

15/5/2019

INS. CASE OWNER:

Jas | CC 4^{ASM} AXA1901 1862 P2 106352

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

SKE 18060

TAY HAN KIAN

HP:

D.O.A:

Nature of Accident:

KOM AM 5029

(VL: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

SAMOISRM / 125027

6232279

HYUNDAI

PTE TWS (KANT)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKE 6092m

INSRS:
WSP:
Tel:
Liability:
RMKS:

Torque

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
22/7/19	Confirm accident details, inform TP claim letter send out	22/7/19 ulua
8/10	to seek mandate	
12/10	pending mandate approval	
15/10	offer \$4113.95 as per AXA instruction. (pending acceptance)	
16/10	Settle @ \$4113.95, file pass su to send DV.	
	Documentation Check List:	
	Notification ltr (if non-pickup)	☒
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☒
	LTA / GIA:	☒
	Medical Bill:	☒
	PIR:	☒
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☒
	Post-Repair Photos:	☒
	Others:	☒

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 32501-

5

days) Reduction:

\$3136.50 % 80

FINAL SETTLEMENT

Date/Time:

Confirm with:

If NO or B 28, Ass. Lia:

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS 3477.50

Loss of Rental (LOR):

SS 600.00

5

days) x \$120

Loss of Use (LOU):

SS -

(S x days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☒ LOU only ☐

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS 76.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 4113.95

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 4113.95

Name 1:

Torque 5 Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

X GIA.

ORGANISATION
ASS. REG. DIV.

Poon

REF ASM (AxA)

38249
84484

ASSIGNMENT

Trip No: Date: 4-7-2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLZ 6093M

at Workshop no: Torque 5

at 8 Kaki Bukit Ave 4 #01-49

Insured:

Policy No:

Claim No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value:

23K

IDAC Accident Report:

Consistent? : Yes or No

CIA / PR 5000:

Consistent? : Yes or No

Est. Repairs:

5

days

Res:

Yes or No

Lump Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

any

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SLZ 6093M

Yr Regn: 2010 / July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Stream 1.8 LA 1799

Colour: WHITE AAC: Insured / Std / NI / NA

Sp/Recalling: 14/584 T/Accid: Insured / Std / NI / NA

Eng/No:

C/No:

JHMRN 68609C 2000053

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / STD / RIM / STD AIRIM or

Tyre Size: F:

215/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 02/07/19

D.O.L: 04/07/19

Survey held at

TORQUE 5

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

45 \$3250/- (Red = \$13136.50/80%)

* 5 repair days + 1 Sunday + 2 PRS = 8 days.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I. (\$

Survey Fee:

Transportation:

) \$ + 12% 34

) Photos

) Others

TOTAL



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
 Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
 Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SLZ6093M
 Make & Model : HONDA, STREAM 1.8L AT
 SUNROOF, JHMRN68609C200093
 Year of Manufacture : 2009

Estimation No. : E19070005
 DOA : 02/07/2019

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	Rear bumper <i>de</i> ✓	1.00	574.90	574.90
2	Rear bumper retainer (LH) X	1.00	89.90	89.90 X } <i>sc</i>
3	Rear bumper retainer (RH) X	1.00	89.90	89.90 X }
4	Rear bumper towing cap <i>ms</i> ✓	1.00	38.00	38.00
5	Tailgate <i>bt</i> ✓	1.00	990.00	990.00
6	Tailgate lock <i>lt</i> ✓	1.00	187.00	187.00
7	Tailgate lock catch X	1.00	103.00	103.00 X <i>sc</i>
8	Tailgate lock switch X	1.00	0.00	0.00 213.80 X <i>sc</i>
9	Tailgate damper (LH) X	1.00	130.00	138.00 X }
10	Tailgate damper (RH) X	1.00	138.00	138.00 X }
11	Tailgate hinge (LH) X	1.00	65.00	65.00 X }
12	Tailgate hinge (RH) X	1.00	65.00	65.00 X }
13	Tailgate rubber beading <i>ms</i> ✓	1.00	150.00	150.00
14	License lamp garnish X	1.00	192.00	192.00 X }
15	License lamp (LH) X	1.00	112.00	112.00 X }
16	License lamp (RH) X	1.00	112.00	112.00 X }
17	Tailgate inner trim board <i>? cm</i> ✓	1.00	245.00	245.00
18	Tailgate inner side garnish (LH) X	1.00	63.80	63.80 X }
19	Tailgate inner side garnish (RH) X	1.00	63.80	63.80 X }
20	Tailgate inner centre garnish X	1.00	265.00	265.00 X }
21	Tailgate inner pull handle X	1.00	92.00	92.00 X }
22	Tailgate wiper motor X	1.00	296.00	296.00 X }
23	Tailgate wiper arm X	1.00	120.00	120.00 X }
24	Thirdb brake lamp X	1.00	153.00	153.00 X }
25	Rear windscreen X	1.00	920.00	920.00 X }
26	Rear bumper bracket (LH) <i>ms</i> ✓	1.00	0.00	0.00 112.30

Continue on next page...



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SUNROOF, JHMRN68609C200093
Year of Manufacture : 2009

Estimation No. : E19070005
DOA : 02/07/2019

No	Description	Qty	U/P	Amt
27	Rear bumper bracket (RH) X	1.00	0.00	0.00 112.30 X Svc
28	Rear windscreen moulding ~✓	1.00	238.00	238.00
29	Tail lamp (LH) X	1.00	390.00	390.00 X } Svc
30	Tail lamp (RH) X	1.00	390.00	390.00 X }
31	Tail lamp inner panel (LH) X	1.00	185.00	185.00 X }
32	Tail lamp inner panel (RH) X	1.00	185.00	185.00 X }
33	End panel repair ? can ✓	1.00	381.00	381.00 X
34	End panel top garnish	1.00	186.00	186.00
35	Rear floor panel X	1.00	1,045.50	1,045.50 X
36	Rear floor panel top board X	1.00	322.00	322.00 X } Svc
37	Spare tyre bracket X	1.00	167.00	167.00 X }
38	Rear fender inner trim (LH) X	1.00	197.00	197.00 X
39	Rear fender inner trim (RH) X	1.00	197.00	197.00 X
40	Rear exhaust muffler X	1.00	694.00	694.00 X
41	Rear exhaust heat shield X	1.00	292.20	292.20 X
42	Exhaust mid pipe X	1.00	583.50	583.50 X

Amt S\$
10,716.50
Discount (0.00%) S\$ 0.00
Subtotal S\$
10,716.50

Section: Special Nett Items

43	Tailgate emblem - Logo X	1.00	120.00	120.00 nn
44	Reverse sensor set ~✓	1.00	500.00	500.00 200
45	Reverse camera X	1.00	50.00	50.00 nn
46	Rear number plate & casing X	1.00	45.00	45.00 nn
47	Rear bumper clip set ~✓	1.00	30.00	30.00
48	Tail lamp clip set X	1.00	45.00	45.00 nn

Continue on next page...

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 SUNROOF,JHMRN68609C200093
 Year of Manufacture : 2009

Estimation No. : E19070005
 DOA : 02/07/2019

No	Description	Qty	U/P	Amt
49	Tailgate inner trim board clip set <i>m</i>	1.00	30.00	30.00 ✓
50	End panel top garnish clip set <i>m</i>	1.00	30.00	30.00 ✓
51	Rear windscreen tinted <i>X</i>	1.00	200.00	200.00 <i>nn</i>
52	Rear windscreen sealant <i>m</i>	1.00	50.00	50.00 <i>40</i>
53	End panel sealant <i>X</i>	1.00	50.00	50.00
54	Rear floor panel sealant <i>X</i>	1.00	50.00	50.00 } <i>nn</i>
55	Rear floor panel insulator matt <i>X</i>	1.00	280.00	280.00
56	Rear fender inner trim clip set (LH) <i>X</i>	1.00	45.00	45.00
57	Rear fender inner trim clip set (RH) <i>X</i>	1.00	45.00	45.00
58	Tailgate sticker <i>m</i>	1.00	180.00	180.00 <i>30</i>

Amt S\$ 1,750.00
 Discount (0.00%) S\$ 0.00
 Subtotal S\$ 1,750.00

Section: Labour Items

59	To R&R rear bumper reverse sensor	1.00	60.00	60.00 ✓
60	To check wiring & lighting system	1.00	80.00	80.00 <i>X</i>
61	To perform anti rust treatment on affected areas	1.00	60.00	60.00 <i>40</i>
62	To supply undercoating / putty on parts replaced	1.00	80.00	80.00 <i>30</i>
63	To R&R rear exhaust assy	1.00	200.00	200.00 <i>X</i>
64	To R&R rear windscreen	1.00	200.00	200.00 <i>120</i>
65	To R&R tailgate mechanism	1.00	180.00	180.00 <i>60</i>
66	To R&R rear trims, garnish and seats assy	1.00	260.00	260.00 <i>60</i>
67	To repair, replace & realign damaged areas	1.00	1,400.00	1,400.00 <i>500</i>
68	To spray painting on affected areas	1.00	1,200.00	1,200.00 <i>600</i>
69	To perform water seepage test after repair	1.00	150.00	150.00 <i>30</i>
70	Sundries	<i>nn</i> 1.00	50.00	50.00 <i>20</i>

Paul
04/07/19

Continue on next page...



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SUNROOF, JHMRN68609C200093
Year of Manufacture : 2009

Estimation No. : E19070005
DOA : 02/07/2019

No	Description	Qty	U/P	Amt
----	-------------	-----	-----	-----

parts = 2721.20 - 20% AAA
= 2176.96.

S/N = 360

Labour = 1520.

P+S+L = 4056.96 - 20% 4/s
= \$ 3250.

5 days

Rasul
Hp 900 10068

5 days

4/s

04/07/19 @ 1200

Repair after repair

16824.90

List Items Subtotal S\$ 10,716.50
Special Nett Items S\$ 1,750.00
Subtotal
Labour Items Subtotal S\$ 3,920.00
Total S\$ 16,386.50



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No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper <i>de</i>	1.00	574.90	574.90
2	Rear bumper retainer (LH) <i>X</i>	1.00	89.90	89.90
3	Rear bumper retainer (RH) <i>X</i>	1.00	89.90	89.90
4	Rear bumper towing cap <i>ms</i>	1.00	38.00	38.00
5	Tailgate <i>bt</i>	1.00	990.00	990.00
6	Tailgate lock <i>bt</i>	1.00	187.00	187.00
7	Tailgate lock catch <i>X</i>	1.00	103.00	103.00
8	Tailgate lock switch <i>X</i>	1.00	0.00	0.00
9	Tailgate damper (LH) <i>X</i>	1.00	138.00	138.00
10	Tailgate damper (RH) <i>X</i>	1.00	138.00	138.00
11	Tailgate hinge (LH) <i>X</i>	1.00	65.00	65.00
12	Tailgate hinge (RH) <i>X</i>	1.00	65.00	65.00
13	Tailgate rubber beading <i>ms</i>	1.00	150.00	150.00
14	License lamp garnish <i>X</i>	1.00	192.00	192.00
15	License lamp (LH) <i>X</i>	1.00	112.00	112.00
16	License lamp (RH) <i>X</i>	1.00	112.00	112.00
17	Tailgate inner trim board ?	1.00	245.00	245.00
18	Tailgate inner side garnish (LH) <i>X</i>	1.00	63.80	63.80
19	Tailgate inner side garnish (RH) <i>X</i>	1.00	63.80	63.80
20	Tailgate inner centre garnish <i>X</i>	1.00	265.00	265.00
21	Tailgate inner pull handle <i>X</i>	1.00	92.00	92.00
22	Tailgate wiper motor <i>X</i>	1.00	296.00	296.00
23	Tailgate wiper arm <i>X</i>	1.00	120.00	120.00
24	Third brake lamp <i>X</i>	1.00	153.00	153.00
25	Rear windscreen <i>X</i>	1.00	920.00	920.00
26	Rear bumper bracket (LH) <i>ms</i>	1.00	0.00	0.00

Continue on next page...



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No	Description	Qty	U/P	Amt
27	Rear bumper bracket (RH) X	1.00	0.00	0.00
28	Rear windscreen moulding ~✓	1.00	238.00	238.00
29	Tail lamp (LH) X	1.00	390.00	390.00
30	Tail lamp (RH) X	1.00	390.00	390.00
31	Tail lamp inner panel (LH) X	1.00	185.00	185.00
32	Tail lamp inner panel (RH) X	1.00	185.00	185.00
33	End panel repair ?	1.00	381.00	381.00
34	End panel top garnish ?	1.00	186.00	186.00
35	Rear floor panel X	1.00	1,045.50	1,045.50
36	Rear floor panel top board X	1.00	322.00	322.00
37	Spare tyre bracket X	1.00	167.00	167.00
38	Rear fender inner trim (LH) X	1.00	197.00	197.00
39	Rear fender inner trim (RH) X	1.00	197.00	197.00
40	Rear exhaust muffler X	1.00	694.00	694.00
41	Rear exhaust heat shield X	1.00	292.20	292.20
42	Exhaust mid pipe X	1.00	583.50	583.50

Amt S\$ 10,716.50
Discount (0.00%) S\$ 0.00
Subtotal S\$ 10,716.50

Section: Special Nett Items

43	Tailgate emblem - Logo X	1.00	120.00	120.00
44	Reverse sensor set ~✓	1.00	500.00	500.00 200
45	Reverse camera X	1.00	50.00	50.00
46	Rear number plate & casing X	1.00	45.00	45.00
47	Rear bumper clip set ~✓	1.00	30.00	30.00
48	Tail lamp clip set X	1.00	45.00	45.00

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DOA : 02/07/2019

No	Description	Qty	U/P	Amt
49	Tailgate inner trim board clip set <i>m /</i>	1.00	30.00	30.00 ✓
50	End panel top garnish clip set <i>m /</i>	1.00	30.00	30.00 ✓
51	Rear windscreen tinted <i>X</i>	1.00	200.00	200.00
52	Rear windscreen sealant <i>m /</i>	1.00	50.00	50.00 40
53	End panel sealant <i>X</i>	1.00	50.00	50.00
54	Rear floor panel sealant <i>X</i>	1.00	50.00	50.00
55	Rear floor panel insulator matt <i>X</i>	1.00	280.00	280.00
56	Rear fender inner trim clip set (LH) <i>X</i>	1.00	45.00	45.00
57	Rear fender inner trim clip set (RH) <i>X</i>	1.00	45.00	45.00
58	Tailgate sticker <i>m /</i>	1.00	180.00	180.00 30

Amt S\$ 1,750.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 1,750.00

Section: Labour Items

59	To R&R rear bumper reverse sensor	1.00	60.00	60.00 ✓
60	To check wiring & lighting system	1.00	80.00	80.00 <i>X</i>
61	To perform anti rust treatment on affected areas	1.00	60.00	60.00 40
62	To supply undercoating / putty on parts replaced	1.00	80.00	80.00 30
63	To R&R rear exhaust assy	1.00	200.00	200.00 <i>X</i>
64	To R&R rear windscreen	1.00	200.00	200.00 120
65	To R&R tailgate mechanism	1.00	180.00	180.00 60
66	To R&R rear trims, garnish and seats assy	1.00	260.00	260.00 60
67	To repair, replace & realign damaged areas	1.00	1,400.00	1,400.00 500
68	To spray painting on affected areas	1.00	1,200.00	1,200.00 600
69	To perform water seepage test after repair	1.00	150.00	150.00 30
70	Sundries	1.00	50.00	50.00 20

Continue on next page...



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Estimation No. : E19070005
DOA : 02/07/2019

No	Description	Qty	U/P	Amt
				Amt S\$ 3,920.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 3,920.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
Hp 900 10068
5 days
4s
04/07/19 @ 1200
Resurvey after repair

List Items Subtotal S\$ 10,716.50
Special Nett Items S\$ 1,750.00
Subtotal
Labour Items Subtotal S\$ 3,920.00
Total S\$ 16,386.50

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	3424G
Vehicle Details	
Vehicle No.:	SLZ6093M
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8L AT SUNROOF
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	R18A13850092
Chassis No.:	JHMRN68609C200093
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$25,131.00
Original Registration Date:	20 Jul 2010
First Registration Date:	20 Jul 2010
Transfer Count:	1
Actual ARF Paid:	\$25,131.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jul 2020
PARF Rebate Amount:	\$13,822.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jul 2020 ✓
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$43,003.00
COE Rebate Amount:	\$4,161.00
Total Rebate Amount:	\$17,983.00

The information contained herein is correct as at 04 Jul 2019

OK

23,000
17,983

5,017
=====



Service Request Details

Claim

S9M01SRM

Reference

None 

Loss Date

July 2, 2019

Report Date

Jul 3, 2019 2:19:57 PM

Request Date

July 3, 2019

Due Date

July 10, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Lucas

T: 5 21 p.m

V: lu

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLZ6093M

Model

STREAM

Service Address

...

Primary Contact/Insured

TAY CHIN KIAN

BLK 472 JURONG WEST ST 41, #08-409, 640472, Singapore

HONGYEN.CHONG@ALLINK.COM.SG

Claim Handler

TAN Jas

6568804844

jas.tan@axa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Torque 5 Assessment <assessment@torque5.com>
Sent: Wednesday, 3 July, 2019 12:47 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: assessment@torque5.com; sam.chang@torque5.com; claims@torque5.com
Subject: Accident involving SLZ6093M & SKE1806D on 02/07/2019 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLZ6093M - GIA REPORT.pdf
Categories: Raghav

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Mui Kim , to notify you of the aforesaid accident involving our client's vehicle SLZ 6093 M and your insured's vehicle SKE 1806 D on 02/07/2019.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKE 1806 D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of **at least ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 03/07/2019

PRS ARRANGEMENT (Date & Time) : 03/07/2019 12.45PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor
(Name & Signature) :

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.



Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/10/2019

Survey Details:

Date of loss	2-Jul-19
Date of appointment	4-Jul-19
Date of survey	4-Jul-19
Location of survey	TORQUE 5 PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLZ 6093M
Make and Model	HONDA STREAM 1.8L
Date of registration	20/7/2010
Excess	
Market Value	\$23,000
Parf Rebate	\$17,983
Nett Loss	\$5,017

Repair details:

Initial Estimate	\$ 16,386.50
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 2,536.96
Check items (estimate)	\$ -
Labour	\$ 1,520.00
Total	\$ 4,056.96
Lump Sum(if applicable)	\$ 3,250.00
Number of days for repair	5



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

05 RECOMMENDED REPAIR DAYS + 1 SUNDAY + 2PRS= 8DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	3,477.50	W/GST
Loss of use	\$	-	
Loss of rental	\$	960.00	8days x \$120
Loss of income	\$	-	
LTA search fees	\$	36.45	
Others	\$	-	
Proposed Total	\$	4,473.95	



<MANDATE IA> - S9M01SRM {ACCIDENT INVOLVING SKE 1806D & SLZ 6093M ON 02/07/2019}

Type

 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$4,473.95 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



Re:<MANDATE IA> - S9M01SRM {ACCIDENT INVOLVING SKE 1806D & SLZ 6093M ON 02/07/2019}

Type

🔗 Question

Message

hi, please offer 5 days for LOR and may proceed with others. thanks.

Reply

Cecilia Chong (LKK Auto)

From: Torque 5 Claims <claims@torque5.com>
Sent: Tuesday, 24 September 2019 2:36 PM
To: Hsiao Tong (LKKAuto); Poh Kin (LKKAuto); Asher Sng (LKKAuto); Cecilia Chong (LKK Auto); Vic (LKKAuto)
Cc: claims@torque5.com; Admin A
Subject: Accident Involving SLZ 6093 M & SKE 1806 D on 02/07/2019. Our Ref: SLZ6093M.
Attachments: SLZ 6093M - 02072019 LOD.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Final repair bill, Rental agreement and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 3,477.50
2. Loss of Rental for 08 Days x \$100/\$140- per day	\$ 960.00
3. LTA/GIA fee	\$ 36.45
TOTAL:	\$ 4,473.95

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,
Rachel Wu

Claims Officer | Motor Claims Department

Hotline: (65) 6452 4457 EXT 112 | Fax: (65) 6452 4584

Address: 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584
Co. Reg. No.: 201313221G

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Tax Invoice

Invoice No. : T51910002
Invoice Date : 17/10/2019
Ref : 02/07/2019
Currency : SGD
Terms : 30 Days
Veh No : SLZ6093M

#	Description	Qty	UOM	U/P	Disc	Amt
TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT						
1.	REPAIR PARTS LUMP SUM AMOUNT	1.00		3250.00	0.00	3250.00

Subtotal : \$ 3,250.00
\$ 227.50
Total : \$ 3,477.50

I agree to the price as listed above and affirm
that the goods are received in good condition.

(Customer's Signature and Company Stamp)

For Revolution Automotive Pte Ltd



(Authorised Signature)



Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Proforma Invoice

Inv No. : PF51909018
Date : 24 Sep 2019
Ref : 02/07/2019
Currency : SGD
Terms : 30 Days
Veh No. : SLZ6093M

#	Description	Qty	UOM	U/P	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		3,250.00	0.00	3,250.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 3,250.00
GST 7.0% : S\$ 227.50
Total : S\$ 3,477.50

For **TORQUE 5 PTE. LTD.**



(Authorised Signature)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19011862/R1gb3s2		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 ATTN: JAS TAN		Date : 23-10-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKE 1806D	Veh. Inspected	SLZ 6093M	
Policy No.	GA393679	Coverage (\$)	0.00	
Claim No.	S9M01SRM	Excess (\$)	0.00	
Assign From	JAS TAN	Assign Date	04/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA STREAM 1.8L (A)	c.c	1799	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	R18A13850092	Colour	WHITE	
Odometer	141584	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/50 R17	YOKOHAMA	6 mm	
L/H Front Tyre	215/50 R17	YOKOHAMA	6 mm	
R/H Rear Tyre	215/50 R17	YOKOHAMA	6 mm	
L/H Rear Tyre	215/50 R17	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	02/07/2019	Inspection Date	04/07/2019	
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 6093M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	DEFORMED	574.90	574.90
1	REAR BUMPER RETAINER (LH) (CONSISTENT)	SERVICEABLE	89.90	-
1	REAR BUMPER RETAINER (RH) (CONSISTENT)	SERVICEABLE	89.90	-
1	REAR BUMPER TOWING CAP (CONSISTENT)	MISSING	38.00	38.00
1	TAILGATE (CONSISTENT)	BENT	990.00	990.00
1	TAILGATE LOCK (CONSISTENT)	BENT	187.00	187.00
1	TAILGATE LOCK CATCH (CONSISTENT)	SERVICEABLE	103.00	-
1	TAILGATE LOCK SWITCH (CONSISTENT)	SERVICEABLE	213.80	-
1	TAILGATE DAMPER (LH) (CONSISTENT)	SERVICEABLE	138.00	-
1	TAILGATE DAMPER (RH) (CONSISTENT)	SERVICEABLE	138.00	-
1	TAILGATE HINGE (LH) (CONSISTENT)	SERVICEABLE	65.00	-
1	TAILGATE HINGE (RH) (CONSISTENT)	SERVICEABLE	65.00	-
1	TAILGATE RUBBER BEADING (CONSISTENT)	NECESSARY	150.00	150.00
1	LICENSE LAMP GARNISH (CONSISTENT)	SERVICEABLE	192.00	-
1	LICENSE LAMP (LH) (CONSISTENT)	SERVICEABLE	112.00	-
1	LICENSE LAMP (RH) (CONSISTENT)	SERVICEABLE	112.00	-
1	TAILGATE INNER TRIM BOARD (CONSISTENT)	CRACKED	245.00	245.00
1	TAILGATE INNER SIDE GARNISH (LH) (CONSISTENT)	SERVICEABLE	63.80	-
1	TAILGATE INNER SIDE GARNISH (RH) (CONSISTENT)	SERVICEABLE	63.80	-
1	TAILGATE INNER CENTRE GARNISH (CONSISTENT)	SERVICEABLE	265.00	-
1	TAILGATE INNER PULL HANDLE (CONSISTENT)	SERVICEABLE	92.00	-
1	TAILGATE WIPER MOTOR (CONSISTENT)	SERVICEABLE	296.00	-
1	TAILGATE WIPER ARM (CONSISTENT)	SERVICEABLE	120.00	-
1	THIRD BRAKE LAMP (CONSISTENT)	SERVICEABLE	153.00	-
1	REAR WINDSCREEN (CONSISTENT)	SERVICEABLE	920.00	-
1	REAR BUMPER BRACKET (LH) (CONSISTENT)	NECESSARY	112.30	112.30
1	REAR BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	112.30	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	238.00	238.00
1	TAIL LAMP (LH) (CONSISTENT)	SERVICEABLE	390.00	-
1	TAIL LAMP (RH) (CONSISTENT)	SERVICEABLE	390.00	-
1	TAIL LAMP INNER PANEL (LH) (CONSISTENT)	SERVICEABLE	185.00	-

Report Ref No. CC4/ASM19011862/R1gb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL LAMP INNER PANEL (RH) (CONSISTENT)	SERVICEABLE	185.00	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	381.00	-
1	END PANEL TOP GARNISH (CONSISTENT)	CRACKED	186.00	186.00
1	REAR FLOOR PANEL (CONSISTENT)	SERVICEABLE	1,045.50	-
1	REAR FLOOR PANEL TOP BOARD (CONSISTENT)	SERVICEABLE	322.00	-
1	SPARE TYRE BRACKET (CONSISTENT)	SERVICEABLE	167.00	-
1	REAR FENDER INNER TRIM (LH) (CONSISTENT)	SERVICEABLE	197.00	-
1	REAR FENDER INNER TRIM (RH) (CONSISTENT)	SERVICEABLE	197.00	-
1	REAR EXHAUST MUFFLER (CONSISTENT)	SERVICEABLE	694.00	-
1	REAR EXHAUST HEAT SHIELD (CONSISTENT)	SERVICEABLE	292.20	-
1	EXHAUST MID PIPE (CONSISTENT)	SERVICEABLE	583.50	-
	LESS 20% DISCOUNT		-	-544.24
			11,154.90	2,176.96
	SPECIAL NETT ITEMS			
1	TAILGATE EMBLEM - LOGO (SN) (CONSISTENT)	NOT NECESSARY	120.00	-
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	500.00	200.00
1	REVERSE CAMERA (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR NUMBER PLATE & CASING (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET TAIL LAMP CLIP (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET TAILGATE INNER TRIM BOARD CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	SET END PANEL TOP GARNISH CLIP (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR WINDSCREEN TINTED (SN) (CONSISTENT)	NOT NECESSARY	200.00	-
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
1	END PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR FLOOR PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR FLOOR PANEL INSULATOR MATT (SN) (CONSISTENT)	NOT NECESSARY	280.00	-
1	SET REAR FENDER INNER TRIM CLIP (LH) (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET REAR FENDER INNER TRIM CLIP (RH) (SN) (CONSISTENT)	NOT NECESSARY	45.00	-

Report Ref No. CC4/ASM19011862/R1gb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAILGATE STICKER (SN) (CONSISTENT)	NECESSARY	180.00	30.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
			1,800.00	380.00
	LABOUR			
	TO R&R REAR BUMPER REVERSE SENSOR.		60.00	60.00
	TO CHECK WIRING & LIGHTING SYSTEM.	NOT NECESSARY	80.00	-
	TO PERFORM ANTI RUST TREATMENT ON AFFECTED AREAS.		60.00	40.00
	TO SUPPLY UNDERCOATING / PUTTY ON PARTS REPLACED.		80.00	30.00
	TO R&R REAR EXHAUST ASSY.	NOT NECESSARY	200.00	-
	TO R&R REAR WINDSCREEN.		200.00	120.00
	TO R&R TAILGATE MECHANISM.		180.00	60.00
	TO R&R REAR TRIMS, GARNISH AND SEATS ASSY.		260.00	60.00
	TO REPAIR, REPLACE & REALIGN DAMAGED AREAS. INCLUSIVE OF THE REPAIR OF END PANEL.		1,400.00	500.00
	TO SPRAY PAINTING ON AFFECTED AREAS.		1,200.00	600.00
	TO PERFORM WATER SEEPAGE TEST AFTER REPAIR.		150.00	30.00
			3,870.00	1,500.00
	GRAND TOTAL		16,824.90	4,056.96
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,250.00

Report Ref No. CC4/ASM19011862/R1gb3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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