

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 2 July 2019 9:56 AM
To: 'Motor Claim - III'
Cc: 'Zuhaidah Samsuri'; SUR; Admin A
Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)
Attachments: image014.wmz; image027.emz

Dear Gabriel,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, 1 July 2019 5:23 PM
To: Torque 5 Assessment <assessment@torque5.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [GBJ4161R](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: 01 July, 2019 4:52 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com
Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Gabriel ,



We hereby agreeable LKK Auto Consultants Pte Ltd to PRS the said vehicle , kindly make the necessary arrangement .

Thank you .

Warmest Regards,

Lucas Chow

Assessor | Motor Claims Department

Hotline (65) 6452 4457 | **Fax** (65) 6452 4584

Mobile (65) 8131 6518

Email lucas.chow@torque5.com

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Monday, July 01, 2019 4:28 PM

To: Torque 5 Assessment

Cc: claims@torque5.com; sam.chang@torque5.com

Subject: RE: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.



Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: 01 July, 2019 12:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>; claims@torque5.com; sam.chang@torque5.com
Subject: Accident involving GBJ4161R & SHA3441R on 28/06/2019 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Quote Me Pte Ltd , to notify you of the aforesaid accident involving our client's vehicle GBJ 4161 R and your insured's vehicle SHA 3441 R on 28/06/2019.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHA 3441 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Lucas (8131 6318)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 04/07/2019 11.00AM
PRS ARRANGEMENT (Date & Time) : 04/07/2019 11.00AM (Owner Waiting)

PRS ACKNOWLEDGEMENT

Appointed Surveyor :
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you .

Warmest Regards,

Lucas Chow



Assessor | Motor Claims Department

Hotline (65) 6452 4457 | **Fax** (65) 6452 4584

Mobile (65) 8131 6518

Email lucas.chow@torque5.com

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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