

ASS. REC. IN:

MIRMA

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop no: _____

of _____

Insured: _____

Policy No: _____

Claim No: _____

Sum Insured: _____ Excess: **IBC 800**

(Client's Record)

Make of Vch: _____

(Policy Condition)

Remark: This vch had commenced its repair at the time of inspection.

Val. or Market Value: **166k**

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR. Soon: _____ Consistent? : Yes or No

Est. Repairs: **4** days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / **REV** / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Vol. No: **SMK 7867H** Yr. Regn: **2019 / July**

Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Audi A21-8(A)** cc: **999**

Colour: **Grey** A/C: Insured / Std / NI / NA

Sp. Branding: **3670** T/Audio: Insured / Std / NI / NA

Eng. No: _____

Chassis: **NAU222 GASKA 044263**

Gen. Cond: Good / **Fair** / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **215/60R15**

R: _____

US / DUN / EXNOVA / GY / TS / LIZA / MIG / OHTSU / PER / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. **6** mm R/Bal. **6** mm

L/Bal. **6** mm L/Bal. **6** mm

D.O.A. **03/07/19** D.O.I. **08/07/19**

Survey held at: **Premium**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SMK 7867H -
	9A@9:30am- Per email inform premium authorise repair excess TBA
	Part by Part \$4621.60! 70%)
	DV x Final Bill Attached:

Date/Time, File Pass to:



Proli. Report

11/30/12 Typset



Final Report

Date/Time, File Return to:

27

Report Format: **OD**Lump Sum / I.B. (\$) **4621.60**Days Of Repair: **4**

Resurvey No. of Trip:

Add Foo:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

G + HCC, SH

Photos

Others

TOTAL

200**11****211**

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 9 July 2019 9:30 AM
To: claims@premiumauto.com.sg; SUR; assignments; Admin-D (LKKAuto)
Subject: RE: OD CLAIM FOR Smk 7867 h

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMK 7867H (Excess \$TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 8 July 2019 2:35 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR Smk 7867 h

Dear All,

Attached is the surveyor marking estimate , CI , NRIC and DL for your kind reference.

Kindly advise who is the OIC to follow up repair approval.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9562F
Vehicle Details	
Vehicle No.:	SMK7867H
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC (NAV)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	CHZC27838
Chassis No.:	WAUZZZGA5KA044263
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,919.00
Original Registration Date:	24 Apr 2019
First Registration Date:	24 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$26,887.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	23 Apr 2029
PARF Rebate Amount:	\$20,165.00
Intended COE Rebate Details	
COE Expiry Date:	23 Apr 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,199.00
COE Rebate Amount:	\$32,498.00
Total Rebate Amount:	\$52,663.00

The information contained herein is correct as at 09 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/07/2019 17:17
Date Of Accident	03/07/2019 14:30
Exact Location Of Accident	CHINATOWN POINT DROP OFF POINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK7867H
Insured/Policyholder	
Name Of Registered Owner	TAN KIA SONG
NRIC No	S1799562F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98893698
Alternative Phone No	OFFICE-98893698

Vehicle Particulars

Manufacturer	AUDI
Model	Q2-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900089736
Cover Note Number	

Driver

Name of Driver	TAN KIA SONG
NRIC No	S1799562F
Date Of Birth	22/06/1967
Occupation	INDOOR
Date Of Driving Pass	25/04/2003
Driving Experience	16 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98893698
Fax Number	
Contact Number	OFFICE-98893698
Email Address	NOEMAIL

Address	#36-236 BLK 292C BUKIT BATOK AVE 6
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

i drive the car out of the drop off point. the other car try to overtake my car so i keep aside at the end i hit my side door into the wall.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

(a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

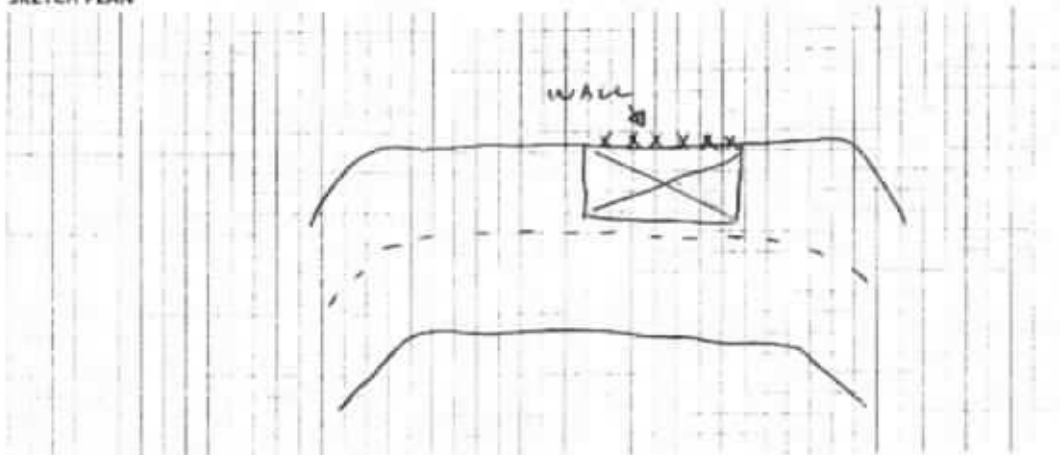
(e) the information so collected under (d) above may be shared / disclosed:

- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

Reporting Centre Personnel's Signature
Name: NG KENJI
NRIC/FIN No: SA44341D

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I drove into the car into out
the ^{other car} ~~car~~ the other car try to
overtake my car so I keep aside at
the end I hit my side door into
the wall.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: NG KEN
NRIC/PR No.: S92443410

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0827/2019/TG
Date	:	05-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Kia Song
Address	:	Blk 292C Bukit Batok East Avenue 6 #36-236 Singapore 653292
Telephone	:	(HP) +65 98893698
Type of Claim	:	Own Damage Claims
Policy No.	:	1900089736
Vehicle No	:	SMK 7867 H
Model Code	:	Audi Q2 1.0 TFSI S Tronic
Model / Year	:	24-04-19
Engine No	:	CHZ C27838
Chassis No	:	WAUZZZGA5KA044263
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	03-Jul-19
Place of Accident	:	Chinatown Point Drop Off Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMK 7867 H

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi lock system and power window devices. Inspect for damages.	S/N \$ 280.00	
2	To dismantle and renew lhs rear door. Re-organise crash management components. Reinstall all parts removed. <i>repair fender LH rear</i>	\$ 1,200.00 1,200.00 750	
3	To respray lhs rear door. <i>fender LH rear</i>	\$ 1,300.00 1100	
5	To carry out diagnostic check.	S/N \$ 192.00	
SUB LABOUR CHARGES		: \$ 2,972.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMK 7867 H

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - LH <i>HA</i> ✓	\$ 2,285.00	<i>1828</i>
2	REAR DOOR SEAL - LH OUTER <i>me</i> ✓	\$ 119.00	<i>94.80</i>
3	BONDING AGENT <i>me</i> ✓	\$ 45.00	<i>35.92</i>
4	CLEANING SOLUTION <i>me</i> ✓	\$ 65.00	<i>51.68</i>
5	APPLICATOR <i>me X n n</i>	\$ 7.00	
6	REAR DOOR ATTACHMENT PARTS <i>X s u c</i>	\$ 85.00	
7	REAR DOOR CATCH - LH / RH <i>X s u c</i>	\$ 109.00	
8	REAR DOOR COVER - LH <i>me</i> ✓	\$ 206.00	<i>164.30</i>
9	REAR WHEEL COVER - LH <i>me</i> ✓	\$ 156.00	<i>124.40</i>
10	SUNDRIES <i>? X n n</i>	\$ 300.00	
TOTAL SPARE PARTS		\$ 3,377.00	
TOTAL LABOUR CHARGES		\$ 2,972.00	
GRAND TOTAL		\$ 6,349.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Rasul - Hp 900 10068

Surveyed Date

: 08/07/19 @ 1416

Authorised Date

:

Excess Cost

:

4 days

Liability

:

EXCESS: TBC

Remarks

:

Revert

Resay before print

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LIK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0827/2019/TG
Date : 5-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Rasul,

4 days - ok - Jy - 01 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Kia Song
Address : Blk 292C Bukit Batok East Avenue 6
#36-236
Singapore 653292
Telephone : (HP) +65 98893698
Type of Claim : Own Damage Claims
Policy No. : 1900089736
Vehicle No : **SMK 7867 H**
Model Code : Audi Q2 1.0 TFSI S Tronic
Model / Year : 24/4/2019
Engine No : CHZ C27838
Chassis No : WAUZZZGA5KA044263
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Jul-19
Place of Accident : Chinatown Point Drop Off Point

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMK 7867 H

S/n	Nature of Jobs		Estimated Charges	Surveyor's Reccomendation
1	To remove and transfer lhs rear door's multi lock system and power window devices. Inspect for damages.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew lhs rear door. Re-organise crash management components. Reinstall all parts removed.		\$ 1,200.00	\$ 750.00
3	To respray lhs rear door.		\$ 1,300.00	\$ 1,100.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
SUB LABOUR CHARGES		:	<u>\$ 2,972.00</u>	<u>\$ 2,322.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMK 7867 H**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR DOOR - LH	\$ 2,285.00	\$ 1,828.00
2	REAR DOOR SEAL - LH OUTER	\$ 119.00	\$ 94.80
3	BONDING AGENT	\$ 45.00	\$ 35.92
4	CLEANING SOLUTION	\$ 65.00	\$ 51.68
5	APPLICATOR	\$ 7.00	
6	REAR DOOR ATTACHMENT PARTS	\$ 85.00	
7	REAR DOOR CATCH - LH / RH	\$ 109.00	
8	REAR DOOR COVER - LH	\$ 206.00	\$ 164.80
9	REAR WHEEL COVER - LH	\$ 156.00	\$ 124.40
10	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 3,377.00	\$ 2,299.60
TOTAL LABOUR CHARGES		\$ 2,972.00	\$ 2,322.00
GRAND TOTAL		\$ 6,349.00	\$ 4,621.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMK 7867 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0827/2019/NH

12 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMK 7867 H, Audi Q2 1.0 TFSI S TRONIC.

With reference to the above-mentioned vehicle, no. **SMK 7867 H**, claimant, **Mr. Tan Kia Song**, please find the related document per attached.

1. A copy of the Original invoice no. 85014582 – S\$ 4,089.11.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMK 7867 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 8836 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408599
Main Telephone 6386 2323
Main Telefax 6841 1163

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:14

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014582 Date: 09/12/2019 Order: SMK7867H Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMK7867H (V 41652)	Regn Date: 24/04/2019	Mileage: 4464	WIP No.: 59396
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA5KA044263	Engine: CHZ C27838	Dept: 0
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS REAR DOOR. REPAIR LHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY LHS REAR DOOR AND LHS REAR FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	AB1A853817 4W3	COVER Less 020%	1.00	155.50	124.40
X	AB1A833051C	(A) (SK) DOOR 15/7/19 Less 020%	1.00	2285.00	1,828.00
X	AB1A839911A	SEAL (LAST) Less 020%	1.00	118.50	94.80
X	AB1A853969 4W3	COVER (LAST) Less 020%	1.00	206.00	164.80
X	AD 355205A2	BONAGENT Less 020%	1.00	44.90	35.92
X	AD 00940104	CLEANER Less 020%	1.00	64.60	51.68

Parts 2,299.60
Labour 0.00
Sublet 2,322.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,821.60

7% GST 267.51

Grand Total 4,089.11



9/12

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMK 7867 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0827/2019/EH
2nd Aug 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 1.0 TFSI S Tronic
Vehicle Chassis No. : WAUZZZGA5KA044263
Vehicle Regn No. : SMK 7867 H
Vehicle Mileage : 4464KM
Vehicle Owner : Mr. Tan Kia Song
Certificate No : 1900089736
Own Damage Excess : S\$856.00 (Including GST)
Accident Date : 03/07/2019
Place : Chinatown Point Drop Off Point
Repair Cost : \$ 4089.11
WIP No. : 59396
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408899
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



17.25pm
2/8/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019		09 Jul 2019 09:18 Edit Adj Rpt	S\$4,621.60 Edit Estimates	S\$4,621.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: TAN KIA SONG , ID: S1799562F, Tel: +6598893698, Email: NOEMAIL									
Vehicle Reg. No.: SMK7867H		Date of Loss: 03/07/2019 14:00 - :59 [2 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 6217438185SG		Policy/Cover Note No.: 1900089736 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/07/2019]									
Driver/Custodian: TAN KIA SONG (52 / Male) , NRIC: S1799562F, Tel: +6598893698 Email: NOEMAIL									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (11/07/2019): SMK7867H / OD / 03/07/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK7867H (6217438185SG)
 OD
 Jul 3 2019 2:30PM
 [TAN KIA SONG]
 Premium Automobiles Pte Ltd - Alexandra

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	30/12/19 15:48	General View														Load JPG	☒			
2	30/12/19 15:48	General View														Load JPG	☒			
3	30/12/19 15:48	General View														Load JPG	☒			
4	30/12/19 15:48	General View														Load JPG	☒			
5	30/12/19 15:48	General View														Load JPG	☒			
6	30/12/19 15:48	General View														Load JPG	☒			
7	30/12/19 15:48	General View														Load JPG	☒			
8	30/12/19 15:48	General View														Load JPG	☒			
9	30/12/19 15:48	General View														Load JPG	☒			
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25	30/12/19 15:48	General View														Load JPG	☒			
26	30/12/19 15:48	General View														Load JPG	☒			
Documentation															1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	09/07/19 09:29	CI DL NRIC														Load PDF				
2	09/07/19 09:29	ESTIMATE														Load PDF				
3	09/07/19 10:23	Singapore Accident Statement														Load PDF				
4	10/07/19 18:51	UNDERTAKING AND INTERVIEW FORM														Load PDF				
5	02/01/20 17:14	Workshop Invoice														Load PDF				
6	02/01/20 17:14	Discharge Voucher														Load PDF				

Linked Accident Report Documents

										View		View in Browser	
Assessment Reports										1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail		Print			
1	04/09/19 01:40	Accident Statement						 Load HTML		☐			
Photos/Images										3 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail		Print			
1	03/07/19 17:30	Accident Photo						 Load JPG		☒			

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
2	03/07/19 17:30	Accident Photo		Load JPG	☒
3	03/07/19 17:30	Accident Photo		Load JPG	☒
4	03/07/19 17:30	Accident Photo		Load JPG	☒
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13	03/07/19 17:30	Accident Photo		Load JPG	☒
14	03/07/19 17:30	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	03/07/19 17:34	Sketch Plan		Load JPG	☒
2	03/07/19 17:34	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19012058/R1TF3E2

Date: 02/01/2020

REFERENCE

Insured/Claimant: TAN KIA SONG Policy No: 1900089736
Date of Loss: 03/07/2019 Nature of Claim: OD Claim No: 6217438185SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMK7867H**
Make & Model: AUDI Q2, 1.4 (A) Engine No: CHZC27838
Reg. Date: 24/04/2019 (Man. Year: 2019) Chassis No: WAUZZZGA5KA044263
Colour: Grey Odometer: 3670 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$166,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R15 Rear Tyre Size: 215/60 R15
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,377.00	2,299.60	1,077.40	31.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,972.00	2,322.00	650.00	21.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,349.00	4,621.60	1,727.40	27.21
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	5,549.00	3,821.60	1,727.40	31.13
+ GST 7.00/7.00% (S\$)	388.43	267.51	120.92	31.13
Nett Amount (S\$)	5,937.43	4,089.11	1,848.32	31.13

INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 08/07/2019 Inspected At:

Premium Automobiles Pte Ltd -
Alexandra (HQ)
281 Alexandra Pte Ltd, Level B2
Singapore 159938

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR - LH	Bent	2,285.00 FS	*1,828.00 FS
2	1		*REAR DOOR SEAL - LH OUTER	Necessary	119.00 FS	*94.80 FS
3	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
4	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*REAR DOOR ATTACHMENT PARTS	Serviceable	85.00 FS	*- FS
7	2		*REAR DOOR CATCH - LH / RH	Serviceable	109.00 FS	*- FS
8	1		*REAR DOOR COVER - LH	Scratched	206.00 FS	*164.80 FS
9	1		*REAR WHEEL COVER - LH	Scratched	156.00 FS	*124.40 FS
10	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,377.00	2,299.60
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,200.00	750.00
3	TO RESPRAY LHS REAR DOOR	New	1,300.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,972.00	2,322.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >