

Shu Pei (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Monday, 5 August 2019 10:20 AM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBF5196E (OI : EQI - DM19HO02170) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019
Attachments: SAS2645222.PDF

Dear Shu Pei,

We refer to your email below.

Insured's vehicle should be GBF5196E instead.

Yes, insured had reported – see attached.

However, for this case, we will handle the settlement ourselves. Kindly finalize the amount with TP w/s and let us have your report.

Please assist to inform T/P w/s to send in their LOD to us directly.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Monday, August 5, 2019 9:44 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving GBE5196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Sent: Wednesday, 3 July 2019 5:00 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE5196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQI19011707/K1wb3) on 29.06.2019

Dear Shu Pei,

Insured driver did not make accident report.

Please proceed on WP basis.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, July 2, 2019 7:12 PM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE5196E (OI : EQI - TBA) AND SHB3953A (TP : LKK REF - CC3/EQ19011707/K1wb3) on 29.06.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 3953A at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)