

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1907-036

Your Ref : YP9749J

Date : 12.September 2019

QBE INSURANCE INT'L LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5201M AND YP9749J ON 02/07/19 04:40 PM ALONG BLK 728 ANG MO KIO AVENUE 6 CARPARK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	861.28
2.	Loss of Rental for <u>3</u> days @ <u>\$113.40</u> per day	\$	340.20
3.	Loss of Income for <u>3</u> days @ <u>\$50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,358.97

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE19011876/Khb3

27 AUGUST 2019

**SINGAPORE HAULAGE SERVICES PTE LTD
2 BUKIT BATOK STREET 23
#03-04 BUKIT BATOK CONNECTION
SINGAPORE 659554**

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING YP 9749J AND SHD 5201M ON 02/07/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited*
(Motor Claims Dept)
cclgroup@singnet.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 27 August, 2019 9:41 AM
To: cclgroup@singnet.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YP 9749J_ACCIDENT INVOLVING YP 9749J AND SHD 5201M ON 02/07/2019



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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5201M and YP9749J along BLK 728 ANG MO KIO AVENUE 6 CARPARK on 02/07/19 04:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of September 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : AAD1907-036
Our Reference : VC012737

I/We, TRANS-CAB SERVICES PTE LTD do hereby acknowledge the sum of Singapore Dollars: One Thousand Two Hundred Seventy Only (S\$1,270.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'SINGAPORE HAULAGE SERVICES PTE LTD', over damage to my/our vehicle SHD 5201M from an accident involving YP 9749J and SHD 5201M at/along BLOCK 728 ANG MO KIO AVENUE 6 CAR PARK, which occurred on 02 JULY 2019 at about 1640 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'SINGAPORE HAULAGE SERVICES PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 26 of (month) Feb (year) 2020.

for
Signature

Aminda Tan
Claimant's Name

29775511
FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address



Company stamp if applicable

for
Witness's Signature

Irene Tan
Witness's Name

S1656909 G
FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: QBE INSURANCE (SINGAPORE) PTE LTD 60 Anson Road #11-01 079914 Singapore ATTENTION:	INVOICE NO. : INV1909-053 DATE : 12. September 2019 REFERENCE NO : AAD1907-036 TERMS : DUE DATE : 12. September 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5201M; DOA 02.07.19(PART-BY-PART-19)	1	861.28	861.28

Total SGD Excl. GST : 804.93

7% GST : 56.35

Total SGD Incl. GST : 861.28

****** EIGHT HUNDRED SIXTY ONE AND TWENTY EIGHT SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

12 September, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 02/07/19 04:40 PM at BLK 728 ANG MO KIO AVENUE 6 CARPARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5201M. The taxi was hired to TAN TAI HENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.4 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02-07-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1907-036	Accident Date 02-07-2019
7/3/2019 13:15	7/3/2019 14:30	SHD5201M
9/9/2019 09:35	9/10/2019 14:00	SHD5201M

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jul 2019 / 17:25:56

Receipt Date/Time : 02 Jul 2019 / 17:25:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190702-002880

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP9749J				
As at 02 Jul 2019/16:40:00				
Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YP9749J Enquiry Fee 20190702172455685001	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJX4676D				
As at 02 Jul 2019/10:40:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SJX4676D Enquiry Fee 20190702172455720081	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKT3862Z				
As at 01 Jul 2019/23:58:00				
Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SKT3862Z Enquiry Fee 20190702172455751059	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	xxxxxxxxxxxx8127	Credit Card: Visa/MasterCard		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
YP9749J	02 Jul 2019 / 16:40:00	QBE INSURANCE (SINGAPORE) PTE LTD
SJX4676D	02 Jul 2019 / 10:40:00	NTUC INCOME INS CO-OP LTD
SKT3862Z	01 Jul 2019 / 23:58:00	AXA INSURANCE PTE LTD

Save as PDF

Vic (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 25 February, 2020 4:21 PM
To: Vic (LKKAUTO)
Cc: claims-singapore
Subject: VC012737 <SEEK MANDATE> RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; TP LOD.PDF; Email to OI dd 270819.pdf; LETTER TO OI.pdf

Hi Vic

Kindly proceed with settlement.

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 14 February 2020 12:10 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019

YOUR REF – VC012737
LKK REF – CC3/QBE19011876/Khb3
=====

Dear Jenny,

ACCIDENT INVOL VING VEHICLES YP 9749J (OI) AND SHD 5201M (TP) ON 02/07/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues.

As such, we have to settle the claim made by the TP repairer.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 24,298.49	\$ 861.28
Loss of Rental (\$113.40 x 3 days)	\$ 340.20	\$ 283.50 (\$113.40 x 2.5 days)
Loss of Income (\$50 x 3 days)	\$ 150.00	\$ 125.00 (\$50 x 2.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 24,796.18	\$1,277.27

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
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Downtime	0.5 day
TOTAL	2.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

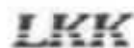
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Wednesday, 12 February, 2020 2:26 PM

To: Jenny Toh

Cc: claims-singapore; Admin A; Vic (LKKAuto)

Subject: RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019

Dear Jenny,

We refer to your below email.

Please be informed that we are currently preparing our report for mandate approval.

We will expedite on the matter.

Thank you.

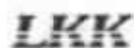
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Vic (LKKAUTO)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Thursday, 20 February, 2020 1:48 PM
To: Vic (LKKAUTO)
Cc: claims-singapore; Admin A; Jenny Toh; claims-singapore
Subject: RE: <SEEK MANDATE> RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - VC012737) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019

Dear Vic,

Please proceed as advised.

Thank you.

Andrew Lim

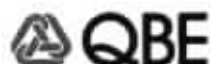
Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



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YOUR REF – VC012737

LKK REF – CC3/QBE19011876/Khb3

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Cc: claims-singapore; Admin A; Vic (LKKAuto)

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