

15/5/2010

INS. CASE OWNER:

Peter

CC 4 / AXA1901 1859, E

LKK:

IDAC:

Surveyor:

Sue

DOI:

ASSIGNMENT

5/7/19

Date / Time:

4/5/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPR 928K

Name of Insured:

Eric Young Kim Pong

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

28/6/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

C9M02573/125043

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGV 9975A

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Yew  
TeeINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SGV 9975A - X

SPR 928K - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

17/7/19 email

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1070.00

Loss of Rental (LOR):

SS

(S 80 x 2 days)

Loss of Use (LOU):

SS

160.00 (S 80 x 2 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1232.00

Global Sum SS:

1230.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1230.00

Name 1:

Yew Tee Automobile Tech Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Steve

REL ASM (AXA)

W

# ASSIGNMENT

From: Date: 5-7-2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SGV 9575A

at Workshop n/o: Yew Tee Auto mobile

of 39 woodland close #01-12

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh: 100 p.m. owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAG Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 2. days Res: Yes or No

Lump Sum: 20. % 3 Val: Yes or No

CA / REV / REP / 24 HRS

any

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

MR-22K

U S # 10W (Red # 1074.10 / 527)

Veh No: SGV 9575A

Yr Regr:

29/06/07

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Honda Stream

c.c. 1799

Colour: Grey

ACC: Insured / Std / NI / NA

Sp/Reading: 227713

T/Radio: Insured / Std / NI / NA

Eng/No:

C/Mo: RN 61237828

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: NI / ☒ R/Rim / ☐ STD AirRim or

Tyre Size: F: 215/45 R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Ling Long

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 2/7/19 D.O.L: 5/7/19

Survey held at Yew Tee

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear R14

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Preli. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

3 + 123. 3

Fuelers

Others

TOTAL

Report Format:

Lump Sum / L.B.I: (\$

**Yew Tee Automobile Tech Pte Ltd** (Co.Reg.No.200311009C)

Mega@Woodlands, 39 Woodlands Close #01-12

Singapore 737856

Tel: 62562281 Fax: Email: YTMG

**INSURER : AXA INSURANCE SINGAPORE PTE LTD**

**PARTICULARS OF CLAIM**

Claim Type:	TP	Ref. No:	YTMG/TP/1907/002
Policy No:	5109039451	Date of Loss:	28/06/2019
Vehicle Reg. No.:	<b>SGV9575A</b>	Driveable?	no
Driver Age:	23/02/1988	Third Party Vehicle No.:	SFR9228K
Any Injuries?	no	Contact No:	86666007
Insured/Claimant:	XU ZHUOHUA	Driver:	XU ZHUOHUA

Make/Model:	Honda, Stream	Vehicle Reg. Date:	29/06/2007
Vehicle Colour:		Engine Number:	
Chassis No:	RN61037828	Odometer:	
Total Loss?		Est. Duration of Repair(Day)	

Description of Accident/loss COLLISION - HEAD TO REAR  
 Remarks:  
 Present Location: Yew Tee Automobile Tech Pte Ltd (Mega)-YTMG

**COST OF CLAIMS**

	Amount
Parts	804.10
Miscellaneous Items	250.00
Labour	510.00
Paintwork Labour	510.00
Towing	0.00
<b>Gross Total(S\$):</b>	<b>2,074.10</b>
<b>GST 7.00%(S\$):</b>	<b>145.19</b>
<b>Nett Amount(S\$):</b>	<b>2,219.29</b>

This claim is handled by: Sky Toh T C

## REPAIR DETAILS

## Estimates On Parts

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER / CHT	0.00	440.00	+10.00	484.00
2	1	REAR BUMPER SIDE RETAINER RH / BR	0.00	12.00	+10.00	13.20
3	1	REAR BUMPER BRACKET RH / XNN	0.00	15.00	+10.00	16.50
4	1	REAR TAILLAMP RH / CRA	0.00	264.00	+10.00	290.40
5	1	REAR FENDER RH / XNN	0.00	0.00	0.00	0.00
Total Parts (\$\$)						804.10

## Estimates of Miscellaneous Items

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER CLIPS / KLC	0.00	30.00	0.00	30.00
2	1	REAR BUMPER SENSORS / XNN	0.00	220.00	0.00	220.00
Sub Total (\$\$)						250.00

## Estimates On Labour

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Disconnect and Reconnect, Check Electrical wiring Harness Wire, Sockets, Replace Damaged Parts.	30.00	30.00	0.00	30.00
2	1	To Remove and Refit Rear Bumper Sensor.	80.00	80.00	0.00	80.00
3	1	To Remove and Replace the above Damaged Parts, Straighten, Knock out, Realign and Repair including Cut and Weld body panels. To Re-adjust to the Original position using power tools.	400.00	400.00	0.00	400.00

Gross Labour Cost (\$\$) 510.00

## Estimates On Paint Work Labour

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Carry-Out Body Cavity Preservation.	40.00	40.00	0.00	40.00
2	1	To Apply Undercoating On The Repaired and Replaced Panels For Rust Protection.	20.00	20.00	0.00	20.00
3	1	To Spray painting on the Replaced and Repair Parts, Prepare Spray Such as Masking Tape the unaffected areas with paper, Cleaning and Sanding of Surfaces, Final Polishing and Waxing are also available.	450.00	450.00	0.00	450.00

Gross Labour Cost (\$\$) 510.00

&lt; END OF ESTIMATES &gt;

SSJKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) to be made
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Steve (CLKK)

8322 8813

Steve CLKK @ IKK auto - com

P - 787.60

M - 50

L 470

1287.60

L/S - 1030.08

= 1009

WHL 07/02/19

2 days

L/S

Ry AL smy

5/7/19, 12.30pm

**Yew Tee Automobile Tech Pte Ltd** (Co.Reg.No.200311009C)

Mega@Woodlands, 39 Woodlands Close #01-12

Singapore 737856

Tel: 62562281 Fax: Email: YTMG

**INSURER : AXA INSURANCE SINGAPORE PTE LTD****PARTICULARS OF CLAIM**

Claim Type:	TP	Ref. No:	YTMG/TP/1907/002
Policy No:	5109039451	Date of Loss:	28/06/2019
Vehicle Reg. No.:	<b>SGV9575A</b>	Driveable?	no
Driver Age:	23/02/1988	Third Party Vehicle No.:	SFR9228K
Any Injuries?	no	Contact No:	86666007
Insured/Claimant:	XU ZHUOHUA	Driver:	XU ZHUOHUA

Make/Model:	Honda, Stream	Vehicle Reg. Date:	29/06/2007
Vehicle Colour:		Engine Number:	
Chassis No:	RN61037828	Odometer:	
Total Loss?		Est. Duration of Repair(Day)	

Description of Accident/loss COLLISION - HEAD TO REAR  
 Remarks:  
 Present Location: Yew Tee Automobile Tech Pte Ltd (Mega)-YTMG

**COST OF CLAIMS**

Amount

Parts	804.10
Miscellaneous Items	250.00
Labour	510.00
Paintwork Labour	510.00
Towing	0.00

<b>Gross Total(\$\$):</b>	<b>2,074.10</b>
<b>GST 7.00%(\$\$):</b>	<b>145.19</b>
<b>Nett Amount(\$\$):</b>	<b>2,219.29</b>

This claim is handled by: Sky Toh T C

**REPAIR DETAILS****Estimates On Parts**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER <i>CHT</i>	0.00	440.00	+10.00	484.00
2	1	REAR BUMPER SIDE RETAINER RH <i>DR</i>	0.00	12.00	+10.00	13.20
3	1	REAR BUMPER BRACKET RH <i>X</i>	0.00	15.00	+10.00	16.50
4	1	REAR TAILLAMP RH <i>CRA</i>	0.00	264.00	+10.00	290.40
5	1	REAR FENDER RH <i>X</i>	0.00	0.00	0.00	0.00
<b>Total Parts (\$\$)</b>						<b>804.10</b>

**Estimates of Miscellaneous Items**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	REAR BUMPER CLIPS <i>IKC</i>	0.00	30.00	0.00	30.00
2	1	REAR BUMPER SENSORS <i>?</i>	0.00	220.00	0.00	220.00
<b>Sub Total (\$\$)</b>						<b>250.00</b>

**Estimates On Labour**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Disconnect and Reconnect, Check Electrical wiring Harness Wire, Sockets, Replace Damaged Parts.	30.00	30.00	0.00	30.00 <i>/</i>
2	1	To Remove and Refit Rear Bumper Sensor.	80.00	80.00	0.00	80.00 <i>20</i>
3	1	To Remove and Replace the above Damaged Parts, Straighten, Knock out, Realign and Repair including Cut and Weld body panels. To Re-adjust to the Original position using power tools.	400.00	400.00	0.00	400.00 <i>200</i>
<b>Gross Labour Cost (\$\$)</b>						<b>510.00</b>

**Estimates On Paint Work Labour**

No.	Qty	Particulars	Rate	Amount	%Disc	After Disc
1	1	To Carry-Out Body Cavity Preservation.	40.00	40.00	0.00	40.00 <i>X</i>
2	1	To Apply Undercoating On The Repaired and Replaced Panels For Rust Protection.	20.00	20.00	0.00	20.00 <i>/</i>
3	1	To Spray painting on the Replaced and Repair Parts, Prepare Spray Such as Masking Tape the unaffected areas with paper, Cleaning and Sanding of Surfaces, Final Polishing and Waxing are also available.	450.00	450.00	0.00	450.00 <i>200</i>

**Gross Labour Cost (\$\$) KK Auto Consultants hence notify 510.00****< END OF ESTIMATES >**

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s)
- Supplementary item(s) must be re-surveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Steve CLKK)  
8322 8813  
Steve CLKK@KK auto-consultants

WHL *Arjul*2 chys  
L/S

Ry AL my

5/7/19, 12:39pm

[➤ Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	6042C
<b>Vehicle Details</b>	
Vehicle No.:	SGV9575A
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8 A
Primary Colour:	Grey
Manufacturing Year:	2007
Engine No.:	R18A1742766
Chassis No.:	RN61037828
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$17,727.00
Original Registration Date:	29 Jun 2007
First Registration Date:	29 Jun 2007
Transfer Count:	2
Actual ARF Paid:	\$19,500.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Jun 2022
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$27,044.00
COE Rebate Amount:	\$16,121.00
<b>Total Rebate Amount:</b>	<b>\$16,121.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 05 Jul 2019

OK




## Service Request Details

Claim

S9M01ST3

Reference

None 

Loss Date

June 28, 2019

Report Date

Jul 3, 2019 4:27:46 PM

Request Date

July 4, 2019

Due Date

July 11, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

p: Gue Meng

T: 11.55a.m

V: Out

E: ✓

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SGV9575A



Model

STREAM-1.8 (A)

## Service Address

...

## Primary Contact/Insured

ERIC YONG HAN KEONG

18 MOUNT SINAI LANE, 277009, Singapore

MOTOR.OPERATIONS@GNM.COM.SG

## Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

## Catherine Chong (LKK Auto)

---

**From:** YT(MG) <info@yewteegroup.com>  
**Sent:** Wednesday, 3 July, 2019 3:30 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** YTKB; YTHQ  
**Subject:** Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019  
**Attachments:** SGV9575A\_28062019.pdf; SGV9575A Estimate.pdf  
**Categories:** Raghav

Hi,

Attached report and estimate.

Kindly arrange PRI at 39 Woodlands Close, #01-12 Mega @ Woodlands S(737856)

Please let us have the list of surveyor for choose to conduct the pre-repair survey.

Kindly let us have the liability and officer-in-charge too.

Best Regards

*Ms Lai Yee Meng*



### Yew Tee Automobile Tech Pte Ltd

Branch Office:

39 Woodlands Close,

#01-12 Mega@Woodlands

Singapore 737856

DID: 6256 2081

Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

HQ:

Blk 6 Woodlands Road 399F

Yew Tee Ind. Est

Singapore 678006

DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895

Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:

Synergy@KB, 25 Kaki Bukit Road

Unit No #01-60/61

Singapore 417800

DID: 6702 3113

Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 July, 2019

**ERIC YONG HAN KEONG**  
**18 MOUNT SINAI LANE,**  
**Singapore 277009**

Dear Sir,

**OUR REF : CC4/ASM19011859/wb3**  
**YOUR REF : SFR 9228K**  
**ACCIDENT INVOLVING SFR 9228K & SGV 9575A ON 28/06/2019 ALONG/AT**  
**JTN OF ORCHARD BLVD & GRANGE RD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,  
Vivian Lau  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

## Hsiao Tong (LKKAuto)

**From:** Tse RainRain <meimei7979@hotmail.com>  
**Sent:** Thursday, 25 July 2019 5:06 PM  
**To:** Vivian Lau (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SFR 9228K & SGV 9575A ALONG ORCHARD BLVD & GRANGE RD ON 28/06/2019

Hi Vivian,

As spoken, please find the attached screenshot of WhatsApp record.

Thank you.

Best Regards,

Meimei



On 22 Jul 2019, at 1:51 PM, Tse RainRain <[meimei7979@hotmail.com](mailto:meimei7979@hotmail.com)> wrote:

Hi Vivian,

Please find the photocopy of my driving license attached.

Thank you.

Best Regards,

Meimei

<image2.jpeg>

On 17 Jul 2019, at 12:21 PM, Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

Dear Sir,

OUR REF : CC4/ASM19011859/wb3

YOUR REF : SFR 9228K

**ACCIDENT INVOLVING SFR 9228K & SGV 9575A ALONG ORCHARD  
BLVD & GRANGE RD ON 28/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from YEW TEE AUTOMOBILE TECH PTE LTD acting on behalf of the owner of SGV 9575A against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.



To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 4 October 2019 5:26 PM  
**To:** YT(MG)  
**Cc:** YTKB; YTHQ  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019

Without Prejudice

Hi Ms Lai,

As spoken earlier, our insured informed us that she wanted to do private settlement with your client.

Kindly assist to check if there is any private settlement between your client & our insured.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** YT(MG) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>  
**Sent:** Thursday, 19 September 2019 11:06 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** YTKB <[utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)>; YTHQ <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019

Hi Hsiao Tong,

Kindly let us have an update about the liability.

We are looking for your reply.

Thank You 😊

Best Regards

## Hsiao Tong (LKKAuto)

---

**From:** YT(KB) <utauto2@singnet.com.sg>  
**Sent:** Friday, 4 October 2019 5:50 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** YT(MG); YTHQ  
**Subject:** Re: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019

Hi Hsiao Tong,

Our client did not private settlement with your insured and only want to settle this through insurance claim now.

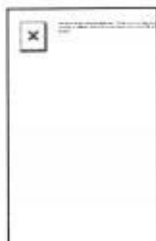
Thanks

Best Regards

Sky Toh  
Director  
9747 1475 (Yew Tee)

Website: [www.ytauto.com.sg](http://www.ytauto.com.sg)  
Like Us On Facebook

Director of  
**-YEW TEE AUTOMOBILE TECH PTE LTD**



Yew Tee Automobile Tech Pte Ltd  
HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 9 October 2019 11:49 AM  
**To:** YT(MG)  
**Cc:** YTKB; YTHQ; Admin A  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019 //LKK REF: CC4/ASM19011859/Epb3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** YT(MG) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>  
**Sent:** Saturday, 5 October 2019 11:29 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** YTKB <[utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)>; YTHQ <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019

Hi Hsiao Tong,

Kindly let us have the liability soon.



## <TP - Mandate IA> - S9M01ST3 [ACCIDENT INVOLVING SFR 9228K(OI) & SGV 9575A(TP) ON 28/06/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver collided onto third party rear right portion. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. No private settlement between OI & TP. We seek your mandate at \$1,317.45(if claim LOU) -\$1,462.65(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 13-Nov-19

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/11/2019

### Survey Details:

Date of loss	28-Jun-19
Date of appointment	4-Jul-19
Date of survey	5-Jul-19
Location of survey	YEW TEE AUTOMOBILE TECH PL

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SGV 9575A
Make and Model	HONDA STEAM 1.8 A
Date of registration	29/6/2007
Excess	
Market Value	\$22,000
Parf Rebate	\$16,121
Nett Loss	\$5,879

### Repair details:

Initial Estimate	\$ 2,074.10
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 817.60
Check items (estimate)	NIL
Labour	\$ 470.00
<b>Total</b>	<b>\$ 1,287.60</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,000.00</b>
<b>Number of days for repair</b>	<b>2</b>



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*OID collided onto third party rear right portion. No private settlement between OI & TP.*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 1,070.00	\$ 1,070.00
Loss of use (3days x \$80)	\$ 240.00	NIL
Loss of rental (3days x \$120.00)(w/GST)	NIL	\$ 385.20
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
<b>Proposed Total</b>	<b>\$ 1,317.45</b>	<b>\$ 1,462.65</b>



## Hsiao Tong (LKKAUTO)

**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 14 November 2019 9:11 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: New message for service request 125043, vehicle number SGV9575A

<input type="checkbox"/> finalize \$1000 (L/S, before GST), 2 repair days.	CTY	4/11/2019 8:35:37 AM
<input type="checkbox"/> REC'D TP ESTIMATE-MARKED-FINAL *** PASS TO CHT	LSL1	4/11/2019 4:02:37 PM
<input type="checkbox"/> Message AXA : Liability: 100%. Insured driver collided onto third party rear right portion. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. No private settlement between OI & TP. We seek your mandate at \$1,317.45(if claim LOU) -\$1,462.65 (if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 13-Nov-19	CHT	13/11/2019 9:10:43 AM
<input type="checkbox"/> 14/11/19 8:47 AM WANG Peter---- Please proceed DS with below revised quantum---- LOR: \$1070.00 (as proposed); LOR/LOU: \$300.00 (capped at \$100.00/day for 1800CC private hire); LTA: \$7.45. Total: \$1377.45.	LSP	14/11/2019 8:58:10 AM
<input type="checkbox"/> 14/11/19 8:49 AM WANG Peter---- Revision in my mandate earlier -----either LOR: capped at \$100/day; or LOU at \$80/day	LSP	14/11/2019 8:58:20 AM

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
Sent: Thursday, 14 November 2019 8:54 AM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 125043, vehicle number SGV9575A

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>  
Sent: Thursday, 14 November, 2019 8:49 AM  
To: admin-d@lkkauto.com  
Subject: New message for service request 125043, vehicle number SGV9575A

AXA Insurance has sent you a message for claim number S9M01ST3.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

## Hsiao Tong (LKKAuto)

---

**From:** YT(MG) <info@yewteegroup.com>  
**Sent:** Wednesday, 5 February 2020 5:12 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** YTKB; YTHQ  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019 //LKK REF: CC4/ASM19011859/Epb3  
**Attachments:** SGV9575A Full Claim Docs.pdf

Hi Hsiao Tong,

Attached LOD and other documents for your kind perusal.

Thank You 😊

Best Regards

*Ms Lai Yee Meng*



### **Yew Tee Automobile Tech Pte Ltd**

Branch Office:  
39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID: 6256 2081  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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## Hsiao Tong (LKKAuto)

---

**From:** YT(MG) <info@yewteegroup.com>  
**Sent:** Thursday, 12 March 2020 5:15 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** YTKB; YTHQ  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019 //LKK REF: CC4/ASM19011859/Epb3

Hi Hsiao Tong,

We accept \$1,230.00/-

Kindly let us have the DV soon.

Thank You 😊

Best Regards

*Ms Lai Yee Meng*



### Yew Tee Automobile Tech Pte Ltd

Branch Office:  
39 Woodlands Close,  
#01-12 Mega@Woodlands  
Singapore 737856  
DID: 6256 2081  
Email: [info@yewteegroup.com](mailto:info@yewteegroup.com)

HQ:  
Blk 6 Woodlands Road 399F  
Yew Tee Ind. Est  
Singapore 678006  
DID: 6765 3373 / 6762 2081 / 6764 9042 Fax: 6760 4895  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)

Branch Office:  
Synergy@KB, 25 Kaki Bukit Road  
Unit No #01-60/61  
Singapore 417800  
DID: 6702 3113  
Email: [utauto2@singnet.com.sg](mailto:utauto2@singnet.com.sg)



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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 12 March 2020 8:32 AM  
**To:** YT(MG) <info@yewteegroup.com>  
**Cc:** YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019 //LKK REF: CC4/ASM19011859/Epb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,230.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** YT(MG) <info@yewteegroup.com>  
**Sent:** Wednesday, 5 February 2020 5:12 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** YTKB <utauto2@singnet.com.sg>; YTHQ <utauto@singnet.com.sg>  
**Subject:** RE: Accident involving SGV9575A (NTUC) claiming against SFR9228K (AXA) on 28.06.2019 //LKK REF: CC4/ASM19011859/Epb3

Hi Hsiao Tong,

Attached LOD and other documents for your kind perusal.

Thank You 😊

Best Regards

*Ms Lai Yee Meng*



**Yew Tee Automobile Tech Pte Ltd**

Branch Office: