

Jia Le (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 13 December 2019 11:20 AM
To: Jia Le (LKK Auto); MT_Claim_SG
Subject: RE: Emailing: SKN5568S, SKN55568S ESTIMATE Our Ref: 18/19/19/VC05/022026 [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 9 December 2019 9:23 AM
To: MT_Claim_SG
Cc: ONG LI LI
Subject: RE: Emailing: SKN5568S, SKN55568S ESTIMATE Our Ref: 18/19/19/VC05/022026 [External General]

Lonpac Ref: **18/19/19/VC05/022026**

LKK Ref: CC4/LPC19012016/Ada3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured collided onto Third Party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SME MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,841.11	\$ 3,390.19
2. Loss of Rental (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,148.56	\$ 3,697.64

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jjale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 8 July 2019 11:43 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Emailing: SKN5568S, SKN55568S ESTIMATE Our Ref: 18/19/19/VC05/022026 [External General]

Lonpac External - General

Dear Celine

Please see attached for our Insured's GIA report.

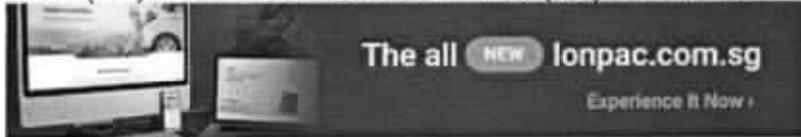
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 5 July, 2019 3:43 PM

To: ONG LI LI; assignments; Admin A

Cc: MT_Claim_SG

Subject: RE: Emailing: SKN5568S, SKN55568S ESTIMATE Our Ref: 18/19/19/VC05/022026 [External General]

Dear Li Li,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 5 July 2019 2:25 PM

To: ying@smemotor.com.sg; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: jacob.ang@smemotor.com.sg; sebastian@smemotor.com.sg; MT_Claim_5G <mt_claim@lonpac.com>

Subject: RE: Emailing: SKN5568S, SKN55568S ESTIMATE Our Ref: 18/19/19/VC05/022026 [External General]

Lonpac External - General

Without Prejudice

Dear Ying

Our Insured has not reported the accident.

Do you still want to arrange TP survey? If so, please liaise with LKK Auto Consultants Pte Ltd.

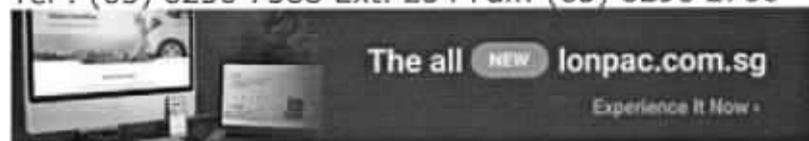
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ying@smemotor.com.sg [<mailto:ying@smemotor.com.sg>]

Sent: Friday, 5 July, 2019 2:10 PM

To: GERALD POH WEE BIN; ONG LI LI

Cc: jacob.ang@smemotor.com.sg; sebastian@smemotor.com.sg

Subject: Re: Emailing: SKN5568S, SKN55568S ESTIMATE

Dear Gerald / Lili,

Re-send estimate.

Kindly advise liability and arrange for survey.

thanks & regards

YING

From: ying@smemotor.com.sg

Sent: Friday, July 5, 2019 1:04 PM

To: geraldpoh@lonpac.com ; llong@lonpac.com

Cc: jacob.ang@smemotor.com.sg ; sebastian@smemotor.com.sg

Subject: Emailing: SKN5568S, SKN55568S ESTIMATE

Dear Gerald / Lili,

your ref: YP7384R
Our ref: SKN5568S
DOA ON 04/07/2019

Forwards our estimate, gia report to you.

Kindly advise liaiblity.

thanks & regards

ying

Your message is ready to be sent with the following file or link attachments:

SKN5568S
SKN55568S ESTIMATE

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

LONPAC INSURANCE BHD
 100 Beach Road #19-00
 Shaw Tower
 Singapore 189702

Your Insured Veh No. : YP7384R
 Your Ref :
 Our Ref : SKN5568S
 Date : 03/12/2019

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving YP7384R and SKN5568S
 on 04/07/19 at BLK 412 BEDOK NTH AVE 2 CARPARK.**

Please refer only to the boxes marked (x).

- We refer to the above accident
 our/your letter dated
- We have been authorised by the owner of vehicle number **SKN5568S** which was damaged by your insured's motor vehicle number **YP7384R** in the aforesaid accident.
- We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	<u>3,390.19</u>
Survey report fees	-
Loss of Use(days @ \$0.00 per day)	-
Car Rental Fees	<u>300.00</u>
GIA/LTA search fees	<u>7.45</u>
Total S\$	<u>3,697.64</u>

- We forward herewith the following relevant supporting documents:-
 - Survey Reports & photographs (To be returned within 7 days on demand)
 - Final repair bill(Tax Invoice)
 - Bill/Receipt for the excess
 - Rental Agreement
 - Copy of the Insurance Certificate
 - Copy of NRIC/Driving licence
 - Copy of LTA/GIA vehicle search
 - Non-injury motor report form
 - Letter of Authority

- Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**
- Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,



SME MOTOR PTE LTD
 encl.

WE HEREBY ACKNOWLEDGE RECEIPT

 PLEASE CHOP AND SIGN

Date: _____

LETTER OF AUTHORITY

To: M/s Lompac Insurance Bhd
Singapore

Accident involving my/our vehicle no. SKN5588S and YP738AR on 04/07/2019
Along BK 412 Bedok neth Ave 2 Carpark.

I/We, Tan Guan Tat NRIC No. S0461792D

Or BK 412 Bedok north Singapore 460412

the registered owner of vehicle no. SKN5588S at the material time of accident, do

hereby authorise Messrs SME MOTOR PTE LTD as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. YP738AR.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue

your cheque in favour of "M/s. SME MOTOR PTE LTD".

Dated this 12 day of 07 2019



Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/022026
DATE : 13 DECEMBER 2019

Without Prejudice
to any claim for
personal injury

DISCHARGE VOUCHER

I/We, TAN GIAN TAT confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP 7384R the sum of Singapore Dollar Three Thousand Six Hundred Ninety-Seven and Cents Sixty-Four Only (\$3,697.64) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKN 5568S and YP 7384R on 04 July 2019 along BLK 412 BEDOK NORTH AVE 2 CARPARK.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ E.S. FURNITURE CONSTRUCTION AND/OR YANG ZHIMING) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to SME MOTOR PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Tan Gian Tat 31/12/19

.....
Name of vehicle owner /Date

SME Motor Pte Ltd

1 Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883
TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg
GST:201119451E RCB NO:201119451E

M/S : LONPAC INSURANCE BHD
300, Beach Road, #17-04/07
THE CONCOURSE
Singapore 199555

TEL: 62507388 FAX: 62963767

ATTN: Motor Claim Department

Your Ref No: 19/LP/TP-132(07)

Claim Type: Third Party

Final No: INV0004413
Date: 02 Dec 2019
Policy No: D19MTPV01007989
Veh Reg No: SKN5568S
Make/Model: MAZDA 3

Reg. Date:

Tax Invoice to Vehicle No :SKN5568S

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
Parts				
1 FRT BONNET		1 PC	450.00	
2 FRT BONNET RUBBER		1 PC	35.00	
3 FRT BUMPER RETAINER RH		1 PC	15.00	
4 FRT BUMPER CLIPS		10 PC	25.00	
5 FOG LAMP GARNISH RH		1 PC	50.00	
6 HEADLAMP RH		1 PC	920.00	
7 FRT FENDER RH		1 PC	160.00	
8 FRT BONNET HINGES		2 PC	52.00	
			1,707.00	
	Add 20%		341.40	2,048.40
Labour				
9 WIRE CHECKING		1 UNIT	20.00	
10 LABOUR CHARGE		1 UNIT	500.00	
11 SPRAY PAINTING		1 UNIT	600.00	
				1,120.00

Amount Before Excess	SS 3,168.40
Less Excess	SS 0.00
Amount Before GST	SS 3,168.40
Add GST @ 7%	221.79
Total Amount payable	SS 3,390.19

TOTAL: SINGAPORE DOLLAR THREE THOUSAND THREE HUNDRED NINETY AND CENTS NINETEEN ONLY

E. & O. E.

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

OFFICIAL RECEIPT

M/s TAN GIAN TAT
BLK 412 BEDOK NORTH AVE 2
#03-144, SINGAPORE 460412.

No: 273091

Date: 12.07.2019

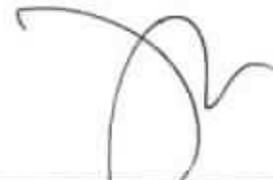
S/No.	Description	Amount
1	RENTAL FEES FOR SJU 3479D VRA NO 8512	<u>\$ 300.00</u>

SINGAPORE DOLLARS THREE HUNDRED ONLY.

PAYMENT MODE:

CASH -

CHEQUE -



Chin Hui Car Rental

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 04 Jul 2019 / 17:15:28

Receipt Date/Time : 04 Jul 2019 / 17:15:28

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190704-002488

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP7384R As at 04 Jul 2019/16:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP7384R Enquiry Fee 20190704171429155499	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8065		Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.