Vic (LKKAuto)

From: Vic (LKKAuto)

Wednesday, 12 February, 2020 2:26 PM Sent:

To: Jenny Toh

Cc: claims-singapore; Admin A; Vic (LKKAuto)

Subject: RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA)

AND SHD5201M (TP: LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019

Dear Jenny,

We refer to your below email.

Please be informed that we are currently preparing our report for mandate approval.

We will expedite on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Wednesday, 12 February, 2020 11:58 AM

To: Jenny Toh; Vic (LKKAuto) Cc: claims-singapore; Admin A

Subject: RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA) AND SHD5201M (TP: LKK

REF - CC3/QBE19011876/Kgb3) on 02.07.2019

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh < jenny.toh@qbe.com >
Sent: Tuesday, 11 February, 2020 5:04 PM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com >
Cc: claims-singapore < claims-singapore@qbe.com >

Subject: [VC012737] Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA) AND SHD5201M (TP: LKK REF -

CC3/QBE19011876/Kgb3) on 02.07.2019

Hi Shu Pei

Is the survey report ready? Third party have sent us the LOD.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Jenny Toh

Sent: Friday, 5 July 2019 9:39 AM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA) AND SHD5201M (TP: LKK REF -

CC3/QBE19011876/Kgb3) on 02.07.2019

Our ref: VC012737

Hi Shu Pei

Please find attached as per request.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

Website LinkedIn Twitter



From: Joyce Foo <<u>joyce.foo@qbe.com</u>>
Sent: Friday, 5 July 2019 9:26 AM
To: Jenny Toh <<u>jtoh@qbe.com</u>>

Subject: FW: Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA) AND SHD5201M (TP: LKK REF -

CC3/QBE19011876/Kgb3) on 02.07.2019

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

Website

LinkedIn

Twitter



From: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Sent: Friday, 5 July 2019 9:19 AM **To:** Joyce Foo < joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9749J (OI: QBE - TBA) AND SHD5201M (TP: LKK REF -

CC3/QBE19011876/Kgb3) on 02.07.2019

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHD 5201M at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

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