Re: LOD - Our Ref: SLM 6088Y and Your Ref: GBC 2451D (AXA) / DOA: 02-07-2019 // LKK Ref: CC4/ASM19011778/Bpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 6/9/2021 10:16 AM

To: TeamAuto Pro <teamautoffice@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (513 KB) DS FORM_SLM6088Y.pdf;

Without Prejudice

Dear Sirs/Mdm.

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautoffice@gmail.com> Sent: Thursday, 2 September 2021 1:11 pm To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SLM 6088Y and Your Ref: GBC 2451D (AXA) / DOA: 02-07-2019 // LKK Ref: CC4/ASM19011778/Bpa3

Dear Hsiao Tong,

Without Prejudice

Thank you for the improved PD offer of \$9500 which we are pleased to accept for the sake of an amicable and swift settlement:

PD Total	9,500.00		
	\$		
Search Fee	36.45		
	\$		
Est LOR	\$ 1,064.05		
7% GST	\$ 549.50		
COR	\$ 7,850.00		

We await your DV for our further necessary. Thank you.

Note: Our client's acceptance of this offer is strictly on a without admission to liability basis and solely for our client's claim for Property Damage and not prejudicial to any other claims arising from the same accident.

*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his

**Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.

Cheers,

Adel

Team AutoPro Pte Ltd Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Sep 2, 2021 at 10:52 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

Without Prejudice (save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

Could we settle this matter at a global sum of \$9,500.00(all-in)?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

 $\textbf{Hsiao Tong, Chew} \mid \text{Case Handler}$ LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro < teamautoffice@gmail.com >

Sent: Tuesday, 31 August 2021 6:29 pm

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SLM 6088Y and Your Ref: GBC 2451D (AXA) / DOA: 02-07-2019 // LKK Ref: CC4/ASM19011778/Bpa3

Dear Hsiao Tong,

Without Prejudice

Thank you for your PD offer of \$9400.00. However, the calculated LOR after deducting COR \$7850, GST \$549.50, & search fee \$36.45 is only \$964.05.

To quickly have the subject close, kindly consider our counter-proposed of \$9600.00. Thank you.

*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.3

**Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Aug 31, 2021 at 1:35 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$9,400.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter,

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much rearetted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro < teamautoffice@gmail.com>

Sent: Monday, 18 January 2021 12:47 pm

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SLM 6088Y and Your Ref: GBC 2451D (AXA) / DOA: 02-07-2019 // LKK Ref: CC4/ASM19011778/Bpa3

Dear Hsiao Tong,

Without Prejudice

With reference to our LOD submitted 15-05-2020, kindly be informed that our company has been officially GST registered dated 13-01-202 as such all COR will be subjected to a 7% GST, pls refer to earlier-sent letter from The Inland Revenue Authority of Singapore (IRAS) confirming our GST status.

Also attached herewith is our revised LOD with GST for your reference and soonest settlement.

Thank you.

*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.3

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you.

Cheers.

Adel

Team AutoPro Pte Ltd Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Nov 20, 2020 at 3:10 PM Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

Without Prejudice

Hi.

For an update, we are still pending documents from our insured before we can proceed the next step.

We ware following up and will get back to you asap.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro < teamautoffice@gmail.com>

Sent: Friday, 15 May 2020 5:51 PM

To: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com> Subject: LOD - Our Ref: SLM 6088Y and Your Ref: GBC 2451D (AXA) / DOA: 02-07-2019

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SLM 6088Y Your Ref: GBG 2451D

Dear Hsiao Tong,

Accident Involving: SLM 6088Y and GBC 2451D

Date of Accident: 2 July 2019

Location of Accident: West Coast Highway towards Jurong

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$	7,850.00		
Add Loss of Rental	\$	1,669.20 13 Days - Inv#A40283		
***ACTUAL: 14 Days: 2+2 Days PRS (2/3/4/5 Jul) + 8 Repair Days Agreed (6/8/9/10/11/12/13/15 Jul) + 2 Sunday (7/14 Jul)				
Total	\$	9,519.20		
	\$			
Add 3rd Party Report Fee		29.00		
	\$			
Add LTA Search Fee		7.45		
		\$		
GRAND TOTAL		9,555.65		

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to : Team AutoPro Pte Ltd 160 Sin Ming Drive #01-14 Sin Ming AutoCity Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers.

Adel

Team AutoPro Pte Ltd Tel: 6258 1955

Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722 Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Date: Tue, Jul 16, 2019 at 3:50 PM

Subject: RE: 2 Days Notice: SLM 6088 Y (Our Ref) and GBG2451D (Your Ref) Dated 02nd July 2019 - OUR REF: CC4/ASM19011778/pa3

To: TeamAutoPro North < teamautopl@gmail.com >

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >, Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

WITHOUT PREJUDICE

Dear Sir/Mdm

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: <u>jimmychen@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> RE: 2 Days Notice: SLM 6088 Y (Our Ref) and GBG2451D (Your Ref) Dated 02nd July 2019 *** LKK REF: CC4/ASM19011778/pa3 Inbox



Mei Kwan (LKKAuto) < Meikwan@Ikkauto.com >

to me, CS, Admin, Hsiao

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam.

We refer to the above matter

Please be informed that OI has yet to report the accident and we are currently pending verification for direct settlement.

Please provide us the following.

- · evidence i.e. video and scene photo.
- PIR result (if any)
- · Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards, Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAutoPro North < teamautopl@gmail.com>

Sent: Tuesday, 2 July 2019 5:30 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sq>

Subject: 2 Days Notice: SLM 6088 Y (Our Ref) and GBG2451D (Your Ref) Dated 02nd July 2019

Dear Sir/Madam,

Road Traffic Accident Involving SLM 6088 Y (Our Ref) and GBG 2451 D (Your Ref) Dated 02nd July 2019, Time around 14:30 @ WEST COAST HIGHWAY TWDS JURONG

We represent our client; TAN KIAT SIONG, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLM 6088 Y and your insured's vehicle registration number: GBG 2451 D.

For efficiency purpose, we are agreeable with the appointment of Mr Lim - LKK as the SJE for subject claim. Please let us know within 2 working days from today your agreeing to the above otherwise kindly send us your list of at least ten (10) motor surveyors, via email to the following personnel:-

Survey Address	575722		
	160 Sin Ming Dr, #	01-14 Sin Ming AutoCity	Singapore
Email Address	teamautopl@gmail.com		
	Frederick Lim	9674 6635	
Contact Person	Alan Koh	9092 7279	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers.

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956