

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 14 February, 2020 12:10 PM  
**To:** Jenny Toh  
**Cc:** claims-singapore; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; TP LOD.PDF; Email to OI dd 270819.pdf; LETTER TO OI.pdf

**YOUR REF – VC012737**  
**LKK REF – CC3/QBE19011876/Khb3**  
=====

Dear Jenny,

### ACCIDENT INVOLVING VEHICLES YP 9749J (OI) AND SHD 5201M (TP) ON 02/07/2019

We refer to the above matter.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

A letter was sent out to the Insured company to notify TP claim and NCD issues.

As such, we have to settle the claim made by the TP repairer.

Summary to offer to repairer TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 24,298.49	\$ 861.28
Loss of Rental (\$113.40 x 3 days)	\$ 340.20	\$ 283.50 (\$113.40 x 2.5 days)
Loss of Income (\$50 x 3 days)	\$ 150.00	\$ 125.00 (\$50 x 2.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 24,796.18</b>	<b>\$1,277.27</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Downtime	0.5 day
<b>TOTAL</b>	<b>2.5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 12 February, 2020 2:26 PM

**To:** Jenny Toh

**Cc:** claims-singapore; Admin A; Vic (LKKAuto)

**Subject:** RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Khb3) on 02.07.2019

Dear Jenny,

We refer to your below email.

Please be informed that we are currently preparing our report for mandate approval.

We will expedite on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 12 February, 2020 11:58 AM

**To:** Jenny Toh; Vic (LKKAuto)

**Cc:** claims-singapore; Admin A

**Subject:** RE: [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Kgb3) on 02.07.2019

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Tuesday, 11 February, 2020 5:04 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Subject:** [VC012737] Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Kgb3) on 02.07.2019

Hi Shu Pei

Is the survey report ready? Third party have sent us the LOD.

regards

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**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Jenny Toh

**Sent:** Friday, 5 July 2019 9:39 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Kgb3) on 02.07.2019

Our ref: VC012737

Hi Shu Pei

Please find attached as per request.

regards

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**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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**From:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Sent:** Friday, 5 July 2019 9:26 AM

**To:** Jenny Toh <[jtoh@qbe.com](mailto:jtoh@qbe.com)>

**Subject:** FW: Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Kgb3) on 02.07.2019

Thanks & Best Regards

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**Joyce Foo**

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Friday, 5 July 2019 9:19 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP9749J (OI : QBE - TBA) AND SHD5201M (TP : LKK REF - CC3/QBE19011876/Kgb3) on 02.07.2019

**WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHD 5201M at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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