

INS. CASE OWNER:

Kitty Teo

CC 4/ASM19011985 / KIP 934

LKK:

IDAC:

125456

Surveyor:

Kalvin

DOI:

8/7/19

Date / Time:

8/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

SLP 35045

Claim No.

S9M01TON

Name of Insured

Mohamad Edrus Bin Mohamad Khair

Policy No.

Insured Tel No.

HP:

Make / Model

Excess Sec II : SS

D.O.A : 4/7/19

Place of Accident

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHD 30545



INSRS:

WSP: Comfort

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHD 30545 : NS/INC13002466/M14/K3

SLP 35045 : X

D.O.A : 15/2/13

10/7/19

Called OZ for inform TP claim
Lia unclear, emailed WLS

OZ inform us he submitted video footage at
reporting centre, requesting from smartclaim.

Asst request us to get OZ vid from reporting centre,
emailed to reporting centre for a copy of video.

29/7/19

28/8/19

✓ OI video.
✓ TP video

25/11/19

File -> ~~file~~ Sumatra to send DS form

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Reject/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

William

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 15.

If NO or B 28, Ass. Lia :

Repair Cost

SS

2596.42

(4 days)

X#11267

conflicting instruction

Loss of Rental (LOR):

SS

450.68

(4 days)

X#11267

Loss of Use (LOU):

SS

(\$ - x - days)

(\$ - x - days)

(\$ - x - days)

Loss of Income (LOI):

SS

200.00

(\$ 50 x 4 days)

(\$ 50 x 4 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: No/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS

3250.59

Global Sum SS: 3250.00

FINAL PAYMENT

Date/Time:

Confirm with

3

Email

Call

Payee 1:

SS

3250.00

Name 1:

Comptel Engineering Pte Ltd

Payee 2: (Sub for 1)

SS

Name 2:

Payee 3: (Sub for 1, N.A.)

SS

Name 3:

COPY SENT 11/11/19

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305309096

CUSTOMER

COMFORT TRANSPORTATION PTE LTD

VARS

REGN NO:

SHD3054J

MILEAGE

MAKE:

HYUNDAI

FUEL

E 1/2 F

MODEL

I-40

DATE/TIME IN

05.07.2019 14:35

YR OF MANU

14.07.2016

TARGET DATE

CHASSIS CODE

KMHLE41UMGU091891

COMPLETION DATE/TIME

(B)

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 04.07.2019

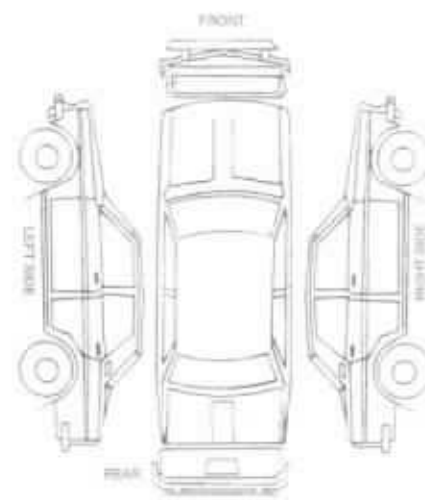
NATURE: 3P 04.07.2019

S/NO

LABOR CODE

DESCRIPTION

AXA - Right Rear



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHD3054J

LARRY

Vehicle No.: SHD3054J

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD3054J

DATE: 5. Jul. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 4. Jul. 2019

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
1	Front Door – RH ✕			\$1,403.00	
1	Rear Door – RH ✓			\$1,351.10	
1	Rear Fender – RH ✕			\$566.30	
1	Rocker Panel Garnish – RH ✕			\$483.60	
1	Rear Bumper ✕			\$553.00	
10	Rear Bumper Clips ✓		\$2.20	\$22.00	
1	Rear Wheel Cover – RH ✓			\$107.10	
SUB TOTAL				\$4,486.10	
LESS 20%				\$897.22	
DISCOUNTED TOTAL				\$3,588.88	
1	Front Door Comfort Logo ✕			\$75.00	Nett
1	Rear Door APP Sticker ✓			\$80.00	Nett
1	Rear Bumper Rubber Mat ✕			\$50.00	Nett
				\$205.00	
Labour Charge					
1	Panel Beating			\$750.00 300	
1	Spray Painting Charge			\$1,000.00 800	
1	Wiring Charge			\$100.00 ✕	
1	Tuff Kote			\$100.00 30	
2	Transfer of Door		\$150.00	\$300.00 50	
TOTAL LABOUR				\$2,250.00	
ESTIMATE TOTAL				\$6,043.88	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Larry Ng

Ka Li 11/11/19
 8/2/19 1145L
 3 hrs
 P/P
 before part p/c

I hereby acknowledge receipt of the above estimate and hereby agree to the following:
 • To accept the estimate and to pay the repair cost.
 • To accept the estimate and to pay the repair cost.
 • To accept the estimate and to pay the repair cost.

Acknowledged by Repairer
 Signature:
 Date:

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305309096

Date : 10. Jul. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHD3054J

Date of Accident: 4. Jul. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SLP3504S
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$1,246.56
(b) Labour Charges	\$1,180.00
Total for Part-By-Part Repair Cost	\$2,426.56
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature :

Name :

Date :

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 10.07.2019
Time: 08:38:55
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305309096
REGN NO : SHD3054J
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 14.07.2016
DATE/TIME IN : 05.07.2019 14:35
ACCIDENT DATE : 04.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0595-G	I40VC PANEL ASSY-RR DR RH	1	1,351.10	20.00	1,080.88
0002 04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68
0003 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00		80.00

SUB-TOTAL : 1,246.56

JOB NATURE

0000 PB	PANEL BEATING	300.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	800.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	30.00
0003 L	TRANSFER O FDOOR	50.00

SUB-TOTAL : 1,180.00

TOTAL : 2,426.56

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHD3054J

DATE: 5. Jul. 2019

MAKE : HYUNDAI

MODEL : i40

DOA: 4. Jul. 2019

AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
1	Front Door - RH <i>x ngr</i>			\$1,403.00	
1	Rear Door - RH <i>- 2nd</i>			\$1,351.10	
1	Rear Fender - RH <i>x ngr</i>			\$566.30	
1	Rocker Panel Garnish - RH <i>x ngr</i>			\$483.60	
1	Rear Bumper <i>x ngr</i>			\$553.00	
10	Rear Bumper Clips <i>x 2</i>		\$2.20	\$22.00	
1	Rear Wheel Cover - RH <i>- 1st</i>			\$107.10	
SUB TOTAL				\$4,486.10	
LESS 20%				\$897.22	
DISCOUNTED TOTAL				\$3,588.88	
1	Front Door Comfort Logo <i>x 2</i>			\$75.00	Nett
1	Rear Door APP Sticker <i>- 2</i>			\$80.00	Nett
1	Rear Bumper Rubber Mat <i>x 2</i>			\$50.00	Nett
				\$205.00	
Labour Charge					
1	Panel Beating			\$750.00 <i>300</i>	
1	Spray Painting Charge			\$1,000.00 <i>800</i>	
1	Wiring Charge			\$100.00 <i>20</i>	
1	Tuff Kote			\$100.00 <i>30</i>	
2	Transfer of Door		\$150.00	\$300.00 <i>20</i>	
TOTAL LABOUR				\$2,250.00	
ESTIMATE TOTAL				\$6,043.88	
<p><i>Ka Li 11/11/14</i></p> <p><i>8/2/14 1145L</i></p> <p><i>3 B's</i></p> <p><i>P/P</i></p> <p><i>Before part p/c</i></p> <p><i>Larry Ng</i></p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

◀ Service Request Details

Claim

S9M01TON

Reference

None 

Loss Date

July 4, 2019

Report Date

Jul 5, 2019 12:02:40 PM

Request Date

July 8, 2019

Due Date

July 15, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Lamy

T. 10.37a.m

V. In

E ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD3054J

MODEL

I40

Service Address

...

Primary Contact/Insured

MOHAMAD KHAIR MOHAMAD EDRUS BIN
BLK 304 CANBERRA ROAD, #02-43, 750304, Singapore
96492148
MOHAMAD_EDRUS@YAHOO.COM.SG

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: Ng Nyuk Phin <ngnp@cdge.com.sg>
Sent: Friday, 5 July, 2019 6:14 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Lim Kwok Eng
Subject: SHD3054J VS SLP3504S (AXA) DOA: 04.07.2019
Attachments: img-705181044-0001.pdf

Categories: Mateen

Dear Motor Claims,

Please see attached Repair Estimate and SAS. Kindly arrange to survey the taxi at 59 Loyang Drive.

The taxi is at the rooftop carpark.

Regards,
Larry Ng
ComfortDelgro Engineering Pte Ltd
Loyang Taxi Crash Repairs
6214 8316

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Friday, 5 July 2019 6:10 PM
To: Ng Nyuk Phin
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 7
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd [Registration No: 199506048VY]

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 22 July 2019 10:35 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 125455, vehicle number SHD3054J

21/7/19 10:12 AM *** Message Hi Jimmy, We are unable to send you the video, please proceed to Borneo to assist you with the video. - TEO Kitty

-----Original Message-----

From: kitty.teo@axa.com.sg [mailto:kitty.teo@axa.com.sg]
Sent: Sunday, 21 July, 2019 10:13 AM
To: admin-d@lkkauto.com
Subject: New message for service request 125455, vehicle number SHD3054J

AXA Insurance has sent you a message for claim number S9M01T0N.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Monday, 29 July 2019 8:09 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Angela Tan Hong Choo PTCBC
Subject: RE: Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019 - Video Footage
Attachments: SLP3504S_04072019.mp4

Hi Hsiao Tong,

Attached as per requested.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 28 July 2019 12:35 PM
To: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019 - Video Footage

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our below email.

Please assist to send us a copy of the video footage(SLP3504S) to help us facilitate on this case, thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Sent: Monday, 22 July 2019 5:13 PM

To: SuraidaB.Saidi@inchcape.com.sg

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;

Angela.Tan@inchcape.com.sg

Subject: RE: Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019 - Video Footage

Hi Suraida,

Adding you in the loop, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto)

Sent: Monday, 22 July 2019 11:22 AM

To: Angela.Tan@inchcape.com.sg

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019 - Video Footage

Hi Angela,

Referring to the subject and attached above.

We're the appointed surveyor and loss adjustor appointed by AXA to handle the Third-Party claim against the insured.

The insured had notified us that he had submitted the video footage of the accident at your reporting centre, AXA also asked us to get the video footage from your end.

Please assist to send us a copy of the video footage to help us facilitate on this case, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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RE: Re:Video Footage

Type

 Question

Message

Hi, we have uploaded a copy of OI video in SC. We are currently pending for third party video for our further action. Third party repairer is CDGE. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party and update if any issue. Thank you. Hsiao Tong - 09 Aug 2019

Reply

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 19 August 2019 1:42 PM
To: Hsiao Tong (LKKAuto); William Tan Thoo Seng
Subject: Re: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]
Attachments: SHD3054J doa 4.7.19.mov

Dear Hsiao Tong

Attached as requested. Your principal's insured was the author of this accident. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 9 August 2019 9:15:41 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]

Your ref: **T 0719/ SHD3054J/ WT(st)**
Our ref: CC4/ASM19011985/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that both parties were changing into the same lane while your client reported that our driver changed lane. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 30 September 2019 8:55 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your ref: CC4/ASM19011985/K1pa3 (SLP 3504 S) VS SHD 3054 J D.O.A. 04.07.19 AXA

Without Prejudice.

Dear Hsiao Tong

We accept your global offer.

Kindly forward your D.V..

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 27 September 2019 5:39 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,250.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 23 September 2019 10:55 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Cc: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Subject: Re: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]

Gentle reminder

Liability : 100%

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

The video footage was forwarded to you on **19.08.19.**

Till to day, after delay for one month, nothing heard from you.

Without any further delay, kindly settle this matter at 100% liability.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 19 August 2019 1:42 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]

Dear Hsiao Tong

Attached as requested. Your principal's insured was the author of this accident. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 9 August 2019 9:15:41 AM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: Your ref: T 0719/ SHD3054J/ WT(st) Our ref: CC4/ASM19011985/K1pa3 [ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019]

Your ref: T 0719/ SHD3054J/ WT(st)
Our ref: CC4/ASM19011985/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLP 3504S(AXA) & SHD 3054J ON 04/07/2019

We refer to the above matter.

Please be informed that liability is unclear as our insured reported that both parties were changing into the same lane while your client reported that our driver changed lane. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a

written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



RE: Re:Video Footage

Type

 Question

Message

Hi, we have uploaded a copy of third party video in SC on 26 Aug 2019. We are of the view that liability is not in our insured's favour as OID was filtered into third party's lane and collided with third party. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party and update if any issue. Thank you. Hsiao Tong - 09 Oct 2019

Reply

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 10 October 2019 10:30 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 125455, vehicle number SHD3054J

10/10/19 10:20 AM *** MessageHi Hsiao Tong Agree liability is not in DI favor, please proceed DS, quantum to be agreed. - TEO Kitty

-----Original Message-----

From: kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>
Sent: Thursday, 10 October, 2019 10:21 AM
To: admin-d@lkkauto.com
Subject: New message for service request 125455, vehicle number SHD3054J

AXA Insurance has sent you a message for claim number S9M01TON.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

2025-01-01
 2025-01-01

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Blakelock Road Singapore 570701
 Mailing + 65 6262 6280 Facsimile + 65 6262 9756

1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 26

38 Laying Drive Singapore 500669
285 Sin Ming Drive Singapore 573717
45 Pandan Road Singapore 606266
320 Ubi Road 3 Singapore 430630
34 Serangoon Loop Singapore 739156
7 Sungei Kadit Way Singapore 729791
501 Yishun Industrial Park A Singapore 769705

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE PTK LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3054J

MAK
HYUNDAI

MODKI,
[-40]

DATE OF RWK3
14.07.2016

CHASSTS CODE
KMHLE41UMGU091891

TRV. NO/DATE
91454856 12.07.2019

JOB NO.
305309096

ODOMETER READING

DATE/TIME IN
05.07.2019 14:35

Description : 3P 04.07.2019

S/No	Part No.
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Qty	Unit	Price	%Disc	Net
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PART REQUISITION

0001	04-01-0103-0595	140VC PANEL ASSY-RR DR RH#	1	1,351.10	20.00	1,080.88
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0002	04-01-0103-0658	140VC CAP ASSY-WHRD. HUR	1	107.10	20.00	85.68
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0003	Z8-01-0103-2013	I40V3 APP LOGO RKAR DOOR L/R CTPL	1	80.00	0.00	80.00
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SUB-TOTAL	:	1,246.56
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JOB NATURE

0001	PB	PANEL HEATING	300.00	300.00
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0002	23-507	SPRAYPAINT ON AFFECTED AREA	800.00	800.00
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0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00
------	-------	------------------------------	-------	-------

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91454856	2,596.42	

A member of **COMFORTDELGRO**

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

2025 Randall Road, Springfield, IL 62761

Maritime + 616 6763 6290 Facsimile + 616 6286 9732

Workshops

500 University Drive, Syracuse, NY 13244

220 Ute Road 2 Singapore 408640

307 Yishun Industrial Park A Singapore 76871

COMPANY REG. NO.: 199506048W

Page: 2

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWKR #24-01
SINGAPORE SG 068811

CONTACT NO: 63387268

VEHICLE NO
SHD3054J

MAKE
HYUNDAI

MODKI.
[-40]

DATE OF REG
14.07.2016

CHASSIS CODE
KMHLR41UMGU091891

TINV. NO/DATK
91454856 12.07.2019

JOB NO.
305309096

DILMETER READING

DATE/TIME IN
05.07.2019 14:35

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L TRANSFER O FDOOR		50.00		50.00
	SUB-TOTAL				1,180.00

Items total		2,426.56
Add GST @	7.000 %	169.86
Invoice amount		2,596.42

Issued by : KATHERINETAN 12.07.2019 14:57:09
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91454856	2,596.42	

Jimmy Chen (LKK Auto)

From: Jimmy Chen (LKK Auto)
Sent: Tuesday, 16 July 2019 4:45 PM
To: MOHAMAD_EDRUS@YAHOO.COM.SG
Subject: OUR REF: CC4/ASM19011985/K1pa3 - Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019

Dear Sir/Mdm,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of **SHD3054J** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this email. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this email **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This email should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com.
Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 26 August 2019 3:43 PM
To: MOHAMAD_EDRUS@YAHOO.COM.SG
Subject: RE: OUR REF: CC4/ASM19011985/K1pa3 - Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019
Attachments: THIRD PARTY TAXI VIDEO SCREENSHOT.pdf

Dear Mr Mohamad Edrus,

Further to our email dated 16/07/2019.

We have reviewed the matter and based on all the available information on hand, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHD3054J. Kindly refer to the attached video screenshot from SHD3054J for your easy reference. We observe that third party was driving within his lane, your vehicle swerved out and collided onto third party vehicle. As such, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 14 days i.e. by **09/09/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>
Sent: Tuesday, 16 July 2019 4:45 PM
To: MOHAMAD_EDRUS@YAHOO.COM.SG
Subject: OUR REF: CC4/ASM19011985/K1pa3 - Accident Involving SLP3504S and SHD3054J along THOMSON ROAD on 04/07/2019

Dear Sir/Mdm,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of **SHD3054J** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this email. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this email **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This email should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING I 40 SHD3054J , SLP3504S **ON 04-Jul-19 19:05**
ALONG UPPER THOMSON RD TWDS YIO CHU KANG

I / We **ONG KIM TECK** (Hirer) NRIC No.: **SXXXX142G**

and/or **ANG HOCK LONG** (Relief) NRIC No.: **SXXXX405A**

Taxi Number **SHD3054J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **05-Jul-2019**

Name of Hirer **ONG KIM TECK**
Hirer NRIC **SXXXX142G**

Signature :



Address **319 HOUGANG AVENUE 5 #10-15**
530319

Contact No. **97951818**

Name of Relief **ANG HOCK LONG**
Relief NRIC **SXXXX405A**

Signature :



Address **306 HOUGANG AVENUE 12 12-361**
530306

Contact No. **96588184**



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLP3504S (Insd veh)	Model: HYUNDAI I40
	SHD3054J (TP veh)	
Date of Accident/ Time:	04/07/2019	

Repair Estimate	: \$	6,466.75	x	
Final Repair Cost	: \$			
Loss of Use	: \$			days at \$ per day
Rental (if any)	: \$			days at \$ per day
LTA / GIA Search Fee	: \$			
Others:	: \$			
	: \$			
Final Settlement Sum (Global Sum)	: \$	3,250.00		
Payee Name : COMFORTDELGRO ENGINEERING PTE LTD				
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:		BOLA Applicable <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No BOLA Scenario No: <u>15</u>	
	BOLA Liability: <u>100</u> (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks:				

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: <u>AWK</u>	Name of Witness: _____
Date: <u>31-10-19</u>	Date: _____
	
Signature of AXA's surveyor/representative: _____	
Name of AXA's surveyor /Representative: _____	
Date: <u>31-10-19</u>	

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.

Our Ref: CT19070117

Date: 12 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/07/2019 @ 19:05 hrs
ALONG UPPER THOMSON RD TWDS YIO CHU KANG
INVOLVING SLP3504S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3054J** (the "Taxi"). The Taxi was hired to **ONG KIM TECK IC NO S1025142G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SID 30547

OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
M	TO										FROM	TO
30	15:55	3/7/19	V Kim Teck	3	9	0	2	6		316	12:00	08:01
30	03:45			3	9	8	5	7	1		244	4:30
30	16:10	4/7/19	V Kim Teck	3	9	8	5	4		263	16:30	08:20
30	04:25			3	9	9	1	0	7		253	4:25
30	16:15	5/7/19	V Kim Teck	3	9	9	3	6	3	255	16:35	08:00
30	06:20			3	9	9	5	6	6		203	4:30
30	12:05	05-07-19	Accident	/						14	14:35	-
30	03:45	07-07-19	PAPA							007	-	1600
30	16:46											
30	04:22											
30	16:15											

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLP35045	04 Jul 2019 / 19:05:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SLP35045

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011985/K1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 11-11-2019

ATTN:KITTY

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLP 3504S	Veh. Inspected	SHD 3054J
Policy No.	VA1/GA470375	Coverage (\$)	0.00
Claim No.	S9M01TON	Excess (\$)	0.00
Assign From		Assign Date	08/07/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU091891	Colour	BLUE
Odometer	399582	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	CAMPEON	7 mm
L/H Front Tyre	205/60 R16	CAMPEON	7 mm
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	04/07/2019	Inspection Date	08/07/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3054J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR -RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,403.00	-
1	REAR DOOR -RH (CONSISTENT)	BUCKLED	1,351.10	1,351.10
1	REAR FENDER -RH (CONSISTENT)	TO REPAIR SEE LABOUR	566.30	-
1	ROCKER PANEL GARNISH -RH (CONSISTENT)	SERVICEABLE	483.60	-
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	553.00	-
10	REAR BUMPER CLIPS @\$2.20 (CONSISTENT)	NOT NECESSARY	22.00	-
1	REAR WHEEL COVER -RH (CONSISTENT)	GRAZED	107.10	107.10
	LESS 20% DISCOUNT		-897.22	-291.64
			3,588.88	1,166.56
SPECIAL NETT ITEMS				
1	FRONT DOOR COMFORT LOGO (SN) (CONSISTENT)	NOT NECESSARY	75.00	-
1	REAR DOOR APP STICKER (SN) (CONSISTENT)	NECESSARY	80.00	80.00
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			205.00	80.00
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT DOOR -RH ,REAR BUMPER AND REAR BUMPER .		750.00	300.00
	SPRAY PAINTING CHARGE.		1,000.00	800.00
	WIRING CHARGE.	NOT NECESSARY	100.00	-
	TUFF KOTE.		100.00	30.00
	TRANSFER OF DOOR .		300.00	50.00
			-	-
			-	-
			-	-
			2,250.00	1,180.00
GRAND TOTAL			6,043.88	2,426.56
RECOMMENDED COST OF REPAIRS				2,426.56

Report Ref No. CC4/ASM19011985/K1pa3q2



Report Ref No. CC4/ASM19011985/K1pa3q2

A handwritten signature in black ink, appearing to be 'Calvin'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'Ho Leong Chuan'.

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M0110N
Reference	CC4/ASM19011985/K1pa3q2
Loss Date	4 July 2019
Report Date	5 Jul 2019 12:02:40 PM
Request Date	8 July 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	3HD0054J
Make	TPVD HYUNDAI
Model	I40
Service Address	
...	
Primary Contact/Insured	
MOHAMAD KHAIR MOHAMAD EDRUS BIN BLK 304 CAMBERRA ROAD, #02-43, 750304, Singapore 94492148 MOHAMAD_EDRUS@YAHOO.COM.SG	
Claim Handler	
TED KITTY 656804602 kitty.ted@axa.com.sg	

Additional Instructions















Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
 SHD30541.doc 040719-TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
 SLP35045_04072019-QI VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	9 August 2019
 EMAIL TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 July 2019
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019
 LKK RESURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA REPORT OF SHED30541 (TP) PDF	Reports & Statement	GIA Report	KADRI Matzen	8 July 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PR) .img	Letters and Correspondence	Workshop	KADRI Matzen	8 July 2019
 SLP25045 INSD GIA.PDF	Reports & Statement	GIA Report	TEO Kitty	5 July 2019