

INS. CASE OWNER: Wang Peter CC4/ASM19011840 / K1pa3 LKK: 125114 IDAC:

Surveyor: Amc ASSIGNMENT 4/2/19 Date / Time: 4/2/19 Registered in Merimen:

Pre-assign / CCU / FTE Insured Vehicle No.: SDY 9666 R Claim No.: S9m01STB  
Name of Insured: Sabourin Laurent Policy No.:  
Insured Tel No.: HP: Make / Model :  
Excess Sec II : SS D.O.A.: 3/2/19 Place of Accident :  
Is driver the owner? ( YES / NO ) Nature of Accident :  
If NO, Driver Name / Age: Kelly Tan Pak Lim OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Driver Tel No.: (V/L: YES / NO ) Insured Liability: % Final ? Yes / No

SHA 7798K → → →  
INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS: INSRS: WSP: Tel: Liability: RMKS:

Date / Time		STAGE	DATE / PIC
	SHA 7798K: CS/FCI18003606/T1p23n2	Non-Reporting ltr (1st):	
	SDY 9666R: X D.O.A.: 3/2/18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
10/2/19	Per see views	Call OI:	SHA 142/19
26/2/19	File → Reli to send US form	After call ltr to OI:	Reli
29/2/19	File pass to MK to close.	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		ITA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	days	Reduction: %
FINAL SETTLEMENT		Date/Time: 26/2/19	Confirm with: William
Final Liability:	%	Agreed / Assessed	BOLA S/N No.: 77
Repair Cost:	SS 814.27		
Loss of Rental (LOR):	SS 250.38	(2 days)	X#12519
Loss of Use (LOU):	SS	(S x days)	
Loss of Income (LOI):	SS 100.00	(S 50 x 2 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 7.49		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS 1172.14	Global Sum SS:	1170.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 1170.00	Name 1:	ComAut Delgro Engineering Pte Ltd
Payee 2 (S/N 4)	SS	Name 2:	
Payee 3 (S/N 3)	SS	Name 3:	

COPY SENT 2/2/19

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: \$75000

① GIAWESP



### REPAIR ESTIMATE\*

DATE 3/7/2019 14:47

**MODEL : HYUNDAI IONIQ**

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

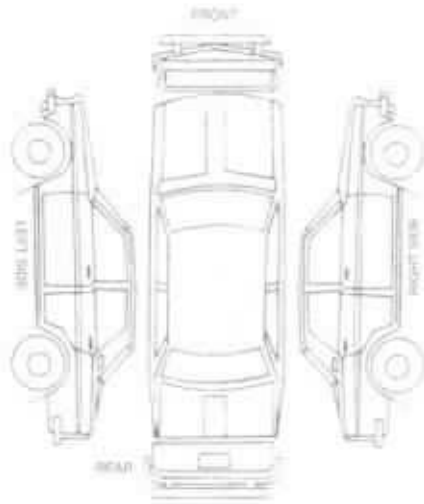
Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO: 305308358

OWNER:	REGN NO:	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHA7798K	
7010045	MAKE	FUEL
383 SIN MING DRIVE	HYUNDAI	E 1/2 F
Singapore SINGAPORE 575717	MODEL	DATE/TIME IN
65508755	IONIQ(G2)	03.07.2019 11:15
(R)	YR OF MANUF	TARGET DATE
(P)	03.09.2018	
	CHASSIS CODE	COMPLETION DATE/TIME
	KMHC851CVKU107376	

Accident Date: 03.07.2019  
NATURE: 3P 03.07.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



RECEIVED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Damage Slip Exit Pass

Vehicle No.: SHA7798K

Signature/Date Name of Service Advisor Date

turned to Service Reception upon collection To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 7798K

DATE 3/7/2019 14:47

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>X repair</i>			\$ 459.40
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X</i>		\$ 138.10	\$ 276.20
	Rear Bumper Centre Moulding Assy <i>-</i>			\$ 451.25
	Rear Bumper Lower Centre Moulding Assy <i>X</i>			\$ 47.50
	Rear Bumper Side Bracket (LH/RH) <i>X</i>		\$ 33.10	\$ 66.20
	Rear Bumper Cover Clips <i>X</i>			\$ 22.00
	<b>SUB TOTAL</b>			<b>\$ 1,322.55</b>
	<b>LESS 20%</b>			<b>\$ 264.51</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,058.04</b>
	Rear Bumper Reserve Sensor <i>X</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00
				<b>\$ 185.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>400.00</del> <sup>200</sup>
	Spray Painting Charge			\$ <del>300.00</del> <sup>200</sup>
	Wiring Charge			\$ <del>50.00</del> <sup>X</sup>
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <sup>X</sup>
	<b>TOTAL LABOUR</b>			<b>\$ 870.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,113.74</b>

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

T

COMFORTDELGRO  
ENGINEERING

Our Job Ref No : 305308358  
Date : 08/07/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SHA7798K 03/07/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AXA SDY9666R
2. The finalized amount shall be:
- |   |                 |
|---|-----------------|
| (a) Spare Parts after List discount       | \$361.00        |
| (b) Labour Charges                        | \$400.00        |
| <b>Total for Part-By-Part Repair Cost</b> | <b>\$761.00</b> |
| (c) Lumpsum Repair (if applicable)        |                 |
| Total for Lumpsum repair cost after Less: |                 |
| <b>Final Lumpsum Repair cost</b>          |                 |

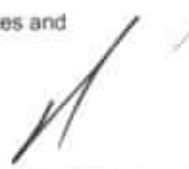
3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : CHIANG  
Tel : 62148314  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 9/7/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305308358  
REGN NO : SHA7798K  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 03.09.2018  
DATE/TIME IN : 03.07.2019 11:15  
ACCIDENT DATE : 03.07.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2533-G IONIQV2 MOULDING ASSY-RR 1 451.25 20.00 361.00

SUB-TOTAL : 361.00

JOB NATURE

0000 PB PANEL BEATING 200.00

0001 SP SPRAYPAINT CHARGE 200.00

SUB-TOTAL : 400.00

TOTAL : 761.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



<TP - IA UPLOADED> - S9M01STB [ACCIDENT INVOLVING SDY 9666R(OI) & SHA 7798K(TP) ON 03/07/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. TP- IA had been uploaded in Smartclaims. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 10 July 2019

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVENUE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/7/2019

### Survey Details:

Date of loss	3-Jul-19
Date of appointment	4-Jul-19
Date of survey	4-Jul-19
Location of survey	CDGE LOYANG

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHA7798K
Make and Model	HYUNDAI AE IONIQ HEV 1.6 DCT
Date of registration	3-Sep-18
Part Rebate	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	2,113.74
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### Proposed/Revised repair cost:

Parts	\$	361.00
Check items (estimate)	\$	-
Labour	\$	400.00
Total	\$	761.00
Lump Sum(if applicable)	\$	-

Number of days for repair	2.0
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607138R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

REVIEW.

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	TBA	
Loss of use	TBA	no. of days
Loss of rental	TBA	no. of days
Loss of income	TBA	no. of days
LTA search fees	TBA	
Others	TBA	
Proposed Total	TBA	

## Hsiao Tong (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, 15 July 2019 5:50 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** FW: New message for service request 125114, vehicle number SHA7798K

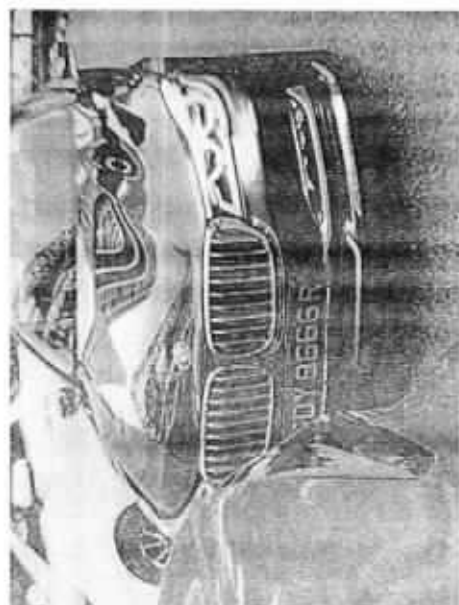
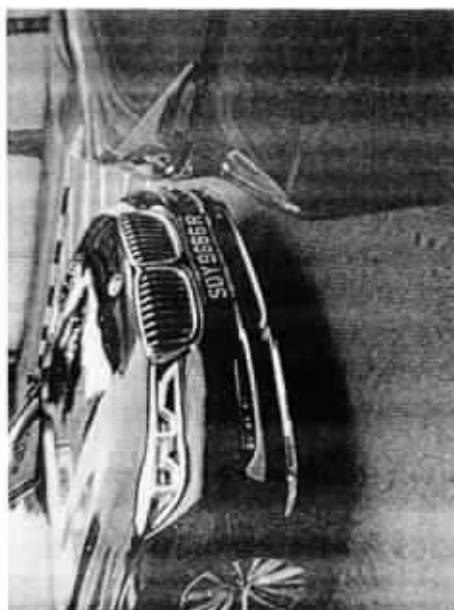
15/7/19 3:54 PM \*\*\* Pls proceed - WANG Peter

-----Original Message-----

**From:** peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]  
**Sent:** Monday, 15 July, 2019 3:55 PM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 125114, vehicle number SHA7798K

AXA Insurance has sent you a message for claim number S9M01STB.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

TP Scene Photos



## Hsiao Tong (LKKAuto)

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**From:** William Tan Thoo Seng <williamtan@cdge.com.sg>  
**Sent:** Monday, 5 August 2019 1:58 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: T 0719/ SHA7798K/ WT(st) Our Ref: CC4/ASM19011840/K1pa3 [ACCIDENT INVOLVING SDY 9666R(AXA) & SHA 7798K ON 03/07/2019]

**Without Prejudice.**

Dear Hsiao Tong

We accept your global offer at \$1,170.00. Kindly forward your D.V.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 5 August 2019 12:59 PM  
**To:** William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Subject:** Your Ref: T 0719/ SHA7798K/ WT(st) Our Ref: CC4/ASM19011840/K1pa3 [ACCIDENT INVOLVING SDY 9666R(AXA) & SHA 7798K ON 03/07/2019]

Your Ref: **T 0719/ SHA7798K/ WT(st)**  
Our Ref: CC4/ASM19011840/K1pa3

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SDY 9666R(AXA) & SHA 7798K ON 03/07/2019**

We refer to the above matter.

We propose settlement at a global sum of \$1,170.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## Service Request Details

Claim

S9M015TB

Reference

None

Loss Date

July 3, 2019

Report Date

Jul 4, 2019 8:51:00 AM

Request Date

July 4, 2019

Due Date

July 11, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHA7798K

Kavin

P: chuang

T: 11-5161111

V: 1h

E: ✓

MODEL

HYUNDAI/

Service Address

...

Primary Contact/Insured

LAURENT SABOURIN

5 HULLET ROAD, #14-1409, URBAN SUITES, 229161, Singapore

63309801

LAURENTSABOURIN@INTERNATIONALSOS.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



**Catherine Chong (LKK Auto)**

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**From:** Chiang Liat Choon <chianglc@cdge.com.sg>  
**Sent:** Wednesday, 3 July, 2019 4:34 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** Fw: SHA7798K VS SDY9666R THIRD PARTY CLAIMS  
**Attachments:** img-703163010-0001.pdf

**Categories:** Shailendra

Dear Sir,

Attached herewith repair estimate & gia.

Best Regards  
Chiang Liat Choon  
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd  
Off: 62148314 Fax: 65468156

---

**From:** ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>  
**Sent:** Wednesday, 3 July 2019 4:30 PM  
**To:** Chiang Liat Choon  
**Subject:** Scan Data from CDG\_LO\_AW\_A5570

Number of Images: 10  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570  
Device Location:

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SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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# COMFORTDELGRO ENGINEERING

Our Ref : T 0719/ SHA7798K /WT(st)

Your Ref :

Date : 15-Jul-19

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

**Attn : Motor Claims Department**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Cancery Registration No: 199200465

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
601 Yishun Industrial Park A  
Singapore 768732

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7798K YOUR INSURED SDY9666R  
AND OTHER \_\_\_\_\_ ON 03.07.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA7798K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SDY9666R we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	814.27
2	<u>3</u> days Loss of Rental @ <u>\$ 125.19</u> per day	\$	375.57
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
<b>Sub Total :</b>		\$	<b>1,197.33</b>

## HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$	240.00
<b>Total Claims:</b>		\$	<b>1,437.33</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 4 pcs  
b) LTA search slip/s of : SDY9666R  
c) GIA / Police report/s of : SHA7798K  
d) Letter of authority from owner / hirer / operator  
( X ) Photocopies of Accident Scene Photo/s ( ) Towing receipts  
( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 10 July 2019 11:37 AM  
**To:** LAURENTSABOURIN@INTERNATIONALSOS.COM  
**Subject:** ACCIDENT INVOLVING SDY 9666R(AXA) AND SHA 7798K ALONG/AT CAIRNHILL ROAD ON 03/07/2019

10 JULY 2019

**MR SABOURIN LAURENT / KELLY TAN POH LIAN**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19011840/K1pa3// S9M01STB**

**YOUR REF : SDY 9666R**

**ACCIDENT INVOLVING SDY 9666R(AXA) AND SHA 7798K ALONG/AT CAIRNHILL ROAD ON 03/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHA 7798K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

- In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA7798K , SDY9666R  
BIDEFORD RD TOWARDS CAIRNHILL RD****ON 03-Jul-19 10:30**

I / We

**JAMES HO SONG JIAN**(Hirer) NRIC No.: **SXXXX816Z**

and/or

(Relief) NRIC No.: **SXXXX816Z**

Taxi Number

**SHA7798K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**03-Jul-2019**Name of Hirer  
Hirer NRIC**JAMES HO SONG JIAN  
SXXXX816Z**

Signature :



Address

**508 BEDOK NORTH AVENUE 3 #10-...  
460508**

Contact No.

**94376072**



## AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SDY 9666R	(Insd veh)	Model: HYUNDAI IONIQ HYBRID
	SHA 7798K	(TP veh)	
Date of Accident/ Time:	03/07/2019		

Repair Estimate	- \$	2261.70			
Final Repair Cost	\$				
Loss of Use	\$		days at \$ per day		
Rental (if any)	\$		days at \$ per day		
LTA / GIA Search Fee	\$				
Others:	\$				
	\$				
Final Settlement Sum (Global Sum)	- \$	1,170.00			
Payee Name : COMFORTDELGRO ENGINEERING PTE LTD					
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)					
A)	For Non GIA Registered Workshop:		Agreed Liability _____ (%)		
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27		
	BOLA Liability: 100 (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks:					

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD  
Date: 26-8-19



Awk

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: CLAIMS DEPARTMENT  
Date: 26-8-19 COMFORTDELGRO ENGINEERING PTE LTD  
88 LOYANG DRIVE  
SINGAPORE 639044

Signature of AXA's surveyor/representative  
Name of AXA's surveyor /Representative:  
Date: 2/9/19

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD





A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Bredell Road Singapore 570111

Maritime + 80 6363 6260 Faxsimile + 60 6250 9725

1994, 1995, 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 26

501 Luyang Drive Singapore 509 900

303 Serangoon Drive Singapore S7371

429 Parkway Forest Singapore 506209

320 Ute Road 3 Singapore 438679

24 Gemini Loop Singapore 758106

<sup>7</sup> Surangi Kachil Vally, Singapore 728799.

809, Digital Industrial Park A, Singapore 75871.

COMPANY REG. NO.: 199506048W

Page: 2

GST REG. NO. M2-8921817-3

# TAX INVOICE

8010010

AXA INSURANCE PTK LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHA7798K

MAK  
HYUNDAI

MODKI,  
TONIQ(G2)

DATE OF RXG  
03.09.2018

CHASSIS CODE  
KMHC851CVKU107376

INV. NO/DATK  
91454310 10.07.2019

JOB NO.  
305308358

DICHROMETER READING

DATE/TIME IN  
03.07.2019 11:15

Items total		761.00
Add GST @	7.000 %	53.27
Invoice amount		814.27

Issued by : KATHRINETAN 10.07.2019 09:00:35  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFOR3DELGRID

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested

**CUSTOMER'S COPY**

[illegible]

Our Ref: CT19070052

Date: 09 July 2019



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 03/07/2019 @ 10:30 hrs  
ALONG BIDEFORD RD TOWARDS CAIRNHILL RD  
INVOLVING SDY9666R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7798K** (the "Taxi"). The Taxi was hired to **JAMES HO SONG JIAN IC NO S6900816Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
30/6/19	James	119264	1944	09.57	13.41		
30/6/19	Sim	119680	416.2	14.00	05.10		
1/7/19	James	119945	265.1	06.02	17.08		
1/7/19	Alex	120163	218	18.40	03.50		
2/7/19	James	120244	80.6	13.12	17.09		
2/7/19	Alex	120479	235.2	18.40	03.10		
3/7/19	James			05.02			
03/7/19	7	Sum 7798K		11.15	-		
05/7/19	7 Accident Repair	Sum		-	08.45		

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDY9666R	03 Jul 2019 / 10:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SHA77/8K



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19011840/K1pa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER		Date : 09-09-2019		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDY 9666R	Veh. Inspected	SHA 7798K	
Policy No.		Coverage (\$)	0.00	
Claim No.	S9M01STB	Excess (\$)	0.00	
Assign From		Assign Date	04/07/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	KMHC851CVKU107376	Colour	BLUE	
Odometer	120643	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	DAVANTI	7 mm	
L/H Front Tyre	195/65 R15	DAVANTI	7 mm	
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm	
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	03/07/2019	Inspection Date	04/07/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7798K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	459.40	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$138.10 (CONSISTENT)	SERVICEABLE	276.20	-
1	REAR BUMPER CENTRE MOULDING ASSY (CONSISTENT)	DEFORMED	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOULDING ASSY (CONSISTENT)	SERVICEABLE	47.50	-
2	REAR BUMPER SIDE BRACKET (LH/RH) @\$33.10 (CONSISTENT)	SERVICEABLE	66.20	-
1	REAR BUMPER COVER CLIPS (CONSISTENT)	NOT NECESSARY	22.00	-
	LESS 20% DISCOUNT		-264.51	-90.25
			1,058.04	361.00
<b>SPECIAL NETT ITEMS</b>				
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	135.70	-
1	REAR BUMPER RUBBER MAT (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			185.70	-
<b>LABOUR</b>				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR BUMPER.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.	NOT NECESSARY	120.00	-
			870.00	400.00
<b>GRAND TOTAL</b>			<b>2,113.74</b>	<b>761.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>761.00</b>

Report Ref No. CC4/ASM19011840/K1pa3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M015TB

Reference

CC4/ASM19011840/K1pa3q2

Loss Date

3 July 2019

Report Date

4 Jul 2019 8:51:00 AM

Request Date

4 July 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TPH)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHA2799BK

Make

TPWD

Model

HYUNDAI

Service Address

Primary Contact/Insured

LAURENT SABIOURIN

5 HULLET ROAD, #14-1409, URBAN SUITES, 229161, Singapore

633091801

LAURENTSABIOURIN@INTERNATIONALSOS.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meinmen	

NAME ■ LKKInvoice1 (5).pdf	TYPE Invoice	SUB-TYPE Surveyor/ Assessor expense	AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)	DATE 13 September 2019
■ RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ LKKInqueston (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ LKKAdjustment1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ WORKSHOP INVOICE.pdf	Invoice	Requairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
■ OI VIDEO.avi	Evidence	Videos	SANSON Net Jaron	22 August 2019
■ TS ESTIMATE - MARKET.pdf	Reports & Estimates / Quotation		LKK AUTO CONSULTANTS	9 14-2019



NAME	Statement TYPE	SUB-TYPE	PTE LTD (TP) AUTHOR	DATE UPLOADED
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 LKK RESURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 TP - A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	9 July 2019
 P1863737_BN_00002_3.pdf	Forms / Claim Documents	Policy Schedule / Certificate of Insurance	KUMAR Shalendra	4 July 2019
 REPLY FROM WORKSHOP WITH TP GA SHA27798K.png	Letters and Correspondence	Workshop	KUMAR Shalendra	4 July 2019