

ASS. REC. BY:

REF:

CS/EG1190011758/Kqd3^{SR}

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Jeannie Cheng

of EGI

Date/Time: 2/7/2019 5:45pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: GBT 64P

Insured: SKL 248FY

at Workshop m/s Siong Lee Motor

Tel: 6453 1255

of 160 Sin Ming Drive #02-07

Policy No:

Claim No: CDMFG19001345/PX/jc

Sum Insured:

Excess:

Make of Veh:

D.O.A. 28/6/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2/7

Person Contacted: Mr Tan

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	GBT 64P-X
	SKL 248FY-X
04/7/19 @ 4.05pm	revised to Jeannie Cheng by email.
15/8	LI Ly 8/600 email & summt
	Kenneth confirmed LS \$1600, 3 days (red \$3454.15, 68%)

ASS. REC. BY:

REF:

ERL

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

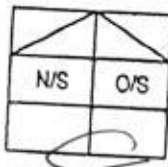
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

1. B1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBJ 64P

Yr Regn:

11, 18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Ty Dyno

c.c.

2982

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

19550

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JT12A735450K211766

Gen. Cond:

Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

195/75R15

R:

155R12x8(1)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

22

mm

L/Bal.

7

mm

L/Bal.

22

mm

D.O.A.

28/8/19

D.O.I.

3/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

RECEIVED 27 AUG 2019

Date/Time, File Pass to?

1) 28/8/19

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$) 1600

☐

: Prell. Report

☐

: Final Report

Days Of Repair: 3

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

250

Transportation:

S - RS. SI

Fees

Others

TOTAL

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, 2 July 2019 5:45 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019 | ERGO REF: CDMPG19001245/PX/jc
Attachments: 0656_001.pdf

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

Veh. In - KSC

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: Jeannie Cheng
Sent: Tuesday, July 02, 2019 5:39 PM
To: 'Cheonghoh Law'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019 | ERGO REF: CDMPG19001245/PX/jc

WITHOUT PREJUDICE

Dear Catherine,

We will assign the selected surveyor and they will liaise with the workshop directly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]
Sent: Tuesday, July 02, 2019 2:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019 | ERGO REF: SKL2487Y/PX/jc

Dear Jeannie,

We refer to the above matter and to your email of even date.

Our client hereby nominate LKK Auto Consultants Pte Ltd named in paragraph 2 of your said email to conduct the pre-repair survey of the damages to our client's vehicle arising out of the above mentioned accident.

Please be contact our client's workshop, Siong Lee Motor, 160 Sing Ming Drive #02-07 AutoCity Singapore 575722 for the survey of GBJ 64 P.

Contact Person : Mr Tan / Ms Kwee Pin
Telephone : 6453 1255

Kindly proceed to do the needful.

Thanks & regards

Catherine

CHEONGHOH LAW CORPORATION

Blk 53 Chin Swee Road #03-05

Singapore 160053

T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

On 2 Jul 2019, at 10:29 AM, ERGO Insurance Pte. Ltd. (Claims Department)

<claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Catherine,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy
- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

<image001.jpg>

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

<image002.png> <image003.png>

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From: Cheonghoh Law [<mailto:mail@cheonghoh.sg>]
Sent: Tuesday, July 02, 2019 10:23 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Fwd: Re; PRS for GBJ 64 P accident involving vehicle SKL 2487 Y on 28 June 2019 along Eunos Crescent (Our ref: LCH.lg/SMSL-90477.19)

Reminder!

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

Begin forwarded message:

From: Cheonghoh Law <mail@cheonghoh.sg>
Subject: Re; PRS for GBJ 64 P accident involving vehicle SKL 2487 Y on 28 June 2019 along Eunos Crescent (Our ref: LCH.lg/SMSL-90477.19)
Date: 1 July 2019 at 3:17:53 PM SGT
To: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>

Dear Sirs,

We enclosed herewith our letter of PRS and await your urgent reply.

Thanks & regards
Catherine
CHEONGHOH LAW CORPORATION
Blk 53 Chin Swee Road #03-05
Singapore 160053
T: 6337 8700 | F: 6337 3700 | E: mail@cheonghoh.sg

Begin forwarded message:

From: roaming26@singtel.com.sg
Subject: Attached Image
Date: 1 July 2019 at 3:04:19 PM SGT
To: "mail@cheonghoh" <mail@cheonghoh.sg>

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 4 July 2019 4:05 PM
To: 'Jeannie Cheng'
Cc: SUR; 'Survey Report (ERGO Insurance Pte. Ltd.)'
Subject: RE: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019| ERGO REF: CDMPG19001245/PX/jc
Attachments: CSEGI19011758Kqd3.pdf

Dear Jeannie,

Enclosed herewith preliminary advice of GBJ 64P.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 3 July 2019 9:54 AM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019| ERGO REF: CDMPG19001245/PX/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]
Sent: Tuesday, 2 July 2019 5:45 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: FW: PRS IRO GBJ64P | OI : SKL2487Y | DOA: 28/06/2019| ERGO REF: CDMPG19001245/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CDMPG19001245/PX/jc

Date: 04th July 2019

Our Ref: CS/EGI19011758/Kqd3

Without Prejudice

The Motor Claims Department
ERGO Insurance Pte Ltd

Attn: Sir/Madam

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. GBJ 64P

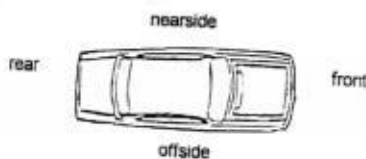
We thank you for the instruction on 02/07/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 03/07/2019 at the premises of M/s SIONG LEE MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,054.15</u>
Revised Estimate Amount	: S\$ <u>1,618.05</u>
"Check" Items Amount	: S\$ <u>417.80</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 3 days.

We have NOT authorise repair.

Yours faithfully

KENNETH KONG
Licensed Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/07/2019 18:30
Date Of Accident	28/06/2019 16:50
Exact Location Of Accident	EUNOS CRESCENT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ64P
Insured/Policyholder	
Name Of Registered Owner	TAN BROS GAS SUPPLY
Co Reg No	36674400C
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-91055622

Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5088120160-02
Cover Note Number	

Driver

Name of Driver	LI HANG
NRIC No	G2944033L
Date Of Birth	05/11/1983
Occupation	OUTDOOR
Date Of Driving Pass	30/08/2017
Driving Experience	1 YEAR AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82489214
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

TAN BROS GAS SUPPLY

Policyholder's Signature

Date & Time: 17/11

12.55pm

Driver's Signature

(If driver is not the policyholder)

Date & Time: 17/11

12.55pm

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.: