

REF: CC3/A1G 17011879 / Avclb2

COMPONENT

Front: _____ Date: _____
Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____
at Workshop m/s _____of _____
Insured: _____Policy No: 1800078078

Claims No: _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 140K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
Person Contacted: _____Veh No: SFB1399L. Yr Regn: 2018 / July.
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan. c.c. 1984Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 8438 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2ZF42JN015094.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/60R16-R: 205/60R16.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 30/6/19 D.O.I. 04/07/19.Survey held at: Premier.Des. of Damages: FR / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

GD A1G.

SFB1399L.

5/7/19 Informed Troy vehicle ex \$800

11/10/19 Final dig \$4342.80 (Red 12.11.20, 749) Confirmed by email

Date/Time, File Pass to?

1) 10/10 - typist

Date/Time, File Return to?

2)

3)

4)

5)

6)

Part Prices

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS \$

Photos

Others

TOTAL

Date:

200

11

211

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 July 2019 5:34 PM
To: Claims; Admin A; SUR
Subject: RE: OD CLAIMS FOR SFB 1399 L- DOA : 30/06/2019

Dear Troy,

Vehicle excess \$800/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 July 2019 9:49 AM
To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SFB 1399 L- DOA : 30/06/2019

Dear Troy,

Surveyor's has authorise repair on the same day of inspection (4/7/2019) (Excess TBA)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 4 July 2019 3:21 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SFB 1399 L- DOA : 30/06/2019

Dear All,

Kindly to assist us to register this case. Survey was done by Adrian just now afternoon.
Herein attached with the GIA Report and the estimate repair with marking.

Kindly advise who is the case handler to be in charged and update us the status.

Thanks

Best Regards,
T Roy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 130902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 1 October 2019 8:39 AM
To: jiayee.yap@premiumauto.com.sg; CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SFB1399L - OD AIG - SURVEYED 04 JUL 19

Dear Jia Yee,

Confirm repair cost of repair \$4342.80 before excess \$800 @ 3 days of repair.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>
Sent: Saturday, 28 September 2019 10:41 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SFB1399L - OD AIG - SURVEYED 04 JUL 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of repair \$4342.80@ 3 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiayee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Veron Chen (LKKAUTO)

From: glory.tan@premiumauto.com.sg
Sent: Thursday, 25 July 2019 10:50 AM
To: SUR
Cc: allan.wu@premiumauto.com.sg; 'Claims'
Subject: Supplementary for SFB 1399 L
Attachments: 25072019103905-0001.pdf; WhatsApp Image 2019-07-01 at 9.08.16 AM.jpeg; WhatsApp Image 2019-07-01 at 9.08.32 AM (1).jpeg; WhatsApp Image 2019-07-01 at 9.08.32 AM (2).jpeg

Dear all,

Please refer to the attached for supplementary list for SFB 1399 L. Please revise and get back to us.

Supplementary item,

1. Front number plate. (SGD 40)

Thank you.

Best Regard,
Glory Tan
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 f. +65 6841 1183

e. glory.tan@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9683B
Vehicle Details	
Vehicle No.:	SFB1399L
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK064183
Chassis No.:	WAUZZZF42JN015094
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,414.00
Original Registration Date:	10 Jul 2018
First Registration Date:	10 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$38,780.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Jul 2028
PARF Rebate Amount:	\$29,085.00
Intended COE Rebate Details	
COE Expiry Date:	09 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,000.00
COE Rebate Amount:	\$27,941.00
Total Rebate Amount:	\$57,026.00

The information contained herein is correct as at 04 Jul 2019

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0821/2019/DY/TG
Date : 3-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Dinesh Gang
Address : Blk 5 Tanjong Rhu Road
#09-03
Singapore 436882
Telephone : HP +65 91737346
Type of Claim : Own Damage Claims
Policy No. : 1800078078
Vehicle No : **SFB 1399 L**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 10/7/2018
Engine No : CVK 064183
Chassis No : WAUZZZF42JN015094
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Jun-19
Place of Accident : Merging From Holland Rd > Holland Ave

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle.SFB 1399 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N S 480.00	✓ ✓
2	To dismantle and renew front bumper and lhs headlight. Re-organise crash management components. Reinstall all parts removed.	S 1,400.00	500 ✓
3	To respray front bumper.	S 1,050.00	550 ✓
4	To carry out diagnostic check.	S/N S 192.00	✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 3,122.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SFB 1399 L**

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>rehd</i>	\$	1,999.00 ✓ 1599.00
2	FRONT BUMPER FIXING PARTS <i>me</i>	\$	258.00 +
3	FRONT BUMPER GRILLE <i>me</i>	\$	178.00 +
4	FRONT BUMPER GRILLE CLOSING ELEMENT - LOWER CENTRE <i>me</i>	\$	191.00 +
5	FRONT GRILLE AIR GUIDE - LH <i>me</i>	\$	56.00 +
6	FRONT RADIATOR GRILLE <i>me</i>	\$	1,227.00 ✓ 981.60
7	FRONT RADIATOR AIR GUIDE - LH <i>me</i>	\$	123.00 +
8	FRONT BUMPER CARRIER <i>Not Nec</i>	\$	733.00 ? X
9	FRONT BUMPER CARRIER FOAM FILLER PIECE <i>Not Nec</i>	\$	113.00 ? X
10	FRONT BUMPER COVER <i>me</i>	\$	116.00 +
11	CAUTION STICKER <i>me</i>	\$	13.00 +
12	FRONT BUMPER CARRIER CLOSNG BRACKET <i>me</i>	\$	207.00 +
13	CAUTION SIGN <i>me</i>	\$	13.00 +
14	AC STICKER <i>me</i>	\$	7.00 +
15	FRONT BUMPER COVER BRACKET <i>me</i>	\$	125.00 +
16	FRONT BUMPER COVER SUPPORT - LH / RH <i>me</i>	2 \$	52.00 +
17	FRONT PARKING SENSOR <i>me</i>	2 \$	462.00 +
18	PARKING SENSOR SEAL RING <i>me</i>	4 \$	12.00 +
19	HORN- HIGH TONE <i>me</i>	\$	37.00 +
20	SPRING SHACKLE - LH <i>me</i>	\$	26.00 +
SUB TOTAL SPARE PARTS		:	\$ 5,948.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFB 1399 L

S/N		Parts Description	Damaged Parts & Prices S/Nett	
21		FRONT LED HEADLIGHT - LH <i>Not in</i>	\$	7,087.00 <i>X</i>
22		FRONT HEADLIGHT LIFT CYLINDER - LH <i>Not in</i>	\$	192.00 <i>X</i>
23		RADIATOR AIR DUCT - OUTER <i>2</i>	\$	25.00 <i>X</i>
24		RADIATOR AIR DUCT - INNER <i>Not in</i>	\$	11.00 <i>X</i>
25		RADIATOR AIR GUIDE - UPPER	\$	15.00 <i>X</i>
26		RADIATOR AIR GUIDE - LOWER	\$	19.00 <i>X</i>
TOTAL SPARE PARTS			:	\$ 13,297.00
TOTAL LABOUR CHARGES				\$ 3,122.00
GRAND TOTAL				\$ 16,419.00

16,459

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 04/07/19
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repair, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0821/2019/DY/TG
Date : 3-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,

3 days - ok - Jy - 28 SEP 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Dinesh Gang
Address : Blk 5 Tanjong Rhu Road
#09-03
Singapore 436882
Telephone : HP +65 91737346
Type of Claim : Own Damage Claims
Policy No. : 1800078078
Vehicle No : **SFB 1399 L**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 10/7/2018
Engine No : CVK 064183
Chassis No : WAUZZZF42JN015094
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Jun-19
Place of Accident : Merging From Holland Rd > Holland Ave

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle.SFB 1399 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To dismantle and renew front bumper and lhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 1,400.00	\$ 500.00
3	To respray front bumper.		\$ 1,050.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,122.00</u>	<u>\$ 1,722.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SFB 1399 L**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER GRILLE	\$ 178.00	
4	FRONT BUMPER GRILLE CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	
5	FRONT GRILLE AIR GUIDE - LH	\$ 56.00	
6	FRONT RADIATOR GRILLE	\$ 1,227.00	\$ 981.60
7	FRONT RADIATOR AIR GUIDE - LH	\$ 123.00	
8	FRONT BUMPER CARRIER	\$ 733.00	
9	FRONT BUMPER CARRIER FOAM FILLER PIECE	\$ 113.00	
10	FRONT BUMPER COVER	\$ 116.00	
11	CAUTION STICKER	\$ 13.00	
12	FRONT BUMPER CARRIER CLOSNG BRACKET	\$ 207.00	
13	CAUTION SIGN	\$ 13.00	
14	AC STICKER	\$ 7.00	
15	FRONT BUMPER COVER BRACKET	\$ 125.00	
16	FRONT BUMPER COVER SUPPORT - LH / RH	2 \$ 52.00	
17	FRONT PARKING SENSOR	2 \$ 462.00	
18	PARKING SENSOR SEAL RING	4 \$ 12.00	
19	HORN- HIGH TONE	\$ 37.00	
20	SPRING SHACKLE - LH	\$ 26.00	
SUB TOTAL SPARE PARTS		\$ 5,948.00	\$ 2,580.80

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SFB 1399 L**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	
21	FRONT LED HEADLIGHT - LH	\$	7,087.00
22	FRONT HEADLIGHT LIFT CYLINDER - LH	\$	192.00
23	RADIATOR AIR DUCT - OUTER	\$	25.00
24	RADIATOR AIR DUCT - INNER	\$	11.00
25	RADIATOR AIR GUIDE - UPPER	\$	15.00
26	RADIATOR AIR GUIDE - LOWER	\$	19.00
	SUPPLEMENTARY	\$	40.00
		\$	40.00
	TOTAL SPARE PARTS	\$	13,297.00
		\$	2,620.80
	TOTAL LABOUR CHARGES	\$	3,122.00
		\$	1,722.00
	GRAND TOTAL	\$	16,419.00
		\$	4,342.80

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0821/2019/DY/TG

Date

25-Jul-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SFB 1399 L

Model No

Audi A4 SEDAN 2.0 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front number plate <i>Dented</i>	\$ 40.00	<i>40</i>
		<u>\$ 40.00</u>	
TOTAL		\$ 40.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Adrian Ling
H.S.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0821/2019/DY/TG 25-Jul-19 Glory Tan 1 of 1 SFB 1399 L Audi A4 SEDAN 2.0 TFSI	
Quantity	Description	Unit Price	Amount	
<u>Parts</u> 1	Front number plate	\$ 40.00	\$ 40.00	
		\$ 40.00	\$ 40.00	
TOTAL		\$ 40.00		

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SFB 1399 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0821/2019/NH

9 October 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFB 1399 L, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SFB 1399 L**, claimant, **Mr. Dinesh Gang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014329 – S\$ 3,790.80.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SFB 1399 L

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408999
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6388 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

Page 1 14:56

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014329 Date : 07/10/2019 Order : SFB1399L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SFB1399L (V 38724) Regn Date: 10/07/2018 Mileage: 8735 WIP No.: 58825

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAU2ZZF42JN015094 Engine: CVK 064183 Dept: U

You have been assisted by :- UB-Siti Marsilla (137)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0853651A 3FZ	(SK) GRILLE	1.00	1227.00	981.60
X	A8W0807065D GRU	(GER) COVER	1.00	1999.00	1,599.20

Parts 2,580.80
Labour 0.00
Sublet 1,762.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,542.80

7% GST 248.00

Grand Total 3,790.80



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SFB 1399 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0821/2019/TG
26 July 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 2.0 TFSI
Vehicle Chassis No. : WAUZZZF42JN015094
Vehicle Regn No. : **SFB 1399 L**
Vehicle Mileage : 8735 KM
Vehicle Owner : Mr. Dinesh Gang
Certificate No : 1800078078
Own Damage Excess : \$856.00 (Incl. 7% GST)
Accident Date : 30 June 2019
Place : Merging From Holland Rd > Holland Ave
Repair Cost : \$ 3,790.80
WIP No. : 58825
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

DISCHARGE VOUCHER- AIG – SFB 1399 L

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2019 09:43		04 Jul 2019 17:28 Edit Adj Rpt	\$4,342.80 Edit Estimates	\$4,342.80 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS			[Created by Insurer]	
Insured:	DINESH GANG, ID: S2709683B, Tel: +6591737346, Email: GANGFAMILY.SG@GMAIL.COM			
Vehicle Reg. No.:	SFB1399L	Date of Loss:	30/06/2019 12:00 - :59 [11 Months and 20 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 4076450857SG	Policy/Cover Note No.:	(Comprehensive)	
		Excess:	\$4800.00	
Reparer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/07/2019]			
Driver/Custodian:	DINESH GANG (56 / Male), NRIC: S2709683B, Tel: +6591737346 Email: GANGFAMILY.SG@GMAIL.COM			
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail
● AIG_SG (05/07/2019): SFB1399L / OD / 30/06/2019 / Coverage & Excess update				
ALL ASSOCIATED TASKS			View All	Search Tasks
			Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject
			Handler	Assigned By
				Completed On
				Created On
				Done?
No results.				

Claim Documents

*SFB1399L (4076450857SG)
OD

Jun 30 2019 12:15PM

[DINESH GANG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer		▼
Photos/Images															3 per page		▼		📄
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	09/07/19 15:24	General View													📄	Load JPG	📄		
2	09/07/19 15:25	General View													📄	Load JPG	📄		
3	09/07/19 15:25	General View													📄	Load JPG	📄		
4	09/07/19 15:25	General View													📄	Load JPG	📄		
5	09/07/19 15:25	General View													📄	Load JPG	📄		
6	09/07/19 15:25	General View													📄	Load JPG	📄		
7	09/07/19 15:25	General View													📄	Load JPG	📄		
8	09/07/19 15:25	General View													📄	Load JPG	📄		
9	09/07/19 15:25	General View													📄	Load JPG	📄		
10	09/07/19 15:25	General View													📄	Load JPG	📄		
11	09/07/19 15:25	General View													📄	Load JPG	📄		
12	09/07/19 15:25	General View													📄	Load JPG	📄		
13	09/07/19 15:25	General View													📄	Load JPG	📄		
14	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
15	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
16	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
17	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
18	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
19	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
20	01/10/19 08:43	Reinspection Photo													📄	Load JPG	📄		
Documentation															1 per page		▼		📄
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print		
1	05/07/19 09:44	Singapore Accident Statement													📄	Load PDF			
2	05/07/19 09:44	Certificate of Insurance													📄	Load PDF			
3	05/07/19 09:45	Insured's Driving License													📄	Load PDF			
4	05/07/19 09:45	MARK ESTIMATE													📄	Load PDF			
5	11/10/19 09:14	WORKSHOP INVOICE													📄	Load PDF			
6	11/10/19 09:14	DISCHARGE VOUCHER													📄	Load PDF			
7	11/10/19 09:16	Supplementary													📄	Load PDF			

Linked Accident Report Documents

			View		Use Viewer
Assessment Reports			1 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/07/19 10:19	Accident Statement	Load HTM		
Photos/Images			3 per page		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/07/19 10:04	Accident Photo	Load JPG		
2	01/07/19 10:04	Accident Photo	Load JPG		
3	01/07/19 10:04	Accident Photo	Load JPG		
4	01/07/19 10:04	Accident Photo	Load JPG		
5	01/07/19 10:04	Accident Photo	Load JPG		
6	01/07/19 10:04	Accident Photo	Load JPG		

7	01/07/19 10:04	Accident Photo	1	Load JPG	☒
8	01/07/19 10:04	Accident Photo	1	Load JPG	☒
9	01/07/19 10:04	Accident Photo	1	Load JPG	☒
10	01/07/19 10:04	Accident Photo	1	Load JPG	☒
11	01/07/19 10:04	Accident Photo	1	Load JPG	☒
12	01/07/19 10:04	Accident Photo	1	Load JPG	☒
13	01/07/19 10:04	Accident Photo	1	Load JPG	☒
14	01/07/19 10:04	Accident Photo	1	Load JPG	☒
15	01/07/19 10:04	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	01/07/19 10:00	Sketch Plan	1	Load JPG	☒
2	01/07/19 10:00	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19011879/AVD3N2

Date: 11/10/2019

REFERENCE

Insured/Claimant:	DINESH GANG	Policy No:	
Date of Loss:	30/06/2019	Nature of Claim:	OD Claim No: 4076450857SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFB1399L	Engine No:	CVK064183
Make & Model:	AUDI A4, 2.0 (A)	Chassis No:	WAUZZZF42JN015094
Reg. Date:	10/07/2018 (Man. Year: 2018)	Odometer:	8438 km
Colour:	Blue		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$140,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,337.00	2,620.80	10,716.20	80.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,122.00	1,722.00	1,400.00	44.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,459.00	4,342.80	12,116.20	73.61
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	15,659.00	3,542.80	12,116.20	77.38
+ GST 7.00/7.00% (S\$)	1,096.13	248.00	848.13	77.37
Nett Amount (S\$)	16,755.13	3,790.80	12,964.33	77.38

INSPECTION

Date of Assignment:	04/07/2019	
Date Inspected:	04/07/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,999.00 FS	*1,599.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE	Not Necessary	178.00 FS	*- FS
4	1		*FRONT BUMPER GRILLE CLOSING ELEMENT-LOWER CENTRE	Not Necessary	191.00 FS	*- FS
5	1		*FRONT GRILLE AIR GUIDE-LH	Not Necessary	56.00 FS	*- FS
6	1		*FRONT RADIATOR GRILLE	Cracked	1,227.00 FS	*981.60 FS
7	1		*FRONT RADIATOR AIR GUIDE-LH	Not Necessary	123.00 FS	*- FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
9	1		*FRONT BUMPER CARRIER FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
10	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
11	1		*CAUTION STICKER	Not Necessary	13.00 FS	*- FS
12	1		*FRONT BUMPER CARRIER CLOSING BRACKET	Not Necessary	207.00 FS	*- FS
13	1		*CAUTION SIGN	Not Necessary	13.00 FS	*- FS
14	1		*AC STICKER	Not Necessary	7.00 FS	*- FS
15	1		*FRONT BUMPER COVER BRACKET	Not Necessary	125.00 FS	*- FS
16	2		*FRONT BUMPER COVER SUPPORT-LH/RH	Not Necessary	52.00 FS	*- FS
17	2		*FRONT PARKING SENSOR	Not Necessary	462.00 FS	*- FS
18	4		*PARKING SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
19	1		*HORN-HIGH TONE	Not Necessary	37.00 FS	*- FS
20	1		*SPRING SHACKLE-LH	Not Necessary	26.00 FS	*- FS
21	1		*FRONT LED HEADLIGHT-LH	Not Necessary	7,087.00 FS	*- FS
22	1		*FRONT HEADLIGHT LIFT CYLINDER-LH	Not Necessary	192.00 FS	*- FS
23	1		*RADIATOR AIR DUCT-OUTER	Not Necessary	25.00 FS	*- FS
24	1		*RADIATOR AIR DUCT-INNER	Not Necessary	11.00 FS	*- FS
25	1		*RADIATOR AIR GUIDE-UPPER	Not Necessary	15.00 FS	*- FS
26	1		*RADIATOR AIR GUIDE-LOWER	Not Necessary	19.00 FS	*- FS
27	1		*FRONT NUMBER PLATE	Dented	40.00 FS	*40.00 FS
					Total Parts (S\$)	13,337.00 2,620.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY FRONT BUMPER	New	1,050.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			3,122.00	1,722.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >