

ASS. REC. BY:

REF:

CS/INC19011721/TVD322

Special Instruction:

SURVEYOR:

ASSIGNMENT (Office)

From (Person):

Theresa

of

INC

Date/Time:

2/7/2019.

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC3458M

Insured:

PC2034J

at Workshop m/s

Sin Sheng

Tel:

6863 9595

of

8 Tuas Ave 18

Policy No:

Claim No:

MT/1050838-002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14/6/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time	Action/Instruction () Estimate
	PC3458M-X
	PC2034J-NA/INC19010966/K4 DOA:14/6/2019
20/8/19	Taufik said parts price - ok
21/8/19	LS \$ 12,300 confirmed by email (Real 7733.68, 3970)

Tanfulah

REF

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP / RES / OD / RES / LVA / RV / MY
 To inspect Vehicle No: _____
 at Workshop No: _____
 of _____
 located _____
 Policy No: _____
 Claim No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: 955K ~~XXXX~~
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: days Res: Yes or No
 Lump Sum: % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S
X	X

Veh No: PC 3458M Reg No: 2012 May
 Type: M. Car / M. Cycle / Van / Lorry / Taxi / Police / Motor /
 Truck / Trailer or _____
 Make: Mitsubishi Pajero No: 4899
 Colour: White ABC: Insured / Sd / H / NA
 Cap. Reading: 287817 (Tacho) Insured / Sd / H / NA
 Eng No: _____
 Ch No: BE6305F10050
 Gen. Cond: Good / Fair / Poor / Humil
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD AIRim or _____
 Tyre Size: F: 215 / 75R17.5
 R: 215 / 75R17.5
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / ONTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6/6 mm
 L/Bal: 6 mm L/Bal: 6/6 mm
 D.O.A: _____ D.O.I: 217/19 @1230
 Survey held at: Sin Sheng
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision

Rebate \$14,505

RECEIVED 21 AUG 2019

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: 10
 Resurvey No. of Trip: 2

1) _____
2) 21/8 - typist

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

Report Format: TP
 Lump Sum / I.B.I. (\$) 12,300 1/2

Survey Fee:	<u>250</u>
Transportation:	
TP + PR:	
Photos:	
Others:	
TOTAL:	<u>250</u>

Quotation

DATE: 17/01/19
 VEHICLE NO: PC2993R
 DRIVER: KAM LYE HOCK
 PREPARED BY: Chan Soo Lye
 LOCATION: Gull Workshop
 Q REF No: Q19/01/978
 DEPARTMENT: WTS Bus Department
 ACCIDENT DATE: 08/01/19
 REF No: JW-0119-143

S/N	Description	Qty	Cost per Unit	Amount S\$
Spare Parts				
1	RADIATOR FAN	1	450	450.00
Labour Costs				
1	SUPPLY LABOUR AND MATERIAL TO REPLACE REAR ENGINE COVER, REAR BOTH SIDE CAP, REAR BUMPER AND RHS REAR SIDE COVER STICKER.	1	1800	1,800.00
2	TOWING SERVICE.	1	120	120.00
TOTAL:				2,370.00
Total Amount				SGD 2,370.00

Remarks:

SUPPLEMENTARY QUOTATION,

Signature of Workshop Dpt
 15/1/19

Signature of Department Head
 15/1/19

Signature of Claim Department
 15/1/19

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Wednesday, 3 July 2019 1:41 PM
To: Admin-D (LKKAuto); assignments
Subject: RE: TP CASES FARMED OUT TO LKK ON 02/7/2019

Hi , attached below are the OIC details, clm nbr etc.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers



SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	CHARLOTTE	MT/1050971-002	2/7/2019	SMK217E	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	Murugesan / 86667775		SKD4039L	27/6	
2	JEFF LIN	MT/1051577-002	2/7/2019	SKG9675B	HO LEONG AUTO SERVICES	27A JURONG PORT ROAD #01-30 SINGAPORE 619101	Daniel Tan / 96924113		GBF5081C	29/6	
3	JARED LIU	MT/1050338-002	2/7/2019	PC3458M	SIN SHENG ENGINEERING SERVICES	8 TUAS AVENUE 18 (LEVEL 5) SINGAPORE 638892	Susan / 6863 9595	10:30-12:30	PC2034J	14/6	Owner waiting
4	AZHARI	MT/1051435-001	2/7/2019	GBD7327S	XINYA AUTO SERVICES PTE LTD	BLK 1002 #01-75 BUKIT MERAH LANE 3 SINGAPORE 159719	/ 62703481		FBB8612Y	18/12/2018	

Please contact workshops.

Please revert to officer-in-charge after survey.

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Tuesday, 2 July 2019 9:36 AM
To: assignments; Admin-D (LKKAuto)
Cc: Theresa Vimala D/O Balagangadharan; Thio Tse Kiat
Subject: FW: TP CASES FARMED OUT TO LKK ON 02/7/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng instruction :-

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1		MT/1050971-002	2/7/2019	SMK217E	CHENG AUTO BODYWORKS	5 SOON LEE STREET #01-62 PIONEER POINT	Murugesan / 86667775				
2			2/7/2019	SKG9675B	HO LEONG AUTO SERVICES	27A JURONG PORT ROAD #01-30 SINGAPORE 619101	Daniel Tan / 96924113				
3		MT/1050338-002	2/7/2019	PC3458M	SIN SHENG ENGINEERING SERVICES	8 TUAS AVENUE 18 (LEVEL 5) SINGAPORE 638892	Susan / 6863 9595	10:30-12:30			Owner waiting
4			2/7/2019	GBD7327S	XINYA AUTO SERVICES PTE LTD	BLK 1002 #01-75 BUKIT MERAH LANE 3 SINGAPORE 159719	/ 62703481				

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	4600X
Vehicle Details	
Vehicle No.:	PC3458M
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Jul 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	ROSA 4.9L MT 2WD 6T TURBO 4DR 24 SEATER
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	4M50D67740
Chassis No.:	BE63DJF10050
Maximum Power Output:	-
Open Market Value:	\$88,086.00
Original Registration Date:	28 May 2012
First Registration Date:	28 May 2012
Transfer Count:	3
Actual ARF Paid:	\$4,405.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	27 May 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$50,009.00
COE Rebate Amount:	\$14,491.00
Total Rebate Amount:	\$14,491.00

The information contained herein is correct as at 03 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 14/06/2019 14:00
 Date Of Accident 14/06/2019 13:00
 Exact Location Of Accident UPP JURONG RD & BENOI RD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number PC3458M
Insured/Policyholder
 Name Of Registered Owner CHIN SOON HUAT TRANSPORT SERVICES
 Co Reg No 22944600X
 Email Address TRIFFANY@SINGNET.COM.SG
 Mobile Phone No (LOCAL) +65-96402388
 Alternative Phone No Office-NOPHONE

Vehicle Particulars

Manufacturer MITSUBISHI
 Model ROSA-4.9 D L MT (M)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category BUS

Insurance Company

Name of Insurance Company AXA INSURANCE PTE LTD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number P1656833
 Cover Note Number

Driver

Name of Driver NEO JIT SUN
 NRIC No S1802402J
 Date Of Birth 27/10/1967
 Occupation OUTDOOR
 Date Of Driving Pass 10/09/1994
 Driving Experience 24 YEARS AND 9 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-91447721
 Fax Number
 Contact Number
 EMail Address NOEMAIL
 Address 707 CLEMENTI WEST ST 2 #05-333
 Postcode 120707

Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	13

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC2034J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	ZAKARIA BIN JAMIL
NRIC/Passport Number	S2182976E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

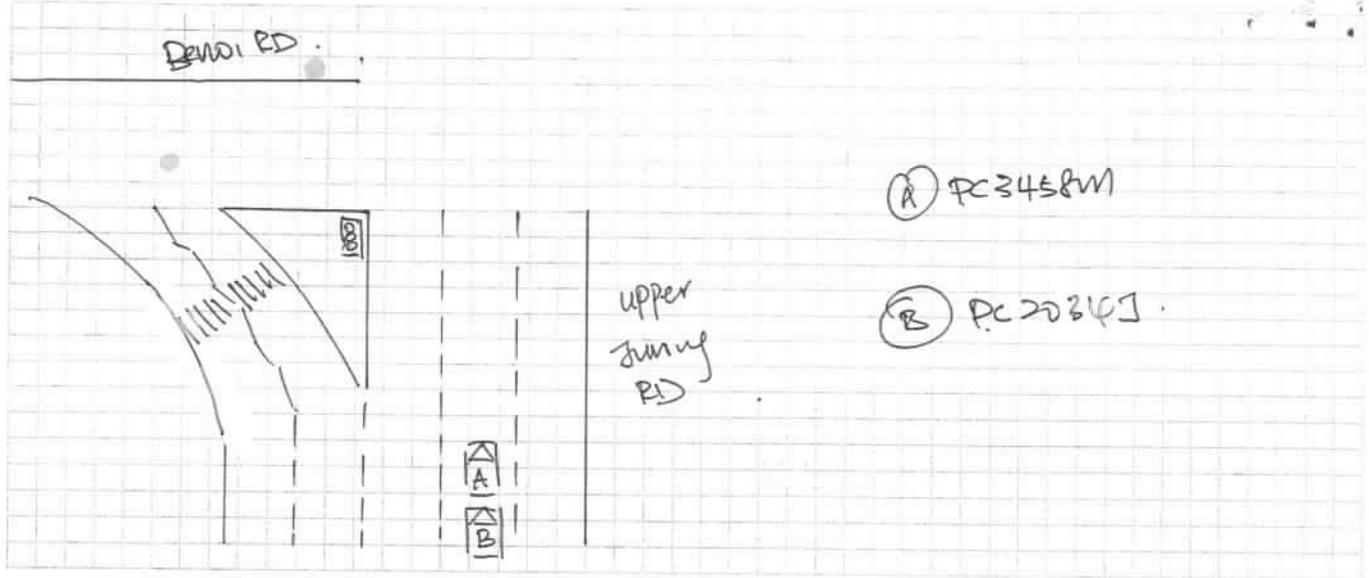
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

I AM AWARED THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14/06/19 @ around 0735 hrs, I drove my vehicle along upper Junjung RD. While at the traffic light junction with Bann. Road, my vehicle was stationary on that time as it was RED. But suddenly I felt an impact on my rear then I went down to check & found vehicle B had hit onto my rear portion.

Claim own policy
 Claim third party
 Claim OD (TP at other works hop) *Pin Sheng Engineering*
 For record purposes

Policy No. P1656833
 Insurer AXA Veh. No. PC3458M

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,
(Level 3), SINGAPORE 638892
Tel No. : 6863-9595 Fax No. : 6863-6477
E-Mail : sinsheng1981@gmail.com
Buss. Reg. No. : 312029/00D

CHIN SOON HUAT TRANSPORT SERVICES
707 CLEMENTI WEST ST 2
#05-333 SINGAPORE 120707

Attention : Motor Claim Department

Estimate : ES002883

Date : 24/06/2019
Vehicle Num. : PC3458M
Make/Model : ROSA BUS
Chassis/Eng# : BE63DJF10050/4M50D67740
Accident Date : 14/06/2019
Claim No. :
Reference : PC2034J
Policy No. : P1656833

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	2	LAMP ASSY BACKUP	75.24	150.48 <i>Xun</i>
2.	4 <i>3</i>	HINGE ASSY, RR/DR <i>483.45</i>	161.15	644.60 <i>bt</i>
3.	1	CROSSMEMBER, RR END		693.68 <i>Rx</i>
4.	2	REAR DOOR GLASS RUBBER	313.86	627.72 <i>acc</i>
5.	1	REAR LAMP PANEL, LH		2,886.41 <i>Xun</i>
6.	1	REAR LAMP PANEL, RH		2,886.46 <i>bt</i>
7.	1	REAR DOOR WEATHERSTRIP		157.62 <i>ne</i>
8.	1	PANEL ASSY, BACK DOOR <i>RH</i>		4,696.52 <i>bt</i>
9.	1	W/STRIP, B/DR, INR		432.12 <i>?fwil</i>
10.	1	LAMP ASSY, STOP & TAIL		103.77 <i>wa</i>
11.	1	LAMP ASSY, TURN SIGNAL, RR		103.77 <i>xun</i>
12.	1	REAR BUMPER		1,620.40 <i>bt</i>
13.	1	LAMP ASSY, FOG, RR,RH		82.28 <i>?Xun</i>
14.	1	PANEL ASSY, BACK DOOR <i>LH</i>		4,829.46 <i>bt</i>
15.	2	LAMP ASSY, LICENSE PLATE	68.34	136.68 <i>?Xun</i>
16.	1	DOOR LOCK		345.20 <i>?bt</i>
17.	1	DOOR HANDLE		195.20 <i>xun</i>
18.	1	DOOR TRIM RH		395.40 <i>?de</i>
19.	1	DOOR TRIM, LH		425.40 <i>?de</i>
20.	2	REAR LAMP PANEL WEATHERSTRIP	245.20	490.40 <i>?Xun</i>
List Total S\$:				21,903.57
25.00% Discount S\$:				5,475.89
				16,427.68

CONTINUE / ...

SIN SHENG ENGINEERING SERVICES

NO 8, TUAS AVE 18,
(Level 3), SINGAPORE 638892
Tel No. : 6863-9595 Fax No. : 6863-6477
E-Mail : sinsheng1981@gmail.com
Buss. Reg. No. : 312029/00D

CHIN SOON HUAT TRANSPORT SERVICES
707 CLEMENTI WEST ST 2
#05-333 SINGAPORE 120707

Attention : Motor Claim Department

Estimate : ES002883

Date : 24/06/2019
Vehicle Num. : PC3458M
Make/Model : ROSA BUS
Chassis/Eng# : BE63DJF10050/4M50D67740
Accident Date : 14/06/2019
Claim No. :
Reference : PC2034J
Policy No. : P1656833

S/N	Quantity	Particular	Unit Price	Amount SS
1.	1	NETT ITEMS :		
		60 KM/H SIGN		20.00 <i>rec</i>
2.	1	NUMBER PLATE		20.00 <i>de</i>
		Nett Total SS :		40.00
		10.00% Discount SS :		4.00
				36.00
4		LABOUR :		
		TO REMOVE/REFIT REAR WINDSCREEN TO FACILITATE REPAIRS	80.00	320.00 <i>200/160.</i>
		TO PANEL BEAT/REPAIR REAR BODY		1,200.00
		TO DISMANTLE/REPLACE ABOVEMENTIONED PARTS		1,200.00
		SPRAY PAINTING		1,500.00
		TO APPLY TUFF KOTE		150.00 <i>50.</i>
		LOSS OF USE : 11 DAYS @ \$ 200/DAY		
		Labour Total SS :		3,570.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

[Handwritten Signature]
3/7/19

Total SS : 20,033.68

Taufik 9749549
-wp
Resurvey after repair
10 days
su@khauto.com

SIN SHENG ENGINEERING SERVICES

Veron Chen (LKKAuto)

From: sinsheng engineering services <sinsheng1981@gmail.com>
Sent: Wednesday, 21 August 2019 10:27 AM
To: Veron Chen (LKKAuto)
Cc: SUR; Taufikh (LKKAuto)
Subject: Re: FW: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Hi Veron Chen,

We agreed the offer.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Pei Jin
Sin Sheng Engineering Services
No 8 Tuas Ave 18
Singapore 638892
(Level 3_Office)
(Level 5_Workshop)
Tel: 6863 9595
Fax: 6863 6477

On Wed, 21 Aug 2019 at 09:55, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Pei Jin,

WITHOUT PREJUDICE

Offer Lump Sum \$12,300.00 @ 10 working days

PARTS-\$17,003.52 (less 25%)=\$12,752.64

NETT ITEMS-\$40 (less 10%)=\$36

LABOUR-\$2610

TOTAL-\$15,398.64 (less 20%)=\$12,318.91

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 20 August 2019 2:22 PM

To: sinsheng engineering services <sinsheng1981@gmail.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Dear Pei Jin,

WITHOUT PREJUDICE

Offer Lump Sum \$11,400 @ 10 working days

PARTS-\$17,003.52 (less 25%)=\$12,752.64

NETT ITEMS-\$40 (less 10%)=\$36

LABOUR-\$1530

TOTAL-\$14,318.64 (less 20%)=\$11,454.91

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sinsheng engineerservices <sinsheng1981@gmail.com>
Sent: Wednesday, 14 August 2019 5:19 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Hi Mr. Taufikh,

Please find attached photos.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

Pei Jin
*Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

*Tel: 6863 9595
Fax: 6863 6477*

On Tue, 13 Aug 2019 at 16:11, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

Please find attached.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

Pei Jin
*Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

*Tel: 6863 9595
Fax: 6863 6477*

On Tue, 13 Aug 2019 at 15:03, sinsheng engineering services <sinsheng1981@gmail.com> wrote:

Hi Mr Taufikh,

Please find attached.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

Susan
*Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

*Tel: 6863 9595
Fax: 6863 6477*

On Tue, 2 Jul 2019 at 12:32, MTSurvey <MTSurvey@income.com.sg> wrote:

Dear LKK,

For your action.

Warmest Regards

Annie Koh

Senior Admin,

Motor Insurance

T +65 64307899

www.income.com.sg



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]
Sent: Tuesday, 2 July 2019 12:16 PM
To: MTSurvey <MTSurvey@income.com.sg>
Cc: assignments@lkkauto.com
Subject: Re: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Dear Sir/Madam,

Did informed them need come between 10:30-12:30. cos till now no body to call in.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Tue, 2 Jul 2019 at 12:09, MTSurvey <MTSurvey@income.com.sg> wrote:

Surveyor LKK**

Warmest Regards

Annie Koh

Senior Admin,

Motor Insurance

T +65 64307899

www.income.com.sg



From: sinsheng engineering services [mailto:sinsheng1981@gmail.com]

Sent: Tuesday, 2 July 2019 12:01 PM

To: MTSurvey <MTSurvey@income.com.sg>

Subject: Re: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Dear Sir/Madam,

Please assist to advise us of the surveyor, till now still not come yet.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

*Thank You
Regards*

*Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18*

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

*Tel: 6863 9595
Fax: 6863 6477*

On Wed, 26 Jun 2019 at 11:48, MTSurvey <MTSurvey@income.com.sg> wrote:

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.
The Physical Survey appointment will be reschedule on 02/07/19, 10.30 – 12.30pm

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant

Motor Department

T +65 6430 7902

www.income.com.sg



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in

From: sinsheng engineerservices [mailto:sinsheng1981@gmail.com]
Sent: Wednesday, 26 June 2019 11:41 AM
To: MTCL@income.com.sg; MTSurvey <MTSurvey@income.com.sg>
Subject: Re: FW: Accident Involving PC3458M with PC2034J on 14/06/2019

Dear Sir/Madam,

As spoken, please assist to arrange the PRS on next Tuesday (02/07/19) morning time between 10:30 to 12:30.

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477

On Tue, 25 Jun 2019 at 19:16, MTCL@income.com.sg <mtcl@income.com.sg> wrote:

Dear Sir/Mdm

We have registered the claim.

Our reference number: MT/1050338- 002

Claim Officer: Jared Liu

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

With Regards

Azlin Rani
Senior Administrator, Motor Insurance

www.income.com.sg



From: sinsheng engineerservices [mailto:sinsheng1981@gmail.com]
Sent: Tuesday, 25 June 2019 9:53 AM
To: MTCL@income.com.sg; MTSurvey
Subject: Accident Involving PC3458M with PC2034J on 14/06/2019

Dear Officer In-charge,

We are the repairer of vehicle PC3458M. Kindly assist to arrange for the Pre-Repair Inspection to be conducted within two(2) workings days upon receipt of this email. Enclosed Accident Statement for your attention please.

Kindly to be informed vehicle will be in our premises located at No 8 Tuas Ave 18 (Level 5), Singapore 638892 by Thursday (27/06/19) between 10:30~12:30pm (customer waiting)

**** KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT ****

Thank You
Regards

Susan
Sin Sheng Engineering Services
No 8 Tuas Ave 18

Singapore 638892

(Level 3_Office)

(Level 5_Workshop)

Tel: 6863 9595
Fax: 6863 6477



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19011721/T1vd3e2
73 BRAS BASAH ROAD Date: 27-08-2019
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556
ATTN: JARED LIU Code: INC



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 2034J	Veh. Inspected	PC 3458M
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1050338-002	Excess (\$)	0.00
Assign From	THERESA VIMALA	Assign Date	02/07/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI ROSA	c.c	4899
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	BE63DJF10050	Colour	WHITE
Odometer	287817 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/75 R17.5	PIRELLI	6 mm
L/H Front Tyre	215/75 R17.5	PIRELLI	6 mm
R/H Rear Tyre	215/75 R17.5 (D)	PIRELLI	6/6 mm
L/H Rear Tyre	215/75 R17.5 (D)	PIRELLI	6/6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/06/2019	Inspect Date / Time	02/07/2019 (12:30 PM)
Survey held at	SIN SHENG ENGINEERING SERVICES NO 8, TUAS AVE 18 (LEVEL 3), SINGAPORE 638892		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 10 Working Days



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 3458M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
2	LAMP ASSY BACKUP @\$75.24	NOT NECESSARY	150.48	-
4	HINGE ASSY, RR/DR @\$161.15	BENT-3PCS ONLY	644.60	483.45
1	CROSSMEMBER, RR END	TO REPAIR SEE LABOUR	693.68	-
2	REAR DOOR GLASS RUBBER @\$313.86	NECESSARY	627.72	627.72
1	REAR LAMP PANEL, LH	NOT NECESSARY	2,886.41	-
1	REAR LAMP PANEL, RH	BENT	2,886.46	2,886.46
1	REAR DOOR WEATHERSTRIP	NECESSARY	157.62	157.62
1	PANEL ASSY, BACK DOOR RH	BENT	4,696.52	4,696.52
1	W/STRIP, B/DR, INR	TWISTED	432.12	432.12
1	LAMP ASSY, STOP & TAIL	CRACKED	103.77	103.77
1	LAMP ASSY, TURN SIGNAL, RR	NOT NECESSARY	103.77	-
1	REAR BUMPER	BENT	1,620.40	1,620.40
1	LAMP ASSY, FOG, RR, RH	NOT NECESSARY	82.28	-
1	PANEL ASSY, BACK DOOR LH	BENT	4,829.46	4,829.46
2	LAMP ASSY, LICENSE PLATE @\$68.34	NOT NECESSARY	136.68	-
1	DOOR LOCK	BENT	345.20	345.20
1	DOOR HANDLE	NOT NECESSARY	195.20	-
1	DOOR TRIM RH	DEFORMED	395.40	395.40
1	DOOR TRIM, LH	DEFORMED	425.40	425.40
2	REAR LAMP PANEL WEATHERSTRIP @\$245.20	NOT NECESSARY	490.40	-
	LESS 25% DISCOUNT		-5,475.89	-4,250.88
			16,427.68	12,752.64
<u>NETT ITEMS</u>				
1	60 KM/H SIGN (N)	NECESSARY	20.00	20.00
1	NUMBER PLATE (N)	DEFORMED	20.00	20.00
	LESS 10% DISCOUNT		-4.00	-4.00
			36.00	36.00
<u>LABOUR</u>				
	TO REMOVE / REFIT REAR WINDSCREEN TO FACILITATE REPAIRS.		320.00	160.00

Report Ref No. CS/INC19011721/T1vd3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO PANEL BEAT / REPAIR REAR BODY. TO DISMANTLE / REPLACE ABOVE MENTIONED PARTS. INCLUSIVE OF THE REPAIR OF CROSSMEMBER, RR END.		1,600.00	1,200.00
	SPRAY PAINTING.		1,500.00	1,200.00
	TO APPLY TUFF KOTE.		150.00	50.00
			3,570.00	2,610.00
GRAND TOTAL			20,033.68	15,398.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				12,300.00

Report Ref No. CS/INC19011721/T1vd3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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