

INSUR

INS. CASE OWNER:

SAUHA

CC 3 / AIG1901

1997, Ehb27

LKK

IDAC

Surveyor:

STEVE

DOI:

ASSIGNMENT

4/3/19

Date / Time:

4/3/19

Registered in Merim:

8/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLZ 568A

Name of Insured:

HENRY WESLEY WIL

Insured Tel No.:

HP:

7/3/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES) NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES NO

Claim No.:

202046822259

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES NO

TP GIA REPORT: YES NO

Insured Liability:

Final ? Yes / No

SHL 41942

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHL 41942-1

SLZ 568A-X

STAGE

DATE / PIC

31/7

OI GIA Report ID.
- TP VIDEO FOOTAGE IN. V/VIC/9HC41942
- UPLOADED IN WETUMEN
- TP LOD IN BY EMAIL

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI: 27/08/19-VIC

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

OTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: 49

S\$ 2,600.00, 4 days Reduction: 54 %

FINAL SETTLEMENT

Date/Time:

8/09/19

Confirm with:

LBS GSK

Email: [] Call: []

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2,600.00

COLD CHARGED LANE)
TP VIDEO IN

Loss of Rental (LOR):

S\$

202.50 (6 days) x \$133.75

Loss of Use (LOU):

S\$

(5 x days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only [] LOU only []

S\$

LOR + LOU []

LOR + LO []

(Tick only one)

GIA/OTA Search

S\$

7.00

Medical:

S\$

-

1) Claim status: ☒ Normal/Reject/Private Settle

Disbursement:

S\$

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost:

S\$

-

3) Survey fee:

4320.00

Total:

S\$

3,409.50

Global Sum S\$:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email: [] Call: []

Payee 1:

S\$

3,409.50

Name 1:

SMRT TAXIS PTE LTD

Payee 2 (Strike if N.A.):

S\$

-

Name 2:

-

Payee 3 (Strike if N.A.):

S\$

-

Name 3:

-

ASSIGNMENT

From

Date:

Veh No

SHC 41992

To Regn: 29/11/13

Estimated Cost

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover:

QQ / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

Make: Toyota Pro

cc / 798

at Workshop mth:

Colour: Maroon

A/C Insured / Std

nt

Sp. Reading: 525684

T/Rolling Insured / Std

Insured

Eng/No:

Policy No

C/No: J70KN36U005709276

Claims No

Gen. Cond: Good (Fair) / Poor / Burnt

Sum Insured:

Excess:

Steering: Inorder / Jammed / Locked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Locked / Burnt or

Make of Veh

Mod: Nil (S/Rim) STD A/Rim or

(Policy Condition)

Tyro Size: F:

R:

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SU
TOYO / YOKO or wasture

Bal. or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal. S - nim

R/Bal. S

GIA / PR Seen:

Consistent? : Yes or No

L/Bal. S nim

L/Bal. S

Est. Repairs:

A

days

Res.: Yes or No

D.O.A. 3/7/19

D.O.A. 4/7/19

Lump Sum:

%

3 Val.: Yes or No

Survey held at

SMART

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due

Date / Time : Action / Instruction

07/19/2009
SL2568AL/S 42,600.00
CASH: 43.1 16 %

Dist/Time: For Pass to:

☐

Prel. Report

41

☐

Final Report

Date/Time: For Return to:

5

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Investigation

Report Format:

Lump Sum / L.B. / L.S

Add Fee:

☐

Site Insp 15

☐

Interview 15

☐

Tech Invs 15

☐

Week-end 15

S - R - C

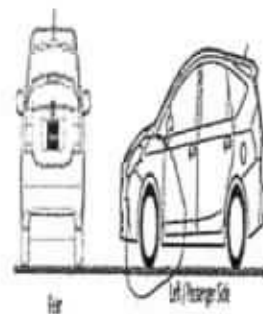
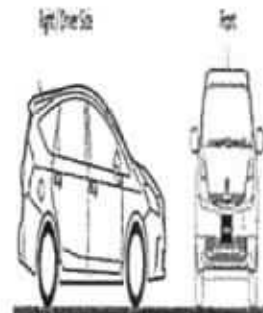
Phone

Index

(1/1)

Section A - Accident Details

Registration Number	SHC41992
Case Reference Number	TAX07/19/2009
Registration Date	29/11/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHEW CHESTER
Type of Accident	Side Swipe
Accident Date and Time	3/7/2019 9:45 AM
Accident Reported Date and Time	3/7/2019 11:26 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102263
Special Instruction to ARC, if any	TP
Prepared Date and Time	5/7/2019 11:40 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



parks

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$936.00	\$450.00
Total Spare Part Cost	\$3,125.21	\$1,593.46
Total Other Cost	\$830.00	\$140.00
TOTAL COST	\$5,736.21	\$2,583.46
Lump Sum Total	\$5,750.00	\$2,600.00 (L/S)
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	STEVE CHEN (LKK) / AIG
ARC / Surveyor Sign Off Date	05/07/2019 5:54 PM	05/07/2019 2:49 PM
Signature		
Remarks		L/S repair, take after spray, finalize sent to sievechen@lkkauto.com

SMART Automation Services (Pty) Ltd
 25 Woodlands Industrial Park S.A. Singapore 757131
 FAX Number: 63620000
 E-mail: Telephone Number: 63620023
 Account Referring Number: 63620071

Date Generated: 16/07/2016
 User ID: PnkBun

Section C - Quotation and Accident Invoice Details

Section D • Details of Repair Estimates

Part 1 - Labour Works

Part 2 - Spray Painting & Panel Beating Related Works

Part 3 - Other Costs - Accident and Accident Repair Related Expense

WT
NE
BR

44

CSK

нес

CWT

44

			TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given X
		42611-- 47140 (Fr)	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair K
Total					\$4,860.55		\$1,991.82		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r}
 1991.82 \\
 - 20\% \\
 \hline
 1593.46 \\
 + 400.00 \\
 + 590.00 \\
 \hline
 2583.46
 \end{array}$$

L/S \$2600/-

Case Details

Case Reference Number : TAX/07/19/2009
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4199Z

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-7567-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 03/07/2019 01:45 AM
 Vehicle Age(In Months) : 68

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace	*
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	*
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	1	57.30	Replace	*
One Time Key In	Main			BRACKET, FR TURN CENTER LH	1	58.20	58.20	25.00	43.65	Replace	0	0	Not Give	*
One Time Key In	Main			BRACKET, FR TURN LOWER LH	1	26.00	26.00	25.00	19.50	Replace	0	0	Not Give	*
One Time Key In	Main			BRACKET, FR TURN UPPER LH	1	24.40	24.40	25.00	18.30	Replace	0	0	Not Give	*
One Time Key In	Main			LENS & BODY, FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	0	0	Not Give	*
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Not Give	*
One Time Key In	Main			HEAD LAMP LH	1	845.20	845.20	10.00	760.68	Replace	1	760.68	Replace	*
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	*

Total Spare Part Cost 3,906.51

Surveyor Total 1,991.80

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,125.21

Final Sur Total 1,593.44

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	*
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	1	128.77	Replace	*
One Time Key In	Main			FENDER LINER PAD, FR WHEEL LH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Give	*
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	*
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	*
Total Spare Part Cost									3,906.51	Surveyor Total				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)				
										20				
Final Spare Part Cost									3,125.21	Final Sur Total				
										1,591.80				
										1,593.44				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH PORTION	845.00	400	
Total:			845.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
3	Main	TO RESPRAY RIM	180.00	50	
Total:			936.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	
Total:			830.00	140.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
5	Main	TO CHECK & RESET SYSTEM FUNCTION	350.00	30	
6	Main	TO WASH AND VACUUM	60.00	0	
Total:			830.00	140.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,125.21	1,593.44
Total Labour Cost	845.00	400.00
Total Spray Painting	936.00	450.00
Other	830.00	140.00
Overall Total	5,736.21	2,583.44
Lump Sum Repair Option	☒	☒
Lump Sum Total	5,750.00	2,600.00
Surveyor Approved Amount		2,600.00
No of Repair Days*	6	4
Remarks		L/S repair, take after spray, finalize sent to stevechen@lkkauto.com
Surveyor Name		STEVE CHEN
Signature		
Survey Date	05/07/2019	Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Case Details

Case Reference Number : TAX/07/19/2609
Type of Repair : Accident Repair
Vehicle Registration Number : SHC4199Z

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-7567-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 03/07/2019 01:45 AM
Vehicle Age(In Months) : 68

Documents / Photographs

[View Documents / Photographs](#)

Total Documents : 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	1	482.90	482.00	25.00	361.50	Replace	1	361.50	Replace	✓ CPT
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	✓ M
One Time Key In	Main			BUMPER SUPPORT FLH	1	76.40	76.40	25.00	57.30	Replace	1	57.30	Replace	✓ BR
One Time Key In	Main			BRACKET, FR TURN CENTER LH	1	56.20	56.20	25.00	42.15	Replace	0	0	Not Give	✗ N/A
One Time Key In	Main			BRACKET, FR TURN LOWER LH	1	26.00	26.00	25.00	19.50	Replace	0	0	Not Give	✗ N/A
One Time Key In	Main			BRACKET, FR TURN UPPER LH	1	24.40	24.40	25.00	18.30	Replace	0	0	Not Give	✗ N/A
One Time Key In	Main			LENS & BODY, FR TURN LH	1	511.80	511.80	10.00	460.62	Replace	0	0	Not Give	✗ N/A
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Not Give	✗ N/A
One Time Key In	Main			HEAD LAMP LH	1	850.20	850.20	10.00	765.18	Replace	1	765.18	Replace	✓ CPT
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	✓ M

Total Spare Part Cost 2,906.51

Surveyor Total 1,891.80

Lump Sum Discount (%) 25.00

Lump Sum Dis (%) 25

Final Spare Part Cost 2,125.21

Final Sur Total 1,893.44

SMRT Recommendation												Surveyor Approval		
SOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			NAME PLATE (HYBRID)	1	\$1.80	\$1.80	25.00	38.92	Replace	1	38.92	Replace	• / MC
One Time Key In	Main			FENDER LINER FRTLH	1	171.70	171.70	25.00	128.77	Replace	1	128.77	Replace	• CVT ✓
One Time Key In	Main			FENDER LINER PAD, FR WHEEL LH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Give	• X / MC
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	• X / MC
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	• X R
Total Spare Part Cost									3,906.51	Surveyor Total				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)				
Final Spare Part Cost									3,125.21	Final Sur Total				
										1,991.80				
										20				
										1,583.44				

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH PORTION	845.00	400	
Total:			845.00	400.00	

Spray Coat Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
3	Main	TO RESPRAY RIM	180.00	50	
Total:			936.00	450.00	

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	
Total:			180.00	40.00	

S.No.	Costing Type	Job Scope	SMART Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	90	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	20	
5	Main	TO CHECK & RESET SYSTEM FUNCTION	360.00	20	
6	Main	TO WASH AND VACUUM	60.00	0	
Total:			660.00	140.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,125.21	1,583.44
Total Labour Cost	845.00	400.00
Total Spray Painting	836.00	450.00
Other	830.00	140.00
Overall Total	5,736.21	2,583.44
Lump Sum Repair Option		
Lump Sum Total	5,750.00	2,600.00
Surveyor Approved Amount		2,600.00
No of Repair Days	4	4
Remarks		L/S repair, take after spray, finalize sent to stevechen@lkkauto.com
Surveyor Name		STEVE CHEN
Signature		
Survey Date	06/07/2019	

Save

Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Print Received Message

This mail is associated with :

***SHC4199Z (3024468322SG)
[SLZ568A]**

TP

SMRT TAXIS PTE LTD

Jul 3 2019 9:00AM

[Heng Leasing Pte Ltd]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/09/2019 09:20 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3409.50) - SHC4199Z - Claim Handler: Syed-Yusoff, Saliha

Approved:3409.50;please proceed with settlement as per your proposal.

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 26 July, 2019 2:19 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 3/7/2019 involving SHC 4199Z & SLZ 568A (AIG's insured)
Our Ref: TAX/07/19/2009/lg
Attachments: TAX 07 19 2009.pdf; VIDEO-2019-07-26-14-16-05.mp4

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2600.00
Loss of Rental	\$802.50 (6 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$3409.50

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Video footage (obtained from a motorist in front)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 AUGUST 2019

**HENG LEASING PTE LTD
397 JOO CHIAT ROAD
SINGAPORE 427628**

Dear Sir/Madam,

**OUR REF : CC3/AIG19011997/Ehb3
YOUR REF : SLZ 568A**

**ACCIDENT INVOLVING SLZ 568A AND SHC 4199Z ALONG SHENTON WAY ON
03.07.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4199Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4199Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4199Z** that was damaged pursuant to the accident which occurred on **03/07/2019** (date) along **SHENTON WAY** (location) involving vehicle no/s **SLZ 568A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of Sept (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,600.00** (Repair Cost), **S\$802.50** (Loss of Rental/Use), **S\$7.00** (Disbursement), for vehicle no. **SHC 4199Z** that was damaged pursuant to the accident which occurred on **03/07/2019** (date) along **SHENTON WAY** (location) involving vehicle no/s **SLZ 568A**. This is pursuant to the inspection conducted on **04/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 4199Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4199Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Sept (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190700359
Date : 17.07.2019
Vehicle No. : SHC4199Z
Your Ref No. : TAX/07/19/2009
Our Ref No. : 24102263
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR	1.00		\$	2,600.00
GRAND TOTAL				\$ 2,600.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 03.07.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/19/2009

From: SMRT Taxis Pte Ltd

Date: 10/07/2019

**ACCIDENT INVOLVING SHC4199Z AND SLZ568A ON 3/7/2019
9:45 AM ALONG SHENTON WAY TOWARDS LAU PA SAT.**

This is to confirm that the daily rental rate for SHC4199Z is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/07/2019

Accident End Date : 24/07/2019

Date Generated : 25/07/2019

User Name : OngHuaYen

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX-07/19-2008	SHCA1992	SMART Taxis Pte Ltd	TOYOTA	PRIUS	24102263	03/07/2019 11:26 AM	09/07/2019 1:46 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	04 Jul 2019 / 11:13:27	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLZ568A	Business Transaction Reference No.:	20190704111327364571
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 03 Jul 2019 09:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jul 2019 Edit Reg		04 Jul 2019 00:00 Edit Adj Rpt	\$52,600.00 Edit Estimates	\$52,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Heng Leasing Pte Ltd , Co. Reg. No.: 201840603E								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4199Z	Date of Loss:	03/07/2019 09:00 - :59 [67 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3024468322SG	Policy/Cover Note No.:	0999994129 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SLZ568A	Policy No. (Claimant):	D-19093197MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 17/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (12/09/2019): Alert - Adj Mandate Approved (\$3409.50) - SHC4199Z - Claim Handler: Syed-Yusoff... - AIG_SG (31/07/2019): Re: Request For OI GIA Report - AIG_SG (09/07/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4199Z (3024468322SG)
[SLZ568A]
TP
SMRT TAXIS PTE LTD
Jul 3 2019 9:00AM
[Heng Leasing Pte Ltd]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	26/07/19 16:42	Video - Accident TP VIDEO FOOTAGE							Load MP4		
Letters/Correspondences										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	27/08/19 15:53	Adjuster Immediate Advice							Load HTM		
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	16/07/19 19:36	General View							Load JPG	☒	
2	16/07/19 19:36	General View							Load JPG	☒	
3	16/07/19 19:36	General View							Load JPG	☒	
4	16/07/19 19:36	General View							Load JPG	☒	
5	16/07/19 19:36	General View							Load JPG	☒	
6	16/07/19 19:36	General View							Load JPG	☒	
7	16/07/19 19:36	General View							Load JPG	☒	
8	16/07/19 19:36	General View							Load JPG	☒	
9	16/07/19 19:36	General View							Load JPG	☒	
10	16/07/19 19:36	General View							Load JPG	☒	
11	16/07/19 19:36	General View							Load JPG	☒	
12	16/07/19 19:36	General View							Load JPG	☒	
13	16/07/19 19:36	General View							Load JPG	☒	
14	16/07/19 19:36	General View							Load JPG	☒	
15	16/07/19 19:36	General View							Load JPG	☒	
16	16/07/19 19:36	General View							Load JPG	☒	
17	16/07/19 19:36	General View							Load JPG	☒	
18	16/07/19 19:36	General View							Load JPG	☒	
19	16/07/19 19:36	General View							Load JPG	☒	
20	16/07/19 19:36	Odometer Reading							Load JPG	☒	
21	16/07/19 19:36	Chassis Number							Load JPG	☒	
22	16/07/19 19:36	General View							Load JPG	☒	
23	16/07/19 19:36	General View							Load JPG	☒	
24	16/07/19 19:37	Photo After Spray							Load JPG	☒	
25	16/07/19 19:37	Photo After Spray							Load JPG	☒	
26	16/07/19 19:37	Photo After Spray							Load JPG	☒	
27	16/07/19 19:37	Photo After Spray							Load JPG	☒	
28	16/07/19 19:37	Photo After Spray							Load JPG	☒	
29	16/07/19 19:37	Photo After Spray							Load JPG	☒	
30	16/07/19 19:37	Photo After Spray							Load JPG	☒	
31	16/07/19 19:37	Photo After Spray							Load JPG	☒	
32	16/07/19 19:37	Photo After Spray							Load JPG	☒	

Video				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
33	16/07/19 19:37	Photo After Spray		Load JPG	☒
34	16/07/19 19:37	Photo After Spray		Load JPG	☒
35	16/07/19 19:37	Photo After Spray		Load JPG	☒
36	16/07/19 19:37	Photo After Spray		Load JPG	☒
37	16/07/19 19:37	Photo After Spray		Load JPG	☒
38	16/07/19 19:37	Photo After Spray		Load JPG	☒
39	16/07/19 19:37	Photo After Spray		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/07/19 19:18	TP ESTIMATE- MARKED		Load PDF	
2	08/07/19 19:18	TP GIA REPORT		Load PDF	
3	11/07/19 10:09	Non reporting letter		Load PDF	
4	27/08/19 15:37	LETTER TO OI		Load PDF	
5	27/08/19 15:40	TP ESTIMATE - FINALIZED		Load PDF	
6	27/08/19 15:41	EMAIL FROM TP		Load PDF	
7	27/08/19 15:41	TP LOD		Load PDF	
8	19/09/19 09:41	WORKSHOP INVOICE		Load PDF	
9	19/09/19 09:41	AUTHORISATION TO ACT FORM		Load PDF	
10	19/09/19 09:41	Release Voucher		Load PDF	
11	19/09/19 09:41	RENTAL RECEIPT		Load PDF	
12	19/09/19 09:41	RENTAL MILEAGE		Load PDF	
13	19/09/19 09:41	LTA SEARCH		Load PDF	
14	19/09/19 09:41	LOD		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	31/07/19 11:45	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ568A (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4199Z (TP veh)		
Date of Accident:	03/07/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	7,486.04
Final Repair Cost	:	\$	2,600.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	802.50 6 days
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,409.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 3,409.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

19 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19011997/EHB3Q2

Date: 19/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994129
Claimant
Vehicle No : SHC4199Z **Insured Vehicle No :** SLZ568A
Date of Loss: 03/07/2019 **Nature of Claim:** TP **Claim No:** 3024468322SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC4199Z**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5912903
 Reg. Date: 29/11/2013 (Man. Year: 2013) Chassis No: JTDKN36U005709276
 Colour: Maroon Odometer: 525684 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm
 Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,875.04	1,991.82	2,883.22	59.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,611.00	990.00	1,621.00	62.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,486.04	2,981.82	4,504.22	60.17
Approved Total (Overridden) (S\$)		2,600.00		
Nett Amount (S\$)	7,486.04	2,600.00	4,886.04	65.27
+ Car Rental (6.0 x S\$133.75/day) (S\$)		802.50		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,409.50		

INSPECTION

Date of Assignment: 04/07/2019

Date Inspected: 04/07/2019 Inspected At:

SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Cut	482.00 F	*361.50 F
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	16.10 F	*12.08 F
3	1		*BUMPER SUPPORT F/LH (DISC 25%)	Broken	76.40 F	*57.30 F
4	1		*FENDER FRT/LH (DISC 25%)	Dented	723.40 F	*542.55 F
5	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
6	1		*FENDER LINER FRT/LH (DISC 25%)	Cut	171.70 F	*128.78 F
7	1		*HEAD LAMP LH (DISC 10%)	Cut	945.20 F	*850.68 F
8	1		*BRACKET ,FR TURN CENTER LH	Not Necessary	58.20 F	*- F
9	1		*BRACKET ,FR TURN LOWER LH	Not Necessary	26.00 F	*- F
10	1		*BRACKET ,FR TURN UPPER LH	Not Necessary	24.40 F	*- F
11	1		*LENS & BODY ,FR TURN LH	Not Necessary	511.80 F	*- F
12	1		*BUMPER FRT ABSORBER LOWER	Not Necessary	127.70 F	*- F
13	1		*FENDER LINER PAD ,FR WHEEL ,LH	Not Necessary	49.30 F	*- F
14	1		*TYRE	Not Necessary	126.74 F	*- F
15	1		*WHEEL DISC FRONT	Repair	1,484.20 F	*- F
F=Franchise part.						
Total Parts (\$\$)					4,875.04	1,991.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	845.00	400.00
2	SPRAY PAINT	New	936.00	450.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	20.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	60.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	20.00
7	TO CHECK & RESET SYSTEM FUNCTION	New	350.00	20.00
8	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			2,611.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >