INS. CASE OWNER: KC | CC 4 AGM/AXA1901 1921, Umb63 | LKK: IDAC:

ASSIGNMENT

Surveyor: [illegible] DOI: 4/7/19 Date / Time: 5/7/19.

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No. : YD 5857 Claim No. : SAMOZSHR/ 125563

Name of Insured : 4BTS P/L Policy No. : P1192733

Insured Tel No. : HP: Make / Model : MITSUBISHI

Excess Sec II :S$ D.O.A : 14/6/19 Place of Accident : PIB TWOS BKE

Is driver the owner? (YES / NO) Nature of Accident :

If **NO**, Driver Name / Age : TEO MUI CHONG

Driver Tel No. : (V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % **Final ? Yes / No**

YN 1689Y → → →

INSRS:	INSRS:	INSRS:	INSRS:
WSP: LTA's	WSP:	WSP:	WSP:
Tel : DVO	Tel :	Tel :	Tel :
Liability :	Liability :	Liability :	Liability :
RMKS:	RMKS:	RMKS:	RMKS:

Date/ Time	
	YN 1689Y - X YD 5857 - X
8/8/19	confirm accident details letter sent out
27/10/19 —	AXA instruction: Reject TP claim been over 1yr.
29/11/19 —	File → Shu Patricia (Reject - up)
	Hiroo Tong 30-10-19

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	8/8/19
After call ltr to OI:	

Documentation Check List:	Handler	Typist
Notification ltr (if non-pickup)		
After call ltr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA :		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with Email Call

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No. : NIL If NO or B 28, Ass. Lia :

Repair Cost: S$

Loss of Rental (LOR): S$ (days)

Loss of Use (LOU): S$ (S x days)

Loss of Income (LOI): S$ (S x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S$

Medical: S$

Disbursement: S$ (e.g. Tow/ Independent)

Legal Cost S$

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: $ 250.00

COMPLETE 7/11/19

Total: S$ **Global Sum S$:**

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1:	S$	Name 1:
Payee 2: (Strike if N.A.)	S$	Name 2:
Payee 3: (Strike if N.A.)	S$	Name 3:

(08/11/13) wef

ASS. REG. BY: Marcus

REF: AXA/ W

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YN 168Y

at Workshop m/s Ivv's Bro

of

Insured: XD 585Z

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: 20k

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 50 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS L14 4348

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: YN 168Y Yr Regn: 11, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: HINO GH8JRKA c.c 7684

Colour White A/C: Insured / Std / NI / NA

Sp.Reading 188031 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: GH8JRK12383

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 10-00 R20

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Austone

Front		Rear	
R/Bal.	6 mm	R/Bal.	6/6 mm
L/Bal.	6 mm	L/Bal.	6/6 mm
D.O.A.	14/6/19	D.O.I.	4/7/19

Survey held at

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US $ 5250 (Recl $ 9843.40/65%)

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: ($)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp ($) ___S + RS___SI

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Survey Fee:

Transportation:

Photos

Others

TOTAL

LIU'S BROTHER AUTO ENGINEERING WORKSHOP
No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883
ROB No: 53291793J . Tel: 6741 1730 / 731 . Fax: 6744 5746. Email: liusbro@ymail.com

Invoice/Ref No: YN1685Y190614

Estimate

Customer

Name: AXA Insurance Singapore Pte Ltd
Address Motor Claims Department
8 Shenton Way #27-01
AXA Tower Singapore 068811

Date: 03-07-19
Vehicle No: YN1685Y
Model/Make: Hino
GH8JRKA

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Bumper Bent	$ 2,190.00	
2	Bumper Clips 1 set 11	$ 60.00	SN X
3	Bumper Lower Bent	$ 570.00	
4	Headlamp 02 pcs (@ S$1,244.60) 11	$ 2,489.20	X
5	Headlamp Clip 1 set 11	$ 48.00	SN X
6	Panel	$ 1,325.50	
7	Panel Lock 02 pcs (@ S$148.00) N/STW1	$ 296.00	IPC
8	"HINO" Emblem ne	$ 195.00	
9	"500" Emblem ne	$ 158.60	
10	Grille cre	$ 974.00	
11	Grille Emblem ne	$ 270.20	
12	Grille Inner 02 pcs (@ S$225.00) cre	$ 450.00	
13	Wiper Panel R	$ 619.00	X
14	Wiper Panel Garnish 11	$ 330.00	X
15	Wiper Panel Garnish Cover 11	$ 170.00	X
16	Wiper Motor Jm/Shkb	$ 720.00	
17	Wiper Arm 11	$ 295.30	X
18	Wiper Noozle 11	$ 177.60	X
19	Aircon Pipe Bent	$ 397.00	
20	Windscreen Moulding 11	$ 440.00	X
21	"Corporate" Advertisement & Artwork ne	$ 350.00	180 SN
22	Number Plate "Metal" Bent	$ 28.00	SN 145.N
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	$ 180.00	11X
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etcs	$ 1,000.00	600
	To putty & spray painting & including touch up paint on accident affecte	$ 900.00	600
	To check all wiring & electrical component for proper function	$ 80.00	30
	To apply Rust Proofing , reseal tuff coating treatment on accident area	$ 180.00	50
	To remove & refix air con, re-fill air con gas & test for leakages	$ 200.00	100

50%

Total Parts & Labour of estimate for damaged vehicle	$ 15,093.40
Total amount in Lump Sum Basis for repaired vehicle	

SDLS:

Not Authorised
Nate
4/7/19
L/S # 5250
Sdn.

AXA may [illegible] hence notify the [illegible] the following:
- [illegible] only pending
- [illegible] during resurvey
- Parts prices are subject to confirmation
- [illegible] only is on a "Without Prejudice" basis
- No [illegible] is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

M/s Liu's Brother Auto Engrg Wks

P - 7398.30
502
3699.15
P -
S.N - 194.00
L - 1380.00
2273.15

LIU'S BROTHER AUTO ENGINEERING WORKSHOP
No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883
ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com

Invoice/Ref No: YN1685Y190614

Estimate

Customer

Name: AXA Insurance Singapore Pte Ltd
Address: Motor Claims Department
8 Shenton Way #27-01
AXA Tower Singapore 068811

Date: 03-07-19
Vehicle No: YN1685Y
Model/Make: Hino
GH8JRKA

Item No.	Descriptions Of Parts	Original Quotation / Estimation		Revised Quotation / Cost Of Repair
1	Front Bumper	$ 2,190.00		
2	Bumper Clips 1 set	$ 60.00	SN	
3	Bumper Lower	$ 570.00		
4	Headlamp 02 pcs (@ S$1,244.60)	$ 2,489.20		
5	Headlamp Clip 1 set	$ 48.00	SN	
6	Panel	$ 1,325.50		
7	Panel Lock 02 pcs (@ S$148.00)	$ 296.00		
8	"HINO" Emblem	$ 195.00		
9	"500" Emblem	$ 158.60		
10	Grille	$ 974.00		
11	Grille Emblem	$ 270.20		
12	Grille Inner 02 pcs (@ S$225.00)	$ 450.00		
13	Wiper Panel	$ 619.00		
14	Wiper Panel Garnish	$ 330.00		
15	Wiper Panel Garnish Cover	$ 170.00		
16	Wiper Motor	$ 720.00		
17	Wiper Arm	$ 295.30		
18	Wiper Noozle	$ 177.60		
19	Aircon Pipe	$ 397.00		
20	Windscreen Moulding	$ 410.00		
21	"Corporate" Advertisement & Artwork	$ 350.00		
22	Number Plate "Metal"	$ 28.00	SN	
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	$ 180.00		
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etcs	$ 1,000.00		
	To putty & spray painting & including touch up paint on accident affecte	$ 900.00		
	To check all wiring & electrical component for proper function	$ 80.00		
	To apply Rust Proofing , reseal tuff coating treatment on accident area	$ 180.00		
	To remove & refix air con, re-fill air con gas & test for leakages	$ 200.00		

Total Parts & Labour of estimate for damaged vehicle	$ 15,193.40
Total amount in Lump Sum Basis for repaired vehicle	

SDLS:

M/s Liu's Brother Auto Engrg Wks

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	1196N

Vehicle Details

Vehicle No.:	YN1685Y
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jul 2019
Vehicle Make:	HINO
Vehicle Model:	GH8JRKA
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	J08EUB13100
Chassis No.:	GH8JRK12383
Maximum Power Output:	-
Open Market Value:	$68,608.00
Original Registration Date:	29 Nov 2010
First Registration Date:	29 Nov 2010
Transfer Count:	1
Actual ARF Paid:	$3,431.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	$0.00

Intended COE Rebate Details

COE Expiry Date:	28 Nov 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	$31,001.00
COE Rebate Amount:	$4,348.00
Total Rebate Amount:	**$4,348.00**

The information contained herein is correct as at 03 Jul 2019

OK

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

Service Request Details

Claim
S9M01SUR

Reference
None

P. Susan
T. 9.55a.m
V. In
E. ✓

Loss Date
June 14, 2019

Report Date
Jul 4, 2019 9:11:33 AM

Request Date
July 5, 2019

Due Date
July 12, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Agree to perform service

Decline Work | Accept Work

Vehicle Information

Incident Vehicle Registration #
YN1685Y

LKK AUTO CONSULTANTS PTE LTD (TP) Menu

Model
GHBJRKA

Service Address

...

Primary Contact/Insured

UBTS PTE LTD
12 TANJONG PENJURU CRESCENT, 608975, Singapore
65674755

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	
SENT	7/5/19 9:23 AM
FROM	CHAN Kian Chuan
SUBJECT	DS
BODY	PLS PROCEED DS WITH QUANTUM TO BE AGREED

Catherine Chong (LKK Auto)

From: Susan Low <liusbro@ymail.com>
Sent: Wednesday, 3 July, 2019 5:01 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Request for 3rd party claims survey YN1685Y Claims against XD585Z
Attachments: YN1685Y Search.pdf; ATT00001.htm

Categories: Namrata

Accident on 14/06/2019 Along PIE Tuas Entering BKE
Involving YN1685Y and XD585Z

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

Report Remarks Entry - CC4/ASM19011921/Uwb3

Remarks

Remarks

RE-ASSIGN ***FILE PASS TO CHT

Add

New remarks Added

	Remarks 1	By	On
☐	YN 1685Y ; XD 585Z	LSP	5/7/2019 2:14:50 PM
☐	EST ;$ ---- SUR : ---- WKSP ; LIU'S BROTHER AUTO ENGINEERING WORKSHOP	LSP	5/7/2019 2:15:00 PM
☐	S9M01SUR / 125263	LSP	5/7/2019 2:15:05 PM
☐	Services Pending verification - Direct Settlement	LSP	5/7/2019 2:15:11 PM
☐	7/5/19 9:23 AM CHAN Kian Chuan -------- PLS PROCEED DS WITH QUANTUM TO BE AGREED	LSP	5/7/2019 2:15:23 PM
☐	IA UPLOADED W/O EST	LSP	8/7/2019 6:13:13 PM
☐	FILE PASS TO VIVIAN	LSP	9/7/2019 10:12:25 AM
☐	PENDING EST	LSP	9/7/2019 10:12:29 AM
☐	8.8.19 confirm accident details. Letter send out	LPF	8/8/2019 11:47:09 AM
☐	8.8.19 BOLA NIL 50/50	LPF	8/8/2019 11:47:16 AM
☐	8.8.19 File pass to Su to send Letter	LPF	8/8/2019 11:53:37 AM
☐	Sent Letter To OI***File Pass Back VIVIAN	STU	8/8/2019 4:40:06 PM
☐	2.9.19 Receive LOD from TP	LPF	2/9/2019 3:19:57 PM
☐	23/10/19 8:57 AM CHAN Kian Chuan--- UPDATES?	LSP	23/10/2019 9:02:07 AM
☐	RE-ASSIGN ***FILE PASS TO CHT	LSP	23/10/2019 9:02:19 AM

Hsiao Tong (LKKAuto)

From:	Hsiao Tong (LKKAuto)
Sent:	Wednesday, 23 October 2019 11:56 AM
To:	Susan Low
Subject:	Your Ref: YN1685Y *Our Ref: CC4/ASM19011921/Upb3 [ACCIDENT INVOLVING XD 585Z(AXA) AND YN 1685Y ON 14/06/2019]
Attachments:	Statement of XD585Z.pdf

Your Ref: **YN1685Y** Without Prejudice
Our Ref: CC4/ASM19011921/Upb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD 585Z(AXA) AND YN 1685Y ON 14/06/2019

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client hit him from behind. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 24 October 2019 9:01 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 125263, vehicle number YN1685Y

]	RE-ASSIGN ***FILE PASS TO CHT	LSP	23/10/2019 9:02:19 AM
]	Email to TP: Request evidence	CHT	23/10/2019 11:44:53 AM
]	Message AXA Hi, Pending evidence from third party. OI reported that third party hit him from behind while third party reported that insured rolled back. Thanks. Hsiao Tong - 23 Oct 2019	CHT	23/10/2019 11:45:07 AM
]	23/10/19 1:12 PM CHAN Kian Chuan ------PLS PROCEED TO REJECT TP CLAIM BASED ON OI REPORT.	LSP	24/10/2019 8:48:57 AM

Best Regards,
Shu Pei| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 23 October 2019 1:18 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 125263, vehicle number YN1685Y

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Wednesday, 23 October, 2019 1:13 PM
To: admin-d@lkkauto.com
Subject: New message for service request 125263, vehicle number YN1685Y

AXA Insurance has sent you a message for claim number S9M01SUR.
Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From:	Hsiao Tong (LKKAuto)
Sent:	Friday, 25 October 2019 12:07 PM
To:	Susan Low
Cc:	Admin A
Subject:	Your Ref: YN1685Y *Our Ref: CC4/ASM19011921/Upb3 [ACCIDENT INVOLVING XD 585Z(AXA) AND YN 1685Y ON 14/06/2019]
Attachments:	Statement of XD585Z.pdf

Your Ref: **YN1685Y** Without Prejudice
Our Ref: CC4/ASM19011921/Upb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD 585Z(AXA) AND YN 1685Y ON 14/06/2019

We refer to the above matter.

We have our principal instruction to reject third party claim as our insured driver reported that your client hit him from behind.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref: YN1685Y190614 Date: 30/08/2019

Your Ref:

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01
AXA Tower
Singapore 068811
Attn: Motor Claims Department

Dear Sir / Madam

TRAFFIC ACCIDENT ALONG . PIE Tuas Entering BKE
INVOLVING . YN1685Y **AND** . XD585Z **ON** . 14/06/2019

We/I, **Messers Goldbell Leasing Pte Ltd** (Nric / ROC No: **199001196N**), the registered owners of m/vehicle - YN1685Y at all material times of the above accident. Our/my vehicle was surveyed by " AXA " authorized appraiser and we/I based our/my claims on his recommendation for **S$** 5,250-00 being the repair for 05 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle . XD585Z when the same was involved in the aforesaid accident with our/my m/vehicle - YN1685Y .

We/I whereby you are the insurers of m/vehicle XD585Z and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle - YN1685Y has suffered loss and damage as follows:

(a)	Cost of repairs	S$	5,250-00
(b)	LOU for pre-repair notice 02 days @ S$ 150-00 [7684 cc]		300-00
(c)	LOU Fee for 05 days @S$ S$ 150-00 [7684 cc]		750-00
(d)	GIA / LTA search fee		2-00
(e)			
	Total Amount	S$	6,302-00

We/I enclose herewith copies of the supporting documents for vehicle no. YN1685Y as follows:-

(i) Motor Accident Report;
(ii) Repair Invoices and documents;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

.....

The owner of m/vehicle YN1685Y
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Engrg Ws

LIU'S BROTHER AUTO ENGINEERING WORKSHOP
No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883
ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbro@ymail.com

Invoice/Ref No: YN1685Y190614

Final Bill

Customer

Name: AXA Insurance Singapore Pte Ltd
Address: Motor Claims Department
8 Shenton Way #27-01
AXA Tower Singapore 068811

Date: 30-08-19
Vehicle No: YN1685Y
Model/Make: Hino
GH8JRKA

Item No.	Descriptions Of Parts	Original Quotation / Estimation		Revised Quotation / Cost Of Repair
1	Front Bumper	$ 2,190.00		$ -
2	Bumper Clips 1 set	$ 60.00	SN	$ -
3	Bumper Lower	$ 570.00		$ -
4	Headlamp 02 pcs (@ S$1,244.60)	$ 2,489.20		$ -
5	Headlamp Clip 1 set	$ 48.00	SN	$ -
6	Panel	$ 1,325.50		$ -
7	Panel Lock 02 pcs (@ S$148.00)	$ 296.00		$ -
8	"HINO" Emblem	$ 195.00		$ -
9	"500" Emblem	$ 158.60		$ -
10	Grille	$ 974.00		$ -
11	Grille Emblem	$ 270.20		$ -
12	Grille Inner 02 pcs (@ S$225.00)	$ 450.00		$ -
13	Wiper Panel	$ 619.00		$ -
14	Wiper Panel Garnish	$ 330.00		$ -
15	Wiper Panel Garnish Cover	$ 170.00		$ -
16	Wiper Motor	$ 720.00		$ -
17	Wiper Arm	$ 295.30		$ -
18	Wiper Noozle	$ 177.60		$ -
19	Aircon Pipe	$ 397.00		$ -
20	Windscreen Moulding	$ 440.00		$ -
21	"Corporate" Advertisement & Artwork	$ 350.00		$ -
22	Number Plate "Metal"	$ 28.00	SN	$ -
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	$ 180.00		$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etcs	$ 1,000.00		$ -
	To putty & spray painting & including touch up paint on accident affecte	$ 900.00		$ -
	To check all wiring & electrical component for proper function	$ 80.00		$ -
	To apply Rust Proofing , reseal tuff-coating treatment on accident area	$ 180.00		$ -
	To remove & refix air con, re-fill air con gas & test for leakages	$ 200.00		$ -

Total Parts & Labour of estimate for damaged vehicle	$ 15,093.40
Total amount in Lump Sum Basis for repaired vehicle	**$ 5,250.00**

SDLS: Five Thousand Two Hundred Fifty Only

M/s Liu's Brother Auto Engrg Wks

GENERAL INSURANCE ASSOCIATION
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-105844
Date of Request: 03/07/2019

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 03/07/2019
Enquiry By: Susan Low Siew Yian
TP Vehicle No: XD585Z
Accident Date: 14/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD585Z	AXA Insurance Pte Ltd	29/12/2018-28/12/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images

This is a computer generated document and requires no signature.

>Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	1196N

Vehicle Details

Vehicle No.:	YN1685Y
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jul 2019
Vehicle Make:	HINO
Vehicle Model:	GH8JRKA
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	J08EUB13100
Chassis No.:	GH8JRK12383
Maximum Power Output:	
Open Market Value:	$68,608.00
Original Registration Date:	29 Nov 2010
First Registration Date:	29 Nov 2010
Transfer Count:	1
Actual ARF Paid:	$3,431.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	$0.00

Intended COE Rebate Details

COE Expiry Date:	28 Nov 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	$31,001.00
COE Rebate Amount:	$4,348.00
Total Rebate Amount:	**$4,348.00**

The information contained herein is correct as at 03 Jul 2019

OK

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 AUGUST 2019

UBTS PTE LTD
12 TANJONG PENJURU CRESCENT
SINGAPORE 608975

Dear Sir/ Mdm

OUR REF : CC4/ASM19011921/Uwb3 // S9M01SUR
YOUR REF : XD 585Z
ACCIDENT INVOLVING XD 585Z AND YN 1685Y ALONG/AT PIE TOWARDS BKE ON 14/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from LIU'S BROTHER AUTO ENGINEERING WORKSHOP acting on behalf of the owner of YN 1685Y against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to vivianlau@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Vivian Lau (LKK Handler) 6841 8625 or vivianlau@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: vivianlau@lkkauto.com

cc AXA INSURANCE PTE LTD

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19011921/Upb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 03-12-2019

ATTN:KIAN CHUAN

Code : ASM

1.	Policy Particulars :- THIRD PARTY CLAIM			
	Insured Veh.	XD 585Z	**Veh. Inspected**	YN 1685Y
	Policy No.	P1192733	**Coverage ($)**	0.00
	Claim No.	S9M01SUR	**Excess ($)**	0.00
	Assign From		**Assign Date**	04/07/2019

2.	Vehicle Particulars & Condition			
	Make & Model	HINO GH8JRKA (M)	**c.c**	7684
	Engine No.	HIDDEN	**Year of Reg.**	2010
	Chassis No.	GH8JRK12383	**Colour**	WHITE
	Odometer	188031	**Steering**	IN ORDER
	Brakes	IN ORDER	**Modification**	NIL
	General	GOOD		

3.	Conditions of Tyres			
		Size	**Make**	**Balance**
	R/H Front Tyre	10.00 R20	AUSTONE	6 mm
	L/H Front Tyre	10.00 R20	AUSTONE	6 mm
	R/H Rear Tyre	10.00 R20 (D)	AUSTONE	6/6 mm
	L/H Rear Tyre	10.00 R20 (D)	AUSTONE	6/6 mm

4.	Description of Damages
	THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5.	General Information			
	Accident Date	14/06/2019	**Inspection Date**	04/07/2019
	Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a.	Remarks
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b.	Estimate Days of Repair	
	ESTIMATED NORMAL PERIOD FOR REPAIR:	**5 Working Days**

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YN 1685Y

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER (CONSISTENT)	BENT	2,190.00	2,190.00
1	FRONT BUMPER LOWER (CONSISTENT)	BENT	570.00	570.00
2	FRONT HEADLAMP @$1244.60 (CONSISTENT)	NOT NECESSARY	2,489.20	-
1	FRONT PANEL (CONSISTENT)	DENTED	1,325.50	1,325.50
2	FRONT PANEL LOCK @$148.00 (CONSISTENT)	N/S TWISTED	296.00	148.00
1	FRONT 'HINO' EMBLEM (CONSISTENT)	NECESSARY	195.00	195.00
1	FRONT '500' EMBLEM (CONSISTENT)	NECESSARY	158.60	158.60
1	FRONT GRILLE (CONSISTENT)	CRACKED	974.00	974.00
1	FRONT GRILLE EMBLEM (CONSISTENT)	NECESSARY	270.20	270.20
2	FRONT GRILLE INNER @$225.00 (CONSISTENT)	CRACKED	450.00	450.00
1	FRONT WIPER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	619.00	-
1	FRONT WIPER PANEL GARNISH (CONSISTENT)	NOT NECESSARY	330.00	-
1	FRONT WIPER PANEL GARNISH COVER (CONSISTENT)	NOT NECESSARY	170.00	-
1	FRONT WIPER MOTOR (CONSISTENT)	JAMMED / SHORTED	720.00	720.00
1	FRONT WIPER ARM (CONSISTENT)	NOT NECESSARY	295.30	-
1	FRONT WIPER NOOZLE (CONSISTENT)	NOT NECESSARY	177.60	-
1	FRONT AIRCON PIPE (CONSISTENT)	BENT	397.00	397.00
1	FRONT WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	440.00	-
	LESS 50% DISCOUNT		-	-3,699.15
			12,067.40	3,699.15
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER CLIPS (CONSISTENT) (SN)	NOT NECESSARY	60.00	-
1	SET FRONT HEADLAMP CLIP (CONSISTENT) (SN)	NOT NECESSARY	48.00	-
1	FRONT 'CORPORATE' ADVERTISEMENT & ARTWORK (CONSISTENT) (SN)	NECESSARY	350.00	180.00
1	FRONT NUMBER PLATE 'METAL' (CONSISTENT) (SN)	BENT	28.00	14.00
			486.00	194.00
	LABOUR			
	REMOVE & REINSTALL WINDSCREEN GLASS TO FACILIT	NOT NECESSARY	180.00	-

Report Ref No. CC4/ASM19011921/Upb3q2

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Qty	Description of Parts	Condition	Estimate By Workshop ($))	Our Adjusted ($)
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS.INCLUSIVE OF THE REPAIR OF FRONT WIPER PANEL .		1,000.00	600.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		900.00	600.00
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		80.00	30.00
	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		180.00	50.00
	TO REMOVE & REFIX AIR CON ,RE-FILL AIR CON GAS & TEST FOR LEAKAGES.		200.00	100.00
			2,540.00	1,380.00
	GRAND TOTAL		**15,093.40**	**5,273.15**

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			**5,250.00**

Report Ref No. CC4/ASM19011921/Upb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

English (SG) LKK AUTO CONSULTANTS PTE LTD (TP)

SERVICE REQUESTS MESSAGES CLAIMS

Service Request Details

Claim	S9M01SUR
Reference	CC4/ASM19011921/Upb3q2
Loss Date	14 June 2019
Report Date	4 Jul 2019 9:11:33 AM
Request Date	5 July 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	YN1685Y
Make	TPVD HINO
Model	GHBJRKA

Service Address

...

Primary Contact/Insured

UBTS PTE LTD
12 TANJONG PENJURU CRESCENT, 608975, Singapore
65674755

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Additional Instructions

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type | Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
EMAIL TO TP_REJECT dd 251019.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2019
TP-IA 1685.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 July 2019
REPLY FROM WORSHOP.msg	Letters and Correspondence	Workshop	DHIWAR Namrata	5 July 2019
TP PRI EMAIL FROM WORKSHOP.msg	Letters and Correspondence	Workshop	DHIWAR Namrata	4 July 2019
XD585Z INSD GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	4 July 2019
YN1685Y TP GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	4 July 2019