

LAW000

INS. CASE OWNER:

Latiffa

CC 3/III1901 1866, R/pb3/4

LKK:
IDAC:

Surveyor:

Rasmi

DOE:

ASSIGNMENT

23/7/19

Date / Time:

4/8/19

Registered in Merimen:

4/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 8756T

Name of Insured:

WONG CHEE BENG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

3/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MPL WAP0000719

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

%

Final ? Yes / No

SJL 1929M



INSRS:

WSP:

Tel:

Liability:

RMKS:

performance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/8/19 - 1

4/8/19 - 1

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

14/8/19

File -> type mandaleo

before point photo

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4,652.65

(4

days)

Reduction: 44

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26/8/2019

Confirm with:

Lwoline

Email

Call

Final Liability:

%

(W)

(Agreed / Assessed)

BOLA S/N No.

28(4)

If NO or B 28, Ass. Lia:

Repair Cost:

(with SS)

SS 4,978.34

Loss of Rental (LOR):

SS -

(

days)

Loss of Use (LOU):

SS 480.00

(S120.00 x 4

days)

Loss of Income (LOI):

SS -

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 5,460.34

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 5,460.34

Name 1:

Performance Motors Limited

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

BMW Dealer

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197403559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

290, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

03 JUL 2019

Estimate No. : b1 51812
Date Estimated : 03/07/2019
Prepared By : Han Kwan Yong

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Lim Swee Chong
228 Miltonia Close

Singapore 768300

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

DESCRIPTION

To replace rear bumper & attachments including to knock out dented area caused by the accident

VALUE
1275 2,125.00

To respray rear bumper and boot lid *garnish*

1401 2,076.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 177.00

Sundries. *nm*

7 80.00

Total Labour 1: 4,458.00

DESCRIPTION

REAR BUMPER ADAPTER ?
REAR BUMPER CARRIER ?
REAR BUMPER CENTRE GUIDE ?
REAR LH MOUNT LATERAL ?
REAR RH MOUNT LATERAL ?
REAR BUMPER CENTRE GUARD ?
REAR BUMPER CENTRE GUARD ?
REAR BUMPER GUARD ?
REAR BUMPER COVER ?
REAR BUMPER PANEL PRIMED (PDC/PMA) *de*
EMBLEM GROMMET X
LETTERING 740Li X
REAR PLAQUE 82MM X
EXPANDING RIVET D=8MM X
REAR DIFFUSER ?

QTY	PRIC	VALUE
1	82.80	82.80
1	971.25	971.25
1	60.05	60.05
1	160.55	160.55
1	160.55	160.55
1	85.85	85.85
1	85.85	85.85
1	105.50	105.50
1	109.20	109.20
1	1,746.65	1,746.65
2	0.80	1.60
1	64.10	64.10
1	71.25	71.25
10	1.05	10.50
1	147.55	147.55

Total Parts : 3,863.25

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401553W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2253269)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 439180
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 51812
Date Estimated : 03/07/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

Claims OD	<u>3rd Party</u>	Uninsured losses / Direct Settlement
Regn No		Claim No.
Date&Time	<u>23/07/19 @ 1530</u>	Excess S\$
Surveyor's Name	<u>RADUL</u>	Sign
Surveyor's Tel	<u>90010068</u>	Authorised Yes / No
Authorised Date		Time
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No		
Surveyor's E-mail		
No. of Working Days Recommend <u>4 days</u>		

Labour 1 : 4,458.00
Parts : 3,863.25
Labour 2 : 0.00
Excess : 0.00
Total GST @ 7% : 582.49
Grand Total : 8,903.74

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770288, Kampong Arang Road
East Coast Centre
Singapore 436180
Fax: 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorsad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 51812**
Date Estimated : **03/07/2019**
Prepared By : **Han Kwan Yong**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

309, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 436180
Fax: 63449773319, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 51812**
Date Estimated : **03/07/2019**
Prepared By : **Han Kwan Yong**Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

289, Rongong Arang Road
East Coast Centre
Singapore 436180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 51812**
Date Estimated : **03/07/2019**
Prepared By : **Han Kwan Yong**

Page No. : 5 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pmil.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 51812
Date Estimated : 03/07/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Lim Swee Chong
228 Miltonia Close

- ACCOUNT - 219
India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

Singapore 768300

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJL1927M	G764247	14/07/2017	740Li	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper include making good the boot lid bottom trim include knocking out dents caused by the accident	1275.00		1,275.00 ✓
To respray rear bumper and boot lid garnish	1401.00		1,401.00 ✓
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00 ✓
Sundries	80.00		80.00 ✓

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED (PDC/PMA)	1,746.65	1.00		1,746.65 ✓

SUPPLEMENTARY ITEMS

Total Labour :	2,906.00
Total Parts :	1,746.65
Total Labour & Parts :	4,652.65
Deduction for Excess :	
Total Repair Costs less Excess:	4,652.65
GST @7%:	325.69
Grand Total :	4,978.34

Hsiao Tong (LKKAUTO)

From: PBSP <pml-pbsp@sime-darby.com.sg>
Sent: Thursday, 8 August 2019 4:37 PM
To: Rasul (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: FINAL REPORT / SJL1927M
Attachments: FINAL REPORT SJL1927M.pdf

Dear Sirs

We refer to the above and attached Final Report.

Please assist to confirm COR as follows:

Total Labour :2,906.00
Total Parts :1,746.65
Total Labour & Parts :4,652.65

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 26 August 2019 3:38 PM
To: PBSP; Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT - SJL1927M & SKX8756T (INDIA) ON 3 JULY 2019 /LKK REF:CC3/III19011866/pb3

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/III19011866/R1pb3
Your Ref: SJL 1927M

Dear Caroline,

We refer to above matter and your Letter of Demand.

We hereby confirmed settlement as per your letter of demand:

1. Cost of Repair (w/gst)	S\$ 4,978.34
2. Loss of Use (\$120.00 x 4 days)	S\$ 480.00
3. GIA search fee	S\$ 2.00
	S\$ 5,460.34

Signed DV already received in your LOD, we will proceed closing this matter for payment processing.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Print Received Message

This mail is associated with :

***SJL1927M (MPC2019D0000719)**
[SKX8756T]
TP
LIM SWEE CHONG
Jul 3 2019 7:00AM
[-]
Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/08/2019 09:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5460.34) - SJL1927M - Claim Handler: Lalitha Krishnan

Approved:5460.34:Please revert on quantum

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jul 2019 16:39	Cim Dtl Modified	Claimant's Name: -> LIM SWEE CHONG. Claimant's ID: -> S1691135F.	[A] Lau Shu Pei
2	04 Jul 2019 16:39	Cim Veh Model Changed	(206067) BMW 740 3.0 (A).	[A] Lau Shu Pei
3	04 Jul 2019 16:39	Cim Created	Reg No: SJL1927M, Acct Date: 2019/07/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Liberty Insurance Pte Ltd (HQ), Workshop: Performance Motors Limited (Alexandra)	[A] Lau Shu Pei
4	04 Jul 2019 16:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	04 Jul 2019 16:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/15	[A] Lau Shu Pei
6	04 Jul 2019 16:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	04 Jul 2019 16:39	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	04 Jul 2019 16:39	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	08 Jul 2019 14:22	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% (BOLA 28) Remarks: 4 vehicles chain collision whereby our insured driver was 2nd car.	[A] CHEW HSIAO TONG
10	09 Jul 2019 09:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/15. Mandate Remarks: Please revert on quantum	[I] Lalitha Krishnan
11	09 Jul 2019 09:23	Adj Mandate Set	Approved:0.00:Please revert on quantum	[I] Lalitha Krishnan
12	24 Jul 2019 10:28	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
13	14 Aug 2019 12:55	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	14 Aug 2019 15:41	Adj Rpt Initiated		[A] SHIAU CHAN
15	14 Aug 2019 15:41	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] SHIAU CHAN
16	14 Aug 2019 15:41	Cim Dtl Modified	JPJ Reg. Date: -> 2017/07/14.	[A] SHIAU CHAN
17	14 Aug 2019 15:41	Cim Details Notified		[A] SHIAU CHAN
18	25 Aug 2019 11:25	Adj Mandate Request	Cur.Reg:\$460.34:PODS Liability: 100% Quantum: (a)CORw/GST: \$4,978.34 + (b)LOU (4days x \$120.00): \$480.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$5,460.34 Vehicle Model: BMW 740 (2998cc) 4 recommendation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2201470	05/07/2019 08:31	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJL1927M	SKX8756T	11.77
2240662	08/08/2019 14:42	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJL1927M	Gabriel Wee	xx.xx
2244552	14/08/2019 15:41	Motor	LKK Auto Consultants Pte	LKK Auto Consultants Pte	SJL1927M	SKX8756T	11.77

Claim Audit

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9	08 Jul 2019 14:22	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 28) Remarks: 4 vehicles chain collision where by our insured driver was 2nd car.	[A] CHEW HSIAO TONG	

Date From Date To Audit Type None Go

ACTIVITY
No record

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Claim Audit

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Date From Date To Audit Type None Go

ACTIVITY
No record

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2201470	05/07/2019 08:31	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJL1927M	SKX8756T	11.77

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 July 2019 12:57 PM
To: PBSP
Cc: Admin A; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT - SJL1927M & SKX8756T (INDIA) ON 3 JULY 2019 /LKK REF:CC3/III19011866/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear subject to the BOLA guideline settlement and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

****Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simeдарby.com.sg>
Sent: Tuesday, 9 July 2019 10:29 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SJL1927M & SKX8756T (INDIA) ON 3 JULY 2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 4 July 2019 4:44:58 PM
To: PBSP
Cc: 甯珺 @; CS A Team
Subject: FW: REQ FOR DIRECT SETTLEMENT - SJL1927M & SKX8756T (INDIA) ON 3 JULY 2019

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at DID: 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 3 July 2019 6:27 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQ FOR DIRECT SETTLEMENT - SJL1927M & SKX8756T (INDIA) ON 3 JULY 2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Print Received Message

This mail is associated with :

***SJL1927M (MPC2019D0000719)**
[SKX8756T]
TP
LIM SWEE CHONG
Jul 3 2019 7:00AM
[-]
Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 26/08/2019 09:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5460.34) - SJL1927M - Claim Handler: Lalitha Krishnan

Approved:5460.34:Please revert on quantum



India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

Subject:

20 Aug 2019

ACCIDENT INVOLVING VEHICLES SJL1927M & SKX8756T ON 03.07.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	4978.34
Loss of use	:	S\$	480.00 (S\$120.00 x 4 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	5460.34

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel AfterSales
6319 0111
Fax 6474 7720

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel AfterSales
6319 0527
Fax 6479 6624

280
Kemping Ang Rd
East Coast Centre
Singapore 438180
Tel AfterSales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No.
197401559W

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING 8JL1927M & SKX8756T ON 03/07/19.

I, Mr Lim Swee Cheng owner of Vehicle Registration No. 8JL1927M hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: LIM SWEI CHENG (Date) 03/07/19
NRIC No.: 81691135F

In the presence of:

Name: _____ (Date) 03/07/19
NRIC No.: _____



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP/ML2019D000119
Claimant Ref: S56 1927M

We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4972.34 (repair cost), S\$ 480.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. S56 1927M that was damaged pursuant to the accident which occurred on 31/7/19 (date) at Bukit Timah Road (location) involving vehicle no. S6X8756T (insured vehicle). This is pursuant to the inspection conducted on 23/7/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lim Sui Chong ("the third party claimant") of vehicle no. S56 1927M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to S56 1927M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,460.34 to Performance Motors Limited

Dated this 26th day of August 20 19

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

HAN KWAN YONG
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Nationality:

Occupation:

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



MRB

Signed by appointed Surveyor
LKK Auto Consultants Pte Ltd

S1 ubi Ave 1 #01-05
Prayn Nbi Ind park (s) 605733

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0820081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/539 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1382005	Page No. : 1 of 2
Date IN : 23/07/2019	Invoice Number : 2136375 / WSB
Motor Claim Advisor: Han Kwan Yong	Invoice Date : 14/08/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -

Mr Lim Swee Chong
228 Miltonia Close

Singapore 768300

- INVOICE TO - 219
India Int'l Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO. SJL1927M	CHASSIS NO. G764247	REGN. DATE 14/07/2017	MODEL 740LI	MILEAGE 57231
-----------------------	------------------------	--------------------------	----------------	------------------

--- LABOUR 1 ---

To replace rear bumper including make good the
bootlid bottom trim and knock out dented area caused by the
accident.

To respray rear bumper and bootlid garnish.

To check electrical wiring systems and lightings at the
rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 03.07.2019. 3RD PARTY CAR : SKX8756T.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
23.07.2019 AT 3:30PM. AUTHORISED REPAIR BY MS CHEW

HSIAO TONG FROM LKK AUTO ON 09.07.2019 VIA EMAIL.

PROPOSE LOSS OF USE = \$120x4. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

NETT
1,275.00

1,401.00
150.00

80.00
0.00

0.00
0.00

Total Labour 1: 2,906.00

--- PARTS ---

REAR BUMPER PANEL PRIMED (PDC/PMA)

Qty	Retail Price	NETT
1	1,746.65	1,746.65
Total Parts :		1,746.65

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No. M2-0020001-X

303, Alexandra Road
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280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190008 (AfterSales)
Fax. 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190328 (AfterSales)
63190833/530 (Motorrad)
Fax. 64786601 (AfterSales)
64786624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : **B1 1382005**
Date IN : **23/07/2019**
Motor Claim Advisor: **Han Kwan Yong**

Page No. : **2 of 2**
Invoice Number : **2136375 / WSB**
Invoice Date : **14/08/2019**
Payment Terms : **30 Days From Invoice**
Invoice By : **Toh Jing Xuan**

Labour Charges	:	2,826.00	Total Labour & Parts Charges	:	S\$ 4,652.65
Parts Charges	:	1,746.65	Less Insurance Excess	:	S\$ 0.00
Lubricant/Misc	:	80.00	Invoice Total Amount Exclude GST	:	S\$ 4,652.65
			GST @ 7%	:	S\$ 325.69
			Invoice Total Amount Include GST	:	S\$ 4,978.34

Computer generated invoice. No signature is required. Amount Payable Include GST : **S\$ 4,978.34**

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-106046

Date of Request: 03/07/2019

Your Ref No:

Online Purchase

 Performance Motors Limited
 303 Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941

Dear Sir/Madam,

 Enquiry Date: 03/07/2019
 Enquiry By: Han Kwan Yong
 TP Vehicle No: SKX8756T
 Accident Date: 03/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKX8756T	India International Insurance Pte Ltd	30/12/2018-29/12/2019	63476100

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the report or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-106046
Date of Request: 03/07/2019

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 03/07/2019
Enquiry By: Han Kwan Yong
TP Vehicle No: SKX8756T
Accident Date: 03/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1
GST Amount	0
Total Amount Due (GST Inclusive)	2

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement



































CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jul 2019 Edit Reg		04 Jul 2019 00:00 Edit Adj Rpt	S\$4,652.65 Edit Estimates	S\$4,652.65 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LIM SWEE CHONG, ID: S1691135F								
Vehicle Reg. No.:	SJL1927M	Date of Loss:	03/07/2019 07:00 - :59 [23 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MPC2019D0000719	Policy/Cover Note No.:	D18MPC0003377						
Vehicle Reg. No. (Insured):	SKX8756T	Policy No. (Claimant):	C0073299						
		Excess:							
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 15/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (26/08/2019): Alert - Adj Mandate Approved (S\$5460.34) - SJL1927M - Claim Handler: Lalitha Kri... III_SG (09/07/2019): Alert - Adj Mandate Approved (S\$0.00) - SJL1927M - Claim Handler: Lalitha Krishn... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJL1927M (MPC2019D0000719)
 [SKX8756T]
 TP
 LIM SWEE CHONG
 Jul 3 2019 7:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Performance Motors Limited

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser	
Video						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print	
1	08/08/19 14:42	Video - Accident 1D video					Load MP4	<input checked="" type="checkbox"/>	
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	14/08/19 12:55	Odometer Reading					Load JPG	<input checked="" type="checkbox"/>	
2	14/08/19 12:55	Chassis Number					Load JPG	<input checked="" type="checkbox"/>	
3	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
4	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
5	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
6	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
7	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
8	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
9	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
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12	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
13	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
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16	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
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18	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
19	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
20	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
21	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
22	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
23	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
24	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
25	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
26	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
27	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
28	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
29	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
30	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
31	14/08/19 12:55	General View					Load JPG	<input checked="" type="checkbox"/>	
32	14/08/19 12:55	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	
33	14/08/19 12:55	Reinspection Photo					Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
34	14/08/19 12:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/07/19 16:40	TP ESTIMATE	 Load PDF	
2	04/07/19 16:40	TP GIA REPORT.	 Load PDF	
3	25/07/19 09:14	TP ESTIMATE- MARKED	 Load PDF	
4	25/08/19 11:24	LOD.	 Load PDF	
5	25/08/19 11:24	Authorisation to Act	 Load PDF	
6	25/08/19 11:24	Workshop Invoice	 Load PDF	
7	25/08/19 11:24	Insurance Search Fee	 Load PDF	
8	30/08/19 11:58	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/07/19 08:29	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19011866/R1PB3Q2

Date: 30/08/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D18MPC0003377
Claimant Vehicle No :	SJL1927M	Insured Vehicle No :	SKX8756T
Date of Loss:	03/07/2019	Nature of Claim:	TP
		Claim No:	MPC2019D0000719

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJL1927M	Engine No:	10279919B58B30A
Make & Model:	BMW 740, 3.0 (A)	Chassis No:	WBA7E22090G764247
Reg. Date:	14/07/2017 (Man. Year: 2017)	Odometer:	57231 km
Colour:	Brown		
Engine Capacity:	2998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45 R19	Rear Tyre Size:	245/45 R19
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,943.25	1,826.65	2,116.60	53.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,378.00	2,826.00	1,552.00	35.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,321.25	4,652.65	3,668.60	44.09
+ GST 7.00/7.00% (S\$)	582.49	325.69	256.80	44.09
Nett Amount (S\$)	8,903.74	4,978.34	3,925.40	44.09
+ Loss of Use (4.0 x S\$120.00/day) (S\$)		480.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,460.34		

INSPECTION

Date of Assignment:	04/07/2019	
Date Inspected:	23/07/2019 Inspected At:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG		Version: 1.0 (Last Synchronised: 23 Aug 2019)
Parts:	143	BMW 740 3.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJL1927M)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ADAPTER	Not Necessary	82.80 FS	*- FS
2	1		*REAR BUMPER CARRIER	Not Necessary	971.25 FS	*- FS
3	1		*REAR BUMPER CENTRE GUIDE	Not Necessary	60.05 FS	*- FS
4	1		*REAR LH MOUNT LATERAL	Not Necessary	160.55 FS	*- FS
5	1		*REAR RH MOUNT LATERAL	Not Necessary	160.55 FS	*- FS
6	1		*REAR BUMPER CENTRE GUARD	Not Necessary	85.85 FS	*- FS
7	1		*REAR BUMPER CENTRE GUARD	Not Necessary	85.85 FS	*- FS
8	1		*REAR BUMPER GUARD	Not Necessary	105.50 FS	*- FS
9	1		*REAR BUMPER COVER	Not Necessary	109.20 FS	*- FS
10	1		*REAR BUMPER PANEL PRIMED (PDC/PMA)	Deformed	1,746.65 FS	*1,746.65 FS
11	2		*EMBLEM GROMMET	Not Necessary	1.60 FS	*- FS
12	1		*LETTERING 740LI	Not Necessary	64.10 FS	*- FS
13	1		*REAR PLAQUE 82MM	Not Necessary	71.25 FS	*- FS
14	10		*EXPANDING RIVET D=8MM	Not Necessary	10.50 FS	*- FS
15	1		*REAR DIFFUSER	Not Necessary	147.55 FS	*- FS
16	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
Total Parts (\$\$)					3,943.25	1,826.65

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT.	New	2,125.00	1,275.00
2	TO RESPRAY REAR BUMPER AND BOOT LID GARNISH	New	2,076.00	1,401.00
3	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.	New	177.00	150.00
Gross Labour Cost (S\$)			4,378.00	2,826.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >