

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 30 August, 2019 5:26 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: URGENT / REMINDER Re: Accident on 3/7/2019 involving SHC 4199Z & SLZ 568A (AIG's insured) Our Ref: TAX/07/19/2009/lg LKK REF CC3/AIG19011997/Ehb3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Please be informed that our Insured had already reported the accident and liability is in your favour.

We are currently pending for mandate approval and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

**Sent:** Friday, 30 August, 2019 5:17 PM

**To:** Vic (LKKAUTO)

**Cc:** Admin A

**Subject:** URGENT / REMINDER Re: Accident on 3/7/2019 involving SHC 4199Z & SLZ 568A (AIG's insured) Our Ref: TAX/07/19/2009/lg LKK REF CC3/AIG19011997/Ehb3

### URGENT REMINDER

Dear Vic,

We understand that your insured has lodged a GIA report.

Please let us have your offer by **9<sup>th</sup> September 2019**. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 26/07/2019 16:43  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD Re: Accident on 3/7/2019 involving SHC 4199Z & SLZ 568A (AIG's insured) Our Ref: TAX/07/19/2009/lg LKK REF CC3/AIG19011997/Ehb3

Without Prejudice

Dear Lee Gek,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will continue to follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Friday, 26 July, 2019 2:19 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 3/7/2019 involving SHC 4199Z & SLZ 568A (AIG's insured) Our Ref: TAX/07/19/2009/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2600.00
Loss of Rental	\$802.50 ( 6 days x \$133.75 )

LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3409.50</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Video footage (obtained from a motorist in front)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

