

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 9 July, 2019 12:17 PM
To: Joel Goh
Cc: CS A Team; Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SJX1545T (OI : EQI - DM19HO01874-JG) and EM30Y (TP : LKK REF -CC3/EQI19011971/ga3) on 04/07/2019
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; 5eb665e4-b024-4ec7-ba62-2200300c9960.jpeg; 632b8ea7-3c31-446a-9f34-7713ea447893.jpeg; eff9d410-c96b-4890-b91c-7bed84192562.jpeg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Joel,

Please refer to accident scene photos attached. TP unable to provide video footage.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Accident scene photo

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 8 July, 2019 1:21 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJX1545T (OI : EQI - DM19HO01874-JG) and EM30Y (TP : LKK REF -CC3/EQI19011971/ga3) on 04/07/2019

Dear Mei Kwan

Our insured has not reported this accident.

We noted that third party reported that insured was reversing.

Please assist to obtain the video footage from third party before any settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, July 8, 2019 11:11 AM

To: Joel Goh

Cc: CS A Team; Cecilia Chong (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving SJX1545T (OI : EQI - TBA) and EM30Y (TP : LKK REF - CC3/EQI19011971/ga3) on 04/07/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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