

INSURANCE

INS. CASE OWNER:

4000 SLN

CC 6/CTI1901 2025, A e h n z

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

07/07/19

Date / Time:

5/7/19

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GV 1474K

Claim No.:

SNM190202977

Name of Insured:

SENG HEE HAREWATE L & MOUNTAIN

Policy No.:

DMLV3N168737802

Insured Tel No.:

HP:

bn

Make / Model:

ISSAN

Excess Sec II :SS

D.O.A.:

24/6/19

Place of Accident:

GM LIRUE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

XN JUNEI

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability:

%

Final ? Yes / No

SGN 20837



INSRS:

WSP:

Tel:

Liability:

RMKS:

people



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SGN 20837 - f
GV 1474K - repair - 19/06/19 - 24/06/19

19/06/19 11:35

CAUSED D.O. (CONFINED), (CONFINED) ACCIDENT. D.O. REAR END
TP. INFORM TP CLAIM ADDED TO SETUP.

REAR END LIABILITY CASE.

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	6/08/19
After call Itr to OI:	
Documentation Check List: Handler Typist	
Notification Itr (if non-pickup)	☐
After call Itr to OI:	☒
Authorisation To Act:	☒
Release Voucher:	☒
Final Repair Bill:	☒
Car Rental Invoice:	☐
Towing Invoice:	☐
LTA / GIA:	☒
Medical Bill:	☐
PIR:	☐
Mandate/Reject Instruction:	☐
LOD:	☒
Payment Breakdown Form:	☐
Post-Repair Photos:	☒
Others:	☐

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: LK

Repair Cost:

95

SS 2,300

(4 days) Reduction:

67 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: APPLE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

95

SS 2,349.00

NO REAR END TP

Loss of Rental (LOR):

SS -

(4 days)

Loss of Use (LOU):

SS 400.00

(S 100 x 4 days)

Loss of Income (LOI):

SS -

(S x 4 days)

LOR only

☐

LOU only

☒

LOR + LOU

☐

LOR + LO

☐

(Tick only one)

GIA/LTA Search

SS 7.45

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost:

SS -

3) Survey fee:

+400

Total:

SS 2,654.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with: APPLE

Email

Call

Payee 1:

SS 2,654.45

Name 1:

PEOPLE'S VEHICLE RECOVERY SERVICE

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REAR SEAT

REF: REP:

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SGN3083J Yr Regn: 2006 NOV
 Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Lamy c.c. 2362
 Colour: White A/C: Insured / Std / Nil / NA
 Sp. Reading: 280113 T/Radio: Insured / Std / Nil / NA

Eng/No: _____
 C/No: ACV403024774

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: 215/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>02/07/12</u>

Survey held at People

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Check

COE Expiry: 14/11/2026

2/02 + 2,000 (Res) + 4,335.00 471/1

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)

Prel Report:
 Final Report:

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.
 S + RS, SI
 Photos
 Others
 TOTAL

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

CHINA TAI PING INSURANCE (S) PTE LTD
105 CECIL STREET #19-00
THE OCTAGON (S) 089534

Attention : Motor Claim Department

Contact : 6389 6111 Fax No. : 6222 1033

Asker

Estimate : ES19018

Date : 04/07/2019

Vehicle Num. : SGN 3083 J

Make/Model : TOYOTA CAMRY

Chassis/Eng# :

Accident Date : 02/07/2019

Claim No. : TT 350-19

Reference : GV 1474 K

Policy No. : MSIG A80361665QMX

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	BOOTLID <i>Brekeid</i>		928.96 ✓
2.	1	BOOTLID INNER LOCK <i>Neu neu</i>		337.88 +
3.	1	BOOTLID OUTER HANDLE <i>Neu neu</i>		341.43 +
4.	1	BOOTLID RUBBER <i>Neu neu</i>		57.04 +
5.	1	BOOTLID LOGO <i>Neu neu</i>		85.00 +
6.	2	BOOTLID LAMP <i>Neu neu</i>	282.30	564.60 +
7.	2	TAIL LAMP <i>Neu neu</i>	503.11	1,006.22 +
8.	1	BUMPER REAR <i>Dehid</i>		580.85 +
9.	2	BUMPER BRACKET REAR <i>NP neu</i>	54.35	108.70 +
10.	2	BUMPER SIDE RETAINER REAR <i>Neu neu</i>	87.20	174.40 +
11.	5	BUMPER CLIPS REAR <i>Neu neu</i>	5.80	29.00 +
12.	1	END PANEL REAR <i>Neu neu</i>		291.62 +
13.	1	END PANEL TOP GARNISH REAR <i>3 neu</i>		132.20 +
14.	5	END PANEL TOP GARNISH CLIPS REAR	5.80	29.00 +
15.	1	BUMPER REINFORCEMENT REAR <i>Dehid</i>		280.00 +
16.	1	BUMPER SPONGE REAR <i>Dehid</i>		160.00 ✓
List TotalS\$:			2153.0	5,086.70
25.00% Discount S\$:			1614.75	1,271.68
				3,815.02

CONTINUE / ...

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

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Reference : GV 1474 K

Policy No. : MSIG A80361665QMX

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	SPECIAL NETT ITEMS :		
2.	1	REVERSE SENSOR <i>Dmgd</i>	200	280.00 <i>200</i>
		NUMBER PLATE WITH HOLDER REAR <i>New</i>		50.00 <i>X</i>
Special Nett Total S\$:				330.00
LABOUR :				
REMOVE & REPLACE ACCIDENT DAMAGED PARTS				1,200.00 <i>400</i>
SPRAY PAINTING ACCIDENT EFFECT PARTS				900.00 <i>400</i>
CHECK REAR WIRING AND LIGHTING OPERATION				60.00 <i>30</i>
UNDERCOAT				120.00 <i>X</i>
Labour Total S\$:				2,280.00

SingDollars : Six Thousand Four Hundred Twenty-Five & Cents Two Only

E. & O.E.

Total S\$: 6,425.02

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice. No Signature Required.

- Customers hence notify the Repairer of the following:
- To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian L
4/s 05/07/19
04 Pgs
total: 2644.75
4/s : 2.1K.

Shu Pei (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 24 July 2019 9:16 AM
To: Shu Pei (LKKAUTO)
Subject: RE: OUR REF: SNM19D202977/CHONGBS - FW: Direct Settlement - Accident Involving GV1474K (OI : CTI - TBA) and SGN3083J (TP : LKK REF - CC6/CTI19012025/Aeb3) on 24.06.2019
Attachments: insured report.pdf

Dear ShuPei,

Pls find Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Wednesday, 24 July, 2019 8:57 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202977/CHONGBS - FW: Direct Settlement - Accident Involving GV1474K (OI : CTI - TBA) and SGN3083J (TP : LKK REF - CC6/CTI19012025/Aeb3) on 24.06.2019

Dear Boon Sen,

Kindly advice whether insured has reported.

If not, kindly lets us have your letter to insured.

Thank you

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 9 July 2019 3:21 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee

So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: OUR REF: SNM19D202977/CHONGBS - FW: Direct Settlement - Accident Involving GV1474K (OI : CTI - TBA) and SGN3083J (TP : LKK REF - CC6/CTI19012025/Aeb3) on 24.06.2019

Dear Boon Sen,

Please assist.

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, July 08, 2019 6:51 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving GV1474K (OI : CTI - TBA) and SGN3083J (TP : LKK REF - CC6/CTI19012025/Aeb3) on 24.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGN 3083J at M/s People's Vehicle Recovery Service on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-251S(408933)

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 19 August 2019 11:46 AM
To: 'People Vehicle'
Subject: Accident Involving SGN 3083J & GV 1474K on 24/06/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SGN 3083J
Our Ref: CC6/CTI19012025/Aeb3

Dear Sir/Madam,

Accident Involving SGN 3083J & GV 1474K on 24/06/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SATISFACTION VOUCHER

I/WE LEW CHIN HEREBY CONFIRM THAT
REPAIRS TO MY/OUR VEHICLE NO. SGN 3083J
HAVE BEEN COMPLETED TO MY/OUR SATISFACTION AND THAT I/HAVE
COLLECTED MY/OUR SAID VEHICLE ON THE UNDERMENTIONED DATE.

DATE IN:

DATE OUT:



OWNER'S SIGNATURE

NAME: LEW CHIN

NRIC NO. S00322066

DATE: 09/07/2019



WITNESS' SIGNATURE

NAME: Apple Huang

NRIC NO. S9024039J

DATE: 09/07/2019



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CT119012025/Aeb3n2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 01-11-2019		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	GV 1474K	Veh. Inspected	SGN 3083J
	Policy No.	DMCVSN1681371802	Coverage (\$)	0.00
	Claim No.	SNM19D202977	Excess (\$)	0.00
	Assign From		Assign Date	05/07/2019
2. Vehicle Particulars & Condition				
	Make & Model	TOYOTA CAMRY	c.c	2362
	Engine No.	HIDDEN	Year of Reg.	2006
	Chassis No.	ACV403024774	Colour	WHITE
	Odometer	280113	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
	L/H Front Tyre	215/55 R17	YOKOHAMA	6 mm
	R/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm
	L/H Rear Tyre	215/55 R17	YOKOHAMA	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	24/06/2019	Inspection Date	05/07/2019
	Survey held at	PEOPLE'S VEHICLE RECOVERY SERVICE BLK 3023-A, UBI ROAD 1 #01-60 SINGAPORE 408717		
5a. Remarks				
	A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGN 3083J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BOOTLID	BUCKLED	928.96	928.96
1	BOOTLID INNER LOCK	NOT NECESSARY	337.88	-
1	BOOTLID OUTER HANDLE	NOT NECESSARY	341.43	-
1	BOOTLID RUBBER	NOT NECESSARY	57.04	-
1	BOOTLID LOGO	NOT NECESSARY	65.00	-
2	BOOTLID LAMP @\$282.30	NOT NECESSARY	564.60	-
2	TAIL LAMP @\$503.11	NOT NECESSARY	1,006.22	-
1	BUMPER REAR	DEFORMED	580.65	580.65
2	BUMPER BRACKET REAR @\$54.35	NOT NECESSARY	108.70	-
2	BUMPER SIDE RETAINER REAR @\$87.20	NECESSARY	174.40	174.40
5	BUMPER CLIPS REAR @\$5.80	NECESSARY	29.00	29.00
1	END PANEL REAR	NOT NECESSARY	291.62	-
1	END PANEL TOP GARNISH REAR	NOT NECESSARY	132.20	-
5	END PANEL TOP GARNISH CLIPS REAR @\$5.80	NOT NECESSARY	29.00	-
1	BUMPER REINFORCEMENT REAR	BENT	280.00	280.00
1	BUMPER SPONGE REAR	DEFORMED	160.00	160.00
	LESS 25% DISCOUNT		-1,271.68	-538.25
			3,815.02	1,614.76
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN)	DAMAGED	280.00	200.00
1	NUMBER PLATE WITH HOLDER REAR (SN)	NOT NECESSARY	50.00	-
			330.00	200.00
LABOUR				
	REMOVE & REPLACE ACCIDENT DAMAGED PARTS.		1,200.00	400.00
	SPRAY PAINTING ACCIDENT EFFECT PARTS.		900.00	400.00
	CHECK REAR WIRING AND LIGHTING OPERATION.		60.00	30.00
	UNDERCOAT.	NOT NECESSARY	120.00	-
			2,280.00	830.00
GRAND TOTAL			6,425.02	2,644.76

Report Ref No. CC6/CTI19012025/Aeb3n2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,100.00
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Report Ref No. CC6/CTI19012025/Aeb3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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