

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 November 2019 8:44 AM
To: Steve Lim
Cc: Admin A
Subject: <SEEK MANDATE> Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019
Attachments: LKK Survey Report & Photos.pdf; TP LOD & DOCS.pdf

EQ ref : **DM19HO02122**
LKK ref : CC6/EQI19012022/Upb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD4735G(EQ-OI) / SKV6667R(TP)/ OTHERS ON 06/07/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$13,862.00(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 30,934.77	\$ 12,840.00
2. Loss of Use (17days x \$100.00)	\$ 1,700.00	\$ 1,020.00 (17days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 32,636.77	<u>\$ 13,862.00</u>

Surveyor recommended 15 days for repair + 2Sunday = 17days.

Market Value	: \$58,000.00 (est)
LTA Rebate	: \$44,909.00 (est)
Nett Value	: \$13,091.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 23 September 2019 8:04 AM

To: Steve Lim <steve.lim@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@eqinsurance.com.sg>

Sent: Monday, 2 September 2019 9:43 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - DM19HO02122) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Shu Pei,

Attached OI report. Proceed with DS if in order.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Tan Wei Yin

Sent: Thursday, 11 July 2019 1:19 PM

To: 'Shu Pei (LKKAuto)' <shupeilkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD4735G (OI : EQI - TBA) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

Dear Shu Pei,

Insured driver had yet to report the accident.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Wednesday, July 10, 2019 6:19 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD4735G (OI : EQI - TBA) AND SKV6667R (TP : LKK REF - CC6/EQI19012022/Upb3) on 06.07.2019

WITHOUT PREJUDICE

Dear Wei Yin,

We refer to the above matter.

We have inspected TP vehicle SKV 6667R at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)