



To : M/s EQ INSURANCE COMPANY LTD

Date: 07/04/2020

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	XD 4735G (Insd Veh)	Your Ref. No. : DM19HO02122
	SKV 6667R (TP Veh)	Our Ref. No. : CC6/EQI19012022/Upa3q2
Date of Accident	6/7/2019	

Liability	100%	
Final Repair Cost	: \$ 12,840.00	
Loss of Use	: \$ 1,020.00	17 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	13,862.00	
Final Settlement Sum	: \$ 13,800.00	GLOBAL SUM
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	FASTECH AUTO PTE LTD	: \$ 13,800.00
		: \$

JOANNE LEE  
LKK Auto Consultants Pte Ltd

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.08.2019

EQ Insurance Company Limited  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Attn: Motor Claim Department

## ACCIDENT INVOLVING VEHICLE: SKV 6667R AND XD 4735G ON 06.07.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SKV 6667R**, which was involved in the captioned accident with your insured vehicle no: **XD 4735G**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	12,840.00
2) Loss Of Use (15 days + 2 sun X \$100)	\$	1,700.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>14,542.00</u>

We enclosed herewith the following documents to support the claims:

- |                                 |                                    |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice         | b) Vehicle Registration Log Card   |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence           |
| e) Insurance Certificate        | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang   
For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQI19012022/Upb3

06 September 2019

**WORLD METAL INDUSTRIES PTE LTD**  
2 TUAS AVENUE 13  
SINGAPORE 638974

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 4735G AND SKV 6667R ON 06/07/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKV 6667R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
(Motor Claims Dept)

DATE : 8th August 2019

TO : EQ Insurance Company Limited

RE : ACCIDENT INVOLVING VEHICLE NO. SKV 6667R & XD47356

ALONG SLE Before Woodlands

ON 6/7/2019

I/We, Phang Siew Keng

of (NRIC No./ROC No.) S 1445080G

of Blk 788B Woodlands Crescent #08-146 S 732788

owner of vehicle no. SJV 6667R in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJV 6667R at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

Signature of Owner :



Name of Owner :

PHANG SIEW KENG

# TAX INVOICE

## FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

EQ Insurance Company Limited  
5 Maxwell Road  
#17-00 Tower Block MND Complex  
Singapore 069110

Attn: Motor Claim Department

Tax Invoice : 21224

Date: 08.08.2019  
Vehicle No: SKV 6667R  
Make/Model: MITSUBISHI LANCER

Accident Date: 06.07.2019  
Claim No : 0719-21224  
Reference :  
Policy No :

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		Amount
To proceed on lump sum repair	S\$	12,000.00

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E. & O. E.	Total : S\$	12,000.00
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GST @ 7% : S\$	840.00
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<i>Amount Due</i> · S\$	<b>12,840.00</b>
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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-108733  
Date of Request: 08/07/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 08/07/2019  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. XD4735G  
Accident Date 05/07/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD4735G	EQ Insurance Company Ltd	05/05/2019-04/05/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

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Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-108733  
Date of Request: 08/07/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 08/07/2019  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. XD4735G  
Accident Date 05/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

## Hsiao Tong (LKKAuto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Monday, 9 March 2020 10:40 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Steve Lim  
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Hsiao Tong,

Please proceed as recommended to settle up to **\$ 13,862.00.**

Thank you.

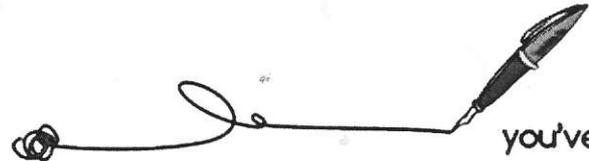
Regards,

Jaime Tay  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



you've got a friend

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**From:** Steve Lim  
**Sent:** 09 March 2020 07:48  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Subject:** FW: <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Hi Jaime,

FYNA

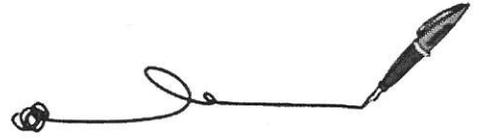
Regards,

Steve Lim  
Assistant Manager | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190  
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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Sunday, 8 March 2020 4:19 PM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Sirs/Mdm,

We refer to our email dated 28/11/2019.

Kindly let us have your approval/instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 15 January 2020 2:52 PM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

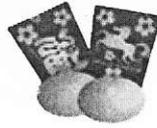
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Sirs/Mdm,

We refer to our email dated 28/11/2019.

Kindly let us have your approval/instruction.

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 28 November 2019 8:44 AM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

EQ ref : **DM19HO02122**

LKK ref : CC6/EQI19012022/Upb3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING XD4735G(EQ-OI) / SKV6667R(TP)/ OTHERS ON 06/07/2019**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$13,862.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 30,934.77	\$ 12,840.00
2. Loss of Use (17days x \$100.00)	\$ 1,700.00	\$ 1,020.00 (17days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 32,636.77	<b><u>\$ 13,862.00</u></b>

Surveyor recommended 15 days for repair + 2Sunday = 17days.

Market Value	: \$58,000.00 (est)
LTA Rebate	: \$44,909.00 (est)
Nett Value	: \$13,091.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 23 September 2019 8:04 AM

**To:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Steve Lim <[steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)>

**Sent:** Monday, 2 September 2019 9:43 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Shu Pei,

Attached OI report. Proceed with DS if in order.

Regards,

**Steve Lim**

Assistant Manager | Claims

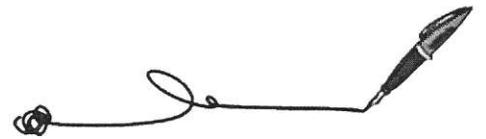
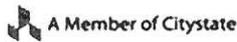


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

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---

**From:** Tan Wei Yin

**Sent:** Thursday, 11 July 2019 1:19 PM

**To:** 'Shu Pei (LKKAuto)' <[shupeilkkauto.com](mailto:shupeilkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - TBA) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Shu Pei,

Insured driver had yet to report the accident.

Thank you.

Regards,

**Tan Wei Yin**

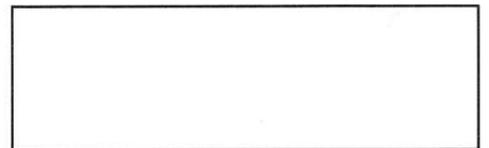
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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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---

**From:** Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]  
**Sent:** Wednesday, July 10, 2019 6:19 PM  
**To:** Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving XD4735G (OI : EQI - TBA) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

**WITHOUT PREJUDICE**

Dear Wei Yin,

We refer to the above matter.

We have inspected TP vehicle SKV 6667R at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Total Control Panel**

[Login](#)

To: [steve.lim@eqinsurance.com.sg](mailto:steve.lim@eqinsurance.com.sg)      [Remove](#) this sender from my allow list  
From: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

*You received this message because the sender is on your allow list.*