

150018

INS. CASE OWNER

Aidah

CC 4/III1901

1791, K2 9/13

LKK

IDAC

Surveyor:

Kasm

DOI:

ASSIGNMENT

4/7/19

Date / Time:

1/7/19

Registered in Merimen:

7/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 3441R

Claim No.:

→

Name of Insured:

CTP

Policy No.:

M10M0015

Insured Tel No.:

HP:

Make / Model:

Kynworn

Excess Sec II :\$5

D.O.A.:

28/6/19

Place of Accident:

TPE TMS MERIKT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: UM SMY 300N

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

GBJ 4161R



INSRS:

WSP:

Tel:

Liability:

RMKS:

100% 5



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

GBJ 4161R - 1

SHA 3441R - 15/11/19 011 009/11/19 009/11/19

16/11/19 - TO CURE LIABILITY APPROVAL

18/11/19 - Pending liability approval (approved)

20/11/19 - Pending final est list & finalize

16/11/19 - File LOR to TP (pending LOD)

17/11/19 - File pass RT type report

21/11/19 - Pending mandate approval (approved)

29/11/19 - Settle @ \$5411.95, File pass SL to send DV

18/12 - Till date still pending amended tax inv from TP. WP case. Temporary close.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

45

\$5

4650.00

(7 days)

Reduction:

\$5230.80

56

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

100

Agreed / Assessed

BOLA S/N No.:

15

Repair Cost:

(WASH)

\$5

4935.50

Loss of Rental (LOR):

\$5

400.00

(4 days)

x \$100

Loss of Use (LOU):

\$5

(S x days)

x \$100

Loss of Income (LOI):

\$5

(S x days)

x \$100

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

36.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

5411.95

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$5

5411.95

Name 1:

Tovane 5 Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT

18/12/19

WP

\$554 - 4750

Pame

IR

12340 2986 H

ASSIGNMENT

From

Date

4/7/2019

Veh No

GBJ 4161R

Yr Regn

2019 APR

Estimated Cost

Type: M.Car / M.Cycle / Bus / ~~Van~~ / Lorry / Taxi / Prime Mover /

Truck / Trailer or

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

GBJ 4161 R

Make

NISSAN NV200 DX-1.6A c.c 1597

at Workshop m/s

Torque 5

Colour

Grey

A/C

Insured / Std / NI / NA

of

8 Kaki Bukit Ave 4 #01-555

Sp Reading

6409

T/Radio

Insured / Std / NI / NA

Insured

Eng/No

Policy No

C/No

VM 2013298K

Claims No

Gen. Cond: Good / ~~Fair~~ / Poor / Burnt

Sum Insured

Excess

Steering: ~~Proper~~ / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ~~Proper~~ / Jammed / Leaked / Burnt or

Make of Veh

Mod: ~~MP~~ / S/Rim / STD A/Rim or

4/7/2019 11am Owner Waiting

Tyre Size

F:

165/80R14

(Policy Condition)

R:

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

~~TOYO~~ / YOKO or

Bal. or Market Value

Front

Rear

IDAC Accident Rpt

Consistent? : Yes or No

R/Bal

6

mm

R/Bal

6

mm

GIA / PR Seen

Consistent? : Yes or No

L/Bal

6

mm

L/Bal

6

mm

Est. Repairs

7

days

Res.:

Yes or No

D.O.A.

28/06/19

D.O.I.

04/07/19

Lump Sum

20 - %

3 Val:

Yes or No

Survey held at

TORQUE 5

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

REAR O/S

Date

Person Contacted

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

04/07/19 Coll workshop torque 5, LEB II repair L/S charge to p/p

L/S \$4450 - (Red > \$5830.80 / 56.1.)

Date/Time, File Path to?

☐

: Preli. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Path to?

2)

Add Fee:

☐

: Site Insp

☐

: Interview

☐

: Tech. Insp

☐

: Weekend

Report Formed:

Lump Sum / LEB II

Survey Fee:

Transportation

5 + 10 = 15

Hours

Chassis

(Total)



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : GBJ4161R
Make & Model : NISSAN,NV200 DX 1.6 AUTO,VM20132984
Year of : 2019 /
Manufacture

Estimation No. : E19070001
DOA : 01/07/2019

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper / <i>DI</i>	1.00	696.00	696.00 438
2	Rear bumper bracket RH X	1.00	0.00	89.00 0.00
3	Rear bumper bracket LH X	1.00	0.00	89.00 0.00
4	Rear bumper towing cap X	1.00	0.00	56.00 0.00
5	Tail gate lock X	1.00	0.00	218.30 0.00
6	Tail gate lock catch X	1.00	0.00	92.60 0.00
7	Tail gate outer handle X <i>one</i>	1.00	0.00	122.70 0.00
8	License lamp garnish X	2.00	0.00	183.60 0.00
9	License lamp X	1.00	0.00	72.60 0.00
10	Tail gate / <i>DI</i>	1.00	2,773.80	2,773.80 1646
11	Tail gate inner trim X	1.00	0.00	288.30 0.00
12	Tail gate wiper motor X	1.00	0.00	623.70 0.00
13	Tail gate wiper arm X <i>one</i>	1.00	0.00	135.00 0.00
14	Tail gate windscreen X	1.00	0.00	977.00 0.00
15	Tail gate rubber beading / <i>one</i>	1.00	160.00	160.00 ✓
16	End panel R	1.00	0.00	525.20 0.00
17	End panel top garnish X	1.00	0.00	132.10 0.00
18	Rear fender QTR glass X	1.00	0.00	338.90 0.00
19	Rear fender garnish RH X	1.00	0.00	92.30 0.00
20	Rear fender sliding door roller set RH X	1.00	0.00	628.20 0.00
				Amt S\$ 3,629.80
				Discount (30.00%) S\$ 999.99
				Subtotal S\$ 2,540.86

Section: Nett Items

21	Rear bumper retainer RH / <i>DI</i>	1.00	46.80	46.80 ✓
22	Rear bumper retainer LH X <i>one</i>	1.00	46.80	46.80

Continue on next page...



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No	Description	Qty	U/P	Amt
23	Tail gate windscreen moulding / <i>done</i>	1.00	100.00	100.00 ✓
24	Tail gate emblem - Logo / <i>done</i>	1.00	110.00	110.00 60
25	Tail gate emblem - NV200 / <i>done</i>	1.00	108.00	108.00 68
26	Tail lamp RH / <i>done</i>	1.00	325.00	325.00 240
27	Tail lamp LH X <i>done</i>	1.00	325.00	325.00
28	Rear fender RH / <i>done</i>	1.00	1,880.00	1,880.00 ✓
29	Rear bumper sponge / <i>X (no photo) done</i>	1.00	125.00	125.00 X

Amt S\$ 3,066.60
Discount (10.00%) S\$ 306.66
Subtotal S\$ 2,759.94

Section: Special Nett Items

30	Reverse sensor set / <i>X not given</i>	1.00	250.00	250.00 200 X
31	Rear bumper clip set / <i>done</i>	1.00	45.00	45.00 30
32	Rear number plate & casing X <i>done</i>	1.00	45.00	45.00
33	Tail gate sticker - 70km/h / <i>done</i>	1.00	70.00	70.00 10
34	Tail gate sticker - 6 pax / <i>done</i>	1.00	70.00	70.00 10
35	Tail gate sticker - ar / <i>done</i>	1.00	70.00	70.00 10
36	End panel sealant X <i>done</i>	1.00	50.00	50.00
37	Tail gate windscreen sealant / <i>done</i>	1.00	50.00	50.00 40
38	Rear fender QTR glass sealant / <i>done</i>	1.00	50.00	50.00 40

Amt S\$ 700.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 700.00

Section: Labour Items

39	To R&R rear bumper reverse sensor	1.00	80.00	80.00 60
40	To check wiring and lighting system	1.00	80.00	80.00 30
41	To supply under-coating / putty on parts repalced	1.00	80.00	80.00 40
42	To perform anti rust treatment on affected areas	1.00	60.00	60.00 30

Continue on next page...



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Torque 5 Pte Ltd

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Make & Model : NISSAN.NV200 DX 1.6 AUTO,VM20132984
Year of Manufacture : 2019

Estimation No. : E19070001
DOA : 01/07/2019

No	Description	Qty	U/P	Amt
43	To R&R tail gate mechanism	1.00	200.00	200.00 80
44	To R&R rear fender QTR glass	1.00	180.00	180.00 60
45	To R&R tail gate windscreen	1.00	250.00	250.00 120
46	To R&R rear trims , garnish assy	1.00	200.00	200.00 60
47	To R&R rear RH sliding door to cut and weld	1.00	200.00	200.00 40
48	To R&R fuel tank to cut and weld	1.00	350.00	350.00 X
49	To repair , replace and realign damaged areas	1.00	1,400.00	1,400.00 800
50	To spray painting on affected areas	1.00	1,200.00	1,200.00 600
51	To perform water seepage test after repair	1.00	150.00	150.00 30
52	Sundries	1.00	50.00	50.00 20

2244
parts (List) = $3629.80 - 30\%$ AAA
= 2540.86 1570180
2394.80
parts (Nett) = $2694.80 - 10\%$ AAA
= 2425.32 2155.32

S/N = 340 140

Labour = 1970

P+ S+ L = $7276.18 - 20\%$ 1/5
= \$5800

Lump Sum.

Amt S\$ 4,480.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 4,480.00

1570.80

2155.32

140.00

1970.00

5836.12

20%

4668.89

1/5 - 4,650

7 days

List Items Subtotal S\$ 2,540.86
Nett Items Subtotal S\$ 2,759.94
Special Nett Items Subtotal S\$ 700.00
Labour Items Subtotal S\$ 4,480.00
Total S\$ 10,480.80



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 Year of Manufacture : 2019

Estimation No. : E19070001
 DOA : 01/07/2019

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper <i>de /</i>	1.00	0.00	0.00
2	Rear bumper retainer RH <i>ne /</i>	1.00	0.00	0.00
3	Rear bumper retainer LH <i>X suc</i>	1.00	0.00	0.00
4	Rear bumper bracket RH <i>m X suc</i>	1.00	0.00	0.00
5	Rear bumper bracket LH <i>X } suc</i>	1.00	0.00	0.00
6	Rear bumper towing cap <i>X } suc</i>	1.00	0.00	0.00
7	Tail gate <i>bt /</i>	1.00	0.00	0.00
8	Tail gate lock <i>X</i>	1.00	0.00	0.00
9	Tail gate lock catch <i>X } suc</i>	1.00	0.00	0.00
10	Tail gate outer handle <i>X</i>	1.00	0.00	0.00
11	Tail gate rubber beading <i>ne /</i>	1.00	0.00	0.00
12	License lamp garnish <i>X</i>	1.00	0.00	0.00
13	License lamp <i>X</i>	2.00	0.00	0.00
14	Tail gate inner trim <i>X</i>	1.00	0.00	0.00
15	Tail gate wiper motor <i>X } suc</i>	1.00	0.00	0.00
16	Tail gate wiper arm <i>X</i>	1.00	0.00	0.00
17	Tail gate windscreen <i>X</i>	1.00	0.00	0.00
18	Tail gate windscreen moulding <i>ne /</i>	1.00	0.00	0.00
19	Tail gate emblem - Logo <i>ne /</i>	1.00	0.00	0.00
20	Tail gate emblem - NV200 <i>ne /</i>	1.00	0.00	0.00
21	Tail lamp RH <i>bt /</i>	1.00	0.00	0.00
22	Tail lamp LH <i>X suc</i>	1.00	0.00	0.00
23	End panel <i>repair</i>	1.00	0.00	0.00
24	End panel top garnish <i>X suc</i>	1.00	0.00	0.00
25	Rear fender RH <i>bt /</i>	1.00	0.00	0.00
26	Rear fender QTR glass <i>X } suc</i>	1.00	0.00	0.00
27	Rear fender garnish RH <i>X } suc</i>	1.00	0.00	0.00

Continue on next page...



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ESTIMATION REPORT

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Make & Model : NISSAN,NV200 DX 1.6 AUTO,VM20132984
Year of Manufacture : 2019

Estimation No. : E19070001
DOA : 01/07/2019

No	Description	Qty	U/P	Amt
28	Rear fender sliding door roller set RH <i>Xsu</i>	1.00	0.00	0.00

Amt S\$ 0.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 0.00

Section: Special Nett Items

29	Reverse sensor set <i>XIVE</i>	1.00	250.00	250.00
30	Rear bumper clip set <i>ne /</i>	1.00	45.00	45.00 30
31	Rear number plate & casing <i>X PVC</i>	1.00	45.00	45.00
32	Tail gate sticker - 70km/h <i>ne /</i>	1.00	70.00	70.00 10
33	Tail gate sticker - 6 pax <i>ne /</i>	1.00	70.00	70.00 10
34	Tail gate sticker - ar <i>ne /</i>	1.00	70.00	70.00 10
35	End panel sealant <i>X NN</i>	1.00	50.00	50.00
36	Tail gate windscreen sealant <i>ne /</i>	1.00	50.00	50.00 40
37	Rear fender QTR glass sealant <i>ne /</i>	1.00	50.00	50.00 40

Amt S\$ 700.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 700.00

Section: Labour Items

38	To R&R rear bumper reverse sensor	1.00	80.00	80.00 60
39	To check wiring and lighting system	1.00	80.00	80.00 30
40	To supply under-coating / putty on parts repalced	1.00	80.00	80.00 40
41	To perform anti rust treatment on affected areas	1.00	60.00	60.00 30
42	To R&R tail gate mechanism	1.00	200.00	200.00 80
43	To R&R rear fender QTR glass	1.00	180.00	180.00 60
44	To R&R tail gate windscreen	1.00	250.00	250.00 120
45	To R&R rear trims , garnish assy	1.00	200.00	200.00 60
46	To R&R rear RH sliding door to cut and weld	1.00	200.00	200.00 80
47	To R&R fuel tank to cut and weld	1.00	350.00	350.00 <i>X NN</i>

Continue on next page...



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DOA : 01/07/2019

No	Description	Qty	U/P	Amt
48	To repair , replace and realign damaged areas	1.00	1,400.00	1,400.00 800
49	To spray painting on affected areas	1.00	1,200.00	1,200.00 600
50	To perform water seepage test after repair	1.00	150.00	150.00 30
51	Sundries	1.00	50.00	50.00 20
				Amt S\$ 4,480.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 4,480.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Paul
Hp 90010068
7 days
4/8 p/p L/S
04/07/19 @ 1145
Reg after repair

List Items Subtotal	S\$ 0.00
Special Nett Items Subtotal	S\$ 700.00
Labour Items Subtotal	S\$ 4,480.00
Total	S\$ 5,180.00

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DOA : 01/07/2019

No	Description	Qty	U/P	Amt
Section: List Items				
1	Rear bumper <i>de</i>	1.00	0.00	0.00
2	Rear bumper retainer RH <i>re</i>	1.00	0.00	0.00
3	Rear bumper retainer LH <i>X</i>	1.00	0.00	0.00
4	Rear bumper bracket RH <i>m</i>	1.00	0.00	0.00
5	Rear bumper bracket LH <i>X</i>	1.00	0.00	0.00
6	Rear bumper towing cap <i>X</i>	1.00	0.00	0.00
7	Tail gate <i>bt</i>	1.00	0.00	0.00
8	Tail gate lock <i>X</i>	1.00	0.00	0.00
9	Tail gate lock catch <i>X</i>	1.00	0.00	0.00
10	Tail gate outer handle <i>X</i>	1.00	0.00	0.00
11	Tail gate rubber beading <i>re</i>	1.00	0.00	0.00
12	License lamp garnish <i>X</i>	1.00	0.00	0.00
13	License lamp <i>X</i>	2.00	0.00	0.00
14	Tail gate inner trim <i>X</i>	1.00	0.00	0.00
15	Tail gate wiper motor <i>X</i>	1.00	0.00	0.00
16	Tail gate wiper arm <i>X</i>	1.00	0.00	0.00
17	Tail gate windscreen <i>X</i>	1.00	0.00	0.00
18	Tail gate windscreen moulding <i>re</i>	1.00	0.00	0.00
19	Tail gate emblem - Logo <i>re</i>	1.00	0.00	0.00
20	Tail gate emblem - NV200 <i>re</i>	1.00	0.00	0.00
21	Tail lamp RH <i>bs</i>	1.00	0.00	0.00
22	Tail lamp LH <i>X</i>	1.00	0.00	0.00
23	End panel <i>repair</i>	1.00	0.00	0.00
24	End panel top garnish <i>X</i>	1.00	0.00	0.00
25	Rear fender RH <i>bt</i>	1.00	0.00	0.00
26	Rear fender QTR glass <i>X</i>	1.00	0.00	0.00
27	Rear fender garnish RH <i>X</i>	1.00	0.00	0.00

Continue on next page...



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DOA : 01/07/2019

No	Description	Qty	U/P	Amt
28	Rear fender sliding door roller set RH X	1.00	0.00	0.00
				Amt S\$ 0.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 0.00

Section: Special Nett Items

29	Reverse sensor set X	1.00	250.00	250.00
30	Rear bumper clip set ne /	1.00	45.00	45.00 30
31	Rear number plate & casing X	1.00	45.00	45.00
32	Tail gate sticker - 70km/h ne /	1.00	70.00	70.00 60
33	Tail gate sticker - 6 pax ne /	1.00	70.00	70.00 10
34	Tail gate sticker - ar ne /	1.00	70.00	70.00 10
35	End panel sealant X	1.00	50.00	50.00
36	Tail gate windscreen sealant ne /	1.00	50.00	50.00 40
37	Rear fender QTR glass sealant ne /	1.00	50.00	50.00 40
				Amt S\$ 700.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 700.00

Section: Labour Items

38	To R&R rear bumper reverse sensor	1.00	80.00	80.00 60
39	To check wiring and lighting system	1.00	80.00	80.00 30
40	To supply under-coating / putty on parts repalced	1.00	80.00	80.00 40
41	To perform anti rust treatment on affected areas	1.00	60.00	60.00 30
42	To R&R tail gate mechanism	1.00	200.00	200.00 80
43	To R&R rear fender QTR glass	1.00	180.00	180.00 60
44	To R&R tail gate windscreen	1.00	250.00	250.00 120
45	To R&R rear trims , garnish assy	1.00	200.00	200.00 60
46	To R&R rear RH sliding door to cut and weld	1.00	200.00	200.00 80
47	To R&R fuel tank to cut and weld	1.00	350.00	350.00 X

Continue on next page...



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : GBJ4161R
Make & Model : NISSAN,NV200 DX 1.6 AUTO,VM20132984
Year of Manufacture : 2019

Estimation No. : E19070001
DOA : 01/07/2019

No	Description	Qty	U/P	Amt
48	To repair , replace and realign damaged areas	1.00	1,400.00	1,400.00 800
49	To spray painting on affected areas	1.00	1,200.00	1,200.00 600
50	To perform water seepage test after repair	1.00	150.00	150.00 30
51	Sundries	1.00	50.00	50.00 20

Amt S\$ 4,480.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 4,480.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Paul
Hp 90010068
7 days
48 p/p
04/07/19 @ 1145
Reg after repair

List Items Subtotal S\$ 0.00
Special Nett Items Subtotal S\$ 700.00
Labour Items Subtotal S\$ 4,480.00
Total S\$ 5,180.00

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 1 July 2019 5:23 PM
To: Torque 5 Assessment; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Zuhaidah Samsuri
Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)
Attachments: 20190701124626215.pdf; 20190701124633194.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle GBJ4161R and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Torque 5 Assessment [mailto:assessment@torque5.com]
Sent: 01 July, 2019 4:52 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com
Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Gabriel,

We hereby agreeable LKK Auto Consultants Pte Ltd to PRS the said vehicle, kindly make the necessary arrangement

Thank you.

Warmest Regards,

Lucas Chow

Assessor | Motor Claims Department

4/7/19 lam



Hotline (65) 6452 4457 | Fax (65) 6452 4584
Mobile (65) 8131 6518
Email lucas.chow@torque5.com
Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875
www.torque5.com



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, July 01, 2019 4:28 PM

To: Torque 5 Assessment

Cc: claims@torque5.com; sam.chang@torque5.com

Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd



- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: 01 July, 2019 12:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com
Subject: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Quote Me Pte Ltd, to notify you of the aforesaid accident involving our client's vehicle GBJ 4161 R and your insured's vehicle SHA 3441 R on 28/06/2019.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHA 3441 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875
Contact Person: Lucas (8131 6318)
Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 04/07/2019 11.00AM
PRS ARRANGEMENT (Date & Time) : 04/07/2019 11.00AM (Owner Waiting)

PRS ACKNOWLEDGEMENT

Appointed Surveyor :
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA



report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you .

Warmest Regards,

Lucas Chow

Assessor | Motor Claims Department

Hotline: (65) 6452 4457 | Fax: (65) 6452 4584

Mobile: (65) 8131 6518

Email: lucas.chow@torque5.com

Address: 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Kindly note that by submitting this claim to us,

you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201313221G

India International Insurance Pte Ltd

64 Cecil Street

#04/#05 IOB Building

Singapore 049711

Tax Invoice

Invoice No. : T51910016
Invoice Date : 31/10/2019
Ref : 28/06/2019
Currency : SGD
Terms : 30 Days
Veh No : GBF4161R

#	Description	Qty	UOM	U/P	Disc	Amt
TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT						
1.	REPAIR PARTS LUMP SUM AMOUNT	1.00		4650.00	0.00	4650.00

Subtotal : \$ 4,650.00

\$ 325.50

Total : \$ 4,975.50

I agree to the price as listed above and affirm
that the goods are received in good condition.

For Torque 5 Pte Ltd



(Customer's Signature and Company Stamp)

(Authorised Signature)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: TP / MCT13060747

Claimant Ref: GBU4161R

We/I, TORQUE 5 PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,875.50 (repair cost), S\$ 400.00 (loss of ~~rental~~), S\$ 36.45 (search fee), vehicle no. GBU4161R that was damaged pursuant to the accident which occurred on 26/06/2019 (date) at TPE (PUL BEFORE EXIT 5 (location) involving vehicle no. 9HA3441R (insured vehicle). This is pursuant to the inspection conducted on 04/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner QUOTE ME PTE LTD ("the third party claimant") of vehicle no. GBU4161R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBU4161R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,411.95 to TORQUE 5 PTE LTD

Dated this 31 day of October 20 19

CLAIMANT:

Signature

Signed by "the workshop" (with Chop)

Name

NRIC

Address

Nationality

Occupation

WITNESS:

Signature

Name

NRIC

Address

Nationality

Occupation



MRB

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607196R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Torque 5 Claims

From: Torque 5 Claims <claims@torque5.com>
Sent: 17 October, 2019 1:09 PM
To: 'Cecilia Chong (LKK Auto)'
Cc: 'claims@torque5.com'; 'Admin A'
Subject: RE: YOUR REF: GBJ 4161R (OUR REF: CC4/III19011791/R1gb3) *** ACCIDENT INVOLVING SHA 3441R & GBJ 4161R ON 28/06/2019 ***
Attachments: GBJ4161R 28062019 LOD.pdf

WITHOUT PREJUDICE

Dear Cecilia,

Attached is the Final repair bill, loss of rental, LTA fee and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 4,975.50
2. Loss of Rental for 04Days x \$100/- per day	\$ 400.00
3. LTA/GIA fee	\$ 36.45
TOTAL:	\$ 5,411.95

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.



Your assistance is greatly appreciated.

Thank you

Warmest Regards,

Carmen Wong

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com





Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 28/6/19 along TPE (PIE) Before Exit 5
Involving vehicles G8J 4161R & SHA 3441R

In consideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no G8J 4161R at my request, I/We, Quote Me Pte Ltd ("the claimant") of _____ (address) bearing NRIC No 201522986H the owner of motor vehicle no G8J 4161R, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings related to this accident that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful due to untruthful statements from me/us, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and condition being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Dated this 08 day of 07 (month) 20 19

Quote Me Pte Ltd

UEN 201522986H

Singapore

Matthew 13

Signed by "the claimant"

Name: Quote Me Pte Ltd

NRIC No: 201522986H



Signed by Torque 5 Pte Ltd

Name: Stephanie



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Jul 2019 / 12:13:46

Receipt Date/Time : 01 Jul 2019 / 12:13:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190701-001418

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHA3441R As at 28 Jun 2019/17:25:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA3441R Enquiry Fee 20190701121245186001	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3975	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

our vehicle:
683 9161R

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-105251

Date of Request: 02/07/2019

Your Ref No: WALK IN JATI

TORQUE 5 PTE LTD
NO. 8 KAKI BUKIT AVE 4, #01-50
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: GBJ4161R

Date of Accident: 28/06/2019

Place of Accident: TPE

Involving Vehicle No: SHA3441R

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-19-105252

Date of Request: 02/07/2019

Your Ref No: WALK IN JATI

TORQUE 5 PTE LTD
NO. 8 KAKI BUKIT AVE 4,, #01-50
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 28/06/2019

Vehicle No: GBJ4161R

Place of Accident: TPE (PIE) BEFORE EXIT 5

Involving Vehicle No: SHA3441R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHA3441R	TPE (PIE) BEFORE EXIT 5	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

**Torque 5 Pte Ltd**

8 Kaki Bukit Avenue 4, #01-50
Premier @ KB, Singapore 415875
Tel: 6452 4457 Fax: 6452 4584

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit
#01-50 Singapore 415875
Tel: +65 6452 4457 Fax: +65 6452 4584
Email: leasing@torque5.com
Company Reg. No: 201530768C

Rental Invoice**Inv No. :** L51907011**Date :** 15 Jul 2019**Ref :** GBJ 4161 R**Currency :** SGD**Terms :** COD**RA No. :** R19070003**Veh No. :** SKE7783X

#	Rental Period	Rate	Disc	Amt
1	Rental (08/07/2019 13:00 to 11/07/2019 13:45)	480.00	0.00	480.00



*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 480.00
GST 7.0% : S\$ 0.00
Total : S\$ 480.00

For **TORQUE 5 LEASING PTE LTD**



(Authorised Signature)

RENTAL AGREEMENT

T 002235

HIRER'S PARTICULAR		Veh. No/Model: G83 4161R Nissan NV200																													
Name: Soh Say Wee		Rental Veh. No/Model: SKE 7783K Toyota Vios																													
NRIC/Passport No: S7246989D		Date/Time Out: 8/7/19 1pm																													
Address:		Date/Time In: 11/7/19 1.45pm																													
Tel: 9621 8280		OUT IN 																													
Driving license No:		Milage: 202665																													
Exp:		Milage: 202955																													
ADDITIONAL DRIVER'S PARTICULAR		Rental Charges																													
Name:		<table border="1"> <tr> <th></th> <th>SS</th> <th></th> <th>SS</th> </tr> <tr> <td>Hours @</td> <td></td> <td>per hour</td> <td></td> </tr> <tr> <td>4 Days @</td> <td>120</td> <td>per day</td> <td>1480</td> </tr> <tr> <td>Weeks @</td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="2">Subtotal</td> <td colspan="2">3480</td> </tr> <tr> <td colspan="2"></td> <td colspan="2">GST @ 7%</td> </tr> </table>			SS		SS	Hours @		per hour		4 Days @	120	per day	1480	Weeks @		per week		Months @		per month		Subtotal		3480				GST @ 7%	
	SS		SS																												
Hours @		per hour																													
4 Days @	120	per day	1480																												
Weeks @		per week																													
Months @		per month																													
Subtotal		3480																													
		GST @ 7%																													
NRIC/Passport No:		Others																													
Address:		TOTAL CHARGES 4960																													
Tel:		Mode of Payment:																													
Driving license No:		Cash/Nets/Cheque/Credit Card:																													
Exp:		<table border="1"> <tr> <td>Deposit</td> <td>Deposit</td> </tr> <tr> <td>Amount</td> <td>Refunded</td> </tr> </table>		Deposit	Deposit	Amount	Refunded																								
Deposit	Deposit																														
Amount	Refunded																														
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Remarks: I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.																													
		Received by 																													
Physical Damage Excess		Acknowledgement																													
Singapore - Own Damage	S\$2,000																														
Singapore - 3rd Party Damage	S\$2,000																														
Malaysia (if applicable)	S\$8,000																														
For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)																														
IMPORTANT NOTE:		Hirer Signature/Date																													
1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.		for Torque 5 Leasing Pte Ltd																													
2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Torque 5 Leasing Pte Ltd.																															
3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.																															
4. In case of accident, the hirer shall report to Torque 5 Leasing Pte Ltd immediately.		Owner Signature/Date																													

Print Received Message

This mail is associated with :

***GBJ4161R (MCT19060747)
[SHA3441R]**

TP

QUOTE ME PTE LTD

Jun 28 2019 5:00PM

[COMFORT TRANSPORTATION PTE LTD]

Torque 5 Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/10/2019 09:27 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5411.95) - GBJ4161R - Claim Handler: Zuhaidah Bte Samsuri

Approved:5411.95:Request TP WS to issue Tax invoice for Repairs in III's favour

Cecilia Chong (LKK Auto)

From: Torque 5 Claims <claims@torque5.com>
Sent: Thursday, 17 October 2019 1:09 PM
To: Cecilia Chong (LKK Auto)
Cc: claims@torque5.com; Admin A
Subject: RE: YOUR REF: GBJ 4161R (OUR REF: CC4/III19011791/R1gb3) *** ACCIDENT INVOLVING SHA 3441R & GBJ 4161R ON 28/06/2019 ***
Attachments: GBJ4161R 28062019 LOD.pdf

WITHOUT PREJUDICE

Dear Cecilia,

Attached is the Final repair bill, loss of rental, LTA fee and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 4,975.50
2. Loss of Rental for 04Days x \$100/- per day	\$ 400.00
3. LTA/GIA fee	\$ 36.45
TOTAL:	\$ 5,411.95

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.



Your assistance is greatly appreciated.

Thank you

Warmest Regards,

Carmen Wong

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jul 2019 Edit Reg		01 Jul 2019 00:00 Edit Adj Rpt	S\$4,650.00 Edit Estimates	S\$4,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: -								
Main Claimant:	QUOTE ME PTE LTD , Co. Reg. No.: 201522986H								
Vehicle Reg. No.:	GBJ4161R	Date of Loss:	28/06/2019 17:00 - :59 [2 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19060747	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3441R	Policy No. (Claimant):							
		Excess:							
Repairer:	Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4, #01-50, 415875 Kaki Bukit - Tel: 64524457								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (24/10/2019): Alert - Adj Mandate Approved (S\$5411.95) - GBJ4161R - Claim Handler: Zuhaidah Bt... - III_SG (19/08/2019): Alert - Adj Mandate Approved (S\$0.00) - GBJ4161R - Claim Handler: Zuhaidah Bte S...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBJ4161R (MCT19060747)
 [SHA3441R]
 TP
 QUOTE ME PTE LTD
 Jun 28 2019 5:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Torque 5 Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/07/19 16:34	EMAIL FROM III DD 02072019		Load PDF	
2	03/07/19 16:34	NOTICE & GIA REPORT		Load PDF	
3	05/07/19 15:53	TP ESTIMATE- MARKED		Load PDF	
4	17/10/19 14:01	ATA AND OTHER DOCUMENTS		Load PDF	
5	17/10/19 14:01	LOD		Load PDF	
6	21/10/19 15:02	WORKSHOP INVOICE		Load PDF	
7	21/10/19 15:02	RENTAL RECEIPT		Load PDF	
8	21/10/19 15:02	LTA SEARCH		Load PDF	
9	21/10/19 15:02	LOD		Load PDF	
10	21/10/19 15:02	GIA SEARCH		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	04/07/19 08:51	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19011791/R1GS3Q2

Date: 18/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: GBJ4161R Insured Vehicle No: SHA3441R
 Vehicle No: GBJ4161R
 Date of Loss: 28/06/2019 Nature of Claim: TP Claim No: MCT19060747

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBJ4161R
 Make & Model: NISSAN NV200, 1.5 (A) Engine No: HR16143131D
 Reg. Date: 15/04/2019 (Man. Year: 2019) Chassis No: VM20132984
 Colour: Grey Odometer: 6409 km
 Engine Capacity: 1597 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 165/80 R14 Rear Tyre Size: 165/80 R14
 Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm
 Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,280.95	3,886.12	5,394.83	58.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,430.00	1,950.00	2,480.00	55.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,710.95	5,836.12	7,874.83	57.43
Approved Total (Overridden) (S\$)		4,650.00		
(S\$)	13,710.95	4,650.00	9,060.95	66.09
+ GST 7.00/7.00% (S\$)	959.77	325.50	634.27	66.09
Nett Amount (S\$)	14,670.72	4,975.50	9,695.22	66.09
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 01/07/2019
 Date Inspected: 04/07/2019 Inspected At: Torque 5 Pte Ltd (Kaki Bukit)
 No. 8 Kaki Bukit Ave 4, #01-50
 Singapore 415875
 Estimated Period of Repair: 7.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 21 Oct 2019)	
Parts:	N/A	NISSAN NV200 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBJ4161R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	696.00 FL	*438.00 FL
2	1		*REAR BUMPER BRACKET RH	Serviceable	89.00 FL	*- FL
3	1		*REAR BUMPER BRACKET LH	Serviceable	89.00 FL	*- FL
4	1		*REAR BUMPER TOWING CAP	Serviceable	56.00 FL	*- FL
5	1		*TAIL GATE LOCK	Serviceable	218.30 FL	*- FL
6	1		*TAIL GATE LOCK CATCH	Serviceable	92.60 FL	*- FL
7	1		*TAIL GATE OUTER HANDLE	Serviceable	122.70 FL	*- FL
8	2		*LICENSE LAMP GARNISH	Serviceable	183.60 FL	*- FL
9	1		*LICENSE LAMPX	Serviceable	72.60 FL	*- FL
10	1		*TAIL GATE	Bent	2,773.80 FL	*1,646.00 FL
11	1		*TAIL GATE INNER TRIM	Serviceable	288.30 FL	*- FL
12	1		*TAIL GATE WIPER MOTOR	Serviceable	623.70 FL	*- FL
13	1		*TAIL GATE WIPER ARM	Serviceable	135.00 FL	*- FL
14	1		*TAIL GATE WINDSCREEN	Serviceable	927.00 FL	*- FL
15	1		*TAIL GATE RUBBER BEADING	Necessary	160.00 FL	*160.00 FL
16	1		*END PANEL	Repair	525.20 FL	*- FL
17	1		*END PANEL TOP GARNISH	Serviceable	132.10 FL	*- FL
18	1		*REAR FENDER QTR GLASS	Serviceable	338.90 FL	*- FL
19	1		*REAR FENDER GARNISH RH	Serviceable	92.30 FL	*- FL
20	1		*REAR FENDER SLIDING DOOR ROLLER SET RH	Serviceable	628.20 FL	*- FL
21	1		*REAR BUMPER RETAINER RH	Damaged	46.80 FN	*46.80 FN
22	1		*REAR BUMPER RETAINER LH	Serviceable	46.80 FN	*- FN
23	1		*TAIL GATE WINDSCREEN MOULDING	Necessary	100.00 FN	*100.00 FN
24	1		*TAIL GATE EMBLEM -LOGO	Necessary	110.00 FN	*60.00 FN
25	1		*TAIL GATE EMBLEM -NV200	Necessary	108.00 FN	*68.00 FN
26	1		*TAIL LAMP RH	Broken	325.00 FN	*240.00 FN
27	1		*TAIL LAMP LH	Serviceable	325.00 FN	*- FN
28	1		*REAR FENDER RH	Bent	1,880.00 FN	*1,880.00 FN
29	1		*REAR BUMPER SPONGE	Serviceable	125.00 FN	*- FN
30	1		*SET REVERSE SENSOR	Serviceable	250.00 FS	*- FS
31	1		*SET REAR BUMPER CLIP	Necessary	45.00 FS	*30.00 FS
32	1		*REAR NUMBER PLATE & CASING	Serviceable	45.00 FS	*- FS
33	1		*TAIL GATE STICKER -70KM/H	Necessary	70.00 FS	*10.00 FS
34	1		*TAIL GATE STICKER -6 PAX	Necessary	70.00 FS	*10.00 FS
35	1		*TAIL GATE STICKER -AR	Necessary	70.00 FS	*10.00 FS
36	1		*END PANEL SEALANT	Serviceable	50.00 FS	*- FS
37	1		*TAIL GATE WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
38	1		*REAR FENDER QTR GLASS SEALANT	Necessary	50.00 FS	*40.00 FS
39	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	12,060.90	4,798.80
- List Item Discount on L Items 30.00/30.00% (\$\$)	2,473.29	673.20
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	306.66	239.48

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					9,280.95	3,886.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R&R REAR BUMPER REVERSE SENSOR	New	80.00	60.00
2	TO CHECK WIRING AND LIGHTING SYSTEM	New	80.00	30.00
3	TO SUPPLY UNDER-COATING /PUTTY ON PARTS REPLACED	New	80.00	40.00
4	TO PERFORM ANTI RUST TREATMENT ON AFFECTED AREAS	New	60.00	30.00
5	TO R&R TAIL GATE MECHANISM	New	200.00	80.00
6	TO R&R REAR FENDER QTR GLASS	New	180.00	60.00
7	TO R&R TAIL GATE WINDSCREEN	New	250.00	120.00
8	TO R&R REAR TRIMS ,GARNISH ASSY	New	200.00	60.00
9	TO R&R REAR RH SLIDING DOOR TO CUT AND WELD	New	200.00	40.00
10	TO R&R FUEL TANK TO CUT AND WELD	New	350.00	0.00
11	TO REPAIR ,REPLACE AND REALIGN DAMAGED AREAS	New	1,400.00	800.00
12	TO RESPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	600.00
13	TO PERFORM WATER SEEPAGE TEST AFTER REPAIR	New	150.00	30.00
Gross Labour Cost (S\$)			4,430.00	1,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >