

ASS. REC. BY:

REF:

CQ/QBE19011891/KV302

Special Instructions:

Surveyor:

ASSIGNMENT (Office)

From (Person): Jenny Poh

of

QBE

Date/Time:

4/7/2019 4.43pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SLJ828J

Insured:

at Workshop m/s K Kim Hin

Tel:

64527018 Sandra / 9717 6881

of 160 SIm #02-20

Policy No:

Claim No:

V0020325

Sub. Insured:

Excess:

600

Make of Veh:

D.O.A.

3/7/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

mv: \$88K

H.O.D. Endorsement:

Date/Time:

5/7

Person Contacted:

Sandra

Vehicle IN/OUT

Date/Time

Action/Instruction

Ishmael ( )

SLJ828J-X

5/7/19

Revert to Jenny by email

5/7/19

Rece authorise repair from Jenny by email

5/7/19

Informed Siman / Meng Huat c/A RX \$600

QBE CS/QBE 19/11/2019 / Kuf3

## ASSIGNMENT

From

Date

Veh No:

SLJ 828J

Yt Regn:

11 16

Estimated Cost:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SLJ 828J

Make:

Subaru Legacy C.C. 2498

at Workshop m/s

K Kim Hin

Colour:

N. P. White

A/C:

Insured / Std / NI / NA

of

Sp. Reading

32095

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JF1BN9KC2G-G 01181

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

600

(Client's Record)

Steering: In order / Jammed / Leaked / Burnt or

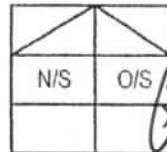
Make of Veh:

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$ 88k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 days

Res.: Yes or No

Lum Sum:

1-B, %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Tyre Size:

F:

225/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

3/7/19

D.O.I.

5/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear &amp; U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

14/10/19

03345.00 Cabinn (Red 1982, 379)

RECEIVED 14 OCT 2019

Date/Time, File Pass to?



Preli. Report

Days Of Repair:

5

1)



Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

Survey Fee:

300

14/10 - typist

Add Fee:



Site Insp (\$)

Transportation:

S + RS, SI



Interview (\$)

Holes



Tech. Insp (\$)

Other



Misc. (\$)

Total

300

Report Format:

OD

Total Sum / U/C:

\$ 3345/-

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 5 July 2019 5:05 PM  
**To:** 'service@kkimhin.com.sg'  
**Cc:** Simon; sandrakhong@gmail.com; survey2@kkimhin.com.sg; SUR  
**Subject:** SLJ 828J-DOA: 3/7/2019 (QBE OD)

Dear Simon/Meng Huat,

As instructed by our client , please proceed to repair the **insured vehicle SLJ 828J (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAUTO)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Friday, 5 July 2019 4:57 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** OD QBE SLJ 828 J (Veh in)  
**Attachments:** MARK EST.pdf; PRELI ADVISED.pdf

Hi Veron

Kindly authorise repair, excess \$600.00 apply

regards

---

Jenny Toh  
Senior Assistant  
Claims / Asia  
1 Raffles Quay, #29-10 South Tower, Singapore 048583  
+65 6224 6633 | +65 6477 1225  
[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 5 July 2019 4:50 PM  
**To:** SUR <sur@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: OD QBE SLJ 828 J (Veh in)

Dear Jenny,

Enclosed preliminary revised of vehicle SLJ 828J  
Date of survey: 5/7/2019  
Number of days : 5 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 4 July, 2019 4:42 PM

**To:** assignments <assignments@lkkauto.com>

**Subject:** OD QBE SLJ 828 J (Veh in)

Our ref: V0020325

Hi All

Kindly survey the own damage claim, excess \$600.00 apply.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



---

**From:** Joyce Foo <joyce.foo@qbe.com>

**Sent:** Thursday, 4 July 2019 3:44 PM

**To:** Jenny Toh <jtoh@qbe.com>

**Subject:** FW: OD QBE SLJ 828 J (Veh in)

Thanks & Best Regards

---

**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



**From:** service <service@kkimhin.com.sg>

**Sent:** Thursday, 4 July 2019 3:25 PM

**To:** Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

**Cc:** service@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>; simon@kkimhin.com.sg; survey@kkimhin.com.sg; survey2@kkimhin.com.sg

**Subject:** OD QBE SLJ 828 J (Veh in)

Dear Joyce/ Jenny

Good day to you.

Enclosed the GIA report of SLJ 828 J for Own Damage claim.

Vehicle is in the workshop. Pls kindly arrange for survey and repairs. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

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**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 5 July 2019 4:50 PM  
**To:** SUR; jenny.toh@qbe.com  
**Subject:** RE: OD QBE SLJ 828 J (Veh in)  
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Dear Jenny,

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Date of survey: 5/7/2019  
Number of days : 5 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

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Our ref: V0020325

Hi All

Kindly survey the own damage claim, excess \$600.00 apply.

regards

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Claims / Asia

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Sent:** Thursday, 4 July 2019 3:44 PM  
**To:** Jenny Toh <[jtoh@qbe.com](mailto:jtoh@qbe.com)>  
**Subject:** FW: OD QBE SLJ 828 J (Veh in)

Thanks & Best Regards

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Claims Dept/Asia

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+65 64771184 | +65 62246633

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**From:** service <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Sent:** Thursday, 4 July 2019 3:25 PM  
**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; [simon@kkimhin.com.sg](mailto:simon@kkimhin.com.sg);  
[survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg); [survey2@kkimhin.com.sg](mailto:survey2@kkimhin.com.sg)  
**Subject:** OD QBE SLJ 828 J (Veh in)

Dear Joyce/ Jenny

Good day to you.

Enclosed the GIA report of SLJ 828 J for Own Damage claim.

Vehicle is in the workshop. Pls kindly arrange for survey and repairs. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

-----  
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: V0020325

Our ref: CS/QBE19011891/Kvf3

Date: 5/7/2019

The Motor Claims Department  
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SLJ 828J**

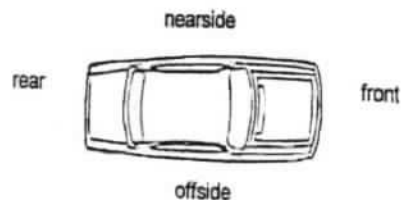
We thank you for your instruction on 4/7/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 5/7/2019 at the premises of M/s K KIM HIN AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	:S\$5,327.00
Revised Estimate Amount	:S\$2,169.00
"Check" Items Amount	:S\$1,528.00
Total	:S\$3,697.00
Market Value	:S\$88,000.00
LTA Reimbursement Value	:S\$58,242.00
Nett Value	:S\$29,758.00

**Description of Damage:**

The vehicle sustained damages at the o/s rear portion and undercarriage



**Comments/Present Status:**

Damages Consistent  
Repair Cost Economical

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

## Nivitha (LKK Auto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 4 July 2019 4:42 PM  
**To:** assignments  
**Subject:** OD QBE SLJ 828 J (Veh in)  
**Attachments:** COE Rebate.pdf; Estimate 828 QBE.pdf; GIAreport 828.pdf; IC & DL.pdf

Our ref: V0020325

Hi All

Kindly survey the own damage claim, excess \$600.00 apply.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

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Thanks & Best Regards

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**To:** Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>  
**Cc:** service@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>; simon@kkimhin.com.sg;

[survey@kkimhin.com.sg](mailto:survey@kkimhin.com.sg); [survey2@kkimhin.com.sg](mailto:survey2@kkimhin.com.sg)

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> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8696C
<b>Vehicle Details</b>	
Vehicle No.:	SLJ828J
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jul 2019
Vehicle Make:	SUBARU
Vehicle Model:	LEGACY 2.5I-S CVT AWD SR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	FB25Y252018
Chassis No.:	JF1BN9KC2GG011181
Maximum Power Output:	129.0 kW (172 bhp)
Open Market Value:	\$21,591.00
Original Registration Date:	17 Nov 2016
First Registration Date:	17 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$22,228.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Nov 2026
PARF Rebate Amount:	\$16,671.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,410.00
COE Rebate Amount:	\$41,571.00
<b>Total Rebate Amount:</b>	<b>\$58,242.00</b>

The information contained herein is correct as at 03 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/07/2019 12:28
Date Of Accident	03/07/2019 09:20
Exact Location Of Accident	ALONG MARINA BLVD ROAD BESIDE THE SAIL@MARINA BAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ828J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN HUI SHAN PHILLIS
NRIC No	S8308696C
Email Address	PHILLIS_TAN@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-94237174
Alternative Phone No	OFFICE-94237174

### Vehicle Particulars

Manufacturer	SUBARU
Model	LEGACY-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	V0020325
Cover Note Number	

### Driver

Name of Driver	ANG SOR TENG
NRIC No	S7532629G
Date Of Birth	30/10/1975
Occupation	INDOOR
Date Of Driving Pass	27/02/1999
Driving Experience	20 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97994008
Fax Number	
Contact Number	
EMail Address	J828J@HOTMAIL.COM

Address	BLK 43 BENDEMEER ROAD #09-1006
Postcode	330043
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN HUI SHAN, PHILLIS
	GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SML5442H
Vehicle Make/Model/Colour	HYUNDAI
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR QUEK
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

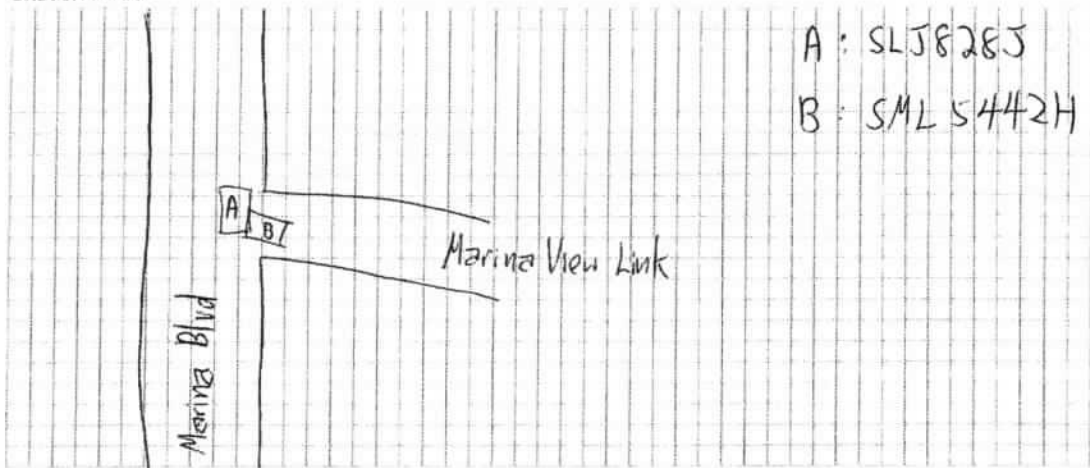
(e) the information so collected under (d) above may be shared / disclosed:

- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While I was driving along Marina Blvd road, the SML5442H suddenly moved forward & hit my car left back side.

We shifted to the side to exchange particulars as we do not want to create a jam.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Company Chop (if applicable)

Continued on Sketch Plan page 2/3

Driver's Signature

(If driver is not the policyholder)

Date & Time:

3/7/19

11:25A

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:





## 金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,  
Sin Ming AutoCity, Singapore 575722  
Tel: 6452 7018 Fax: 6458 3895  
Email: service@kkinhin.com.sg

(IN) QBE  
OD

Your Reference : V0020325  
Accident Date : 03-Jul-2019


No. : 30541

Date : 04-Jul-2019

Our Ref : 190369 / SANDRA

PAGE : 1

QBE INSURANCE (SINGAPORE) PTE LTD  
1 RAFFLES QUAY  
#29-10  
SOUTH TOWER  
Singapore 048583

  
C/S Acc & ULC

Not Withstand  
Autonomy Bypassing

5 days Fax 62564315

Ex 8600

### ESTIMATED COST OF REPAIR FOR SUBARU LEGACY 2.5I-S CVT (2016) SLJ828J

- 1 pc rear bumper  
1 pc o/s rear bumper side retainer  
10 pcs rear bumper clips @ S\$ 2.00  
1 pc o/s rear fender  
1 pc rear windscreen glass moulding  
1 pc o/s rear rim  
1 pc o/s rear shock absorber  
1 pc o/s rear shock absorber mounting  
1 pc o/s rear shock absorber stopper  
1 pc o/s rear shock absorber cover  
1 pc o/s rear knuckle arm  
1 pc o/s rear knuckle arm bearing  
1 pc o/s rear lower arm  
1 pc o/s rear trailing arm  
1 pc o/s rear lateral link  
1 pc o/s rear upper arm  
1 pc o/s rear stabilizer bar linkage

Bul	350.00	c	✓	✓
Sn	25.00	c	X	X
Sn	20.00	c	✓	✓
Sn	600.00	c	X	X
Sn	50.00	c	X	X
Sn	500.00	c	✓	✓
Sn	230.00	c	X	X
Sn	45.00	c	X	X
Sn	20.00	c	X	X
Sn	20.00	c	X	X
Sn	180.00	c	7	✓
Sn	140.00	c	7	✓
Sn	100.00	c	7	✓
Sn	110.00	c	7	✓
Sn	100.00	c	7	✓
Sn	330.00	c	7	✓
Sn	50.00	c	X	X

2,870.00

Add 10% : 287.00

3,157.00

- 1 pc rear windscreen glass sealant  
1 pc rear windscreen glass damping seal

Sn 40.00 sn X  
Sn 20.00 sn X

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Con't Page 2 ...



AUTO PTE LTD

## 金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,  
Sin Ming AutoCity, Singapore 575722  
Tel: 6452 7018 Fax: 6458 3895  
Email: service@kkinhin.com.sg

Your Reference : V0020325  
Our Ref : 190369

Page : 2  
No. : 30541

1 pc o/s rear tyre	192	60	320.00	802in sn
To remove, cut out damaged parts, panel beating, welding, align, refix and to renew affected parts.			700.00	500
To remove and refit rear upholstery trimming, roof lining, seats, speaker board in order to facilitate repairing works			120.00	60
To remove and refit rear windscreen glass and conduct water leak test	nn		100.00	X
To dismantle and check rear under- carriage. To replace affected portions.			120.00	n
To conduct rear wheel alignment test.			100.00	60
To putty and respray on affected portions.			650.00	400
Total :			----- S\$ 5,327.00 =====	

Singapore Dollars Five Thousand Three Hundred  
and Twenty Seven Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

**Veron Chen (LKKAUTO)**

---

**From:** survey@kkimhin.com.sg  
**Sent:** Tuesday, 8 October 2019 9:04 AM  
**To:** Veron Chen (LKKAUTO); Kenneth Kong (LKKAUTO)  
**Subject:** SLJ828J OD-QBE QUESTION MARK ITEM AND BEFORE PAINT  
**Attachments:** P7093280.jpg; P7093282.jpg; P7093283.jpg; P7093252.jpg; P7093261.jpg;  
P7093262.jpg; P7093263.jpg; P7093264.jpg; P7093265.jpg; P7093266.jpg;  
P7093268.jpg; P7093269.jpg; P7093270.jpg; P7093271.jpg; P7093272.jpg;  
P7093276.jpg; P7093277.jpg

Hi All,

Enclosed your attention.  
Thank you.

Regard  
Meng Huat  
K.Kim Hin Auto

## 金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,  
Sin Ming AutoCity, Singapore 575722  
Tel: 6452 7018 Fax: 6458 3895  
Email: service@kkimhin.com.sg

(IN) OBE  
OD

Your Reference : V0020325  
Accident Date : 03-Jul-2019

No. : 30541

Date : 04-Jul-2019

Our Ref : 190369 / SANDRA

PAGE : 1

QBE INSURANCE (SINGAPORE) PTE LTD  
1 RAFFLES QUAY  
#29-10  
SOUTH TOWER  
Singapore 048583

01/5 Am & ulc

Not Withheld

Return By 4pm

5 days Fax 62564315

Ex 8600

### ESTIMATED COST OF REPAIR FOR SUBARU LEGACY 2.5I-S CVT (2016) SLJ828J

1 pc	rear bumper	Bulb	350.00	c	✓
1 pc	o/s rear bumper side retainer		25.00	c	?
10 pcs	rear bumper clips	@ S\$ 2.00	20.00	c	✓
1 pc	o/s rear fender	nn	600.00	c	X
1 pc	rear windscreen glass moulding	nn	50.00	c	X
1 pc	o/s rear rim	nn	500.00	c	✓
1 pc	o/s rear shock absorber		230.00	c	?
1 pc	o/s rear shock absorber mounting		45.00	c	?
1 pc	o/s rear shock absorber stopper		20.00	c	?
1 pc	o/s rear shock absorber cover	nn	20.00	c	X
1 pc	o/s rear knuckle arm		180.00	c	?
1 pc	o/s rear knuckle arm bearing		140.00	c	?
1 pc	o/s rear lower arm		100.00	c	?
1 pc	o/s rear trailing arm		110.00	c	?
1 pc	o/s rear lateral link		100.00	c	?
1 pc	o/s rear upper arm		330.00	c	?
1 pc	o/s rear stabilizer bar linkage	nn	50.00	c	X
			2,870.00		
			Add 10% :	287.00	
				3,157.00	
1 pc	rear windscreen glass sealant	nn	40.00	sn	X
1 pc	rear windscreen glass damping seal	nn	20.00	sn	X

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Con't Page 2 ...

## 金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-20,  
Sin Ming AutoCity, Singapore 575722  
Tel: 6452 7018 Fax: 6458 3895  
Email: service@kkimhin.com.sg

Your Reference : V0020325  
Our Ref : 190369

Page : 2  
No. : 30541

1 pc o/s rear tyre

602 320.00 sn

To remove, cut out damaged parts,  
panel beating, welding, align,  
refix and to renew affected parts.

700.00 500

To remove and refit rear upholstery  
trimming, roof lining, seats,  
speaker board in order to  
facilitate repairing works

120.00 60

To remove and refit rear windscreen  
glass and conduct water leak test

nn 100.00 X

To dismantle and check rear under-  
carriage. To replace affected  
portions.

120.00 7

To conduct rear wheel alignment  
test.

100.00 60

To putty and respray on affected  
portions.

650.00 400

Total : S\$ 5,327.00

Singapore Dollars Five Thousand Three Hundred  
and Twenty Seven Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

\$ 1830.00 - Part

+ 107.

\$ 2013.00

\$ 192.00 - s/h

\$ 1,140.00 - 62

\$ 3,345.00



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS  
Dept Direct: 6417 9791 / 6745 9839



Dept Direct: 6365 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9702



Dept Direct: 6417 9794

Dept Direct: 6417 9796

Dept Direct: 6417 9790

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

K KIM HIN AUTO PTE LTD  
160 SIN MING DRIVE #02-18/19/20/21  
SIN MING AUTOCITY

SINGAPORE 575722  
TEL : 64527018 MENG FAX : 64583895  
ATTN : MENG HUAT

TAX INVOICE : AR201907-03763  
DATE : 06/07/2019  
CUSTOMER ID : KKI001  
VEH REG. NO. : SLJ828J  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR : SGD

SQ	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1.	S57704-AL120 BN9 -15 NEW	✓ RR BUMPER	PA PL4-A1-09	1	350.00	350.00
2.	S28111-AL010 BN9	✓ SPORT RIM	PA PL1-B1-06B	1	500.00	500.00
3.	S28411-AL000 BN9	✓ REAR KNUCKLE RH	PA PL1-C1-05B	1	180.00	180.00
4.	S28473-VA000 VAGBS9VM4	✓ RR WHEEL HUB	PA PL1-C1-11A	1	140.00	140.00
5.	S20250-FJ000/001 GP3/7 SJG GJ3	✓ RR TRAILING ARM	PA PL1-D1-08D	1	110.00	110.00
6.	S20250-AL010/011 VAG	✓ LATERAL LINK ASSY RR	PA PL1-D1-07M	1	100.00	100.00
7.	S20252-FJ020 GJ3 VM4	✓ REAR UP ARM RH	PA PL1-E1-09B	1	330.00	330.00

SUB-TOTAL : 1,710.00  
ADD GST 7.00 % 119.70

E. & O.E TOTAL AMOUNT SGD : 1,829.70

[P] 06/07/2019 11:16:46

[E] 06/07/2019 11:06:26AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: CHEN

This is computer generated document.

No signature is required.



ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

60 JALAN LAM HUAT #B1-05/06 CARROS CENTRE  
SINGAPORE 737869 TEL: 63625226 FAX: 63626977

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

HYPOSCREEN GLASS  
Dept Direct: 6417 9791 / 6745 9939



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794

Dept Direct: 6417 9795

Dept Direct: 6417 9796

Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

K KIM HIN AUTO PTE LTD  
160 SIN MING DRIVE #02-18/19/20/21  
SIN MING AUTOCITY

SINGAPORE 575722  
TEL : 64527018 MENG FAX : 64583895  
ATTN : MENG HUAT

TAX INVOICE : AR201907-03775  
DATE : 06/07/2019  
CUSTOMER ID : KKI001  
VEH REG. NO. : SLJ828J  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
S20250-VA000 VAG BS9 VM4	LATERAL LINK ASSY FRT	U1 HL2-C16-C	1	100.00	100.00

CM  
Q

Case 1903692D  
Quote 30541

SUB-TOTAL : 100.00  
ADD GST 7.00 % 7.00

3.7.19 QBE

E. & O.E

TOTAL AMOUNT SGD : 107.00

[P] 06/07/2019 11:13:39AM

[E] 06/07/2019 11:13:22AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive : CHEN



\* A R 2 0 1 9 0 7 - 0 3 7 7 5 \*

This is computer generated document.

No signature is required.

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

< KIM HIN AUTO PTE LTD  
160 SIN MING DRIVE #02-18/19/20/21  
SIN MING AUTOCITY

SINGAPORE 575722  
TEL : 64527018 MENG FAX : 64583895  
ATTN : MENG HUAT

WINDSCREEN GLASS  
Dept Direct: 6417 9191 / 6745 9920



Dept Direct: 6305 9610

Dept Direct: 6305 9611

Dept Direct: 6417 9792



Dept Direct: 6417 9794



Dept Direct: 6417 9795



Dept Direct: 6417 9796



Dept Direct: 6417 9793

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),

Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE: AR201907-13837

DATE : 06/07/2019  
CUSTOMER ID : KKI001  
VEH REG. NO. : SLJ828J  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. S90914-0007	CLIP	WH	10	2.00	20.00
LEG 99 BL5 SJG		HL2-N7-B			

SUB-TOTAL : 20.00  
ADD GST 7.00 % 1.40

E. & O.E

TOTAL AMOUNT SGD : 21.40

PJ 03/08/2019 10:52:18AM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 26/07/2019 10:30:10AM

AE Auto Pte. Ltd.

Sales Executive : CHEN

This is computer generated document.  
No signature is required.



\* AR201907-13837 \*

ORIGINAL

Goods Received in Good Order

Signature / Co Stamp / Date



R002892,  
6.7.19 9:58  
SLJ828J  
160-0218



SLJ828J

Factory Japan 2018.0.2 : Subaru : Legacy : BN Series : BN9 -2017/4  
4-Wheel Total Alignment

**Front : Left**

Actual	Before	Specified Range
-0°25'	-0°25'	-1°00' 0°30'
5°40'	5°40'	5°05' 6°35'
-0°15'	-0°16'	-0°08' 0°08'
14°26'	14°26'	13°00' 15°00'
14°01'	14°01'	12°00' 15°30'
36psi	30psi	

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.  
Tire Pressure

**Front : Right**

Actual	Before	Specified Range
-0°27'	-0°26'	-1°00' 0°30'
5°44'	5°44'	5°05' 6°35'
0°07'	0°07'	-0°08' 0°08'
14°02'	14°02'	13°00' 15°00'
13°36'	13°36'	12°00' 15°30'
36psi	30psi	

**Front**

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	Before	Specified Range
0°02'	0°01'	-0°45' 0°45'
-0°04'	-0°04'	-0°45' 0°45'
0°24'	0°24'	
-0°09'	-0°09'	-0°15' 0°15'

**Rear : Left**

Actual	Before	Specified Range
-1°53'	-1°53'	-2°10' -0°40'
0°05'	0°05'	0°00' 0°15'
36psi	30psi	

Camber  
Toe  
Tire Pressure

**Rear : Right**

Actual	Before	Specified Range
-2°54'	-2°54'	-2°10' -0°40'
-0°24'	-0°24'	0°00' 0°15'
36psi	38psi	

**Rear**

Cross Camber  
Total Toe  
Thrust Angle  
Axle Offset

Actual	Before	Specified Range
1°01'	1°01'	-0°45' 0°45'
-0°19'	-0°19'	0°00' 0°30'
0°15'	0°15'	-0°30' 0°30'
0mm	0mm	

R002911  
8.7.19 14:07  
SLJ828J  
160-0218



Subaru : Legacy  
4-Wheel Total Alignment

Front : Left

Actual	Before	Specified Range
-0°58'	-0°13'	-1°00' 0°30'
5°41'	5°41'	5°05' 6°35'
0°01'	-0°04'	-0°08' 0°08'
14°54'	14°08'	13°00' 15°00'
13°56'	13°56'	12°00' 15°30'

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°08'	-0°38'	-1°00' 0°30'
5°20'	5°20'	5°05' 6°35'
0°00'	-0°06'	-0°08' 0°08'
13°51'	14°21'	13°00' 15°00'
13°43'	13°43'	12°00' 15°30'

Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	Before	Specified Range
-0°51'	0°26'	-0°45' 0°45'
0°21'	0°21'	-0°45' 0°45'
1°03'	-0°13'	
0°01'	-0°10'	-0°15' 0°15'

Rear : Left

Actual	Before	Specified Range
-1°27'	-1°33'	-2°10' -0°40'
0°07'	-0°04'	0°00' 0°15'

Camber  
Toe

Rear : Right

Actual	Before	Specified Range
-1°27'	-0°47'	-2°10' -0°40'
0°08'	1°05'	0°00' 0°15'

Rear

Cross Camber  
Total Toe  
Thrust Angle  
Axle Offset

Actual	Before	Specified Range
0°00'	-0°46'	-0°45' 0°45'
0°16'	1°01'	0°00' 0°30'
0°00'	-0°35'	-0°30' 0°30'
0mm	0mm	




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CS/QBE19011891/Kvf3e2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 24-10-2019	
		Code : QBE	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SLJ 828J
Policy No.		Coverage (\$)	0.00
Claim No.	V0020325	Excess (\$)	600.00
Assign From	JENNY TOH	Assign Date	04/07/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	SUBARU LEGACY (A)	c.c	2498
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JF1BN9KC2GG011181	Colour	METALLIC PEARL WHITE
Odometer	32095	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	225/50 R18	DUNLOP	6 mm
L/H Front Tyre	225/50 R18	DUNLOP	6 mm
R/H Rear Tyre	225/50 R18	DUNLOP	6 mm
L/H Rear Tyre	225/50 R18	DUNLOP	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR AND UNDERCARRIAGE PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	03/07/2019	Inspection Date	05/07/2019
Survey held at	K KIM HIN AUTOMOTIVE PTE LTD 160 SIN MING DRIVE #02-20 SIN MING AUTO CITY SINGAPORE 575722		
<b>5a. Remarks</b>			
A)THE MARKET VALUE IS S\$88,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 828J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (WCP)	BUCKLED / CUT	350.00	350.00
1	O/S REAR BUMPER SIDE RETAINER (WCP)	SERVICEABLE	25.00	-
10	REAR BUMPER CLIPS @\$2.00 (WCP)	NECESSARY	20.00	20.00
1	O/S REAR FENDER (WCP)	TO REPAIR SEE LABOUR	600.00	-
1	REAR WINDSCREEN GLASS MOULDING (WCP)	NOT NECESSARY	50.00	-
1	O/S REAR RIM (WCP)	DENTED	500.00	500.00
1	O/S REAR SHOCK ABSORBER (WCP)	SERVICEABLE	230.00	-
1	O/S REAR SHOCK ABSORBER MOUNTING (WCP)	SERVICEABLE	45.00	-
1	O/S REAR SHOCK ABSORBER STOPPER (WCP)	SERVICEABLE	20.00	-
1	O/S REAR SHOCK ABSORBER COVER (WCP)	SERVICEABLE	20.00	-
1	O/S REAR KNUCKLE ARM (WCP)	BENT	180.00	180.00
1	O/S REAR KNUCKLE ARM BEARING (WCP)	NECESSARY	140.00	140.00
1	O/S REAR LOWER ARM (WCP)	DISTORTED	100.00	100.00
1	O/S REAR TRAILING ARM (WCP)	BENT	110.00	110.00
1	O/S REAR LATERAL LINK (WCP)	BENT	100.00	100.00
1	O/S REAR UPPER ARM (WCP)	BENT	330.00	330.00
1	O/S REAR STABILIZER BAR LINKAGE (WCP)	SERVICEABLE	50.00	-
	COST PLUS 10%		287.00	183.00
			3,157.00	2,013.00
<b>SPECIAL NETT ITEMS</b>				
1	REAR WINDSCREEN GLASS SEALANT (SN)	NOT NECESSARY	40.00	-
1	REAR WINDSCREEN GLASS DAMPING SEAL (SN)	NOT NECESSARY	20.00	-
1	O/S REAR TYRE (60%) (SN)	CUT	320.00	192.00
			380.00	192.00
<b>LABOUR</b>				
	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGN, REFIX AND TO RENEW AFFECTED PARTS. INCLUSIVE OF THE REPAIR OF O/S REAR FENDER.		700.00	500.00

Report Ref No. CS/QBE19011891/Kvf3e2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING, ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORKS.	NOT NECESSARY	120.00	60.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.		100.00	-
	TO DISMANTLE AND CHECK REAR UNDER-CARRIAGE. TO REPLACE AFFECTED PORTIONS.		120.00	120.00
	TO CONDUCT REAR WHEEL ALIGNMENT TEST.		100.00	60.00
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		650.00	400.00
			1,790.00	1,140.00
GRAND TOTAL			5,327.00	3,345.00
RECOMMENDED COST OF REPAIRS				3,345.00
LESS EXCESS				-600.00
NETT LIABILITY				2,745.00

Report Ref No. CS/QBE19011891/Kvf3e2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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