

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 26 November, 2019 5:09 PM  
**To:** Adrianna Lim  
**Cc:** sinhuplee@gmail.com; admin-a@illauto.com; Bryan Seethor; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Your Ref: SMF 1410H - ACCIDENT INVOLVING VEHICLES EE 747T AND SMF 1410H ON 21/06/2019 - LKK REF CC6/AIG19011842/T1ha3  
**Attachments:** image001.jpg; image1.jpeg; image2.jpeg; Video - Accident.mp4; Sketch of 2-way road traffic flow .pdf

Without Prejudice

Dear Sir/Madam,

We refer to your below email.

Please be informed that we had already forwarded your appeal to our principal and we are yet to receive further instructions.

We will get back to you for an update in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Adrianna Lim [mailto:[adriannalim@gmail.com](mailto:adriannalim@gmail.com)]

**Sent:** Wednesday, 16 October, 2019 2:54 PM

**To:** Vic (LKKAUTO)

**Cc:** sinhuplee@gmail.com; admin-a@illauto.com; Bryan Seethor

**Subject:** Fwd: Your Ref: SMF 1410H - ACCIDENT INVOLVING VEHICLES EE 747T AND SMF 1410H ON 21/06/2019 - LKK REF CC6/AIG19011842/T1ha3

Dear Mr Alpeh,

As spoken, we write to you as owner of Vehicle SMF 1410H and refer to your reply to our workshop claim as below.

We do not agree with your decision as the accident had occurred when the other vehicle , EE 747T was driving at high speed against the flow of traffic at the point of collision , despite his rightful lane being unobstructed. This is a clear contravention of traffic rules.. Our car was barely out of the gate of our house and has definitely not crossed the lane divider.

Attached the following :

- 1) A sketch of the 2 -way road traffic flow and the positions of the 2 cars at the point of collision
- 2) 2 photos showing the position of the 2 cars just after the collision - the other car, EE747T dragging our car number plate away
- 3) in-car video from car EE747 T clearly shows it was driving against the flow of traffic at the point of collision despite his rightful lane being unobstructed

We have consulted our Insurance Company and the Traffic Police on the fact that the other driver was driving against the flow of traffic at the point of collision .

We hope to hear favorable reply from you on our claim without having to pursue further actions.

Best Regards  
Lim Puay Tiang  
Owner of Car SMF1410H

----- Forwarded message -----

From: **Vic (LKKAuto)** <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Date: Wed, 2 Oct 2019, 4:47 pm

Subject: Your Ref: SMF 1410H - ACCIDENT INVOLVING VEHICLES EE 747T AND SMF 1410H ON 21/06/2019 - LKK REF CC6/AIG19011842/T1ha3

To: [sinhuplee@gmail.com](mailto:sinhuplee@gmail.com) <[sinhuplee@gmail.com](mailto:sinhuplee@gmail.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Without Prejudice

Dear Sir/Madam,

We refer to the subject matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, it was observed that our Insured was travelling along the main road when your client's vehicle did not slowed down and stop before entering the main road which resulted in the accident. Your client must give way to vehicles that are travelling along the main road.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

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