



LETTER OF DEMAND

Your Ref: SHC8635E
Our Ref: SLW7714P
To: India International Insurance Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SLW7714P & SHC8635E ON 28/6/2019

We are claiming on behalf of our client Muhamad Hamdan Bin Abdul Rahman

owner of vehicle number SLW7714P involved in accident on 28/6/2019

with vehicle SHC8635E along/at Siglap Rd fuds ECP

Description of claims:

Cost of Repairs	\$ <u>5,827.64</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>80</u> x <u>4</u> Days = \$ <u>320</u>	(incl 7% GST)
Search Fee	\$ <u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$ _____	(incl 7% GST)
TOTAL	\$ <u>6,155.09</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 6,155.09
payable to **Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg / steven.chee@vw.com.sg.



Dated this _____


29 AUG 2019

Volkswagen Centre Singapore



Biz Reg. No. S3103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLW7714P and SHC8L35E on 25/6/2019
along Siglap Rd towards ECP
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Muhammad Hanan Bin Abdul Rahman
of S9337421E owner of Vehicle Registration
Name of Policy Holder & IC / Passport number

Number SLW7714P hereby irrevocable appoint Volkswagen Centre Singapore
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents or any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 17 of the month
8 Year 19

Signed & Delivered By:

[Signature]
Policy Holder
Witness By:
VOLKSWAGEN GROUP SINGAPORE

81030002

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III - Direct Settlement (PODS)

India Ref: TP / MCT19060743
Claimant Ref: SLW7714P

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,827.64 (repair cost), S\$ 240.00 (loss of use), S\$ 7.45 (search fee), vehicle no. SLW7714P that was damaged pursuant to the accident which occurred on 28/06/2019 (date) at SIGLAP RD TOWNSHIP JUNCTION WITH SIGLAP RD (location) involving vehicle no. SHC8635E (insured vehicle). This is pursuant to the inspection conducted on 05/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHAMMAD HAMDAN BIN ABDUL RAHMAN ("the third party claimant") of vehicle no. SLW7714P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLW7714P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,075.09 to VOLKSWAGEN CENTRE SINGAPORE.

Dated this 5 day of 11 2019.

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Page 1/2

Document no. 12333901016
Document date 24-08-2019
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 39999
Job order number 2019001499/1
Job order date 29-07-2019
Service Advisor TIOU CHUAN CHEE

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
MUHAMMAD HAMDAN
BIN ABDUL R.
20 DIDO STREET
Singapore 459472

License plate SLW7714P	Model code BQ12AZ	First registration 28-02-2018	VIN WVWZZZAUZJW082823	Model Golf Trendline 1.0 I TSI 81kW DSG	Mileage 36,721
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G0807217FNGRU	Cover For Bumper Primed	1	pcs.	1,083.64	#1	1,083.64	1,159.49
5G0853651CCZLL	Radiator Grille Satin Bla	1	pcs.	422.26	#1	422.26	451.82
3G0853601B DPJ	Vw Sign Black/Bright Chro	1	pcs.	83.89	#1	83.89	89.76
5G0853677M 9B9	Cooling Air Grill Satin B	1	pcs.	119.98	#1	119.98	128.38
5G0805705R	Guide	1	pcs.	36.62	#1	36.62	39.18
	BUMPER CENTRE BRACKET						
	XR-13/8/2019						
	Labour	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	Number Plate	1	pcs.	80.00	#1	80.00	85.60
	INDIA DIRECT SETTLEMENT						
	DOA: 28/06/2019						
	TP VEH: SHC8635E						
	SURVEY BY: GUO QIANG (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,686.39	7%	381.25	5,446.39	5,827.64
Total	760.00	4,686.39		381.25	5,446.39	5,827.64

Customer

29 AUG 2019

VOLKSWAGEN
GROUP
SINGAPORE

Service Advisor

81030002

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc, after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12333901018
Document date	24-08-2019
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	39999
Job order number	2019001499/ 1
Job order date	29-07-2019
Service Advisor	TIOU CHUAN CHEE

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
MUHAMMAD HAMDAN
BIN ABDUL R.
20 DIDO STREET
Singapore 459472

License plate	Model code	First registration	VIN	Model	Mileage
SLW7714P	BQ12AZ	28-02-2018	WVWZZZAUZJW082823	Golf Trendline 1.0 TSI 81kW DSG	36,721

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jul 2019 / 13:43:06

Receipt Date/Time : 02 Jul 2019 / 13:43:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190702-001739

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHC8635E

As at 28 Jun 2019/19:30:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHC8635E

Enquiry Fee

20190702134146055706

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx6171

Credit Card:
Visa/MasterCard

7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.