

ASS. REC. BY:

REF: CS/MSG 170117671 RHD3 n2

Special Instruction:

Surveyor: RebutASSIGNMENT (Office)From (Person): Zhang Harry Dingof MSGDate/Time: 1-7-2019 16:04 PM

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SE 3311GInsured: SLG 38032at Workshop m/s A T PerformanceTel: 96866419of 160 SW Hwy Drive #07-18/19Policy No: 29114756Claim No: 597436

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. 22-6-2019

CA / REV / REP. / REV 24 HRS

Date/Time: 3-7-19 11:04 PMPerson Contacted: Alvin

H.O.D. Endorsement: _____

Vehicle IN/OUT

Date/Time Action/Instruction (✓) Estimate

SE 3311G-X

SLG 38032-X

8/7@ 17:04 - ~~Sent~~ via email preli advise.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Zheng Hanyang

Date: 08 Jul 2019

Preliminary Advice

Insured Vehicle No	: SLQ3803Z	Accident Date	: 22/06/2019
TP Vehicle No	: SE3311G	Assignment Date	: 01/07/2019
Make	: TOYOTA ESTIMA	Est. Duration of Repair	: 2.00
Date of Inspection	: 02/07/2019		
Inspection At	: A T PERFORMANCE (SIN MING) 160 SIN MING DRIVE, #07-18/19 SIN MING AUTOCITY SINGAPORE 575722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,357.00
Revised Amount	:S\$	500.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	500.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2019		01 Jul 2019 18:09 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Main Claimant:	TOH BEE HUP, ID: 56809303A								
Vehicle Reg. No.:	SE3311G	Date of Loss:	22/06/2019 16:00 - :59 [134 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 597436	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLQ3803Z	Policy No. (Claimant):							
		Excess:							
Repairer:	A T Performance (SIN MING) 160 SIN MING DRIVE, #07-18/19 SIN MING AUTOCITY, 575722 Sin Ming - Tel: 96866219								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Zheng Hanyang - 6594 2547]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 02/07/2019]								
Driver/Custodian (Insured):	KOH SUAN CHEOW (), NRIC: S1297325Z, Tel: +6596796766 Email:								
Adj. Apg. Remarks:	on WP. Manual assigned to LKK via email on 28/06/19.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/06/2019 18:47
Date Of Accident	22/06/2019 16:30
Exact Location Of Accident	BLK 635 ANG MO KIO AVE 6 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SE3311G
Insured/Policyholder	
Name Of Registered Owner	TOH BEE HUP
NRIC No	S6809303A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96196626
Alternative Phone No	OFFICE-96196626

Vehicle Particulars

Manufacturer	TOYOTA
Model	ESTIMA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5108472998
Cover Note Number	

Driver

Name of Driver	ALDEN TOH KAI JIE
NRIC No	S9924618I
Date Of Birth	09/08/1999
Occupation	INDOOR
Date Of Driving Pass	23/08/2018
Driving Experience	0 YEAR AND 9 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96196626
Fax Number	
Contact Number	OFFICE-96196626
Email Address	NOEMAIL

Address	BLK 634 ANG MO KIO AVENUE 6 #07-5195 SINGAPORE
Postcode	560634
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ3803Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOH SUAN CHEOW
NRIC/Passport Number	S1297325Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

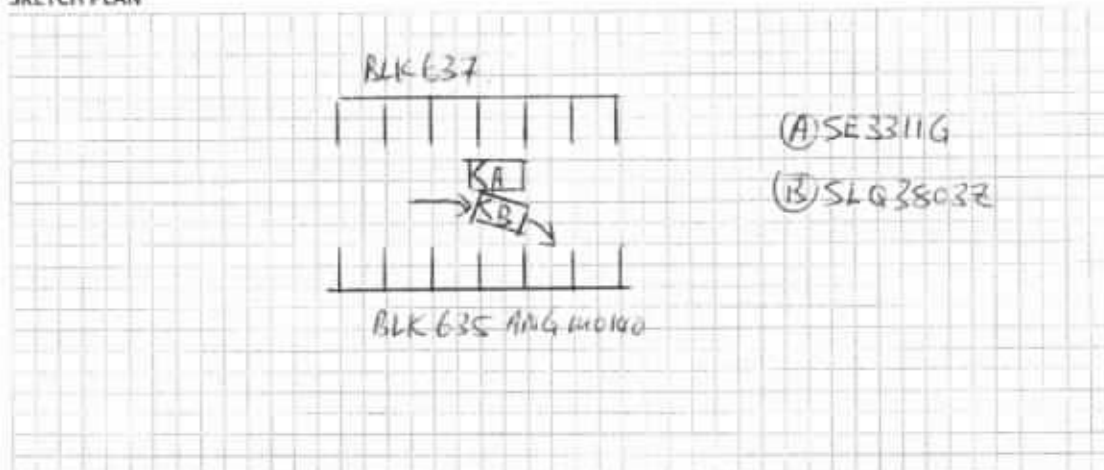
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 24/06/19 @ 1145HRS

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

1 STOP MY CAR STATIONARY DUE TO THE FRONT CAR
SLG38032 SUDDENLY START TO REVERSE. SLG38032 THEN
CONTINUE REVERSING AND HIT INTO MY CAR LEFT SECTION.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 2/1/10

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

ESTIMATE REPAIR COST

A T PERFORMANCE160 SIN MING DRIVE #07-19
SINGAPORE 575658TEL: 6453 5112
FAX: 6552 2061

Regn. No. 52983289E

Messrs. Toh Bee Hup
Blk 634 Ang Mo Kio Ave 6 #07-5195
Singapore 560634

Date 28/6/19

Vehicle No. SE3311G Toyota Estima

Quantity	Items/Descriptions	Prices
1PC	REAR LH DOOR PROTECTOR <i>repair</i>	688.50
1PC	FRONT LH DOOR PROTECTOR <i>repair</i>	688.50
	LABOUR CHARGES	400.00 200
	SPRAY PAINT	500.00 300
	COMPUTERISED WHEEL ALIGNMENT	80.00 X 11
	<i>Rasul</i> <i>Hp 90010068</i> <i>2 days</i> <i>P/P</i> <i>02/07/19 @ 1800</i> <i>Ready after repair</i> <i>email: rasul@1kkauto.com</i>	<u>500</u>
Total :		\$2,357.00

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19011767/R1TD3N2
Date: 24/12/2019REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29114756
Claimant Vehicle No :	SE3311G	Insured Vehicle No :	SLQ3803Z
Date of Loss:	22/06/2019	Nature of Claim:	TP
		Claim No:	597436

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SE3311G	Engine No:	2AZF146391
Make & Model:	TOYOTA ESTIMA, 2.4 GH-ACR30W (A)	Chassis No:	ACR507058749
Reg. Date:	22/04/2008 (Man. Year: 2008)	Odometer:	139862 km
Colour:	White		
Engine Capacity:	2362 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,377.00	0.00	1,377.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	980.00	500.00	480.00	48.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,357.00	500.00	1,857.00	78.79

INSPECTION

Date of Assignment:	01/07/2019	
Date Inspected:	02/07/2019 Inspected At:	A T Performance (SIN MING) 160 SIN MING DRIVE, #07-18/19 SIN MING AUTOCITY Singapore 575722
Estimated Period of Repair:	2.0 days	

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Dec 2019)

Parts: M1-MPV TOYOTA ESTIMA 2.4 GH-ACR30W (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SE3311G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LH DOOR PROTECTOR	Repair	688.50 F	*- F
2	1		*FRONT LH DOOR PROTECTOR	Repair	688.50 F	*- F
Total Parts (S\$)					1,377.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES	New	400.00	200.00
2	SPRAY PAINT	New	500.00	300.00
3	COMPUTERISED WHEEL ALIGNMENT	New	80.00	0.00
Gross Labour Cost (\$\$)			980.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >