

Region

INS. CASE OWNER:

CC 3/EQ1901 1707, 62w639

LKK:

IDAC:

Surveyor:

KALIN

DOI:

ASSIGNMENT

1/3/14

Date / Time:

1/3/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

9BF 5196E

Claim No.:

DM14H00270

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

21/1/14

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHB 2,957A



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOGE
M

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

1/3/14

9BF 5196E

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(5 x days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
6/8/14

10/10/00



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ119011707/K1wb3

Date: 02.07.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB3953A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.07.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,188.74
Revised Estimate Amount	: S\$	816.00
"Check" Items Amount	: S\$	253.44
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

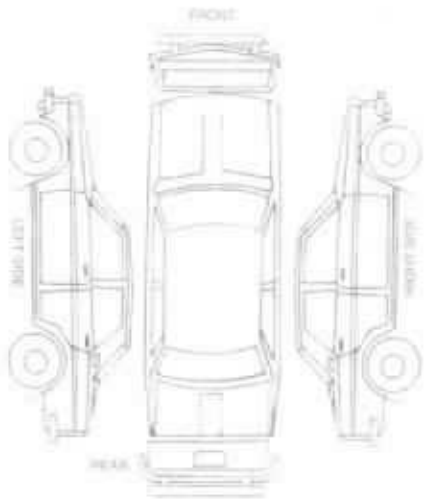
KALVIN ANG
Licensed Appraiser

Team:	ARC Repair TP(CFSO)1	JOB CARD	Sales Order:	JC NO:	305307528
CUSTOMER		REGN NO:	SHB3953A	MILEAGE	
VMS	CITYCAB PTE LTD	MAKE	HYUNDAI	FUEL	
CUSTOMER NO	7010070	MODEL	IONIQ(G2)	DATE/TIME IN	30.06.2019 09:40
ADDRESS	383 SIN MING DRIVE	YR OF MANU	21.08.2018	TARGET DATE	
	Singapore SINGAPORE 575717	CHASSIS CODE	KMHC851CVKU107296	COMPLETION DATE/TIME	
	65551188				
SCOUNT CARD NO:					

JOB DESCRIPTION

Accident Date: 29.06.2019
NATURE: 3P 29.06.2019

S/NO	LABOR CODE	DESCRIPTION
✓	EQ - Rea	
	Ltk/Kalni -	



CHECKED & PASSED OUT BY:		CUSTOMER'S SIGNATURE	
SERVICE ADVISOR			
Acknowledgement Slip		Exit Pass	
Vehicle No: SHB3953A		Vehicle No: SHB3953A	
Signature/Date		Name of Service Advisor	
To be kept by Security Guard		Date	

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305307528

Date : 3. Jul. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB3953A

Date of Accident: 29. Jun. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ GBF5196E

2. The finalized amount shall be:

(a) Spare Parts after List discount \$416.00

(b) Labour Charges \$400.00

Total for Part-By-Part Repair Cost \$816.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: _____

Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : Larry Ng

Name : Kaha

Tel : 6214 8316

Date : 3/7/19

Fax : 6546 8156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 02.07.2019
Time: 17:31:37
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305307528
REGN NO : SHB3953A
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 21.08.2018
DATE/TIME IN : 30.06.2019 09:40
ACCIDENT DATE : 29.06.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2533-G IONIQV2 MOULDING ASSY-RR 1 451.25 20.00 361.00
0002 FNPS NO PLATE(S) & CASING 1 L 55.00 55.00

SUB-TOTAL : 416.00

JOB NATURE

0000 PB PANEL BEATING 200.00
0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

SUB-TOTAL : 400.00

TOTAL : 816.00

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHB3953A

DATE: 1. Jul. 2019

MAKE : HYUNDAI

MODEL : IONIQ

DOA: 29. Jun. 2019

EQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	REAR BUMPER <i>X repair</i>			\$459.40
1	REAR BUMPER CENTRE MOLDING ASSY <i>- Detail</i>			\$451.25
1	REAR BUMPER LOWER CENTRE MOLDING ASSY <i>X one</i>			\$270.10
1	REAR BUMPER REINFORCEMENT <i>X one</i>			\$294.80
10	REAR BUMPER CLIPS <i>X 10</i>		\$2.20	\$22.00
SUB TOTAL				\$1,497.55
LESS 20%				\$299.51
DISCOUNTED TOTAL				\$1,198.04
1	REVERSE SENSOR <i>X one</i>			\$135.70
1	REAR NUMBER PLATE <i>- one</i>			\$25.00
1	REAR NUMBER PLATE CASING <i>* - 1</i>			\$30.00
				\$190.70
Labour Charge				
1	Panel Beating			\$300.00
1	Spray Painting Charge			\$300.00
1	Wiring Charge			X \$50.00
1	Tuff Kote			X \$50.00
1	Remove/refix reverse sensor			X \$100.00
TOTAL LABOUR				\$800.00
ESTIMATE TOTAL				\$2,188.74

WKK Auto Consultants Repairs notify
the Repairer of the damage to the vehicle
• To reserve
• To declare
• Parts price
• Third party
• No liability
• Supplier
is subject to final inspection
Acknowledged by Repairer
Signature:
Date:

Nett

Nett

Nett

Larry Ng

Kalin 10/1/19

1/7/19

2 hrs

P/P

After Repair p/Lt

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB3953A

DATE: 1. Jul. 2019

MAKE : HYUNDAI

MODEL : IONIQ

DOA: 29. Jun. 2019

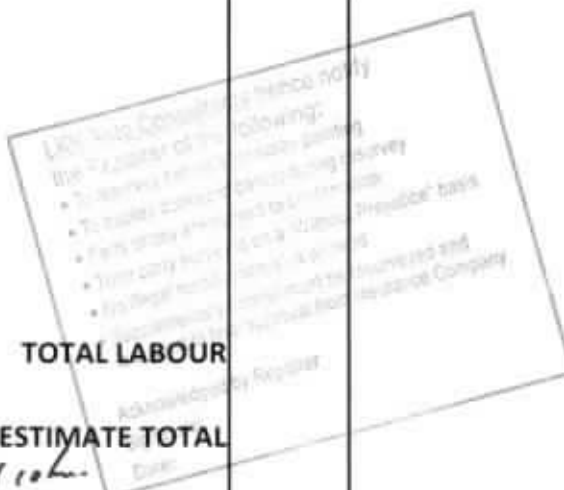
EQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	REAR BUMPER <i>X Rep</i>			\$459.40
1	REAR BUMPER CENTRE MOLDING ASSY <i>✓</i>			\$451.25
1	REAR BUMPER LOWER CENTRE MOLDING ASSY <i>X</i>			\$270.10
1	REAR BUMPER REINFORCEMENT <i>?</i>			\$294.80
10	REAR BUMPER CLIPS <i>?</i>		\$2.20	\$22.00
SUB TOTAL				\$1,497.55
LESS 20%				\$299.51
DISCOUNTED TOTAL				\$1,198.04
1	REVERSE SENSOR <i>X</i>			\$135.70
1	REAR NUMBER PLATE <i>✓</i>			\$25.00
1	REAR NUMBER PLATE CASING <i>* -</i>			\$30.00
				\$190.70
Labour Charge				
1	Panel Beating			200 \$300.00
1	Spray Painting Charge			200 \$300.00
1	Wiring Charge			X \$50.00
1	Tuff Kote			X \$50.00
1	Remove/refix reverse sensor			X \$100.00
TOTAL LABOUR				\$800.00
ESTIMATE TOTAL				\$2,188.74
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Nett

Nett

Nett



Larry Ng

Kalin 10/14

1/7/19

2 hrs

PIP

After

Re-in p/Lt

Shu Pei (LKKAuto)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Monday, 5 August 2019 10:20 AM
To: Shu Pei (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving GBF5196E (OI : EQI - DM19HO02170) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019
Attachments: SAS2645222.PDF

Dear Shu Pei,

We refer to your email below.

Insured's vehicle should be GBF5196E instead.

Yes, insured had reported – see attached.

However, for this case, we will handle the settlement ourselves. Kindly finalize the amount with TP w/s and let us have your report.

Please assist to inform T/P w/s to send in their LOD to us directly.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims

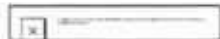


EQ Insurance Company Limited

1 Robinson Road, #17-01, Tower One, Raffles City, Singapore 048119

did to 43434343 | tel to 6223 6633 ext 852 | fax to 6223 6190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Monday, August 5, 2019 9:44 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving GBF5196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Sent: Wednesday, 3 July 2019 5:00 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBES196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQ19011707/K1wb3) on 29.06.2019

Dear Shu Pei,

Insured driver did not make accident report.

Please proceed on WP basis.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

11 Maxwell Road, #11-02 Tower Block LMD Complex, Singapore 069110

did Co-00200402 | tel: 65 6222 1411 ext. 202 | fax: 65 6222 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Tuesday, July 2, 2019 7:12 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE5196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 3953A at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO
ENGINEERING

Our Ref : CC19060763/ SHB3953A /JW(st)

Your Ref :

Date : 05-Jul-19

EQ Insurance Company Limited
5 Maxwell Road, MND Complex
#17-00 Tower Block
Singapore 069110

CDGE Taxi Claims Dept

59 Loyang Drive 4th Fl
Singapore 508969
ComfortDelGro Engineering Pte Ltd
05 Braddell Road Singapore 579701Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registered No: 199500489

Workshops

Braddell
205 Braddell Road
Singapore 579701Loyang
59 Loyang Drive
Singapore 508969Sin Ming
383 Sin Ming Drive
Singapore 575717Pandan
45 Pandan Road
Singapore 609286Ubi
320 Ubi Road 3
Singapore 408649Senoko
24 Senoko Loop
Singapore 758156Sungei Kadut
7 Sungei Kadut Way
Singapore 728791Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB3953A YOUR INSURED GBF5196E
AND OTHER _____ ON 29.06.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :

SHB3953A which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBF5196E we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 873.12
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA / GIA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
Sub Total :		\$ 1,256.18

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,496.18

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : GBF5196E
c) GIA / Police report/s of : SHB3953A
d) Letter of authority from owner / hirer / operator
() Tow receipt () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHR3953A

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
21.08.2018

CHASSIS CODE
KMHC851CVKU107296

INV. NO/DATE
91453178 03.07.2019

JOB NO.
305307528

ODOMETER READING

DATE/TIME IN
30.06.2019 09:40

Description : 3P 29.06.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	IONIQV2 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
SUB-TOTAL				:		416.00
JOB NATURE						
0001	PB	PANEL BEATING		200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		200.00		200.00
SUB-TOTAL				:		400.00

WE HEREBY WARRANT ALL PERFORMANCE SPECIAL TOOL, EQUIPMENT AND PARTS IN COMPLIANCE WITH THE MANUFACTURER'S SPECIFICATIONS AND WE ACCEPT RESPONSIBILITY FOR DAMAGE OR OTHER PROBLEMS RELATING TO CUSTOMER'S VEHICLE. AND DESIGN WORK SUBJECT TO CHANGE FOR THE PURPOSE OF THE PROJECT.

CUSTOMER'S SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNALLY CONFIRMED DOWN IN THE DELIVERY RECEIPT. ANY DAMAGE IN VEHICLES TO THE COMPANY OR ANY OTHER DAMAGE TO THE VEHICLE SHALL BE THE RESPONSIBILITY OF THE CUSTOMER. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE.

INTERVAL OF 12 MONTHS SHALL BE THE STANDARD FOR THE VEHICLE. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE VEHICLE IF THE CUSTOMER DOES NOT COMPLY WITH THE STANDARD OF THE COMPANY. THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE VEHICLE IF THE CUSTOMER DOES NOT COMPLY WITH THE STANDARD OF THE COMPANY.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON THE DELIVERY AND SIGN THE RECEIPT. IF YOU HAVE ANY COMPLAINTS, PLEASE CONTACT THE COMPANY IMMEDIATELY. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91453178	873.12	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Bras Basah Road, Singapore 279701
Mobile: + 65 9783 6280, Facsimile: + 65 6283 9756

Workshops

52 Layang Drive Singapore 508663	24 Serangoon Loop Singapore 758136
383 Sri Ming Drive Singapore 575117	7 Sungai Kadut Way Singapore 726781
43 Parkway Road Singapore 605020	531 Yohann Industrial Park A, Singapore 796725
300 Ulu Pandan 3, Singapore 408620	

COMPANY REG. NO.: 199506048W
Page: 2

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO
SHR3953A

MAKE
HYUNDAI

MODEL
IONIO(G2)

DATE OF REG
21.08.2018

CHASSIS CODE
KMHC851CVKUI07296

INV. NO/DATE
91453178 03.07.2019

JOB NO.
305307528

ODOMETER READING

DATE/TIME IN
30.06.2019 09:40

Items total		816.00
Add GST @	7.000 %	57.12
Invoice amount		873.12

Issued by : CHEWSELENG 03.07.2019 15:47:30
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91453178	873.12	

Date: 03 July 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/06/2019 @ 19:35 hrs
ALONG	SIMS AVE TWDS EUNOS
INVOLVING	GBF5196E

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3953A** (the "Taxi"). The Taxi was hired to **LIM POH WAH IC NO S1547834I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SLR3953A

HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO									FROM	TO
1700	0043	24/6/19	Liew	1	2	3	6	7	3	0653	1415
0725	1220	25/6	Liew	1	2	3	8	7	4	0653	1420
1708	0346	26/6	Liew	1	2	4	0	6	0	0700	1400
1140	1135	27/6	Liew	1	2	4	2	4	9	0700	1425
1650	0111	27-6-19	P.W Lim	1	2	4	7	0	2	1550	0227
1650	0159	28/6	Liew	1	2	4	8	6	0	0700	1450
1650	0109	28-6-19	P.W Lim	1	2	5	3	4	1	1650	0357
1650	0137	29/6	Liew	1	2	5	4	9	3	0745	1350
1650	0507	29-6-19	P.W Lim	1	2	5	8	8	8	1650	1934
1650	0427	30-06-19	ACCIDENT							0740	-
1120	0151	02-07-19	Repair							-	1515

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGHyundai Ioniq SHB3953A , GBF5196E
SIMS AVE TWDS EUNOS

ON 29-Jun-19 19:35

I / We

LIM POH WAH

(Hirer) NRIC No.: SXXXX834I

and/or

(Relief) NRIC No.: SXXXX834I

Taxi Number

SHB3953A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-Jun-2019

Name of Hirer

LIM POH WAH

Hirer NRIC

SXXXX834I

Signature :



Address

452 ANG MO KIO AVENUE 10 #04-17...
560452

Contact No.

97218853

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF5196E	29 Jun 2019 / 19:35:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)

[OK](#)

SHB395A

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 5 August, 2019 1:53 PM
To: 'Jim Wong See Pah'
Cc: Shu Pei (LKKAuto)
Subject: RE: Acknowledgement of LOD's - TP claiming against EQI

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: CC19060763/ SHB 3953A/JW(st)
Our Ref: CC3/EQI19011707/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SHB 3953A & GBF 5196E ON 29/06/2019

We refer to the above matter.

Please be informed that our principal EQ has take over the conduct of the claim.

In view of the above, we will submit our report to EQ.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)
Sent: Tuesday, 9 July, 2019 9:09 AM
To: 'Jim Wong See Pah' <jimwong@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Acknowledgement of LOD's - TP claiming against EQI

Dear Jim,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investi
1	SHD 6805P	GBE 8134U	CC3/EQ119011711/K1wb3	27/6/2019	Vivian
2	SHB 3953A	GBF 5196E	CC3/EQ119011707/K1wb3	29/6/2019	Vivian

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ19011707/K1wb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 13-08-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 5196E	Veh. Inspected	SHB 3953A	
Policy No.		Coverage (\$)	0.00	
Claim No.	DM19HO02170	Excess (\$)	0.00	
Assign From		Assign Date	01/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	KMHC851CVKU107296	Colour	YELLOW	
Odometer	125909	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	DAVANTI	7 mm	
L/H Front Tyre	195/65 R15	DAVANTI	7 mm	
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm	
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/06/2019	Inspection Date	01/07/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 3953A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	459.40	-
1	REAR BUMPER CENTRE MOLDING ASSY	DEFORMED	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOLDING ASSY	SERVICEABLE	270.10	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	294.80	-
10	REAR BUMPER CLIPS @\$2.20	NOT NECESSARY	22.00	-
	LESS 20% DISCOUNT		-299.51	-90.25
			1,198.04	361.00
	<u>SPECIAL NETT ITEMS</u>			
1	REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
1	REAR NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	REAR NUMBER PLATE CASING (SN)	CUT	30.00	30.00
			190.70	55.00
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		300.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	100.00	-
			800.00	400.00
	GRAND TOTAL		2,188.74	816.00
RECOMMENDED COST OF REPAIRS				816.00

Report Ref No. CC3/EQ19011707/K1wb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 15 August 2019 2:20 PM
To: 'eqiprs@eqinsurance.com.sg'
Cc: 'vivianlau@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving GBF 5196E (OI) and SHB 3953A (TP) on 29/06/2019
Attachments: EMAIL.pdf; LKK REPORT & PHOTO.pdf

Dear Sir/Madam,

We refer to our email dated 05/08/2019, which is self-explanatory.

We enclose herewith our without prejudice report and relevant documents for your necessary action please

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933