

Action Ministry

ASSISTANT

Front: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

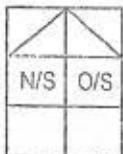
Sum Insured: \_\_\_\_\_ Excess: \$600/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 100K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 05 m/s days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SG6100Y Yr Regn: 2018 / Dec

Type: MC / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan c.c. 999

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 9919 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZZ8VOK1012760

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 03/07/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	DD ALG.
	SG6100Y - C3/A16 19011832 / hnz P.O.A - 28/6/2019
	Part by Part \$5632.24, 5days (Red: 10,023.76; 64%)
	MV:
	PV:
	Nett:

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) <u>19/9 Typist</u>	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, SI	
5)	5)		Photos	
Prel. Report:			Others	
Final Report:			TOTAL	

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/06/2019 10:07
Date Of Accident	28/06/2019 11:50
Exact Location Of Accident	ALONG 70 SHREWSBURY ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCG100Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	AW MING ZHE, ALVIN
NRIC No	S8847865G
Email Address	ALVIN_AW88@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97982558
Alternative Phone No	OTHERS-97982558

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900009652
Cover Note Number	

### Driver

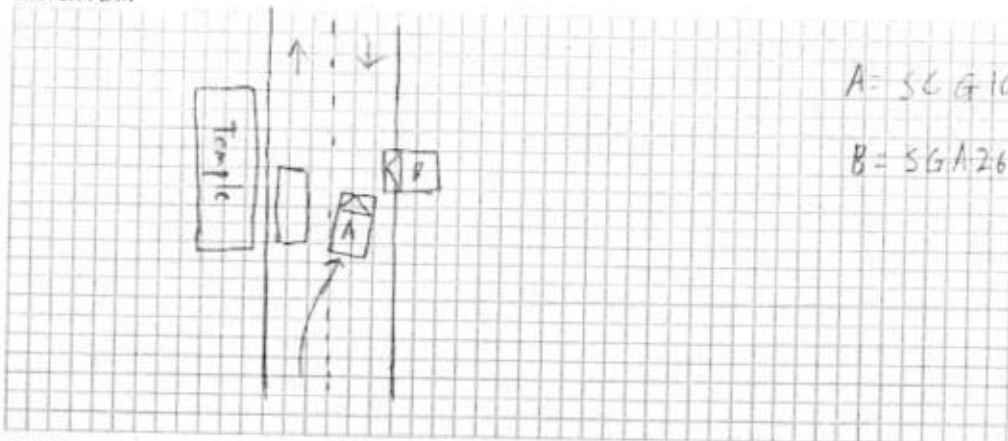
Name of Driver	LIM SO CHENG
NRIC No	S0145337H
Date Of Birth	26/08/1952
Occupation	INDOOR
Date Of Driving Pass	06/04/1976
Driving Experience	43 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97982558
Fax Number	
Contact Number	
Email Address	PEGGYLIMSC@GMAIL.COM

Nature Of Damage

No. Of Passenger (Including Driver)

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28.06.2019, as I was driving along Shrewsbury Road to my house at No. 100, I saw something on my right way of lane. To avoid hitting, I swerved to the right and accidentally scratched a car (briis) parked outside No. 70 Shrewsbury Road with its bonnet facing the temple (Long Hua Si). I alighted and noticed the car without the number plate.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

SGS/MC/2019/06/28/001

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 29.06.19

Reporting Centre Personnel's Signature

Name: Day Fong

NRIC/FIN No.: 972001477





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : AW MING ZHE, ALVIN  
**Period of Insurance** : 27 Dec 2018 To 26 Dec 2020  
**Engine No.** : CHZC25985  
**Chassis No.** : WAUZZZ8V0K1012760

**Vehicle No.** : SCG100Y  
**Policy No.** : 1900009652  
**Endorsement No.** : 000000000269973  
**Issued Date** : 08 Apr 2019

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PAF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Exemption as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

AW MING ZHE, ALVIN - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125206

PREMIUM LEASING - SP  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938  
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Manile*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSCSM

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8847865G



Name

AW MING ZHE, ALVIN

胡銘哲

Race

CHINESE

Date of birth

19-11-1988

Country/Place of birth

SINGAPORE

Sex  
M

S8847865G

~ Son, Policy Holder

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S0145337H



Name

LIM SOH CHENG

Race

CHINESE

Date of birth

26-08-1952

Country of birth

SINGAPORE

Sex  
F

S0145337H

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S0145337H

Name

LIM SOH CHENG

Birth Date: 26 Aug 1952

Issue Date: 04 Mar 2003



6178570



NRIC No. S8847865G



Date of issue

24-04-2019

Address

100 SHREWSBURY ROAD  
SINGAPORE 307850



0814474

NRIC No. S0145337H



Blood Group

B+

Date of issue

25-02-1993

Address

100 SHREWSBURY ROAD  
SINGAPORE 307850

NRIC No: S0145337H

Date: 18-05-2005 (R) No: 0814474

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

06 Apr 1976



Licence No: S0145337H

NP 428A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0815/2019/DY
Date	:	3-Jul-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr. Aw Ming Zhe, Alvin
Address	:	100 Shrewsbury Road Singapore 307850
Telephone	:	HP +65 97982558
Type of Claim	:	Own Damage Claims
Policy No.	:	1900009652
Vehicle No	:	<b>SCG 100 Y</b>
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Dec-18
Engine No	:	CHZ C25985
Chassis No	:	WAUZZZ8V0K1012760
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jun-19
Place of Accident	:	Along 70 Shrewsbury Road



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SCG 0100 Y

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and healight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00	1000
3	To respray front bumper and rhs front fender.	\$ 2,000.00	1100
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00	✓
5	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 5,282.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCG 100 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Rebnd</i>	\$ 1,830.00	✓ 1464
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 170.00	+
3	FRONT BUMPER GUIDE SECTION - RH <i>Not Nec</i>	\$ 35.00	? X
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 488.00	+
5	FRONT BUMPER CLOSING ELEMENT - RH <i>new</i>	\$ 270.00	+
5	FRONT BUMPER COVER TRIM - RH <i>2 new</i>	\$ 148.00	+
6	FRONT BUMPER ADAPTER - RH	\$ 34.00	+
7	FRONT BUMPER AIR GUIDE GRILLE - RH <i>new</i>	\$ 171.00	+
8	FRONT FENDER - RH <i>Dented</i>	\$ 778.00	✓ 622
9	FRONT FENDER RIVET <i>new</i>	5 \$ 15.00	✓ 12
10	FRONT FENDER ATTACHMENT PARTS <i>Not Nec</i>	\$ 65.00	? X
11	FRONT FENDER BRACKET - RH <i>Not Nec</i>	\$ 35.00	? X
12	FRONT FENDER BRACE - RH <i>Bent</i>	\$ 88.00	✓ 69.84
13	FRONT WHEEL HOUSING LINER - RH <i>new</i>	\$ 158.00	+
14	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 81.00	+
15	FRONT HEADLIGHT - RH <i>Not Nec</i>	\$ 5,029.00	+
16	ALUMINIUM RIM <i>ct.</i>	\$ 666.00	✓ 532 40
17	RUBBER VALVE <i>new</i>	4 \$ 13.00	+
18	SUNDRIES <i>Not Nec.</i>	\$ 300.00	? X
TOTAL SPARE PARTS CHARGES		: \$ 10,374.00	
TOTAL LABOUR CHARGES		: \$ 5,282.00	
GRAND TOTAL		: \$ 15,656.00	

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian Ling  
**Surveyed Date** : 03/07/19.  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : Authorised Repair, 05hrs

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0815/2019/DY
Date	:	3-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*5 days - ok - jb - 24 Aug 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Aw Ming Zhe, Alvin
Address	:	100 Shrewsbury Road Singapore 307850
Telephone	:	HP +65 97982558
Type of Claim	:	Own Damage Claims
Policy No.	:	1900009652
Vehicle No	:	<b>SCG 100 Y</b>
Model Code	:	Audi A3 Sedan 1.0 TFSI
Model / Year	:	Dec-18
Engine No	:	CHZ C25985
Chassis No	:	WAUZZZ8V0K1012760
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Jun-19
Place of Accident	:	Along 70 Shrewsbury Road