Lump Sum / 1.B.J: (\$

Elizablic Marcus REF: 1	Y
	SSIGNMENT
From: 29. 1.2019	Veh No. SMJ57872 Yr Rogn: 3 119
Estimated Cost:	Type M. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP WS / TP RES / OD RES / EVA / INV / MV	Truck/Trailer or CA
To Inspect Vehicle No: Smj 57872	Colour white corolla co 1598  Colour white A/C Insured/Std/NI/NA
at Workshop m/s Borneo Motot	Colour white A/C Insured/Std/NI/NA
of 17 ubi road 4	Sp.Reading 3 8 / 3 / T/Radio: Insured / Std / NI / NA
Insured	Eng/No:
Policy No.	CNO MRDS3REH604596066
Claims No.	Gen. Cond Bood / Fair / Poor / Burnt
Sum insured: Excess:	Steering: Inerder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Viorater / Jammed / Leaked / Burnt or
Make of Veh: 10.00 a.m	Modi: Nil / B/Rim / STD A/Rim or
£*	Tyre Size: F: 205/55-716
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/	BS / DUN / EXNOVA / GY / FS / LIZA MID / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport. Consistent? : Yes or No	R/Bal. mm R/Bal. mm
GIA PR Seen: Consistent? : Yes or No	L/Bal. / mm L/Bal. / mm
Est. Repairs: 03 , days Res.: Yes or No	D.O.A. 27/6/19 D.O.L. 29/7/19
Lum Sum: % 3 Val.: Yes or No	Survey held at
CA / REV / REP. / 24 HRS mp" 2151	Des. of Damages ; Frt. / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / O Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time   Action / Instruction	
23/14/7 P/P # 1643.79 (P	•
mans !	
23/14/7 PIP 15 1643.79 (R	ed \$ 3145,7V (66%)
11 11 11 11	
	λ
Date/Time. File Pass 107 : Preli. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation.
Add F	ee:   Site Inap (\$ ) _0+R0_5#
	: Interview (\$ ) Photos
Report Format:	Tech, Inva (\$ ) Oties

Weekend (\$

TOTAL



Co-leg No : 196700086Z GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sq

Toyota Bodycare Centre 17 tml Boad 4 Simpeope 409617 Tel no.: 6691 1168

Account Detail S1000006/ICITI1 M/S Sun 7 India International Insurance F L Document No 301D Punggol Place 64 Cecil Street #06-02 IOE Building #16-217-Singapore 049711 Singapore 824301 Attn: Motor Claims Dept. Document Date Mobile: 98170364 16/07/2019 Make Year Model Reg Date Veh Reg No **Wildmeters** WITP No. Order No/Remarks 19 GEXGP2 C2 SRE171R 13/03/2019 SMJ57872 18568 67/DS/SMJ5787Z Chansis No. Engine No. Service Engineer Vehicle In Collected On MR053REH604596066 Sam San Jol Disc % Job/Parts Description Amount BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SHD(373G ACC DATE: 27/06/2019 DRIVE IN:27/06/2019 DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORISED ON: 2 3 PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR ACCIDENT AREAS DRILL HOLE & INSTALL REAR REVERSE SENSOR 164.00 4 8 BP-LAB2 CHECK LIGHTING & CONDUCT WATER LEAR TEST 164.00. 5 3 BP-ECU2 TO RESET ECU AND REPROGRAMME 164.00-5 В BP-LAB2 REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS 1076.00 В BP-RESS RESPRAY JOB ON REAR ACCIDENST AFFECTED A REAS 556.400 852159-02904 COVER, RR BUMPER 554,40 1.00 60,400 552563-02250 RETAINER, RR BUMPER D 10 RETAINER, RR BUMPER R 1,00 60,40 50,400 4 S52161-0K040 41.000 4,10 12 3 852023-02190 REINFORCEMENT, RR. 399.50 399.50 X Borneg Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 reports or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of Borneo Motors Customer's Signature LKK Auto Consultants hence notify Plinase acknowledge receipt of vehicle the Repairer of the following: To resurvey beforerafter spray painting Half-rais To display demaged part(s) during resurvey Label Cat & Parts prices are subject to confirmation Others . Third narry survey is on a "Without Prejudice" basis \* No illegal modification(s) is allowed. Amount Due Supplementary item(s) must be redurveyed and as subject to final approval from Insurance Company 4023686 PLEASE TEAR IILL Achnowledged by Repairer 4023686 TO SECURITY GUARD Signature: Date: DATE

VEHICLE NO.

PLEASE ALLOW THE UNDERMENTIONED

VEHICLE TO LEAVE THE COMPANY PREMISES.

SMJ57872

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD

16/07/201

TIME



**Borneo Motors** 



Account Detail

India International Insurance P L

Co Reg No : 196700086Z GST Reg No : MR-8500000-9

> 64 Cecil Street #06-02 IOB Building

Singapore 049711

Attn: Motor Claims Dept

### ESTIMATE

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre 17 Uhi Moad 4 Singapore #09611

Borneo Motors (Singapore) Pte Ltd

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Year	Make	Model	Reg Date	Veh Reg No	filometers	WIP No.	Order No/Remarks
19 GEX	GPI C2	IRE171	R 13/03/2019	SMJ5787Z	0	18568	67/DS/SMJ5787Z
Chassis 1	No:	Engine No		Terms	Service Engineer	Vehicle In	Callected On
MRO53RI	H604596060	izno	D09148	60: Sa	m San Joi	28/06/2019 1	6.00// 0.00

16/07/2019

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %		Amount:
13	6	858307-02380 PANEL, LAMP LOWER	1.00	670.00		ил	670.00 🗴
		Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.					

For & on behalf of Bornee Motops	Customer's Signature	Change S	ummary :	Total	4,789.29
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Field Others	1,787.70 2,910.00 91.59 0.00	GST 7:00% Less	0.00
		CANDOO .	0.00	Amount Due	5,124.54

PLEASE FERRALONG PERFORATED LINE

4023687

TO SECURITY GUARD

4023687

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/07/2019 TIME 16:08

O CEAVE THE COMPANY PREMISE:

VEHICLENO SMJS787E

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors** 

## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID: Vehicle Details	215J
Vehicle No.:	SMJ5787Z
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 STANDARD (AUTO)
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	1ZR0D09148
Chassis No.:	MR053REH604596066
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$19,741.00
Original Registration Date:	13 Mar 2019
First Registration Date:	13 Mar 2019
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$19,741.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Mar 2029
PARF Rebate Amount: Intended COE Rebate Details	\$14,805.00
COE Expiry Date:	12 Mar 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,501.00
COE Rebate Amount:	\$24,520.00
Total Rebate Amount:	\$39,325.00

The information contained herein is correct as at 29 Jul 2019

ОК

### Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Tuesday, 2 July 2019 4:26 PM

To:

Ashlyn Chng; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc:

Sundari Nagarajan - III

Subject:

RE: Direct Settlement (SM) - Accident involving SMJ5787Z & SHD4373G DOA

27/06/2019

Attachments:

SMJ5787Z EFILE & EST INV.PDF

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SMJ5787Z and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

#### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: 02 July, 2019 1:41 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident involving SMJ5787Z & SHD4373G DOA 27/06/2019

Dear Gabriel,

We would like to choose LKK to conduct the assessment.

Please revert with your insured liability.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

Veh Out Check Liability From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 1 July 2019 9:28 AM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC < Suraidah B. Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident involving SMJ5787Z & SHD4373G DOA 27/06/2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

#### Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: 01 July, 2019 9:03 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (SM) - Accident involving SMJ5787Z & SHD4373G DOA 27/06/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SHD4373G thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, Sam Joi @ 9847 6209 / 6631 1687 is located at 17 Ubi Road 4 for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

#### As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards, Ashlyn Chng D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

THE PLANT OF STREET

### Claim Audit

3 1	UDIT 1	RAIL			-
lo.	0	п	Audit	Remarks	Ey [A]
		202			Lau
1	03 Jul 2	019	Clm Dtl Modified	Claimant's Name: -> SUN 7, Claimant's ID: -> 53391215J.	Shu
	16:41				Pei
					[A]
	02.141.2	010			Lau
2	03 Jul 2 15:41	019	Clm Veh Model Changed	(206227) TOYOTA COROLLA ALTIS 1.6 Standard (A).	Shu
	10.41				Pei
					[A]
	03 Jul 2	010		Reg No: SM35787Z. Acct Date: 2019/06/27. Claim Type: TP. Insurer: India International	Lac
3	16:41	013	Clm Created	Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Wor	Shi
	****			kshop: Borneo Motors (S) Pte Ltd (Ubi)	Pe
					[A]
	03 Jul 2	210		THE REAL PROPERTY OF THE PROPE	Lac
	16:41		Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	Shi
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7	03 Jul 2	019	Label Added	(30651): Vehicle Not In. (30653): Direct Settlement.	Lau
-	16:41		Label Added	(30031). Vehicle Not III/(30033). Direct Settlement.	Shi
					Pel
					[A]
	03 Jul 2	019	Adj Adjuster Assigned	[None] -> MARCUS CHUA	Las
	16:41		naj najaster nasignea	[Holic] - Paricos cron	Shi
					Pei
	200710	000			[A]
	04 Jul 2	019	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	Lau
74	10:21				Shu
					Pei
					[A]
10	04 Jul 2	019	Adj Mandate Request	Cur Ban-O OO-POOS Liability- 100%, Remarks: Insured driver rear-ended third party	CHE
77	11:56				HSIA
					1

■ Date To ◀ ► Audit Type None ▼ Go **Date From** 

### ACTIVITY

No record

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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### Claim Audit

Va.	On	Audit	Remarks	Ву
1	03 Jul 2019 16:41	Clm Dtl Modified	Claimant's Name: -> SUN 7. Claimant's ID: -> 53391215J.	[A] Lau Shu Pei
,	03 Jul 2019 16:41	Clm Veh Model Changed	(206227) TOYOTA COROLLA ALTIS 1.6 Standard (A).	[A] Lau Shu Pel
,	03 Jul 2019 16:41	Clm Created	Reg No: SMJ5787Z. Acct Date: 2019/06/27. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi)	[A] Lau Shu Pei
	03 Jul 2019 16:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	03 Jul 2019 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/12	[A] Lau Shu Pei
6	03 Jul 2019 16:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	03 Jul 2019 16:41	Label Added	(30651): Vehicle Not In, (30653): Direct Settlement.	[A] Lau Shu Pel
В	03 Jul 2019 16:41	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
	04 Jul 2019 10:21	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	(A) Lau Shu Pe
	04 Jul 2019 11:56	Adj Mandate Request	Cur.Req:0.00:PODS Liability; 100% Remarks: Insured driver rear-ended third party.	[A] CHEN
11	04 Jul 2019 14:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/12	[1] Sundari Nagaraja
	04 Jul 2019 14:31	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagaraja

ACTIVITY							
No record							
1erimen Billing	for this case -	Transaction His	story				
Bill Ref No	Bill Date	Acc Type	has Name	Co Name	Ref 1	Ref 2	Amount

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 5 July 2019 8:33 AM

To:

Ashlyn Chng

Cc:

Admin A; assignments; Suraidah B Saidi PTCBC

Subject:

Your ref: SMJ5787Z \*Our ref: CC4/III19011792/pb3 [ACCIDENT INVOLVING SHD

4373G(III) & SMJ 5787Z ON 27/06/2019]

Your ref: SMJ5787Z

Without Prejudice

Our ref: CC4/III19011792/pb3

Dear Sirs/Mdm.

### ACCIDENT INVOLVING SHD 4373G(III) & SMJ 5787Z ON 27/06/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear subject to the BOLA guideline settlement and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### TAX INVOICE

Toyota Bodycare Centre 17 Ubi Road 4 Singapore 409611 Tel no.: 6631 1188

S1000006/ICIII1

India International Insurance P L 64 Cecil Street #06-02 IOB Building Singapore 049711 Attn: Motor Claims Dept

M/S Sun 7

301D Punggol Place #15-217

Singapore 824301

21/10/2019

39009640

Mobile: 98170364

19 GEXGPZ C2

ZRE171R 13/03/2019 SMJ5787Z

58952

18568

67/DS/SMJ57872

MR053REH604596066

1ZR0D09148

60

Sam San Joi

28/06/2019 16.02 31/07/2019 14.19

1 Z BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SHD4373G ACC DATE: 27/06/2019 DRIVE IN: 27/06/2019 DATE-IN: 29/07/2019 DATE SURVEY: 29/07/2019 NO OF REPAIR DAYS: 3 DAYS BY: MARCUS (LKK) PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE 3 B

PER PANEL APPLICATION ON REAR ACCIDENT AREAS BP-ECU2

TO RESET ECU AND REPROGRAMME

4 8 BP-SUBLET CHECK LIGHTING & CONDUCT WATER LEAK TEST A45 BP-SUBLET 5 S STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTE A45 D AREAS

6 S BP-SUBLET RESPRAY JOB ON REAR ACCIDENST AFFECTED A A45 REAS

91.59

164.00 164.00 656.00

538.00

30.00

1,643.59 4

0.00 GST 7.00%

194.00

1,449.59

0.00 0.00

115.05

0.00

1,758.64

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

21/10/2019 14:05

SMJ5787Z



#### Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES. 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5107880905

Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle

To Be Advised SMJ 5787Z

Chassis Number

MR053REH604596066

2. Name of Policyholder

SUN 7

3. Effective Date of Insurance

: 04 Mar 2019

4. Expiry Date of Insurance

03 Mar 2020

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

#### This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

- (b) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (c) Use for any purpose in connection with the Motor Trade.

#Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

FUETTE IZECTION AL	District on the Miles
EXCESS (SECTION 1)	552,000
EXCESS (SECTION 2)	: \$\$1,500
WINDSCREEN EXCESS	: 55100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	; Y65
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	NO NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: N/A
NAMED DRIVER (1)	N/A
NAMED DRIVER (2)	N/A
HIRE PURCHASE COMPANY	HONG LEONG FINANCE LIMITED
SUM INSURED	MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

: ASSURE PTE. LTD. (00000572842)

Date of Issue

: 04 Mar 2019 17:06 hrs

Countersigned By:

Authorised Officer

Chief Executive

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

### Claim Audit

1	Commence of the system of the second			Block
tio.		Audit	Romarks	TAT Law
1	03 Jul 2019 16:41	Clm Dtl Modified	Claimant's Name: -> SUN 7, Claimant's ID: -> 533912151.	[A] Lac Shu Pe
2	03 Jul 2019 16:41	Clm Veh Model Changed	(206227) TOYOTA COROLLA ALTIS 1.6 Standard (A).	[A] Lai
	03 Jul 2019 16:41	Clm Created	Reg No: SMJ5787Z. Acct Date: 2019/06/27. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Borneo Motors (S) Pte Ltd (Ubi)	[A] Lau Shu Pe
4	03 Jul 2019 16:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] La
5	03 Jul 2019 16:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/12	(A) La Shu Pe
6	03 Jul 2019 16:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] La
7	03 Jul 2019 16:41	Label Added	(30651): Vehicle Not In, (30653): Direct Settlement.	[A] La Shu Pe
8	03 Jul 2019 16:41	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Las Shu Pe
9	04 Jul 2019 10:21	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Las Shu Pe
10	04 Jul 2019	Adj Mandate Request	Cur.Req:0.00:PODS Liability; 100% Remarks: Insured driver rear-ended third party.	(A) CHE HSIAC TONG
1	04 Jul 2019 14:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/12	[1] Sunda Nagara
12	04 Jul 2019 14:31	Adj Mandate Set	Approved:0.00.	Sunda Nagaraj
13	30 Jul 2019 15:11	Label Removed	(30651): Vehicle Not In.	[A] La Shu P [A]
14	20 Nov 2019 12:20	Adj Rpt Initiated		LEE KHAN MIN
15	20 Nov 2019 12:20	Clm Dtl Modified	Insured ID: -> -,	[A] JOANN LEE KHAN MIN
16	20 Nov 2019 12:20	Clm Dtl Modified	JPJ Reg. Date: -> 2019/03/13.	JOANN LEE KHAN MIN
7	20 Nov 2019 12:20	Clm Details Notified		[A] JOANN LEE KHAN MIN
18	22 Nov 2019 09:19	Adj Mandate Request	Cur.Req:1946.09:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,758.64 + (b)LO U(3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,946.09 *Vehi cle Model: Toyota Corolla (1598cc) *3 recommendation repair days *For your approval pl	[A] CH

ACTIVITY								
o record								
1erimen Bill	ing for this cas	e - Transactio	n History					
this life two	Bill Date	Bill Type	Act Type	Acc Name	Co Name (Sranch)	Ref 1	Ref 2	Amount
2351166	20 Nov 2019 12:20:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SMJ5787Z	SHD4373G	11.77

### **Print Received Message**

This mail is associated with:

\*SMJ5787Z (MCT19060733) [SHD4373G] TP SUN 7 Jun 27 2019 4:00PM [COMFORT TRANSPORTATION PTE LTD] Borneo Motors (S) Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 22/11/2019 17:29 PM.

To

LKK\_HQ

Subject

Alert - Adj Mandate Approved (S\$1946.09) - SMJ5787Z - Claim Handler: Sundari Nagarajan

Approved:1946.09:Request TP WS to issue Tax invoice for Repairs in III's favour

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 30 November 2019 9:09 AM

To:

'Angela Tan Hong Choo PTCBC'

Subject:

RE: YOUR REF: CC4/III19011792/pb3 (SHD4373G) OUR REF:

BMS2019/11/PD10035/DS(SM) (SMJ5787Z) DOA: 27.06.2019

Attachments:

DV\_SMJ5787Z.pdf

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$1,946.09(all-in) as per your LOD.

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice, addressed to M/s India International Insurance Pte Ltd.
- Original Authorisation to Act signed by your client, Sun 7(with company stamp).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angela Tan Hong Choo PTCBC <Angela.Tan@inchcape.com.sg>

Sent: Tuesday, 29 October 2019 4:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: YOUR REF: CC4/III19011792/pb3 (SHD4373G) OUR REF: BMS2019/11/PD10035/DS(SM) (SMJ5787Z) DOA:

27.06.2019

Hi Hsiao Tong,

We refer to the attach reference.

Please find attached a copy of our letter of demand for your kind perusal.

We would appreciate if you could revert us with your offer soonest.

Thank you and awaiting for your favorable reply.

Best Regards, ANGELA TAN TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

Inchcape - Borneo Motors | No. 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



Toyota, Always Better.

www.borneomotors.com.sg | www.lexus.com.sg



Be a fan on our Facebook page and follow us at @Lexus SG on Twitter.



CHT

Borneo Motors (Singapore) Pte Ltd Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462 Tel: +65 6631 1855/1500 Fax: +65 6872 7260 www.borneomotors.com.sg

Our Claim Ref: BMS2019/11/PD10035/DS(SM) Your Ref: CC4/III19011792/pb3 (SHD4373G)

2 January 2020

BY HAND

M/S. INDIA INTERNATIONAL INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attention:

Claims Payable / Officer In-Charge

Department:

Motor Claims

RE: ACCIDENT INVOLVING SMJ5787Z & SHD4373G ON 27 Jun 2019

Reference to the above-mentioned.

Enclosed is the duly signed release voucher for your kind perusal.

Kindly let us have the cheque \*WITHIN 14 WORKING DAYS\* from date of this letter.

Please quote our claim reference on your cheque.

To avoid any inconvenience, please make the cheque payable as per details below:-

BORNEO MOTORS (SINGAPORE) PTE LTD - \$1,946.09

Cheque to be mail to:-Borneo Motors (Singapore) Pte Ltd Inchcape Centre 2 Pandan Crescent Level 4, Bodycare Centre Singapore 128462

Attention: Claims Service Department / TPR Team

Thank you.
Yours faithfully,
TPR Team / Claims Services Department
D: 6631 1855 or 6631 1500 / F: 6872 7260 / E: claimstatusenquiry@borneomotors.com.sg
encl.

#### > Back to OneMotoring

Land Transport Q Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No. M4-0006529-2

Print Date/Time:

01 Jul 2019 / 08:42:23

Receipt Date/Time :

01 Jul 2019 / 08:42:23

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190701-000282				
Previous Receipt No.				
S/N Item Description/		Amount	GST	Amount
Business Transaction Reference		Before	Amount	After GST
No.		GST (S\$)	(85)	(S\$)
Result of Insurance Enquiry - SHD4373G As at 27 Jun 2019/00:00:01				
Insurance Co: INDIA INT'L INS PTE LTD				
I Insurance Enquiry - SHD4373G Enquiry Fee 20190701084119678860		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190701084132580	Direct Debit: eNE (Internet Banking	Committee to the section of	7.45
	Total			7.45
	Cash Change			0.00

#### THANK YOU AND HAVE A NICE DAY!

Excess Refundable Amount

Tendered Amount

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

7.45

0.00

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	Status		
Main	03 Jul 2019 Edit Reg		02 Jul 2019 00:00 Edit Adj Rpt	S\$1,643.5 Edit Estin	T	\$\$1,643.59 View Rpt		Pending for Report Cancel Case	All the second s	
U	Main	T R	teference	) a	aim Det	ails	Document	ts	Show All	
CLAIM SU	JBFOLDER DE	ETAILS				[Created	f by adjuster]			
Insured:	COMFOR	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: -						
Main Claimant:	SUN 7,	Co. Reg. No.: 533	912153							
Vehicle Reg No.:	SMJ5787Z Date of Loss: 27/06/2019 16:00 - :59 [3 Months and 14 Days From LTA Reg Date (			Man Yr)]						
Claim Type	pe: TP / MCT19060733 Policy/Cover Note No.: MCOM0015									
Vehicle Reg No. (Insured):	SHD4373	IG			Policy No (Claiman		5107880905			
0					Excess:					
Repairer:	Borneo M	lotors (5) Pte Lt	d (Ubi) 17 Ubi Road	d 4, 408611 I	dbi - Tel:	6631 1868				
Handling Insurer:	India Int	ernational Insur	rance Pte Ltd (HQ)	- Tel: 63476	100 (	Handled by Sun	dari Nagarajan -	6347 6071)		
Claimant's Insurer:	NTUC Inc	come Insurance	Co-operative Ltd (	(HQ) - Tel:						
Adjuster:	LKK Auto	Consultants Pte	e Ltd (HQ) - Tel: 62	256-3561 [	Handled	by MARCUS CH	(UA) [Final R	tpt due 12/07/	2019]	
ASSOCIA	TED MAIL RE	CEIVED					VI	ew All Compo	se Case Mail	
			date Approved (S\$ date Approved (S\$							
ALL ASSO	OCIATED TAS	sks T				View All	Search Tasks	Create New Task	Complete	
Due Dat No results.	The State of the S	y Type Task	k Group Subjec	ct Handle	er A	ssigned By	Completed On	Created O	n Done?	

### Claim Documents

\*SMJ5787Z (MCT19060733) [SHD4373G] TP SUN 7 Jun 27 2019 4:00PM [COMFORT TRANSPORTATION PTE LTD] Borneo Motors (S) Pte Ltd

Pho	tos/Images		3 per page V	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnai	Print
1	22/11/19 09:16	Odometer Reading	■ Load 3PG	2
2	22/11/19 09:16	General View	■ Load 3PG	82
3	22/11/19 09:16	Chassis Number	■ Load JPG	2
00	- A.S	General View	■ Load JPG	2
4	22/11/19 09:16	(35-16-16) (35-35)		Ø
5	22/11/19 09:16	General View	■ Load JPG	_
5	22/11/19 09:16	General View	1 Load JPG	Ø
7_	22/11/19 09:16	General View	■ Load JPG	M
8	22/11/19 09:16	General View	1 Load 3PG	82
9	22/11/19 09:16	General View	■ Load JPG	- N
10	22/11/19 09:16	General View	£cad JPG	82
11	22/11/19 09:16	General View	■ Load JPG	80
12	22/11/19 09:16	General View	■ Load 3PG	<b>W</b>
13	22/11/19 09:16	General View	O Load 3PG	array.
-		Telephone (Inc.)	■ Load 3PG	-
14	22/11/19 09:16	General View		-
15	22/11/19 09:16	General View	1 Load JPG	-
16	22/11/19 09:16	General View	1 Load JPG	_
17	22/11/19 09:16	General View	■ Load JPG	-
18	22/11/19 09:16	General View	Lgad 3PG	2
19	22/11/19 09:16	General View	■ Load JPG	82
20	22/11/19 09:16	General View	■ Load JPG	12
21	22/11/19 09:16	General View	■ Load JPG	1
72	22/11/19 09:16	General View	■ Load JPG	-
23	22/11/19 09:16	General View	O Load JPG	and a
-		International Control of the Control	3 Load JPG	1
24	22/11/19 09:16	General View		-
25	22/11/19 09:16	General View	1 Load JPG	-
26	22/11/19 09:16	General View	8 Load JPG	_
27	22/11/19 09:16	General View	Load JPG	8
28	22/11/19 09:16	General View	Load JPG	12
29	22/11/19 09:16	General View	Load JPG	8
30	22/11/19 09:16	General View	■ Load JPG	2
Doc	cumentation		1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	-
1	03/07/19 16:42	EMAIL FROM III DD 02072019	1 Load PDF	_
2	03/07/19 16:42	TP EST & GIA REPORT	Load PDF	
3	30/07/19 19:26	TP ESTIMATE- MARKED	Load PDF	
4	22/11/19 09:16	LOD	1 Load PDF	-
5_	22/11/19 09:16	Workshop Invoice	1 Load POF	
6	22/11/19 09:16	LTA Search Fee	1 Load POF	
7.	14/01/20 10:31	AUTHORISATION TO ACT FORM	Load PDF	-
8	14/01/20 10:31	India International Insurance Pte Ltd (HQ)	1 Load POF	
No:	Finalized On 04/07/19 08:45	Singapore Accident Statement	Load PDF	-

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~

### LKK Auto Consultants Pte Ltd (Co.Reg No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6258-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19011792/UPA3Q2

Date:

14/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SMJ5787Z

Insured Vehicle No: SHD4373G

Date of Loss:

27/06/2019

Nature of Claim:

TP

Claim No: MCT19060733

DESCRIPTION & IDENTIFICATION OF VEHICLE

Rea No:

SMJ5787Z

Make & Model:

TOYOTA COROLLA ALTIS, 1.6 Standard (A)

Engine No: Chassis No:

Odometer:

1ZR0D09148

MR053REH604596066

Reg. Date: Colour:

13/03/2019 (Man. Year: 2019) White

38131 km

Engine Capacity:

1598 cc

Market Value/New Car Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Michelin 7 mm

Rear Left Side:

Michelin 7 mm

Front Right Side:

Michelin 7 mm

Rear Right Side:

Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,817.70	30.00	1,787.70	98.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,971.59	1,613.59	1,358.00	45.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,789.29	1,643.59	3,145.70	65.68
+ GST 7.00/7.00% (S\$)	335.25	115.05	220.20	65.68
Nett Amount (S\$)	5,124.54	1,758.64	3,365.90	65.68
+ Loss of Use (3.0 x	S\$60.00/day) (S\$)	180.00		
+ Doo	c/Search Fee (S\$)	7.45		
i i	Nett Liability (S\$)	1,946.09		

INSPECTION

Date of Assignment:

02/07/2019

Date Inspected:

29/07/2019 Inspected At:

Borneo Motors (S) Pte Ltd (Ubi)

17 Ubi Road 4 Singapore 408611

Estimated Period of Repair:

3.0 days

Adjuster: MARCUS CHUA Manager: CHEW HSIAO TONG Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

### REPAIR DETAILS

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Nov 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 Standard (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	, no print-code for SMJ5787Z)
Validity:		ates are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values	not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	30.00 FS	*30.00 FS
2	1		*COVER ,RR BUMPER	Repair	556.40 FS	*-FS
3	1		*RETAINER ,RR BUMPER L	Not Necessary	60.40FS	*-FS
4	1		*RETAINER ,RR BUMPER R	Not Necessary	60.40 FS	*-FS
5	10		*CLIPS	Serviceable	41.00 FS	*-FS
6	1		*REINFORCEMENT ,RR	Not Necessary	399.50FS	*-FS
7	1		*PANEL ,LAMP LOWER	Not Necessary	670.00 FS	*-FS
F=Fra	anchise	part. S=SpcN	ett.			50000
				Total Parts (S\$)	1,817.70	30.00

Report was unsubmitted during this print-out.

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
ur Items			
LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR ACCIDENT AREAS	New	91.59	91.59
DRILL HOLE & INSTALL REAR REVERSE SENSOR	New	164.00	0.00
CHECK LIGHTING & CONDUCT WATER LEAK TEST	New	164.00	164.00
TO RESET ECU AND REPROGRAMME	New	164.00	164.00
REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	New	1,312.00	656.00
RESPRAY JOB ON REAR ACCIDENT AFECTED AREAS	New	1,076.00	538.00
Gross Labor	ır Cost (S\$)	2,971.59	1,613.59
	LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR ACCIDENT AREAS DRILL HOLE & INSTALL REAR REVERSE SENSOR CHECK LIGHTING & CONDUCT WATER LEAK TEST TO RESET ECU AND REPROGRAMME REPLACE REAR ACCIDENT DAMAGED PARTS STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS RESPRAY JOB ON REAR ACCIDENT AFECTED AREAS	LABOUR FOR PLATINUM SHINEPRO & SHINE PER New PANEL APPLICATION ON REAR ACCIDENT AREAS DRILL HOLE & INSTALL REAR REVERSE SENSOR New CHECK LIGHTING & CONDUCT WATER LEAK TEST New TO RESET ECU AND REPROGRAMME New REPLACE REAR ACCIDENT DAMAGED PARTS New STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS	LABOUR FOR PLATINUM SHINEPRO & SHINE PER New 91.59  PANEL APPLICATION ON REAR ACCIDENT AREAS  DRILL HOLE & INSTALL REAR REVERSE SENSOR New 164.00  CHECK LIGHTING & CONDUCT WATER LEAK TEST New 164.00  TO RESET ECU AND REPROGRAMME New 164.00  REPLACE REAR ACCIDENT DAMAGED PARTS New 1,312.00  STRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS  RESPRAY JOB ON REAR ACCIDENT AFECTED AREAS New 1,076.00

< END OF ESTIMATES >