

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SKS 9979 L

Our Ref : CIV1302618 / SLK 3415 S

Date : 24.12.2019

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING **SLK 3415 S & SKS 9979 L**
ACCIDENT DATE **03.07.2019**
ACCIDENT ALONG **SLIP ROAD OF CHOA CHU KANG AVE 3 TURN INTO CCK WA**

We are the workshop for the owner of motor vehicle no : SLK 3415 S which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SKS 9979 L we are submitting these claims for your consideration.

1	Cost of repair	S \$	7,750.52
2	Loss of rental <u>07</u> days @ \$ <u>69.94</u> / day	S \$	489.58
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		S \$	8,247.58

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

Suwanna (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Monday, 22 July 2019 5:09 PM
To: fauziah@conqueror-express.com.sg
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: ACCIDENT INVOLVING SKS 9979L AND SLK 3415S ALONG/AT CHOA CHU KANG AVE 3 TURNING TO CHOA CHU KANG WAY ON 03/07/2019

Dear Sir/ Mdm

OUR REF : CC4/ASM19011853/Kwb3 // S9M01SUW
YOUR REF : SKS 9979L

ACCIDENT INVOLVING SKS 9979L AND SLK 3415S ALONG/AT CHOA CHU KANG AVE 3 TURNING TO CHOA CHU KANG WAY ON 03/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from ESTEEM PERFORMANCE PTE LTD acting on behalf of the owner of SLK 3415S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to vivianlau@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Vivian Lau (LKK Handler) 6841 8625 or vivianlau@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

To Whom It May Concern:

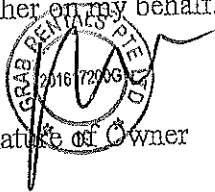
ACCIDENT INVOLVING SLK3415S and SKS9979L at slip road of Choa Chu Kang
Ave 3 turn into CCK Way On 03/07/2019 @ 14:55

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLK3415S do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKS9979L (Insd veh)	Model: TOYOTA PRIUS HYBRID 1.8 CVT
	SLK3415S (TP veh)	
Date of Accident/ Time:	03/07/2019 @ 1455HRS	

Repair Estimate	: \$		
Final Repair Cost	: \$	7,750.52	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	489.58	7 days at \$69.94 per day
LTA / GIA Search Fee	: \$	7.48	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	8,247.58	
Payee Name: ESTEEM PERFORMANCE PTE LTD			
Is Third Party Workshop GIA Registered? [] YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Carmen Lim

Date: 05/07/2020



KSC

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Jenny

Date: 05/07/2020

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date:



ESTEEM PERFORMANCE PTE LTD

int:1

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SKS9979L
Claim Type: Third Party
Accident Date: 03/07/2019
TP Veh Reg No: SKS9979L

Claim No: CER1302003
Final No: CIV1302618
Date: 09 Dec 2019
Policy No:
Veh Reg No: SLK3415S
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU003544009
Engine No: 2ZRR991129
Reg. Date:



Tax Invoice to Vehicle No :SLK3415S

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST FOR REPAIR	1 PCS	7,243.48	
		7,243.48	7,243.48
Total			S\$ 7,243.48
Add GST @ 7%			507.04
Total Amount Payable			<u>S\$ 7,750.52</u>

TOTAL: SINGAPORE DOLLAR SEVEN THOUSAND SEVEN HUNDRED FIFTY AND CENTS FIFTY TWO ONLY

For Esteem Performance Pte Ltd

E. & O. E.



AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	04/02/2019	Vehicle Rental Agreement No.	14297
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Soo Tong Teo	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	Blk 297C Choa Chu Kang Ave #08-96	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	01/01/1956	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.	S1155708B	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	S1155708B	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6583229538	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.	6583229538	<input checked="" type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLK3415S	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
Rental Period		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	364	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	04/02/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days	217	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	03/31/2020	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date/Time of Return	11/05/2019		
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$85.00 Per week @ S\$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$69.94 Per week @ S \$489.65	Total Amount Received*	S \$15,480.23
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 31 weeks	Total Rental Charges	S \$16,147.27

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sq/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
 - timely payment of all Rental Charges at all times
 - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
 - there are no accidents, thefts or other incidents occurring within the first week of rental
 - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:
[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Jul 2019 / 17:52:01

Receipt Date/Time : 03 Jul 2019 / 17:52:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190703-003117

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SKS9979L - SLK 341X S.

As at 03 Jul 2019/14:58:00

Insurance Co: AXA INSURANCE PTE LTD

1	Insurance Enquiry - SKS9979L Enquiry Fee 20190703175026314403	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49

Result of Insurance Enquiry - SLA8269S

As at 02 Jul 2019/20:40:00

Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD

2	Insurance Enquiry - SLA8269S Enquiry Fee 20190703175026345211	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49

Result of Insurance Enquiry - SJY6751B

As at 15 Jun 2019/14:05:00

Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

3	Insurance Enquiry - SJY6751B Enquiry Fee 20190703175026376735	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45

Paid By

20190703175036778	Direct Debit: eNETS Debit (Internet Banking)	22.45
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Total	22.45
Cash Change	0.00
Tendered Amount	22.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Re:<MANDATE IA>

Type

🔗 Question

Message

pls proceed

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/01/2020

Survey Details:

Date of loss	3-Jul-19
Date of appointment	4-Jul-19
Date of survey	4-Jul-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 3415S
Make and Model	TOYOTA PRIUS HYBRID 1.8 CVT
Date of registration	13-Jan-17
Excess	
Market Value (est)	\$77,000.00
Parf Rebate (est)	\$46,231.00
Nett Loss (est)	\$30,769.00

Repair details:

Initial Estimate	\$ 12,543.92
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Proposed/Revised repair cost:

Parts	\$ 5,193.48
Check items (estimate)	\$ -
Labour	\$ 2,050.00
Total	\$ 7,243.48
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>6 DAYS</u>
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs. Insured Driver reported that he rear-ended TP vehicle. We had spoken to the Insured driver and was informed of the TP claim and liability. TP LOD IN.

Mandate:

Liability(TP)	100%	BOLA 15
Proposed Repair Cost	\$ 7,750.52	w/gst
Loss of Use	\$ -	no. of days
Loss of Rental	\$ 489.58	\$69.94 x 7 days
Loss of Income	\$ -	no. of days
LTA Search Fees	\$ 7.48	
Others (Medical Bills)	\$ -	
Proposed Total	\$ 8,247.58	
***TBC - To Be Confirmed		