

15/5/2010

INS. CASE OWNER:

CC / AXA1901

LKK:

IDAC:

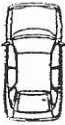
Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SU 1596K

SU 6705Y

SU 6540K



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



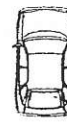
INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/7/19

21/3/20

20/3

30/3 251pm

SU 6705Y - 1

SU 1596K - 1

Confirm accident details inform TP claim.  
O2D involved in 3C.C O2D is last veh.pending TP acceptance.  
pending signal DV.

File -&gt; MIC to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

Repair Cost: (W/loss)

SS

1,972.04

Loss of Rental (LOR):

SS

144.40

(

2 days)

x

\$74.95

Loss of Use (LOU):

SS

-

(S

x

days)

Loss of Income (LOI):

SS

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS

2,129.43

Global Sum SS:

2,100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,100.00

Name 1:

ESTEEM PERFORMANCE PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

VIC-OPC  
20/03/2020COPY SENT  
31/3/2020

(08/11/13)

ASS. REC. BY:

REF Asm (AXA)

W

## ASSIGNMENT

From: Date: 8.7.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLH 63054  
at Workshop m/s Estem Performance  
of 385 Sn mng Drive

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: After 10.00 a.m.  
10.00 per the car

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \$711k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLH 63054 Yr Regn: 11, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Pro

C.C.

1798

Colour:

M.P. White

A/C:

Insured / Std / NI / NA

Sp. Reading:

131855

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDK3FU503536729

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

23/2/19

D.O.I.

8/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P = \$1843.03

R = \$2279.05 | 44.7%

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

3 + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) )

75/77 (LKK)  
Monday  
8.7.19



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Repair Estimates

SLH 6305 Y

Parts	(a) Cost / List Price Items	\$	1,776.10
	Plus/Less 25%	\$	444.03
	<b>Total of Cost / List</b>	<b>\$</b>	<b>1,332.08</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items	\$	200.00
<b>Total Parts Cost</b>		<b>\$</b>	<b>1,532.08</b>
<b>Labour</b>		<b>\$</b>	<b>2,590.00</b>
<b>Total</b>		<b>\$</b>	<b>4,122.08</b>

Not Authorized  
Resurvey Required

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party surveying on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary repair to a resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kennerly  
Company : LKK  
Survey conducted on : 8/7/19 at \_\_\_\_\_

### Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Le Date: 8/7/19

**ESTEEM  
PERFORMANCE****ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

**Spare Parts**

Vehicle No. : **SLH 6305 Y**  
Make & Model : **TOYOTA PRIUS**  
Chassis No : **JTDKB3FU503536729**

Submit By : **Carmen Lim**  
Year Manufacture : **2016**  
Engine No. :

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper Bu	1	\$497.50		✓
2	Rear bumper clip Nu	10	\$40.00		✓
3	Rear bumper side retainer LH Lu	1	\$112.70		X
4	Rear bumper side retainer RH Lu	1	\$112.70		X
5	Rear bumper reinforcement	1	\$398.90		?
6	Rear bumper lower garnish centre	1	\$582.60		?
7	Rear bumper tow cover Nu	1	\$31.70		✓
8	Reverse sensor Nu	1	\$200.00	S.N	✓
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLH 6305 Y** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2016**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL, FRONT BUMPER)	\$1,000.00	2000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAIL DOOR, END PANEL, FRONT BUMPER)	\$1,000.00	2200
3	To check wiring	\$50.00	100
4	To remove & refit reverse sensor	\$120.00	500
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To tuff coat. <i>nn</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Hit (KX)  
Monday  
8/7/19

Kw



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

## Repair Estimates

SLH 6305 Y

Finalised

Parts	(a) Cost / List Price Items	\$ 1550.70	1,776.10
	Plus/Less 25%	\$ 387.68	444.03
	Total of Cost / List	\$ 1163.02	1,332.08
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$ 200.00	200.00
	Total Parts Cost	\$ 1363.02	1,532.08
	Labour	\$ 480.00	2,590.00
	Total	\$ 1843.02	4,122.08

Not Authorized  
Recovery Begins

The above total will be subjected to 7% G.S.T.

Name of Surveyor	:	Kennery	
Company	:	C/KIC	
Survey conducted on	:	8/7/19	at 11:45
Remarks By Surveyor			
(a)	The repair of this vehicle is authorized / is not authorized until further notice.		
(b)	Recommended Days of Repair	:	02 day(s)
(c)	Resurvey	:	Required / Not Required
(d)	Excess	:	\$
(e)	Signature of surveyor	:	De Date: 8/7/19





**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

**Spare Parts**

Vehicle No. :  
Make & Model :  
Chassis No. :

**SLH 6305 Y**

TOYOTA PRIUS

JTDKB3FU503536729

Submit By :  
Year Manufacture :  
Engine No. :

Carmen Lim

2016

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear bumper Bu	1	\$497.50		✓
2	Rear bumper clip Ru	10	\$40.00		✓
3	Rear bumper side retainer LH Ru	1	\$112.70		X
4	Rear bumper side retainer RH Ru	1	\$112.70		X
5	Rear bumper reinforcement Bt	1	\$398.90		(R) ✓
6	Rear bumper lower garnish centre Du	1	\$582.60		(R) ✓
7	Rear bumper tow cover Mu	1	\$31.70		✓
8	Reverse sensor Ru	1	\$200.00	S.N	✓
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

1500.70

2005-N



Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 669536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteempref.com.sg](http://www.esteempref.com.sg)

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 669536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteempdf.com.sg](http://www.esteempdf.com.sg)

Vehicle No. : SLH 6305 Y      Submit By : Carmen Lim  
Make & Model : TOYOTA PRIUS      Year of Manufacture : 2016

*Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.*





## Service Request Details

Claim

S9M01EZJ

Reference

None

Loss Date

February 23, 2019

Report Date

Feb 25, 2019 12:00:00 AM

Request Date

July 5, 2019

Due Date

July 12, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: (a)man

T: 9-4801-m

V: Out.

E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLH6305Y

## Model

PRIUS HYBRID 1.8 CVT

## Service Address

...

## Primary Contact/Insured

TAN TIEN HOCK

BLK 122C SENGKANG EAST WAY, #14-35, 543122, Singapore

84906666

tianhocktan@gmail.com

## Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

## Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

**Catherine Chong (LKK Auto)**

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Thursday, 4 July, 2019 5:13 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** jenny chong; serence ctc  
**Subject:** REQUEST FOR PRI SURVEY SLH6305Y  
**Attachments:** 20190704171202395.pdf

**Categories:** Shailendra

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLH 6305 Y.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 8799 0066  
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

**We prefer LKK to survey**

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division  
Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

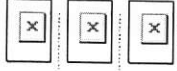
5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)





## <TP - MANDATE IA> -S9M01EZJ [ACCIDENT INVOLVING SLL 1596K(OI) & SLH 6305Y(TP) ON 23/02/2019]

Type

🔍 Question

Message

Liability: 100%. Insured driver involve in 3 vehicle chain collision , insured driver is the last car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,129.42(ALL IN). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jasper Chua – 25/03/2020.

Reply



**Re:<TP - MANDATE IA> -S9M01EZJ [ACCIDENT INVOLVING SLL 1596K(OI) & SLH 6305Y(TP) ON 23/02/2019]**

Type

🔗 Question

Message

PLS PROCEED

Reply





**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SLL 1596 K

Our Ref : SLH 6305 Y

Date : 02-09-19

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

RE : ACCIDENT INVOLVING SLH 6305 Y & SLL 1596 K  
ACCIDENT DATE 23.02.2019  
ACCIDENT ALONG CTE(CITY) JUST AFTER ANG MO KIO AVE 5 EXIT

We are the workshop for the owner of motor vehicle no : SLH 6305 Y which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SLL 1596 K we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,972.03
2	Loss of rental <u>2</u> days @ \$ <u>74.95</u> / day	S \$	149.90
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		<b>S \$</b>	<b>2,129.41</b>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



**ESTEEM  
PERFORMANCE**

# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department  
Your Ref No: SLL1596K  
Claim Type: Third Party  
Accident Date: 23/02/2019  
TP Veh Reg No: SLL1596K

Claim No: CER1301642  
Final No: CIV1302144  
Date: 31 Jul 2019  
Policy No: A29114756MKF  
Veh Reg No: SLH6305Y  
Make/Model: TOYOTA PRIUS  
Chassis No: -  
Engine No: -  
Reg. Date:

## Tax Invoice to Vehicle No :SLH6305Y

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	1,843.02	
		1,843.02	1,843.02
Total			S\$ 1,843.02
Add GST @ 7%			129.01
Total Amount Payable			S\$ 1,972.03

TOTAL: SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED SEVENTY TWO AND CENTS THREE ONLY

The above vehicle was surveyed by KENNETH on 08/07/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE