



Letter of Claims
Request of direct settlement.

Abdul Rahman

We are submitting a claim on behalf of our customer Munammad Hamdan Bin n
NRIC S933742E insured of vehicle SLW7714P against
your insured vehicle number SHC 863SE (Indra International)
On the accident dated on 28/6/19 (ddmmYYYY) along
Singapore Rd Inds EcP.

Dated this 2 (day) of 7 (month) 20 19.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502 /69223511
HP: 93867833
shushi.tang@vw.com.sg
steven.chee@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Mr
MUHAMMAD HAMDAN
BIN ABDUL R.
20 DIDO STREET
Singapore 459472

Document no.
Document date 02-07-2019
Customer no. 5211042216
Customer GST-ID
Dealer 39999
Job order number 2019001169/ 1
Job order date 02-07-2019
Service Advisor SHU SHI TANG

License plate SLW7714P	Model code BQ12AZ	First registration 28-02-2018	VIN WVWZZZAUZJW082823	Model Golf Trendline 1.0 TSI 81kW DSG	Mileage 29,863
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5G0807217FNGRU	Cover For Bumper Primed	1	pcs.	1,083.64	#1	1,083.64	1,159.49
	*please check parts number for this chassis						
5G0805915J 9B9	Retainer For Spoiler Sati	1	pcs.	174.53	#1	174.53	186.75
	*please check parts number for this chassis						
5G0807049B	Guide Piece	1	pcs.	19.18	#1	19.18	20.52
	LHF Bumper Bracket						
	*please check parts number for this chassis						
5G0807050B	Guide Piece	1	pcs.	19.18	#1	19.18	20.52
	RHF Bumper Bracket						
	*please check parts number for this chassis						
5G0807248G	Foam Insert	1	pcs.	38.75	#1	38.75	41.46
	*please check parts number for this chassis						
5G0807109AL	Impact Beam	1	pcs.	587.84	#1	587.84	628.99
	Reinforcement						
	*please check parts number for this chassis						
5G0853651CCZLL	Radiator Grille Satin Bla	1	pcs.	422.26	#1	422.26	451.82
3G0853601B DPJ	Vw Sign Black/Bright Chro	1	pcs.	83.89	#1	83.89	89.76
5G0853677M 9B9	Cooling Air Grill Satin B	1	pcs.	119.98	#1	119.98	128.38
5G0853211G 9B9	Cover Part For Bumper Sat	1	pcs.	31.13	#1	31.13	33.31
	LHF cooling air grille						
5G0853212G 9B9	Cover Part For Bumper Sat	1	pcs.	31.13	#1	31.13	33.31
	RHF cooling air grille						
5G0853665N 9B9	Cooling Air Grill Satin B	1	pcs.	70.75	#1	70.75	75.70
	LHF						
5G0853666N 9B9	Cooling Air Grill Satin B	1	pcs.	70.75	#1	70.75	75.70
	RHF						
5G2941005D	Twin Halogen Headlamps	1	pcs.	694.01	#1	694.01	742.59
	LHF						
5G2941006D	Twin Halogen Headlamps	1	pcs.	694.01	#1	694.01	742.59
	RHF						
	Labour	4	pcs.	840.00	#1	3,360.00	3,595.20
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	Number Plate	1	pcs.	80.00	#1	80.00	85.60
	INDIA DIRECT SETTLEMENT						
	DOA: 28/06/2019						
	TP VEH: SHC8635E						
	SURVEY BY:						

Quotation valid till 09-07-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	10,781.03	7%	807.87	11,541.03	12,348.90

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Total	760.00	10,781.03		807.87	11,541.03	12,348.90

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/06/2019 14:35
Date Of Accident	28/06/2019 19:30
Exact Location Of Accident	SIGLAP RD TOWARDS ECP (JUNCTION WITH SIGLAP RD)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW7714P
Insured/Policyholder	
Name Of Registered Owner	MUHAMMAD HAMDAN BIN ABDUL RAHMAN
NRIC No	S9337421E
Email Address	MDHAMDANRAHMAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90673545
Alternative Phone No	OTHERS-90673545

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF TSI TL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPG18004354
Cover Note Number	N.A

Driver

Name of Driver	MUHAMMAD HAMDAN BIN ABDUL RAHMAN
NRIC No	S9337421E
Date Of Birth	19/09/1993
Occupation	INDOOR
Date Of Driving Pass	11/03/2013
Driving Experience	6 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90673545
Fax Number	
Contact Number	OTHERS-90673545
Email Address	MDHAMDANRAHMAN@GMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG SIGLAP RD TOWARDS ECP. VEHICLE B TURNING OUT FROM MY FRONT LEFT JUNCTION AND SUDDENLY STOP ON MY LANE (YELLOW BOX). I CAN'T STOP IN TIME AND COLLIDED ONTO RIGHT SIDE OF VEHICLE B. NO INJURIES INVOLVED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHC8635E
Vehicle Make/Model/Colour	HYUNDAI / I40 1.7 CRDI F/L AT ABS AIRBAG 4DR / BLUE
Details Of Properties	NIL
Vehicle Category	TAXI
Name of Driver	LEE SOON THIAM
NRIC/Passport Number	S0047930F
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

IMPORTANT NOTICE

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5. Any false reporting may be referred to the Police for investigation.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

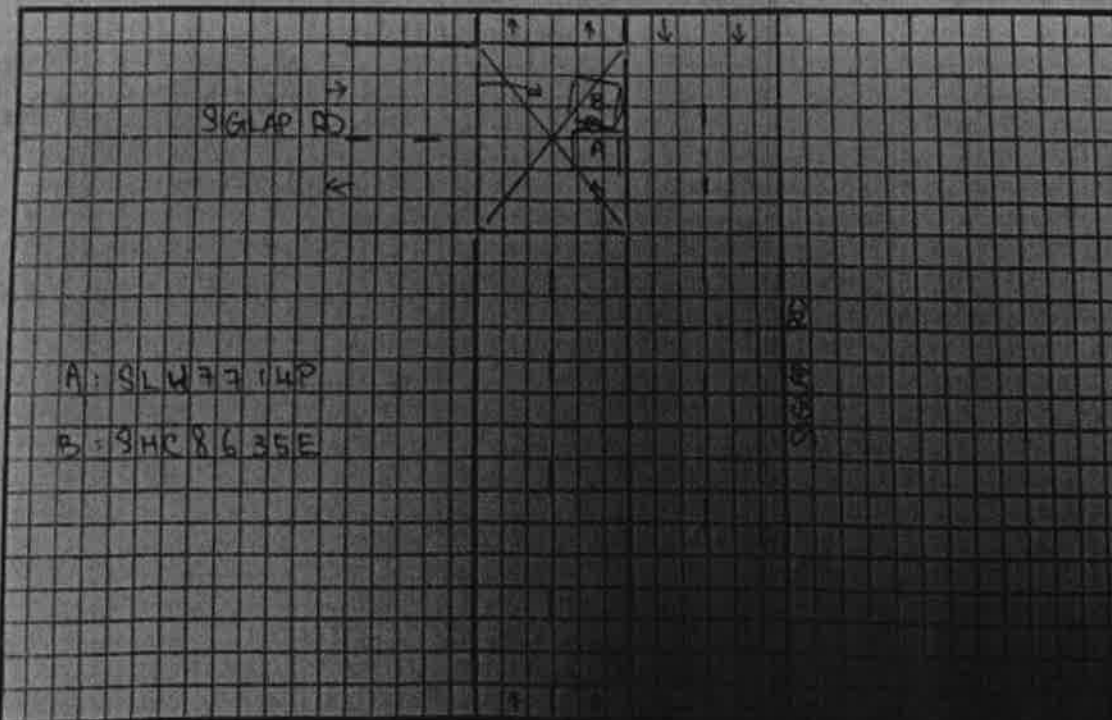
VERIFIED BY AJAX MARS
REPORTING OFFICER
JUN KEAT

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I WAS DRIVING ALONG SIGLAP RD TOWARDS ECP . VEHICLE B TURNING OUT FROM MY FRONT LEFT JUNCTION AND SUDDENLY STOP ON MY LANE (YELLOW BOX) . I CAN'T STOP IN TIME AND COLLIDED ONTO RIGHT SIDE OF VEHICLE B . NO INJURIES INVOLVED.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
WONG JUN KEAT

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

29 June 2019 at 10:59 AM

Date/Time:

29 June 2019 at 10:59 AM

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

002159416C

MUHAMMAD HAMDAN BIN ABDUL RAHMAN

DOB Date: 19 Sep 1993
Valid Date: 11 Mar 2013

002159416C

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S9337421E

MUHAMMAD HAMDAN BIN ABDUL RAHMAN

002159416C

MUHAMMAD HAMDAN BIN ABDUL RAHMAN

INDIAN

19-09-1993

SINGAPORE

002159416C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CATEGORIES:

Class DA Motor cars without clutch pedals (Autos) and trucks and passenger vehicles of this class, and other motor vehicles without clutch pedals as 3000000

EXPIRY DATE 11 Mar 2013

Licence No: S9337421E

NP 420A

4286454

002159416C

MRC No: S9337421E

Date of issue 30-09-2008

20 DIDO STREET SINGAPORE 459472

ERGO**Certificate of Insurance**

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate/Policy Number : DMPG18004354
 Vehicle Registration Number : SLW7714P
 Cover Type : Enhanced Comprehensive
 Policy Type : Private Car
 Name of Policyholder/Insured : MUHAMMAD HAMDAN BIN ABDUL RAHMAN
 Commencement Date of Insurance : 05/10/2018
 Expiry Date of Insurance : 04/10/2019



Excess :
 EXCESS: (SECTION I)..... S\$ 500.00
 ADD'L EXCESS: UNNAMED DRIVERS (SECTION I)... S\$ 500.00
 YOUNG & INEXP DRIVERS (SECTION I) S\$ 3,000.00

Finance Company/Hire Purchase Owner : DBS BANK LTD

***Persons or Classes of Persons entitled to drive:**

1. The Policyholder
2. Any Person who is driving on the Policyholder's order or permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

*** Limitations as to Use:**

- 1) Use only for social domestic and pleasure purposes
- 2) Use for Policyholder's business

This Policy does not cover

- 1) Use for hire or reward, racing, pace-making, reliability trial or speed-testing and on race track
- 2) Use for the carriage of goods other than samples in connection with any trade or business
- 3) Use for any purpose in connection with the Motor Trade

Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings (*).

WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

For and on behalf of ERGO Insurance Pte. Ltd.

Approved Insurer

Karl-Heinz Jung

Authorized Signature

Z000002	MAXURANCE VENTURE	Contact Number: 61002592
Vehicle Chassis Number : WVWZZZAUZJW082823, Vehicle Engine Number : CHZ579336		PC1, 04/10/2018 15:27

ERGO Insurance Pte. Ltd. Co. Reg. No.: 199305211H GST Reg. No.: M2-0116930-5
 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Tel: +65 6829 9199 Fax: +65 6829 9248 www.ergo.com.sg