

CC 3, 501 190 11971, E ga3 9

LKK:  
IDAC:

Surveyor:

Steve

DOI:

8/2/19

Date / Time:

8/2/19

Registered in Merimen:

Pre-assign / CCU / FTE

SJX 1545T



Insured Vehicle No.:

Claim No.:

Name of Insured:

Limouzein EM Services

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

4/1/2019

Place of Accident:

Is driver the owner?

( YES / ☒ NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: ☒ YES / NO )

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: %

Final ? Yes / No

Em 30K



INSRS:

WSP:

Tel:

Liability:

RMKS:

2 c  
UB1



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

Em 30K x; SJX 1545T x

STAGE

DATE / PIC

12/1/19 - Final LOI.  
(Liability clearance send to ?)  
Pending Analysis & final list.  
23/1/19 - Rec LOI to TP (Pending LOD).

19/1/19 - offer \$6098.86 (Pending acceptance).  
Settle @ \$6098.86. (No DV required. File  
Pass Admin to close).

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

12/1/19.  
CPL

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Steve

Repair Cost:

SS \$5398.00

( 3 days)

Reduction:

\$2910.00

% 35

Email

Call

FINAL SETTLEMENT

Date/Time:

12/1/19

Confirm with:

Chris

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. 4 NIL

Repair Cost:

SS \$5398.86

If NO or B 28, Ass. Lia:

OI reviewed with TPV.

Loss of Rental (LOR):

SS \$321.00

( 3 days)

X \$109.

Loss of Use (LOU):

SS -

(3 x days)

Loss of Income (LOI):

SS -

(3 x days)

LOR only

☒ LOU only

LOR + LOU

☐ LOR + LOI

[Tick only one]

GIA/LTA Search

SS \$2.00

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

SS -

3) Survey fee:

\$400/-

Total:

SS \$6098.86

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS \$6098.86

Name 1:

Cycle & Carriage - Fulco Motor Dealer Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

11/9/11

Steve

REF:

1197116

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QQ / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop with: CDC

at: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 1-17-1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

X	X
N/S	O/S

Veh No: EM304

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or 3496

Make: Mercedes benz S400 2996

Colour: Black

Sp. Reading: 57465

A/C Insured / Std

T/Rxlin: Insured / Std

Eng/No: \_\_\_\_\_

Ci/No: W00 222572A 046711

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Locked / Burnt or

Brake: In order / Jammed / Locked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45R19

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SU

TOYO / YOKO or Pirelli

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6

L/Bal. 6 mm L/Bal. 6

D.O.A. 4/7/19 D.O.I. 8/7/19

Survey held at: CDC

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooltop

The UIC / Chassis frame / Body Structure affected due

Date / Time Action / Instruction

part value check part out

P/P \$5348.00 / 3 days repair.

cred = \$2910.00 / 35%

Date/Time: File Pass to: ☐ : Prel. Report

4) ☐ : Final Report

Date/Time: File Return to: \_\_\_\_\_

5) \_\_\_\_\_

Report Format: \_\_\_\_\_

Lump Sum / I.B. / I.S: \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Wecl-and (\$

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

1) S-R: \$

2) M: \$

3) F: \$

4) T: \$



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



## ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info	
EQ INSURANCE COMPANY LTD 5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110  Contact No	Cust No/Name	/MR PHUA HUA SENG
	Reg No/Reg Date	/
	Date In/Mileage	/ 0
	Chassis No	
	Engine No	
	Make/Model	/
	Colour/Trim	/

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
F0000061	Credit	17/07/2019/ 09:42	DS	303 / Renemer	27852			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount	
5	MIPNT88088	TO PERFORM COMPUTER DIAGNOSTIC , COMPUTER RESET & PROGRAMMING						350.00
5	MIPNT88088	TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS						100.00
5	MIPNT88088	TO SUPPLY FRONT NUMBER PLATE WITH CASING						50.00
5	MIPNT88088	TO REPLACE FRONT BUMPER,RADIATOR GRILLE,SPONGE,BRACKETS, PLATE NO. GARNISH,LOWER GRILLE,ETC. STRAIGHT,REFORM,ALIGN ON FRONT ACCIDENT AFFECTED AREAS						800.00
5	MIPNT98088	SPRAY PAINTING FRONT BUMPER & ACCIDENT REPAIRED AREAS						600.00
5	MIPNT88088	FRONT BUMPER						1800.00
5	MIPNT88088	FRONT BUMPER SPONGE						224.00
5	MIPNT88088	FRONT BUMPER CLIPS SET						60.00
5	MIPNT88088	FRONT BUMPER RIVET SET						60.00
5	MIPNT88088	PLATE NUMBER BASE GARNISH						114.00
5	MIPNT88088	LOWER BUMPER CENTRE GRILLE						180.00
5	MIPNT88088	RADIATOR GRILLE ASSY						720.00
5	MIPNT88088	FRONT SENSOR BUMPER CTR @ 2 PCS						340.00
2	NOTES							

Confirm &amp; accepted by

ATTN: STEVE

FINALIZATION 17/7

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



## ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info	
EQ INSURANCE COMPANY LTD 5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110  Contact No	Cust No/Name	/MR PHUA HUA SENG
	Reg No/Reg Date	/
	Date In/Mileage	/ 0
	Chassis No	
	Engine No	
	Make/Model	/
	Colour/Trim	/

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
F0000061	Credit	17/07/2019/ 09:42	DS	303 / Renemer	27852

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
MR PHUA HUA SENG MERCEDES BENZ S400 HYBRID 3.5 (A) EM30K Z NOTES ACCIDENT ON 04/07/2019 ALONG UPPER THOMSON ROAD OWNER CLAIMING THIRD PARTY TP # SJX1545T TP INSURER : EQ INSURANCE				
Estimate				

Confirm &amp; accepted by

Parts	0.00
Labour	0.00
Standard Menu	0.00
Specialist Job	5,398.00
Others(Lub,etc)	0.00
Sundry	0.00
Total(w/o GST)	5,398.00

Authorized signatory and company stamp

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CYCLE &amp; CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



## ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
MR PHUA HUA SENG 22 Begonia Dr Singapore 809880	Cust No/Name /MR PHUA HUA SENG Reg No/Reg Date / Date In/Mileage / 0 Chassis No Engine No Make/Model / Colour/Trim /
809880	
Contact No	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No					
CSM00001	Cash	05/07/2019/ 16:26		323 / ChrisBulaclac	27852					
Description of Goods / Services					Qty	Unit Price	Disc%	Amount		
5	MIPNT88088	TO PERFORM COMPUTER DIAGNOSTIC , COMPUTER RESET & PROGRAMMING								350.00
5	MIPNT88088	TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS								150.00
5	MIPNT88088	TO SUPPLY FRONT NUMBER PLATE WITH CASING								50.00
5	MIPNT88088	TO REPLACE FRONT BUMPER,REINFORCEMENT, BRACKETS [2] RADIATOR GRILLE ETC.								2400.00
5	MIPNT98088	SPRAY PAINTING FRONT BUMPER & ACCIDENT REPAIRED AREAS								1200.00
5	MIPNT88088	FRONT BUMPER								1800.00
5	MIPNT88088	FRONT BUMPER REINFORCEMENT								660.00
5	MIPNT88088	FRONT BUMPER SPONGE								224.00
5	MIPNT88088	FRONT BUMPER CLIPS SET								60.00
5	MIPNT88088	FRONT BUMPER RIVET SET								60.00
5	MIPNT88088	PLATE NUMBER BASE GARNISH								114.00
5	MIPNT88088	LOWER BUMPER CENTRE GRILLE								180.00
5	MIPNT88088	RADIATOR GRILLE ASSY								720.00
5	MIPNT88088	FRONT SENSOR BUMPER CTR @ 2 PCS								340.00
2	NOTES									

Confirm &amp; accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE



## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

MITSUBISHI  
MOTORS

## ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info	
MR PHUA HUA SENG 22 Begonia Dr Singapore 809880  809880  Contact No	Cust No/Name	/MR PHUA HUA SENG
	Reg No/Reg Date	/
	Date In/Mileage	/ 0
	Chassis No	
	Engine No	
	Make/Model	/
	Colour/Trim	/

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00001	Cash	05/07/2019/ 16:26		323 / ChrisBulaclac	27852

Description of Goods / Services	Qty	Unit Price	Disc	Amount
MR PHUA HUA SENG MERCEDES BENZ S400 HYBRID 3.5 (A) EM30K Z NOTES ACCIDENT ON 04/07/2019 ALONG UPPER THOMSON ROAD OWNER CLAIMING THIRD PARTY TP # SJX1545T TP INSURER : EQ INSURANCE				
the Repairer of the following: • To survey before/after spray painting • To display damaged part(s) during survey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company  Acknowledged by Repairer: Signature: Date:				

Estimate

Steve (LKK)  
8322 8813W/L M/L 8/7/19, 12.49pm  
3 days  
P/P  
Ry Bel spy



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



### ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info	
MR PHUA HUA SENG 22 Begonia Dr Singapore 809880  809880  Contact No	Cust No/Name	/MR PHUA HUA SENG
	Reg No/Reg Date	/
	Date In/Mileage	/ 0
	Chassis No	
	Engine No	
	Make/Model	/
	Colour/Trim	/

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	
CSM00001	Cash	05/07/2019/ 16:26		323 / ChrisBulaciac	27852	
Description of Goods / Services			Qty	Unit Price	Disc%	Amount
S	MIPNT88088	TO PERFORM COMPUTER DIAGNOSTIC , COMPUTER RESET & PROGRAMMING				350.00
S	MIPNT88088	TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS				150.00
S	MIPNT88088	TO SUPPLY FRONT NUMBER PLATE WITH CASING				50.00
S	MIPNT88088	TO REPLACE FRONT BUMPER,REINFORCEMENT, BRACKETS RADIATOR GRILLE ETC.				2400.00
S	MIPNT98088	SPRAY PAINTING FRONT BUMPER & ACCIDENT REPAIRED AREAS				1200.00
S	MIPNT88088	FRONT BUMPER				1800.00
S	MIPNT88088	FRONT BUMPER REINFORCEMENT				660.00
S	MIPNT88088	FRONT BUMPER SPONGE				224.00
S	MIPNT88088	FRONT BUMPER CLIPS SET				60.00
S	MIPNT88088	FRONT BUMPER RIVET SET				60.00
S	MIPNT88088	PLATE NUMBER BASE GARNISH				114.00
S	MIPNT88088	LOWER BUMPER CENTRE GRILLE				180.00
S	MIPNT88088	RADIATOR GRILLE ASSY				720.00
S	MIPNT88088	FRONT SENSOR BUMPER CTR @ 2 PCS				340.00
Z	NOTES					

Confirm &amp; accepted by

Authorized signatory and company stamp

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CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



### ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
MR PHUA HUA SENG 22 Begonia Dr Singapore 809880	Cust No/Name /MR PHUA HUA SENG
809880	Reg No/Reg Date /
Contact No	Date In/Mileage / 0
	Chassis No
	Engine No
	Make/Model /
	Colour/Trim /

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00001	Cash	05/07/2019/ 16:26		323 / ChrisBulaclac	27852

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
MR PHUA HUA SENG MERCEDES BENZ S400 HYBRID 3.5 (A) EM30K Z NOTES ACCIDENT ON 04/07/2019 ALONG UPPER THOMSON ROAD OWNER CLAIMING THIRD PARTY TP # SJX1545T TP INSURER : EQ INSURANCE				
the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company  Acknowledged by Repairer Signature: Date:				

# Estimate

Steve CLKK)  
8322 8813

Wm A/L 8/7/19, 12.47pm  
3 days  
P/P  
Ry Beh spy

Confirm &amp; accepted by

Parts	0.00
Labour	0.00
Standard Menu	0.00
Specialist Job	8,308.00
Others(Lub,etc)	0.00
Sundry	0.00
Total(w/o GST)	8,308.00

Authorized signatory and company stamp

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# CERTIFICATE OF INSURANCE

## MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : Phua Hua Seng  
Period of Insurance : 30 Oct 2018 To 29 Oct 2019  
Engine No. : 27696030620829  
Chassis No. : WDD2221572A046711

Vehicle No. : EM30K  
Policy No. : 2100390560-04  
Endorsement No. :  
Issued Date : 17 Oct 2018

### ABOUT THE COVER

Make/Model : MERCEDES BENZ S400L HYBRID SEDAN  
Engine Capacity/Tonnage : 3,498.00 CC  
Driver Restriction : NA  
Person or Classes of Persons Entitled to Drive\* :  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2014  
Insuring with COE/PARF : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
Fire - \$0 Own Damage - \$0 Theft - \$0 Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Phua Hua Seng

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunus Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061616  
2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 128378 62061618

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0500660888

CYCLE & CARRIAGE AUTOMOTIVE PL

239 ALEXANDRA ROAD

SINGAPORE 159930 ANSP-NONLIFE

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Eunice Kwan

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S1134809B



Name

PHUA HUA SENG

潘 华 星

Race

CHINESE

Date of birth

19-03-1955

Sex

M

Country/Place of birth

SINGAPORE

S1134809B

FOR C&C USE ONLY



6167650



NRIC No. S1134809B



Date of issue

09-04-2019

FOR C&C USE ONLY

Address

22 BEGONIA DRIVE  
SINGAPORE 809880

REPUBLIC OF SINGAPORE DRIVING LICENCE

S 1134809B

BHUA HUA SENG

Birth Date: 19 Mar 1955  
Valid Until: 30 Sep 2003

000875018D

ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

PASS DATE: 01 Sep 1972

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

Licence No: S1134809B

NP 328A



**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

REPAIRER CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

**MOTOR VEHICLE CLAIM DISCHARGE VOUCHER**

ATTN: EQ INSURANCE COMPANY LIMITED  
5 Maxwell Road #17-00  
Tower Block, MND Complex,  
Singapore 069110

OWNER : PHUA HUA SENG

VEHICLE NO : EM30K

VEHICLE MODEL : MERCEDES BENZ S400 HYBRID 3.5 A

THIRD PARTY # : SJX1545T

ACCIDENT DATE : 4/7/2019

WIP NO : 27852

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.

OWNER/INSURED SIGNATURE

DATE :

TIME :

## Third Party Insurer Enquiry

Our Ref No: GR-19-107714

Date of Request: 05/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 05/07/2019

Enquiry By Christopher L. Bulaciac

TP Vehicle No. SJX1545T

Accident Date 04/07/2019

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX1545T	EQ Insurance Company Ltd	23/11/2018-22/11/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-107714

Date of Request: 05/07/2019

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 05/07/2019  
Enquiry By Christopher L. Bulaciuc  
TP Vehicle No. SJX1545T  
Accident Date 04/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Chris Bulaclac

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Friday, 12 July 2019 10:19  
**To:** Chris Bulaclac  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T  
\*LKK REF: CC3/EQI19011971/ga3

Your Ref: **EM 30Y** Without Prejudice  
Our Ref: CC3/EQI19011971/Ega3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SJX 1545T AND EM 30Y ON 04/07/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above S20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 8 July 2019 12:36 PM  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3



## Renemer Bagang

---

**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Sent:** Wednesday, 17 July 2019 7:23 PM  
**To:** Renemer Bagang  
**Cc:** Chris Bulaclac; Mars Ler  
**Subject:** Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3

Dear Rene,

We confirm the finalize \$5,398.00 (P/P, before GST). 3 repair days.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor  
LKK Auto Consultants  
Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Renemer Bagang [mailto:[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)]  
**Sent:** Wednesday, July 17, 2019 1:23 PM  
**To:** Steve Chen (LKK Auto)  
**Cc:** Chris Bulaclac; Mars Ler  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3

Dear Steve,

Please see attached files for your reference & finalization.

Thank you,

Best Regards,

**Renemer Bagang**  
**Service Advisor**  
H/P +65 85523293 D/D 65949166  
email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Cecilia Chong (LKK Auto) [mailto:[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)]  
**Sent:** Friday, 12 July 2019 10:19

## Chris Bulaclac

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, 23 July 2019 11:07  
**To:** Chris Bulaclac  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T  
\*LKK REF: CC3/EQI19011971/ga3

WITHOUT PREJUDICE

Dear Chris,

For cost of repair, the recommended repair cost as calculated is P/P \$5,398.00 (before GST) with 3 repair days.

Kindly forward your LOD and other documents to us (LKK) for our necessary action.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

---

**From:** Chris Bulaclac [mailto:[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)]  
**Sent:** Friday, 12 July 2019 10:22 AM  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3

Dear Cecilia,

Good morning, Ok noted the Direct Settlement for this case.

Thank you,

Best Regards,

Christopher L. Bulaclac  
Assistant Manager – Customer Service  
H/P 96552177 D/D 65949160

## Cecilia Chong (LKK Auto)

---

**From:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Sent:** Monday, 19 August 2019 12:19 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T  
\*LKK REF: CC3/EQI19011971/ga3

Dear Cecilia,

As spoken, please proceed for payment.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager- Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Monday, 19 August 2019 12:09  
**To:** Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3

WITHOUT PREJUDICE

Dear Chris,

We are pleased to offer total amount of \$6,098.86 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,  
Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Cecilia Chong (LKK Auto)

**Sent:** Tuesday, 23 July 2019 11:07 AM

**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>

**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQ119011971/ga3

WITHOUT PREJUDICE

Dear Chris,

For cost of repair, the recommended repair cost as calculated is P/P \$5,398.00 (before GST) with 3 repair days.

Kindly forward your LOD and other documents to us (LKK) for our necessary action.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

---

**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

**Sent:** Friday, 12 July 2019 10:22 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQ119011971/ga3

Dear Cecilia,

Good morning, Ok noted the Direct Settlement for this case.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]  
**Sent:** Friday, 12 July 2019 10:19  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQI19011971/ga3

Your Ref: **EM 30Y** Without Prejudice  
Our Ref: CC3/EQI19011971/Ega3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJX 1545T AND EM 30Y ON 04/07/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 8 July 2019 12:36 PM  
**To:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T \*LKK REF: CC3/EQ119011971/ga3

Without Prejudice

Hi Chris,

Noted.

We will get back to you asap.

By copy to Cecilia/ Mei Kwan,

Kindly assist on urgent basis.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Sent:** Monday, 8 July 2019 12:21 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T

Dear Hsiao Tong,

Car has been survey , please advise if we can do Direct Settlement.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177      D/D 65949160

email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Chris Bulaclac  
**Sent:** Monday, 8 July 2019 08:27  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re : Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T

Good morning Hsiao Tong,

Please assist on the above case , if we can do Direct Settlement and arrange for survey. Vehicle in our workshop.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Chris Bulaclac  
**Sent:** Friday, 5 July 2019 16:34  
**To:** Admin A ([admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re : Accident on 04/07/2019 Involving Our Insured EM30Y & Your Insured SJX1545T

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey, Vehicle in our premises at Cycle & Carriage Fulco 330 Ubi Road 3 408650. Level 3.**



**Thank you,**

**Best Regards,**

**Christopher L. Bulaclac**

**Assistant Manager – Customer Service**

**H/P 96552177      D/D 65949160**

**email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 UBI Road 3 Singapore 408650**

**Tel : 67461000    Fax : 64875857**



CYCLE & CARRIAGE

Our Ref : EM30Y  
Your Ref : SJX1545T

July 31, 2019

AR. REGISTERED

LKK Auto Consultants Pte Ltd.  
51 Ubi Avenue 1  
#02-25 Paya Ubi  
Industrial Park  
Singapore 408933

Attention: Motor Claims

Cc: EQ INSURANCE COMPANY LTD  
5 MAXWELL ROAD # 17-00  
TOWER BLOCK MND COMPLEX  
SINGAPORE 069110

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. EM30K – Accident on 04/07/2019  
ALONG UPPER THOMSON ROAD

We are pleased to enclose our invoice number 77453041 dated 23/07/2019 amounting as follows:

Cost of Repair	S\$ 5775.86
Loss of Rental 03 DAYS X S\$214/DAY	S\$ 642.00
LTA Search Fee	S\$ 2.00

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Grand Total	S\$ 6419.86
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In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely

Cycle & Carriage – Fulco Motor Dealer Pte Ltd  
Eunos Service Centre

Encs.



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 12 July 2019 10:22 AM  
**To:** limouzein@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/EQ/19011971/Ega3 \*\*\* ACCIDENT INVOLVING SJX 1545T & EM 30K ON 04/07/2019 \*\*\*

12 JULY 2019

### LIMOUZEIN FM SERVICES

Dear Sir/Madam,

### ACCIDENT INVOLVING SJX 1545T & EM 30K ON 04/07/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from EM 30Y.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**LETTER OF AUTHORITY**

ACCIDENT INVOLVING EM30K AND SJX1545T ON 4/7/2019  
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along ALONG UPPER THOMSON ROAD  
Accident Location

BY THE LETTER OF AUTHORITY, I/We PHUA HUA SENG  
Name of Policy Holder & NRIC/Passport/Fin #

Of 22 BEGONIA DRIVE SINGAPORE 809880  
Address of Policy Holder

Owner of Vehicle Registration Number EM30K hereby authorize **Cycle & Carriage-Fulco Motor**  
Own Vehicle Number

**Dealer Pte Ltd.** to act for me with respect to my claim for repair cost and/or Loss of Use ("claim")

for my vehicle EM30K that was damaged.  
Own Vehicle Number

I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 5 JULY (Month) 2019 (Year)



**PHUA HUA SENG**

Signed By Claimant/Policy Holder



Signed by "The Workshop"

## TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info
EQ INSURANCE COMPANY LTD 5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110	Cust No/Name /MR PHUA HUA SENG Reg No/Reg Date / Date In/Mileage 18/07/2019/ 0 Chassis/Package Engine No Make/Model / Colour/Trim /
Contact No	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000061	Credit	23/07/2019/ 09:17	DS	323 / ChrisBulaciac	27852	77453041

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
S MIPNT88088 TO PERFORM COMPUTER DIAGNOSTIC , COMPUTER RESET & PROGRAMMING				350.00
S MIPNT88088 TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT AFFECTED AREAS				100.00
S MIPNT88088 TO SUPPLY FRONT NUMBER PLATE WITH CASING				50.00
S MIPNT88088 TO REPLACE FRONT BUMPER,RADIATOR GRILLE,SPONGE,BRACKETS, PLATE NO. GARNISH,LOWER GRILLE,ETC. STRAIGHTE,REFORM,ALIGN ON FRONT ACCIDENT AFFECTED AREAS				800.00
S MIPNT98088 SPRAY PAINTING FRONT BUMPER & ACCIDENT REPAIRED AREAS				600.00
X WMCD2228800247 FRONT BUMPER	1.00	1800.00	0.00	1800.00
X WMCD2228850437 FRT BUMPER SPONGE	1.00	224.00	0.00	224.00
X WMCD2228850124 FRT BUMPER GRILL	1.00	180.00	0.00	180.00
X WMCD2228850081 NUMBER PLATE CVR	1.00	114.00	0.00	114.00
X WMCD222800302 RADIATOR GRILLE ASSY	1.00	720.00	0.00	720.00
X WMCD0009055504 RR BUMPER SENSOR	2.00	170.00	0.00	340.00
X WJ2920A096 CLIP	10.00	6.00	0.00	60.00
X WJMD182537 RIVET SET 20	1.00	60.00	0.00	60.00
Z NOTES MR PHUA HUA SENG MERCEDES BENZ S400 HYBRID 3.5 (A) EM30K				F.O.C.
Z NOTES ACCIDENT ON 04/07/2019 ALONG UPPER THOMSON ROAD OWNER CLAIMING THIRD PARTY TP # SJX1545T TP INSURER : EQ INSURANCE				F.O.C.

Parts	3,498.00	Nett	5,398.00
Labour	0.00	7% GST on	377.86
Standard Menu	0.00		
Specialist Job	1,900.00	Total Payable	5,775.86
Others(Lub,etc)	0.00	Paid	0.00
Sundry	0.00	Total Due	5,775.86
Total(w/o GST)	5,398.00	Balance B/FWD	19,372.35
		Total Payable or C/FWD	25,148.21

Any dispute to the invoice must be made within 3 days.  
 Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)  
 This is a computer generated document, no signature is required.

Date : 19/07/2019

 Tax Invoice No : **S0587/19**

 To : Cycle & Carriage.Fulco Motor Dealer Pte Ltd  
 - Workshop  
 Eunus Link Service Centre  
 330 Ubi Road 3  
 Singapore 408650

 Contract No : -  
 Rental Agreement No : ST/22300  
 Contract Period : 15/07/19 - 18/07/19  
 Payment Terms : CASH  
 Payment Period : 15/07/19 - 18/07/19  
 Payment Due Date : 19/07/2019

 A/c : Phua Hua Seng  
 EM30K

Vehicle No.	Driver	Model	Item	Amount
SCY88E	As per agreement	Mercedes Benz E250	Rental Charges: 3 days @ \$200 per day	\$600.00

 Total : \$ 600.00  
 GST 7% : \$ 42.00  
 Amount Payable : \$ **642.00**
**Billing Enquires**

 Contact : Accounts  
 Tel. No. : 6743 6266  
 Fax No. : 6420 6328

for Fulco Leasing Pte Ltd

Cheques should be crossed and made payable to "Fulco Leasing Pte Ltd"

Authorized Signature

&gt;&gt;&gt;&gt;&gt;&gt;

&lt;&lt;&lt;&lt;&lt;&lt;

 Please detach and return with  
 your remittance to :

 Invoice No : S0587/19  
 Vehicle No : SCY88E  
 Due date : 19/07/2019

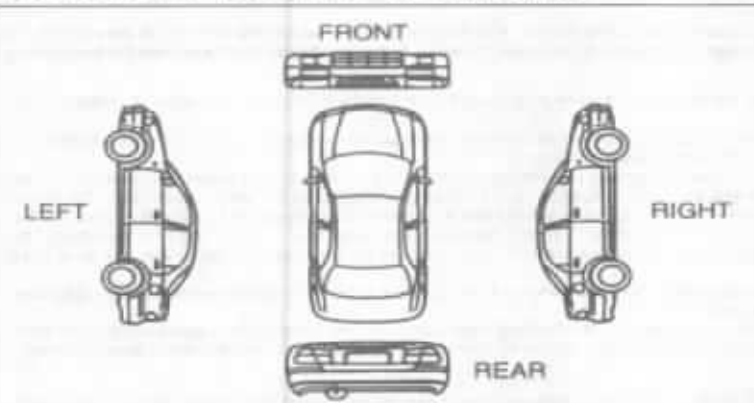

**Fulco Leasing Pte Ltd**  
 22 Ubi Road 4, Fulco Building  
 Singapore 408617

 Amount Payable : \$ **642.00**

Cash/Cheque :

**RENTAL AGREEMENT No.ST/ 22300**

ELS L - CHC - EM 30 K

<b>Hirer Particulars -</b>		<b>Veh. No. SCY55E</b>		<b>Replace Veh. No.</b>	
Name	Phua Hua Seng	Make / Model	M/BEN E250	Auto/Manual	
Address	22 Regent Drive S(509,830)	Date/Time Out	15/7/19	KM Out	
NRIC/Passport	S1134801 B	Date/Time In	18/07/19	KM In	
Employer		Estimated Date/Time Return			
		<b>Rental Charges -</b>		<b>S\$</b>	<b>S\$</b>
		Hours	@	Per Hour	
		Days	@	Per Day	600
		Weeks	@	Per Week	
		Months	@	Per Month	
<b>Authorised Driver's Particulars -</b>		<b>Optional Charges -</b>			
Name		Delivery	@	Per Trip	
Address		Collection	@	Per Trip	
NRIC/Passport		M'sia Surcharge	@	Per Day	
Date of Birth		PAI	@	Per Day	
D/Licence No.					
Expiry Date					
Tel (Res)					
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Others			
		<p>Sub-Total 600</p> <p>Add 7% GST 42</p> <p>(A) Estimated Total Rental 642</p>			
<p>OUT IN</p> 		<p><b>Extension -</b></p> <p>Extension Rental x</p> <p>M'sia Surcharge x</p> <p>Others -</p> <p>Sub-Total</p> <p>Add 7% GST</p> <p>(B) Extension/others Total</p> <p>(A) + (B) Grand Total Rental Charges</p>			
<b>Physical Damage Excess</b>		<b>Hirer's Acknowledgement</b>			
Singapore - Own Damage	S\$2,000.00				
Singapore - 3rd Party Damage	S\$2,000.00				
Malaysia (if applicable)	S\$8,000.00				
For Driver aged below 24 or above 65 or Less than 2 yrs driving experience regardless of age.	S\$3,000.00 (Additional)				
<b>IMPORTANT NOTE:</b>		<p>The hirer hereby read and understood all terms and conditions stated on this page and overleaf:</p> <p>for Fulco Leasing Pte Ltd</p>			
<p>1. Only drivers registered with FULCO Leasing Pte Ltd (the Owner) are authorised to drive the Vehicle. Should the Vehicle is damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen &amp; other losses suffered by the Owner.</p> <p>2. The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug peddling or trafficking, smuggling or any other criminal action. Should the Vehicle is confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner the value of the Vehicle plus all cost and expenses incurred.</p>		<p><b>Mode of Payment :</b></p> <p>Cash/Nets/Cheque/VISA/MC Card No:</p> <p>Deposit</p> <p>Amount</p> <p>Deposit Refunded</p> <p>Remarks:</p> <p>Received by</p>			
		<p>Hirer Signature/Co's Stamp/Date</p> <p>Authorised Signature/Date</p>			



## Third Party Insurer Enquiry

Our Ref No: GR-19-107714

Date of Request: 05/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 05/07/2019  
Enquiry By Christopher L. Bulaciuc  
TP Vehicle No. SJX1545T  
Accident Date 04/07/2019

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX1545T	EQ Insurance Company Ltd	23/11/2018-22/11/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-107714

Date of Request: 05/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 05/07/2019  
Enquiry By Christopher L. Bulaciac  
TP Vehicle No. SJX1545T  
Accident Date 04/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/08/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SJX 1545T (Insd Veh)	Your Ref. No. : DM19HO01874-JG
	EM 30K (TP Veh)	Our Ref. No. : CC3/EQI19011971/Ega3q2
Date of Accident	4/7/2019	

Liability	100%	
Final Repair Cost	: \$ 5,775.86	
Loss of Use	: \$	days
Rental (If any)	: \$ 321.00	3 days
Others:	: \$ 2.00	
	: \$	
	6,098.86	
Final Settlement Sum	: \$ 6,098.86	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	CYCLE & CARRIAGE.FULCO MOTOR DEALER PTE LTD	: \$ 6,098.86
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ19011971/Ega3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 28-08-2019



Code : EQI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJX 1545T	Veh. Inspected	EM 30K
Policy No.	DMPPHQ18-007979	Coverage (\$)	0.00
Claim No.	DM19HO01874-JG	Excess (\$)	0.00
Assign From		Assign Date	08/07/2019

**2. Vehicle Particulars & Condition**

Make & Model	MERCEDES BENZ S400	c.c	3498
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WDD2221572A046711	Colour	BLACK
Odometer	57465	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	245/45 R19	PIRELLI	6 mm
L/H Front Tyre	245/45 R19	PIRELLI	6 mm
R/H Rear Tyre	245/45 R19	PIRELLI	6 mm
L/H Rear Tyre	245/45 R19	PIRELLI	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	04/07/2019	Inspection Date	08/07/2019
Survey held at	CYCLE & CARRIAGE-FULCO MOTOR DEALER PL 1 DEFU LANE 12 SINGAPORE 539110		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EM 30K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (SN)	CRUSHED	1,800.00	1,800.00
1	FRONT BUMPER REINFORCEMENT (SN)	NOT NECESSARY	660.00	-
1	FRONT BUMPER SPONGE (SN)	BROKEN	224.00	224.00
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	60.00	60.00
1	SET FRONT BUMPER RIVET (SN)	NECESSARY	60.00	60.00
1	PLATE NUMBER BASE GARNISH (SN)	CRUSHED	114.00	114.00
1	LOWER BUMPER CENTRE GRILLE (SN)	BROKEN	180.00	180.00
1	RADIATOR GRILLE ASSY (SN)	BROKEN	720.00	720.00
2	FRONT SENSOR BUMPER CTR (SN)	NECESSARY	340.00	340.00
			<b>4,158.00</b>	<b>3,498.00</b>
<b>LABOUR</b>				
	TO PERFORM COMPUTER DIAGNOSTIC ,COMOUTER RESET & PROGRAMMING.		350.00	350.00
	TO CHECK LIGHTING & WIRING SYSTEM ON FRONT ACCIDENT.		150.00	100.00
	TO SUPPLY FRONT NUMBER PLATE WITH CASING.		50.00	50.00
	TO REPLACE FRONT BUMPER ,REINFORCEMENT ,BRACKETS RADIATOR GRILLE ETC.		2,400.00	800.00
	SPRAY PAINTING FRONT BUMPER & ACCIDENT REPAIRED AREAS.		1,200.00	600.00
			<b>4,150.00</b>	<b>1,900.00</b>
<b>GRAND TOTAL</b>			<b>8,308.00</b>	<b>5,398.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>5,398.00</b>

Report Ref No. CC3/EQI19011971/Ega3q2

**CHEN TSUE YEE**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Joanne Lee (LKK Auto)

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**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 29 August 2019 10:18 AM  
**To:** 'Joel Goh'  
**Cc:** 'CeciliaChong@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving SJX 1545T (OI) and EM 30K (TP) on 04/07/2019  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933