    |
| 20                           | FRONT FENDER BRACKET - LH (INNER)       | \$ 43.00                          |                    |
| <b>SUB TOTAL SPARE PARTS</b> |                                         | <b>\$ 6,241.00</b>                | <b>\$ 2,770.00</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



## Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

### Telefax

### Material List for Accident Vehicle Regn No. SFW 9268 T

| S/N                  | Parts Description                          | c/f | Damaged Parts & Prices |             |
|----------------------|--------------------------------------------|-----|------------------------|-------------|
|                      |                                            |     | S/Nett                 | Remark      |
|                      |                                            |     |                        | \$ 2,770.00 |
| 21                   | FRONT FENDER BRACKET - LH (OUTER)          |     | \$ 14.00               |             |
| 22                   | POP RIVET                                  | 6   | \$ 18.00               |             |
| 23                   | FRONT FENDER BRACE - LH                    |     | \$ 29.00               |             |
| 24                   | FRONT WHEEL HOUSING LINER - LH             |     | \$ 183.00              |             |
| 25                   | FRONT WHEEL HOUSING LINER ATTACHMENT PARTS |     | \$ 52.00               |             |
| 26                   | FRONT HEADLIGHT MOUNTING - LH              |     | \$ 107.00              |             |
| 27                   | FRONT HEADLIGHT - LH                       |     | \$ 4,491.00            | \$ 3,592.80 |
| 28                   | FRONT HEADLIGHT LIFT CYLINDER - LH         |     | \$ 128.00              |             |
| 29                   | RADIATOR AIR GUIDE - LH                    |     | \$ 27.00               |             |
| 30                   | FRONT WHEEL COVER - LH / RH                |     | \$ 587.00              | \$ 469.60   |
| 31                   | FRONT NO. PLATE                            |     | \$ 40.00               |             |
| 32                   | SUNDRIES                                   |     | \$ 400.00              | \$ 85.60    |
| TOTAL SPARE PARTS    |                                            |     | \$ 12,317.00           | \$ 6,918.00 |
| TOTAL LABOUR CHARGES |                                            |     | \$ 5,552.00            | \$ 2,902.00 |
| GRAND TOTAL          |                                            |     | \$ 17,869.00           | \$ 9,820.00 |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SFW 9268 T**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0824/2019/KK

9 Sep 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

1

total pages

**RE: INSURANCE CLAIM FOR SFW 9268 T, Audi Q2 1.4 TFSI COD.**

With reference to the above-mentioned vehicle, no. **SFW 9268 T**, claimant, **Mr Too Choo Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85014222 – S\$ 10,079.40.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SFW 9268 T

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**C**

## INS TAX INVOICE

Page 1 17:42

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |  |                   |                                                                                                                        |  |  |
|-------------------------------------------------------------------------------------------------------------------------------|--|-------------------|------------------------------------------------------------------------------------------------------------------------|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 |  | Invoice: 85014222 | Account: A0006 (T)                                                                                                     |  |  |
|                                                                                                                               |  | Date : 06/09/2019 | AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |  |  |
|                                                                                                                               |  | Order : SFW9268T  |                                                                                                                        |  |  |
|                                                                                                                               |  | Term : 30         |                                                                                                                        |  |  |

|                                                     |  |                            |  |                    |                |
|-----------------------------------------------------|--|----------------------------|--|--------------------|----------------|
| Regn No: SFW9268T (V 39887)                         |  | Regn Date: 29/11/2018      |  | Mileage: 9488      | WIP No.: 59084 |
| Model: Q2 1.4 TFSI COD S TRONIC GABAC               |  | Chassis: WAU2ZZGA9KA004736 |  | Engine: CZE 841670 | Dept: u        |
| You have been assisted by :- UB-Kelvin Khoo ( 138 ) |  |                            |  |                    |                |

|   |                | Details                                                                                                                                         | Qty     | Unit Price | Amount   |
|---|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------|
| Q | EXC            | M: 8888<br>Insurance Excess/Liability                                                                                                           | -400.00 | 1.00       | -400.00  |
| S | BODYWORK       | M:<br>TO REMOVE AND TRANSFER FRONT WIRE HARNESS<br>FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE<br>SENSOR AND HEADLIGHT WASHER ASSY               | 360.00  | 1.00       | 360.00   |
| S | BODYWORK       | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER AND<br>LHS HEADLIGHT. REORGANISE FRONT CRASH<br>MANAGEMENT COMPONENTS. REINSTALL ALL<br>PARTS REMOVED | 1250.00 | 1.00       | 1,250.00 |
| S | BODYWORK       | M:<br>TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER                                                                                              | 1100.00 | 1.00       | 1,100.00 |
| S | BODYWORK       | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                             | 192.00  | 1.00       | 192.00   |
| X | A81A853651 MX3 | GRILLE (LAST) Less 020%                                                                                                                         | 1.00    | 1301.00    | 1,040.80 |
| X | A81A941773A    | (A) (SK) HEADLIGHT 15/ Less 020%                                                                                                                | 1.00    | 4491.00    | 3,592.80 |
| X | A81A807107 GRU | (A) (SK) COVER 15/7/19 Less 020%                                                                                                                | 1.00    | 785.50     | 628.40   |
| X | A81A807108 GRU | (A) (SK) COVER 15/7/19 Less 020%                                                                                                                | 1.00    | 785.50     | 628.40   |
| X | A81A853718 4W3 | COVER (LAST) Less 020%                                                                                                                          | 1.00    | 293.50     | 234.80   |
| X | A81A853717 4W3 | COVER (LAST) Less 020%                                                                                                                          | 1.00    | 293.50     | 234.80   |
| X | A81A807110 4W3 | (A) (SK) SPOILER 15/7/ Less 020%                                                                                                                | 1.00    | 272.50     | 218.00   |
| X | A81A807151 9B9 | COVER Less 020%                                                                                                                                 | 1.00    | 30.50      | 24.40    |
| X | A81A805607C    | MOUNTING (LAST) Less 020%                                                                                                                       | 1.00    | 107.00     | 85.60    |
| X | A81A807663 GRU | CONN PIECE (LAST) Less 020%                                                                                                                     | 1.00    | 134.00     | 107.20   |
| X | A81A807671 4W3 | GRILL Less 020%                                                                                                                                 | 1.00    | 153.50     | 122.80   |

|           |          |           |          |             |           |
|-----------|----------|-----------|----------|-------------|-----------|
| Parts     | 6,918.00 | Sub-Total | 9,420.00 |             |           |
| Labour    | 0.00     |           | 7% GST   | 659.40      |           |
| Sublet    | 2,902.00 |           |          | Grand Total | 10,079.40 |
| Menus     | 0.00     |           |          |             |           |
| Lubricant | 0.00     |           |          |             |           |



64

Parts 6,918.00  
Labour 0.00  
Sublet 2,902.00  
Menus 0.00  
Lubricant 0.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SFW 9268 T**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0824/2019/GW  
6<sup>th</sup> Aug 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q2 1.4 TFSI S- Tronic  
**Vehicle Chassis No.** : WAUZZZGA9KA004736  
**Vehicle Regn No.** : **SFW 9268 T**  
**Vehicle Mileage** : 9488 KM  
**Vehicle Owner** : Mr. Too Chow Wei  
**Certificate No** : 1800144004  
**Own Damage Excess** : S\$ 428.00  
**Accident Date** : 01/07/2019  
**Place** : Blk 88 Car Park Telok Blangah Heights  
**Repair Cost** : \$ 10,079.40  
**WIP No.** : 59084  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
\_\_\_\_\_  
6:45 pm  
6/8/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 04 Jul 2019 |               | 09 Jul 2019<br>09:22<br><a href="#">Edit Adj Rpt</a> | <b>S\$9,820.00</b><br><a href="#">Edit Estimates</a> | <b>S\$9,820.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                | Reference                                                                                                                   | Claim Details          | Documents                                                                  | Show All |         |             |              |            |       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                              |                                                                                                                             |                        |                                                                            |          |         |             |              |            |       |
| Insured:                                                                                                                                                                                                                                            | TOO CHOW WEI, ID: S7924699I, Tel: +6594355047, Email: TOOCHOWWEI@GMAIL.COM                                                  |                        |                                                                            |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                                                                                   | SFW9268T                                                                                                                    | Date of Loss:          | 01/07/2019 08:00 - :59<br>[7 Months and 2 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                                                                                         | OD / 1483731801SG                                                                                                           | Policy/Cover Note No.: | 1800144004 (Comprehensive)                                                 |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                     |                                                                                                                             | Excess:                | S\$400.00                                                                  |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                                                                                           | Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233              |                        |                                                                            |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                                                                                   | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com |                        |                                                                            |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                                                                                           | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/07/2019]               |                        |                                                                            |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                                                                                                   | TOO CHOW WEI (39 / Male), NRIC: S7924699I, Tel: +6594355047 Email: TOOCHOWWEI@GMAIL.COM                                     |                        |                                                                            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                       |                                                                                                                             |                        |                                                                            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (10/07/2019): Alert - Adj Mandate Approved (S\$11444.00) - SFW9268T - Claim Handler: Azlan, Sya...</li> <li>AIG_SG (09/07/2019): SFW9268T / OD / 01/07/2019 / Coverage &amp; Excess update</li> </ul> |                                                                                                                             |                        |                                                                            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                       |                                                                                                                             |                        |                                                                            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                            | Priority                                                                                                                    | Type                   | Task Group                                                                 | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                         |                                                                                                                             |                        |                                                                            |          |         |             |              |            |       |

## Claim Documents

\*SFW9268T (1483731801SG)

OD

Jul 1 2019 8:00AM

[TOO CHOW WEI]

Premium Automobiles Pte Ltd - Alexandra

| Upload Documents   |                 |  | Upload Photos                                          |  | Compose New Letter |  | Upload Video |  | Upload Audio |  | View       |  | Use Viewer                                   |  |
|--------------------|-----------------|--|--------------------------------------------------------|--|--------------------|--|--------------|--|--------------|--|------------|--|----------------------------------------------|--|
| Video              |                 |  |                                                        |  |                    |  |              |  |              |  | 1 per page |  | <input checked="" type="checkbox"/>          |  |
| No                 | Finalized On    |  | Premium Automobiles Pte Ltd (UBI)                      |  |                    |  |              |  |              |  | Thumbnail  |  | Print                                        |  |
| 1                  | 01/07/19 21:28  |  | Video - Accident<br>[Linked Accident Report Documents] |  |                    |  |              |  |              |  |            |  | Load MP4                                     |  |
| Assessment Reports |                 |  |                                                        |  |                    |  |              |  |              |  | 1 per page |  | <input checked="" type="checkbox"/>          |  |
| No                 | Finalized On    |  | LKK Auto Consultants Pte Ltd (HQ)                      |  |                    |  |              |  |              |  | Thumbnail  |  | Print                                        |  |
| 1                  | 09/07/19 10:06  |  | Adjuster Immediate Advice                              |  |                    |  |              |  |              |  |            |  | Load HTM                                     |  |
| Photos/Images      |                 |  |                                                        |  |                    |  |              |  |              |  | 3 per page |  | <input checked="" type="checkbox"/>          |  |
| No                 | Relabel/Reorder |  | LKK Auto Consultants Pte Ltd (HQ)                      |  |                    |  |              |  |              |  | Thumbnail  |  | Print                                        |  |
| 1                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 2                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 3                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 4                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 5                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 6                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 7                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 8                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 9                  | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 10                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 11                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 12                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 13                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 14                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 15                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 16                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 17                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 18                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 19                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 20                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 21                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 22                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 23                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 24                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 25                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 26                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 27                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 28                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 29                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 30                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 31                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 32                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 33                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 34                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 35                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |
| 36                 | 09/07/19 10:07  |  | General View                                           |  |                    |  |              |  |              |  |            |  | Load JPG <input checked="" type="checkbox"/> |  |

|    |                |                    |   |          |                                     |
|----|----------------|--------------------|---|----------|-------------------------------------|
| 37 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 38 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 39 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 40 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 41 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 42 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 43 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 44 | 09/07/19 10:07 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 45 | 13/08/19 17:25 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 46 | 13/08/19 17:25 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 47 | 13/08/19 17:25 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 48 | 13/08/19 17:25 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 49 | 13/08/19 17:26 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 50 | 13/08/19 17:26 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |

## Documentation

1 per page



| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print |
|----|-----------------|-----------------------------------|------------|-------|
| 1  | 09/07/19 10:07  | Singapore Accident Statement      | 1 Load PDF |       |
| 2  | 09/07/19 11:10  | Certificate of Insurance          | 1 Load PDF |       |
| 3  | 09/07/19 11:10  | Insured's Driving License         | 1 Load PDF |       |
| 4  | 31/07/19 15:33  | MARK ESTIMATE                     | 1 Load PDF |       |
| 5  | 25/09/19 10:38  | WORKSHOP INVOICE                  | 1 Load PDF |       |
| 6  | 25/09/19 10:38  | DISCHARGE VOUCHER                 | 1 Load PDF |       |

## Linked Accident Report Documents

View

Use Viewer



## Video

1 per page



| No | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print |
|----|----------------|-----------------------------------|------------|-------|
| 1  | 01/07/19 21:28 | Video - Accident                  | 1 Load MP4 |       |

## Assessment Reports

1 per page



| No | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print |
|----|----------------|-----------------------------------|------------|-------|
| 1  | 01/07/19 21:28 | Accident Statement                | 1 Load HTM |       |

## Photos/Images

3 per page



| No | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
|----|----------------|-----------------------------------|------------|-------------------------------------|
| 1  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 2  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 3  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 4  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 5  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 6  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 7  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 8  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |
| 9  | 01/07/19 21:26 | Accident Photo                    | 1 Load JPG | <input checked="" type="checkbox"/> |

## Documentation

1 per page



| No | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print                               |
|----|----------------|-----------------------------------|------------|-------------------------------------|
| 1  | 01/07/19 21:25 | Sketch Plan                       | 1 Load JPG | <input checked="" type="checkbox"/> |
| 2  | 01/07/19 21:25 | Sketch Plan #2                    | 1 Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

## DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)



Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19012059/R1VF3N2

Date: 25/09/2019

## REFERENCE

Insured/Claimant: TOO CHOW WEI Policy No: 1800144004  
Date of Loss: 01/07/2019 Nature of Claim: OD Claim No: 1483731801SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SFW9268T Engine No: CZE841670  
Make & Model: AUDI Q3, 1.4 TFSI (A) Chassis No: WAUZZZGA9KA004736  
Reg. Date: 29/11/2018 (Man. Year: 2018) Odometer: 0 km  
Colour: Yellow  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$117,000.00  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

|                                     | Repairer's       | Adjuster's       | Difference      | Diff %       |
|-------------------------------------|------------------|------------------|-----------------|--------------|
| Parts                               | 12,317.00        | 6,918.00         | 5,399.00        | 43.83        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00            |              |
| Labour                              | 5,552.00         | 2,902.00         | 2,650.00        | 47.73        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00            |              |
| Towing                              | 0.00             | 0.00             | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>17,869.00</b> | <b>9,820.00</b>  | <b>8,049.00</b> | <b>45.04</b> |
| <b>- Excess (S\$)</b>               | <b>400.00</b>    | <b>400.00</b>    | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>17,469.00</b> | <b>9,420.00</b>  | <b>8,049.00</b> | <b>46.08</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>1,222.83</b>  | <b>659.40</b>    | <b>563.43</b>   | <b>46.08</b> |
| <b>Nett Amount (S\$)</b>            | <b>18,691.83</b> | <b>10,079.40</b> | <b>8,612.43</b> | <b>46.08</b> |

## INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 08/07/2019 Inspected At:

Premium Automobiles Pte Ltd -  
Alexandra (HQ)  
281 Alexandra Pte Ltd, Level B2  
Singapore 159938

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                                 | Condition     | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                               | Deformed      | 1,705.00 FS | *1,364.00 FS |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS                  | Not Necessary | 314.00 FS   | *- FS        |
| 3   | 1   |          | *FRONT BUMPER GRILLE-CENTER                 | Not Necessary | 179.00 FS   | *- FS        |
| 4   | 1   |          | *FRONT BUMPER AIR GRILLE-LH                 | Scratched     | 154.00 FS   | *122.80 FS   |
| 5   | 1   |          | *FRONT BUMPER AIR GRILLE REAR COVER-LH      | Necessary     | 31.00 FS    | *24.40 FS    |
| 6   | 1   |          | *FRONT BUMPER SPOILER                       | Cut           | 273.00 FS   | *218.00 FS   |
| 7   | 1   |          | *FRONT BUMPER CLOSING ELEMENT               | Serviceable   | 142.00 FS   | *- FS        |
| 8   | 1   |          | *FRONT WHEEL SPOILER-LH                     | Not Necessary | 31.00 FS    | *- FS        |
| 9   | 1   |          | *ADAPTER-LH                                 | Not Necessary | 32.00 FS    | *- FS        |
| 10  | 1   |          | *RADIATOR GRILLE                            | Scratched     | 1,301.00 FS | *1,040.80 FS |
| 11  | 1   |          | *RADIATOR STRIKER PLATE                     | Not Necessary | 114.00 FS   | *- FS        |
| 12  | 1   |          | *FRONT BUMPER CARRIER                       | Not Necessary | 625.00 FS   | *- FS        |
| 13  | 1   |          | *FRONT BUMPER FOAM FILLER PIECE             | Not Necessary | 71.00 FS    | *- FS        |
| 14  | 1   |          | *FRONT BUMPER TOP COVER                     | Not Necessary | 91.00 FS    | *- FS        |
| 15  | 1   |          | *FRONT BUMPER GUIDE SECTION-LH              | Not Necessary | 32.00 FS    | *- FS        |
| 16  | 1   |          | *CAUTION STICKER                            | Not Necessary | 13.00 FS    | *- FS        |
| 17  | 1   |          | *AC STICKER                                 | Not Necessary | 7.00 FS     | *- FS        |
| 18  | 1   |          | *FRONT FENDER-LH                            | Repair        | 1,047.00 FS | *- FS        |
| 19  | 1   |          | *FRONT FENDER ATTACHMENT PARTS              | Not Necessary | 36.00 FS    | *- FS        |
| 20  | 1   |          | *FRONT FENDER BRACKET-LH (INNER)            | Not Necessary | 43.00 FS    | *- FS        |
| 21  | 1   |          | *FRONT FENDER BRACKET-LH (OUTER)            | Not Necessary | 14.00 FS    | *- FS        |
| 22  | 6   |          | *POP RIVET                                  | Not Necessary | 18.00 FS    | *- FS        |
| 23  | 1   |          | *FRONT FENDER BRACE-LH                      | Not Necessary | 29.00 FS    | *- FS        |
| 24  | 1   |          | *FRONT WHEEL HOUSING LINER-LH               | Not Necessary | 183.00 FS   | *- FS        |
| 25  | 1   |          | *FRONT WHEEL HOUSING LINER ATTACHMENT PARTS | Not Necessary | 52.00 FS    | *- FS        |
| 26  | 1   |          | *FRONT HEADLIGHT MOUNTING-LH                | Not Necessary | 107.00 FS   | *- FS        |
| 27  | 1   |          | *FRONT HEADLIGHT-LH                         | Scratched     | 4,491.00 FS | *3,592.80 FS |
| 28  | 1   |          | *RADIATOR AIR GUIDE-LH                      | Not Necessary | 27.00 FS    | *- FS        |
| 29  | 2   |          | *FRONT WHEEL COVER-LH/RH                    | Necessary     | 587.00 FS   | *469.60 FS   |
| 30  | 1   |          | *FRONT NO PLATE                             | Not Necessary | 40.00 FS    | *- FS        |
| 31  | 1   |          | *SUNDRIES                                   | Necessary     | 400.00 FS   | *85.60 FS    |
| 32  | 1   |          | *FRONT HEADLIGHT LIFT CYLINDER-LH           | Not Necessary | 128.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 12,317.00 6,918.00

Report was unsubmitted during this print-out.

| No. | Qty | Part<br>No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|-------------|-------------|-----------|------------|--------|
|-----|-----|-------------|-------------|-----------|------------|--------|

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars                                                                                                                                      | Lab.Type | Repairer's      | Amount          |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                                                                                                                                                  |          |                 |                 |
| 1                               | TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY                              | New      | 360.00          | 360.00          |
| 2                               | TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | New      | 2,800.00        | 1,250.00        |
| 3                               | TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER                                                                                                     | New      | 2,200.00        | 1,100.00        |
| 4                               | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                    | New      | 192.00          | 192.00          |
| <b>Gross Labour Cost (\$\$)</b> |                                                                                                                                                  |          | <b>5,552.00</b> | <b>2,902.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >