

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA7681M

DATE: 5. Jul. 2019

MAKE : MERCEDES

DOA: 4. Jul. 2019

AIG

MODEL : E220 (E6)

| Qty | Parts Description/ Labour | Type | Unit Price | Amount |
|------------------|---------------------------------------|------|------------|-------------|
| 1 | Rear Bumper | | | \$1,510.00 |
| 1 | Rear Bumper Reinforcement | | | \$1,150.00 |
| 2 | Rear Bumper Bracket Lower - RH/LH | | \$135.00 | \$270.00 |
| 2 | Rear Bumper Bracket Top - RH/LH | | \$125.00 | \$250.00 |
| 2 | Rear Bumper Retainer Mounting - RH/LH | | \$115.00 | \$230.00 |
| 1 | Rear Bumper Centre Frame | | | \$177.55 |
| 1 | Rear Bumper Towing Cover | | | \$175.00 |
| 1 | Rear Bumper Lower Cover | | | \$325.00 |
| 1 | Boot Lid | | | \$2,470.00 |
| 1 | Boot Lid Lock | | | \$275.00 |
| 1 | Boot Lid E220 Emblem | | | \$54.30 |
| 1 | Boot Lid Star Logo | | | \$45.00 |
| 1 | Boot Lid Bluetec emblem | | | \$90.00 |
| 1 | Rear Panel End | | | \$1,380.00 |
| 1 | Rear Panel Inner Garnish | | | \$240.00 |
| 1 | A/C Compressor | | | \$2,950.80 |
| 1 | A/c Condenser | | | \$1,235.80 |
| 1 | A/C Receiver | | | \$160.00 |
| 1 | A/C Temperature Sensor | | | \$141.62 |
| SUB TOTAL | | | | \$13,130.07 |
| LESS 20% | | | | \$2,626.01 |
| DISCOUNTED TOTAL | | | | \$10,504.06 |
| 1 | Reverse Sensor | | | \$388.00 |
| 1 | Rear Bumper Rubber Mat | | | \$50.00 |
| 1 | Rear Number Plate | | | \$438.00 |
| Labour Charge | | | | |
| 1 | Panel Beating | | | \$300.00 |
| 1 | Spray Painting Charge | | | \$300.00 |
| 1 | Remove/ refix reverse sensor | | | \$150.00 |
| 1 | Wiring Charge | | | \$100.00 |
| 1 | Tuff Kote | | | \$100.00 |
| 1 | Remove/refix A/C, top up gas | | | \$150.00 |
| 1 | Online Programming | | | \$900.00 |
| TOTAL LABOUR | | | | \$2,000.00 |
| ESTIMATE TOTAL | | | | \$12,942.06 |
| | | | | 12,944.06 |

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305309095
Date : 11. Jul. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA7681M

Fax :

Date of Accident: 4. Jul. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SMG4227X
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less:
 - Final Lumpsum Repair cost \$4600.00

3. Estimated normal period for repairs: 4 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : L. K
Name : Larry Ng
Tel : 8214 8316
Fax : 6546 8156

Signature : Kalvin
Name : Kalvin
Date : 12/7/19

For Official Use Only

| Item | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|--|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day | | YES | | |
| 2. Loss of Income Paid | | | | |
| 3. Survey Fees | | | | |
| 4. LTA Search Fee | | | | |
| 5. Medical Fees (on behalf of driver, if applicable) | | | | |
| 6. Overrun | | | | |

Remarks:

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305309095

| | | | | |
|----------------------------|--|--------------|-------------------|----------------------|
| CUSTOMER | | REGN NO. | SHA7681M | MILEAGE |
| VMS | | MAKE: | MERCEDES BENZ | FUEL |
| CUSTOMER NO. | | MODEL | E220CDI (E6) | E 1/2 F |
| ADDRESS | | YR OF MANU | 13.05.2015 | DATE/TIME IN |
| 383 SIN MING DRIVE | | CHASSIS CODE | WDD2120012B171365 | TARGET DATE |
| Singapore SINGAPORE 575717 | | | | COMPLETION DATE/TIME |
| 65508755 | | | | |
| (R) | | | | |
| (P) | | | | |
| SCOUT CARD NO. | | | | |

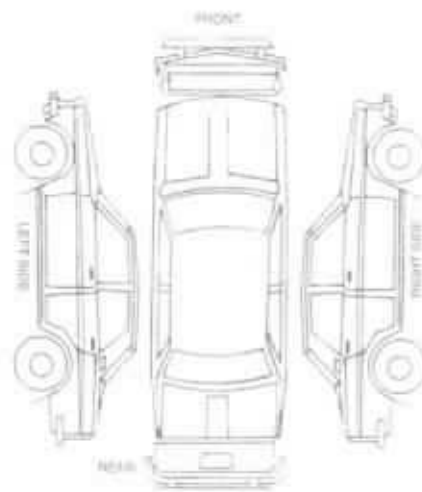
JOB DESCRIPTION

Accident Date: 04.07.2019

NATURE: 3P 04.07.2019

S/NO LABOR CODE DESCRIPTION

ACG - Rear, A/C System



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHA7681M

LARRY

Vehicle No.: SHA7681M

Larry Ng

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

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DATE: 5. Jul. 2019

MAKE : MERCEDES

MODEL : E220 (E6)

DOA: 4. Jul. 2019

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| 1 | Online Programming | | | \$900.00 |
| TOTAL LABOUR | | | | \$2,000.00 |
| ESTIMATE TOTAL | | | | \$12,942.06 |

Nett

Nett

SUB TOTAL

LESS 20%

DISCOUNTED TOTAL

K. L. K. K.

8/7/19 11:30

3:30

45

After Repair

Larry Ng

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Ref : T 0719 / iHA7681M /KS(st)
Your Ref: _____
Date : 9-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198200400

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408648

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHA7681M YOUR INSURED SMG4227X
AND OTHER _____ ON 04.07.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA7681M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMG4227X we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|--------------------|--|--------------------|
| 1 | Cost of Repair | \$ 4,922.00 |
| 2 | <u>7.5</u> days Loss of Rental @ \$ 169.74 per day | \$ 1,273.05 |
| 3 | Survey Report Fees (<i>Surveyed by M/s LKK</i>) | \$ - |
| 4 | GIA / LTA Search Fees | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing / Medical / Transportation | \$ - |
| Sub Total : | | \$ 6,202.54 |

HIRER'S CLAIM

| | | |
|-----------------------|--|--------------------|
| 7 | <u>7.5</u> days Loss of Income @ \$ 80.00 per days | \$ 600.00 |
| Total Claims : | | \$ 6,802.54 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SMG4227X
- c) GIA / Police report/s of : SHA7681M
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 JULY 2019

**BIS MOTORING PTE LTD
20 BENDEEMER ROAD
#03-13/14 BS BENDEEMER CENTRE
SINGAPORE 339914
ATTN: THE MANAGEMENT**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG19011999/K1hb3
YOUR REF : SMG 4227X
ACCIDENT INVOLVING SMG 4227X AND SHA 7681M ALONG PIE TOWARDS PASIR
RIS ON 04.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 7681M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHA 7681M. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Dennis.deng@munichauto.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 12 July, 2019 10:53 AM
To: Dennis.deng@munichauto.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SMG 4227X_ACCIDENT INVOLVING SMG 4227X AND SHA 7681M
ALONG PIE TOWARDS PASIR RIS ON 04.07.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 JULY 2019

BIS MOTORING PTE LTD
20 BENDEEMER ROAD
#03-13/14 BS BENDEEMER CENTRE
SINGAPORE 339914
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19011999/K1hb3
YOUR REF : SMG 4227X
ACCIDENT INVOLVING SMG 4227X AND SHA 7681M ALONG PIE TOWARDS PASIR RIS ON 04.07.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 7681M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHA 7681M. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING MERCEDES E220 SHA7681M , SMG4227X ON 04-Jul-19 17:40
ALONG PIE TWDS CHANGI ON JALAN ANAK BUKIT FLYOVER

I / We **NGIAM CHONG TECK (Y...** (Hirer) NRIC No.: **SXXXX904E**

and/or (Relief) NRIC No.: **SXXXX904E**

Taxi Number **SHA7681M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Jul-2019**

Name of Hirer **NGIAM CHONG TECK (YAN CHONGDE)**
Hirer NRIC **SXXXX904E** Signature :



Address **210 CHOA CHU KANG CENTRAL #11...
680210**

Contact No. **93271020**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,450.00 (Global Sum – all in) for vehicle no. SHA 7681M that was damaged pursuant to the accident which occurred on 04/07/2017 (date) along PIE TOWARDS CHANGI (location) involving vehicle no/s SMG 4227X. This is pursuant to the inspection conducted on 08/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 7681M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 7681M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24/07/19



LKK

Signed by appointed surveyor


GENERAL DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LOHANG DRIVE
SINGAPORE 500883

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore S79711
Mobile + 65 8383 8280 Facsimile + 65 6280 9750

Workshops
50 Lanyang Drive Singapore 508999 34 Serangoon Loop Singapore 758135
203 Sin Ming Drive Singapore 57217 7 Sunbelt Katong Way Singapore 726791
45 Pandan Road Singapore 116253 1111 Upper Macao Road Macao
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO. 199506048N

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

801.0004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 04.07.2019

VEHICLE NO
SHA7681M

NO/DATE
91454862 12.07.2019

NAKK
MERCEDES BENZ

JOB NO.
305309095

MODEL
K220CDI (K6)

ODMETER READING

DATE OF REG
13.05.2015

CHASSIS CODE
WDD2120012R171365

JDR TYPE

Invoice for Lump Sum Repair

| | |
|---------------------------|----------|
| Total Lamp Sum Repair Amt | 4,600.00 |
| Add GST @ 7.000 % | 322.00 |
| Total Invoice amount | 4,922.00 |

Issued by : KATHERINKIAN 12.07.2019 15:03:19
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

Our Ref: CT19070112

Date: 12 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/07/2019 @ 17:40 hrs
ALONG PIE TWDS CHANGI ON JALAN ANAK BUKIT FLYOVER
INVOLVING SMG4227X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7681M** (the "Taxi"). The Taxi was hired to **NGIAM CHONG TECK (YAN CHONGDE) IC NO S7406904E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|--------------------------------------|
| SMG4227X | 04 Jul 2019 / 17:40:00 | Successful | A04 | AIG ASIA PACIFIC INSURANCE PTE. LTD. |

[Previous](#)

[OK](#)

SHA7681M

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING






































| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 08 Jul 2019 Edit Reg | | 08 Jul 2019 00:00 Edit Adj Rpt | S\$4,600.00 Edit Estimates | S\$4,600.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|---|------------------------|--|--------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: BIS MOTORING PTE LTD , Co. Reg. No.: 201735055D | | | | | | | | | |
| Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R | | | | | | | | | |
| Vehicle Reg. No.: | SHA7681M | Date of Loss: | 04/07/2019 17:00 - :59 [49 Months and 21 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1904729659SG | Policy/Cover Note No.: | 0999994322 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SMG4227X | Policy No. (Claimant): | MCOM0015 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com | | | | | | | | |
| Claimant's Insurer: | India International Insurance Pte Ltd (HQ) - Tel: 63476100 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 17/07/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SHA7681M (1904729659SG)
[SMG4227X]
TP
COMFORT TRANSPORTATION PTE LTD
Jul 4 2019 5:00PM
[BIS MOTORING PTE LTD]
ComfortDelGro Engineering Pte Ltd

| Upload Documents | | Upload Photos | | Compose New Letter | | Upload Video | | Upload Audio | | View | | View in Browser | |
|--------------------------------|-----------------|--|--|--------------------|--|--------------|--|--------------|--|------------|-----------|-------------------------------------|--|
| Letters/Correspondences | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | Thumbnail | Print | |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | | | | | | | | Edit | | |
| Assessment Reports | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | Thumbnail | Print | |
| 1 | 19/07/19 17:09 | Adjuster Immediate Advice | | | | | | | | | Load HTM | | |
| Photos/Images | | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | Thumbnail | Print | |
| 1 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 2 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 3 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 4 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 5 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 6 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 7 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 8 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 9 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 10 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 11 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 12 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 13 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 14 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 15 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 16 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 17 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 18 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 19 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 20 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 21 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 22 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 23 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 24 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 25 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 26 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 27 | 09/07/19 08:51 | General View | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
| 28 | 09/07/19 08:58 | Reinspection Photo | | | | | | | | | Load JPG | <input checked="" type="checkbox"/> | |
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| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|---|--|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
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| 34 | 09/07/19 08:58 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 37 | 09/07/19 08:58 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 09/07/19 08:58 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 09/07/19 08:58 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 44 | 09/07/19 08:58 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 48 | 12/07/19 08:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 12/07/19 08:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 12/07/19 08:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 12/07/19 08:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 12/07/19 08:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 08/07/19 15:40 | EMAIL FROM AIG DD 08072019 |  Load PDF | |
| 2 | 08/07/19 15:40 | TP EST & GIA REPORT |  Load PDF | |
| 3 | 09/07/19 19:36 | TP ESTIMATE- MARKED |  Load PDF | |
| 4 | 12/07/19 10:57 | EMAIL TO OI |  Load PDF | |
| 5 | 12/07/19 10:57 | LETTER TO OI |  Load PDF | |
| 6 | 19/07/19 16:54 | TP ESTIMATE - FINALIZED |  Load PDF | |
| 7 | 19/07/19 17:02 | TP LOD |  Load PDF | |
| 8 | 23/07/19 17:24 | IA MANDATE APPROVAL |  Load PDF | |
| 9 | 31/07/19 08:48 | WORKSHOP INVOICE |  Load PDF | |
| 10 | 31/07/19 08:48 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 11 | 31/07/19 08:48 | Release Voucher |  Load PDF | |
| 12 | 31/07/19 08:48 | RENTAL RECEIPT |  Load PDF | |
| 13 | 31/07/19 08:48 | RENTAL MILEAGE |  Load PDF | |
| 14 | 31/07/19 08:48 | LTA SEARCH |  Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 09/07/19 09:20 | OI GIA REPORT |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | | Reset | Save | Print |
|--|--|-------|------|-------|
| There are no document checklists configured. | | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|------------------------|
| Vehicle No: | SMG4227X (Insd veh) | Model: | MERCEDES-BENZ E220 2.0 |
| | SHA7681M (TP veh) | | (A) |
| Date of Accident: | 04/07/2019 | | |

| | | | | |
|-----------------------------------|------|---|---------------------------------|------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> [X] Yes | <input type="checkbox"/> [] No | |
| Repair Estimate | : \$ | | | 14,099.45 |
| Final Repair Cost | : \$ | | | 6,450.00 |
| Loss of Use | : \$ | | | 7.00 days at \$50.00 per day |
| Rental (if any) | : \$ | | | 7 days |
| LTA / GIA Search Fee | : \$ | | | |
| Others: | : \$ | | | |
| | : \$ | | | |
| Final Settlement Sum (Global Sum) | : \$ | | | 6,450.00 |

Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------------------|------|----------|
| 1) | ComfortDelGro Engineering Pte Ltd | : \$ | 6,450.00 |
| 2) | | : \$ | |
| 3) | | : \$ | |
| 4) | | : \$ | |
| 5) | | : \$ | |

JOANNE LEE KHANG MIN

31 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19011999/K1HB3Q2

Date: 31/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994322
Claimant Vehicle No : SHA7681M **Insured Vehicle No :** SMG4227X
 Date of Loss: 04/07/2019 Nature of Claim: TP Claim No: 1904729659SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA7681M**
 Make & Model: MERCEDES-BENZ E220, 2.0 (A) Engine No: 65192432745573
 Reg. Date: 13/05/2015 (Man. Year: 2014) Chassis No: WDD2120012B171365
 Colour: White Odometer: 619093 km
 Engine Capacity: 2143 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16 Rear Tyre Size: 225/55 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|------------------|-----------------|-----------------|--------------|
| Parts | 10,977.06 | 5,180.44 | 5,796.62 | 52.81 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,200.00 | 650.00 | 1,550.00 | 70.45 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (\$\$) | 13,177.06 | 5,830.44 | 7,346.62 | 55.75 |
| Approved Total (Overridden) (\$\$) | | 4,600.00 | | |
| (\$\$) | 13,177.06 | 4,600.00 | 8,577.06 | 65.09 |
| + GST 7.00/7.00% (\$\$) | 922.39 | 322.00 | 600.39 | 65.09 |
| Nett Amount (\$\$) | 14,099.45 | 4,922.00 | 9,177.45 | 65.09 |
| + Loss of Use (7.0 x S\$50.00/day) (\$\$) | | 350.00 | | |
| + Car Rental (7.0 x S\$169.74/day) (\$\$) | | 1,188.18 | | |
| + Doc/Search Fee (\$\$) | | 7.49 | | |
| Nett Liability (\$\$) | | 6,467.67 | | |
| Global Sum Settlement (\$\$) | | 6,450.00 | | |

INSPECTION

Date of Assignment: 08/07/2019

Date Inspected: 08/07/2019 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 4.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|---------------------------------------|---------------|-------------|--------------|
| 1 | 1 | | *REAR BUMPER | Deformed | 1,510.00 FL | *1,510.00 FL |
| 2 | 1 | | *REAR BUMPER REINFORCEMENT | Bent | 1,150.00 FL | *1,150.00 FL |
| 3 | 2 | | *REAR BUMPER BRACKET LOWER -RH/LH | Serviceable | 270.00 FL | *- FL |
| 4 | 2 | | *REAR BUMPER BRACKET TOP-RH/LH | Serviceable | 250.00 FL | *- FL |
| 5 | 2 | | *REAR BUMPER RETAINER MOUNTING -RH/LH | Serviceable | 230.00 FL | *- FL |
| 6 | 1 | | *REAR BUMPER CENTRE FRAME | Serviceable | 177.55 FL | *- FL |
| 7 | 1 | | *REAR BUMPER TOWING COVER | Not Necessary | 175.00 FL | *- FL |
| 8 | 1 | | *REAR BUMPER LOWER COVER | Missing | 325.00 FL | *325.00 FL |
| 9 | 1 | | *BOOT LID | Dented | 2,470.00 FL | *2,470.00 FL |
| 10 | 1 | | *BOOT LID LOCK | Serviceable | 275.00 FL | *- FL |
| 11 | 1 | | *BOOT LID E220 EMBLEM | Necessary | 54.30 FL | *54.30 FL |
| 12 | 1 | | *BOOT LID STAR LOGO | Necessary | 45.00 FL | *45.00 FL |
| 13 | 1 | | *BOOT LID BLUETEC EMBLEM | Necessary | 90.00 FL | *90.00 FL |
| 14 | 1 | | *REAR PANEL END | Repair | 1,380.00 FL | *- FL |
| 15 | 1 | | *REAR PANEL INNER GARNISH | Cracked | 240.00 FL | *240.00 FL |
| 16 | 1 | | *A/C COMPRESSOR | Serviceable | 2,950.80 FL | *- FL |
| 17 | 1 | | *A/C CONDENSER | Serviceable | 1,235.80 FL | *- FL |
| 18 | 1 | | *A/C RECEIVER | Serviceable | 160.00 FL | *- FL |
| 19 | 1 | | *A/C TEMPERATURE SENSOR | Serviceable | 141.62 FL | *- FL |
| 20 | 1 | | *REVERSE SENSOR | Shorted | 388.00 FS | *388.00 FS |
| 21 | 1 | | *REAR BUMPER RUBBER MAT | Necessary | 50.00 FS | *50.00 FS |
| 22 | 1 | | *REAR NUMBER PLATE | Dented | 35.00 FS | *35.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|------------------|-----------------|
| Sub Total (\$\$) | 13,603.07 | 6,357.30 |
| - List Item Discount on L Items 20.00/20.00% (\$\$) | 2,626.01 | 1,176.86 |
| Total Parts (\$\$) | 10,977.06 | 5,180.44 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|------------------------------|----------|-----------------|---------------|
| <u>Labour Items</u> | | | | |
| 1 | PANEL BEATING | New | 300.00 | 200.00 |
| 2 | SPRAY PAINTING CHARGE | New | 500.00 | 400.00 |
| 3 | REMOVE/REFIX REVERSE SENSOR | New | 150.00 | 30.00 |
| 4 | WIRING CHARGE | New | 100.00 | 0.00 |
| 5 | TUFF KOTE | New | 100.00 | 20.00 |
| 6 | REMOVE/REFIX A/C ,TOP UP GAS | New | 150.00 | 0.00 |
| 7 | ONLINE PROGRAMMING | New | 900.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,200.00 | 650.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >