

1552111

INS. CASE OWNER:

CC / AXA1901

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

2/3/19

Date / Time:

2/3/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 9971A

Name of Insured:

WONG EE PING

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

29/6/19

Is driver the owner? :

(YES / NO)

Nature of Accident :

Claim No.:

SAM0251R / 124720

Policy No.:

GA 463166

Make / Model :

VERUS

Place of Accident :

TWOS BKT Pongmug - Keng RW

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SLD 7069R



INSRS:
WSP:
Tel :
Liability :
RMKS:

CODE
50



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SLD 7069R - SLD 9971A -

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	26/7/19
After call 1st to OI	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
UTA / GIA :	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

10/7/19 - * to get video from up
26/7/19 - * call OI, Mr Chang.
- AS see them.

18/7/19 - file -> Shupat & don

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Confirm by:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	15(9/1)
Repair Cost:	SS	1234.50	
Loss of Rental (LOR):	SS	394.35 (3.5 days)	* #112.67
Loss of Use (LOU):	SS	15 days	

18/7/19

Surveyor: Kalvin

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 7069R Yr Regn: 15 Oct 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/C / Prime Mover /

Truck / Trailer or

Make: Hyundai C/S 1685Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 283296 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHCB414MH4078608

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / R/m or

Tyre Size: F: 205/60R16R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Ham Kark

Front: _____ Rear: _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 29/6/19 D.O.I. 2/7/19Survey held at CPAE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

D/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US\$ 1150.00 (Ref # 2142.00) 6597</u>
	<u>AXA</u>
	<u>42</u>

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp 1\$☐ Interview 1\$

____ \$ + RS ____ \$

(Optional)

REPAIR ESTIMATE*

VEHICLE NO : SHD 7069R

DATE 1/7/2019 15:23

MAKE :

MODEL : HYUNDAI i40

Change

Ayer

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 544.50
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Bracket (RH) ?			\$ 24.60
	Headlamp (RH) X			\$ 1,388.00
	Front Fender (RH) X repair			\$ 566.30
	Front Fender Shield (RH) X			\$ 175.90
	Front Fender Retainer X			\$ 24.60
	SUB TOTAL			\$ 2,746.30
	LESS 20%			\$ 549.26
	DISCOUNTED TOTAL			\$ 2,197.04
	Labour Charge			
	Panel Beating			\$ 400.00 200
	Spray Painting Charge		400	\$ 600.00
	Wiring			\$ X 50.00
	Tuff Kote			\$ X 50.00
	TOTAL LABOUR			\$ 1,100.00
	ESTIMATE TOTAL			\$ 3,297.04
<p>Ka hui 1/7/19</p> <p>2/7/19 1130h.</p> <p>2 Dps</p> <p>4/5</p> <p>A He Re-plate</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

◀ Service Request Details

Claim

S9M01SIR

Reference

None 

Loss Date

June 29, 2019

Report Date

Jul 1, 2019 12:00:00 AM

Request Date

July 2, 2019

Due Date

July 9, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Surryco: kalvin

T: 110 887-1111

V: 14

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD7069R

Catherine Chong (LKK Auto)

From: Chiang Liat Choon <chianglc@cde.com.sg>
Sent: Monday, 1 July, 2019 4:26 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: Fw: SHD7069R VS SLD9971A THIRD PARTY CLAIMS
Attachments: img-701161849-0001.pdf

Categories: Namrata

Dear Sir,

Attached herewith repair estimate & gia.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Monday, 1 July 2019 4:18 PM
To: Chiang Liat Choon
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 10
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

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ComfortDelGro Engineering Pte Ltd (Registration No. 199508048W)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 22 August 2019 8:52 AM
To: Hsiao Tong (LKKAUTO)
Subject: Yr ref : CC4/ASM19011705/K1p83 (SLD 9971 A) VS SHD 7069 R D.O.A. 29.06.19.

Gentle reminder

Video footage : 100% ****

Without Prejudice.

Dear Hsiao Tong

The video footage was forwarded to you on **09.07.19**.

Liability is 100% down on your driver.

Kindly forward your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 September 2019 12:09 PM
To: William Tan Thoo Seng; 'catherinekoh@cdge.com.sg'
Subject: RE: Yr ref : CC4/ASM19011705/K1pb3 (SLD 9971 A) VS SHD 7069 R D.O.A. 29.06.19.

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of \$1,700.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 22 August 2019 8:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Yr ref : CC4/ASM19011705/K1pB3 (SLD 9971 A) VS SHD 7069 R D.O.A. 29.06.19.

Gentle reminder

Video footage : 100% 

Without Prejudice.

Dear Hsiao Tong

HT

COMFORTDELGRO ENGINEERING

Our Ref : T 0619/ SHD7069R /WT(st)

Your Ref :

Date : 09-Jul-19

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506428N

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD7069R YOUR INSURED SLD9971A
AND OTHER _____ ON 29.06.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD7069R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLD9971A we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,230.50
2	4 days Loss of Rental @ \$ 112.67 per day	\$ 450.68
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 1,688.67

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 2,008.67

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 6 pcs
- b) LTA search slip/s of : SLD9971A
- c) GIA / Police report/s of : SHD7069R
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Towing receipts
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE 068811

CONTACT NO: 63387288

VEHICLE NO
SHD7069R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
15.10.2015

CHASSIS CODE
KMH1B41UMGU078608

NO/DATE
91453785 08.07.2019

JOB NO.
305307529

DIAGNOSTIC READING

JOB TYPE

Description : 3P 29.06.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : KATHERINETAN 08.07.2019 09:51:22
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS, WE ASSUME THE RISK OF ACCIDENTAL DAMAGE TO THE PROPERTY OF THE CUSTOMER. WE ACCEPT NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE PROPERTY OF THE CUSTOMER. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PROTECTION OF THE PROPERTY OF THE CUSTOMER.

2. CUSTOMERS SHALL INSTRUCT THEIR SERVICE PERSONNEL TO REPORT ANY DAMAGE TO THE PROPERTY OF THE CUSTOMER TO THE COMPANY IMMEDIATELY. THE COMPANY SHALL BE RESPONSIBLE FOR THE REPAIR OF THE PROPERTY OF THE CUSTOMER.

3. NOTICE IN WRITING TO THE COMPANY OF ANY DAMAGE TO THE PROPERTY OF THE CUSTOMER SHALL BE REQUIRED TO HAVE BEEN RECEIVED BY THE COMPANY WITHIN 30 DAYS OF THE DATE OF THE DAMAGE.

4. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS. THE COMPANY SHALL BE RESPONSIBLE FOR THE REPAIR OF THE PROPERTY OF THE CUSTOMER.

5. COMPANY BY THE CUSTOMER AND NOT THE COMPANY SHALL BE RESPONSIBLE FOR THE REPAIR OF THE PROPERTY OF THE CUSTOMER.

6. PLEASE EXAMINE THE INVOICE IMMEDIATELY. YOU MAY NOT SIGN THE INVOICE IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THE INVOICE. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THE INVOICE, YOU MAY NOT SIGN THE INVOICE.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 26 July 2019 12:26 PM
To: chongeeeping@gmail.com
Subject: ACCIDENT INVOLVING SLD 9971A(AXA) AND SHD 7069R ALONG/AT BUKIT PANJANG RING ROAD ON 29/06/2019
Attachments: VIDEO SCREENSHOT FROM SHD7069R.pdf

26 JULY 2019

Mr Chong Ee Ping

Dear Sir/ Mdm

OUR REF : CC4/ASM19011705/K1pb3// S9M01SIR

YOUR REF : SLD 9971A

ACCIDENT INVOLVING SLD 9971A(AXA) AND SHD 7069R ALONG/AT BUKIT PANJANG RING ROAD ON 29/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 7069R against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHD 7069R. Kindly refer to the attached video screenshot from SHD 7069R for your easy reference. From the video screenshot, we observe that third party taxi was driving within his own lane, your vehicle had encroached into third party lane while you drove pass third party vehicle, and resulted the collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior

knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

i 40 SHD7069R , SLD9971A

ON 29-Jun-19 20:50

SLIP RD FROM BUKIT PANJANG RD TO BUKIT PANJANG RING RD

I / We

NG LIP HOON

(Hirer) NRIC No.: SXXXX365E

and/or

(Relief) NRIC No.: SXXXX365E

Taxi Number

SHD7069R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

30-Jun-2019

Name of Hirer

NG LIP HOON

Hirer NRIC

SXXXX365E

Signature :



Address

126 TAMPINES STREET 11 #03-458
521126

Contact No.

97836846



CC4/ASM/901708/1e1pb3

Usig Tong

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLD 9971A (Insd veh)	Model: Hyundai I40 (1685cc)
	SHD 7069R (TP veh)	
Date of Accident/ Time:	29/06/2019	

Repair Estimate	- \$	3,962.42	
Final Repair Cost	- \$		
Loss of Use	- \$		days at \$ per day
Rental (if any)	- \$		days at \$ per day
LTA / GIA Search Fee	- \$		
Others:	- \$		
	- \$		
Final Settlement Sum (Global Sum)	- \$	1,800.00	

Payee Name : ComfortDelGro Engineering Pte Ltd

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes Yes BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>COMFORTDELGRO ENGINEERING PTE LTD</u> Date: <u>5-7-19</u> 	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>COMFORTDELGRO ENGINEERING PTE LTD</u> Date: <u>5-7-19</u> 
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document"

Our Ref: CT19060761

Date: 08 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/06/2019 @ 20:50 hrs
ALONG	SLIP RD FROM BT PANJANG RD TO BT PANJANG
	RING RD
INVOLVING	SLD9971A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7069R** (the "Taxi"). The Taxi was hired to **NG LIP HOON IC NO S1315365E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
							FROM	TO		
21/6/19	NG	28	0	9	5	8	0630	2130		
22/6/19	NG	28	1	2	7	6	1100	2330		
23/6/19	NG	28	1	4	4	0	1200	2100		
24/6/19	NG	28	1	7	3	8	0630	2100		
25/6/19	NG	28	2	0	4	1	0600	2200		
26/6/19	NG	28	2	4	1	2	0700	2100		
27/6/19	NG	28	2	6	8	6	0700	2100		
28/6/19	NG	28	3	0	3	3	0730	0130		
29/6/19	NG	28	3	2	9	2	1100	2150		
30/6/19	28117065 R						0900	-		
03/7/19	28117065 R						-	1600		

Accident Report

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLD9971A	29 Jun 2019 / 20:50:00	Successful	A12	AXA INSURANCE PTE LTD


Previous OK

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19011705/K1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG			Date : 03-10-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 9971A	Veh. Inspected	SHD 7069R	
Policy No.	GA467166	Coverage (\$)	0.00	
Claim No.	S9M01SIR	Excess (\$)	0.00	
Assign From		Assign Date	02/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMGU078608	Colour	BLUE	
Odometer	283296	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/06/2019	Inspection Date	02/07/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 7069R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER (CONSISTENT)	CRACKED	✓ 1,052.20	1,052.20
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	✓ 22.40	-
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	✓ 24.60	-
1	HEADLAMP (RH) (CONSISTENT)	SERVICEABLE	✓ 1,388.00	-
1	FRONT FENDER (RH) (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 566.30	-
1	FRONT FENDER SHIELD (RH) (CONSISTENT)	SERVICEABLE	✓ 175.90	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	✓ 24.60	-
	LESS 20% DISCOUNT		-650.80	-210.44
			2,603.20	841.76
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT FENDER (RH).		✓ 400.00	200.00
	SPRAY PAINTING CHARGE.		✓ 600.00	400.00
	WIRING .	NOT NECESSARY	✓ 50.00	-
	TUFF KOTE.	NOT NECESSARY	✓ 50.00	-
			✓ 1,100.00	600.00
	GRAND TOTAL		3,703.20	1,441.76
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,150.00

Report Ref No. CC4/ASM19011705/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59M015IR

Reference

CCA/ASM19011705/K1a03a2

Loss Date

29 June 2019

Report Date

1 Jul 2019 12:00:00 AM

Request Date

2 July 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHD7069R

Make

TPVD HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

CHONG EE HING

BLK 549A SEGAR ROAD, #18-660, 671549, Singapore

96200027

Claim Handler

NG Sacey

6568804351

stacey.ng@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

3

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>Document Type <input type="text" value="Document SubType"/></div> <div><div><div>+</div> Upload Documents</div></div>						
NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED		
LKXInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	10 October 2019		

NAME RENTAL RECEIPT.pdf	Forms / Claim Documents	Sub-Type Others	ASSIGNMENT CONSULTANTS PTE LTD (TP)	DATE 10 October 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	ROA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	10 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
LKK ReSurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
Letter to OI .pdf	Letters and Correspondence	Policy Holder / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
TP ESTIMATE, MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	4 September 2019
SHO7069R doa 29619 - TO VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
TP-IA 70619.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 July 2019
CA467166-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHIWAR Namrata	2 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GA467166-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	DHIFWAB Namrata	2 July 2019
 SLD9971A INSD GIA.PDF	Reports & Statement	GIA Report	DHIFWAB Namrata	2 July 2019
 TP PRI EMAIL FROM WORKSHOP WIT ESTIMATE.mig	Letters and Correspondence	Workshop	DHIFWAB Namrata	2 July 2019