

INSURANCE

INS. CASE OWNER:

CC 4/EGI1901 1700, Khb3

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

ASSIGNMENT

09/07/19

Date / Time:

11/8/19

Registered in Merimen:

Pre-assign / CCU / FTE

XD 2351T



Insured Vehicle No.:

Name of Insured:

ENTR LHM CONTRACTORS CO PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

4/6/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ramasamy SRINIVASAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

COMCG 19001221/PXJic

Policy No.:

DMCG 19004906

Make / Model:

ISUZU

Place of Accident:

PAYA LEAVE EXIT TO PIE

SJY 74710



INSRS:

WSP:

Tel:

Liability:

RMKS:

LIM TAN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

6/8/19-8

XD 2351T-8

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir (if non-pickup)

Call OI:

After call Ir to OI: 12/07/19-VIC

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to OI:

Authorisation To Act:

Release Voucher: NO DV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTACIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/07/19

MUR ROUBOUND. MERGING LANE. ROAD
LEAVE TO A TO NOTIFY TP CLAIM
W NCD ISSUES.

BUAL LIABILITY UNCLERE
BREGO CLEARED LIABILITY

TP LOD IN BY BUAL

08/08/19

TYPE REPORT FOR UNADTOS APPROVAL
REPORT TONE

SEBIC UNADTOS APPROVAL TO BREGO

TP CLAIM LOD.

16/08/19

BREGO APPROVED UNADTOS.

SEND ACCEPTANCE TO TP.

NO DV REQUIRED.

ALL DONE IN ORDER.

PRELIMINARY ADVICE

Date/Time: 08/07/19

Sent By: b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 46

SS 1,300.00 (3 days) Reduction: 26 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 16/08/19

Confirm with: RICHARD

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia:

Repair Cost: (6169)

SS 1,391.00

CHARGING LANE

Loss of Rental (LOR):

SS (days)

BREGO CLEARED LIABILITY

Loss of Use (LOU):

SS 210.00 x 3 days

Loss of Income (LOI):

SS (5 x days)

LOR only ☐

LOU only ☒

LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Repair Format:

Legal Cost:

SS -

3) Survey fee:

Total:

SS 1,668.45

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 1,668.45

Name 1:

LIM TAN MOTOR PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

-

Payee 3: (Strike if N.A.)

SS -

Name 3:

-

ASSIGNMENT

From:

Date:

03/07/19

Veh No:

STY 3471D

Yr Regn:

08, 10

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / TWS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

ADV

To Inspect Vehicle No:

STY 3471D

Make:

Toy Wish

C.C.

1987

at Workshop m/s

Lim Tan Motor

Colour:

White

A/C: Insured / Std / NI / NA

of

Sp. Reading

156296

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

JTD GT20W 005003124

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / R/Rim / STD A/Rim or

after 10.30am

Tyre Size:

F:

195/65R15

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repair:

03

days

Res: Yes or No

Lum Sum:

20

%

3 Vol: Yes or No

CA / REV / REP. / 24 HRS

Wp!

Date:

Person Contacted:

Vehicle: IN / OUT

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

27/6/19

D.O.I.

3/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

ols body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Ug \$1,300.00

CRAB: \$470.30 (26%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS, \$

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

ort Format :

Sum / I.B.I: (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EGH19011700/Khb3

Date: 04/07/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJY3471D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.07.2019 at the premises of M/s Lim Tan Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,770.33
Revised Estimate Amount	: S\$	1,640.33
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Body



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

ESTIMATE TO REPAIR

VEHICLE NO. : SJY 3471 D
 MAKE : TOYOTA
 MODEL : WISH 2.0 AUTO
 YEAR : 2010
 CHASSIS NO : JTDGJ20W005003124

SURVEYOR NAME :
 DATE OF SURVEY : 3rd July 2019
 TIME OF SURVEY :

DATE : 29-Jun-19
 DATE OF ACCIDENT : 27-Jun-19
 THIRD PARTY REF : XD 2351 T / ERGO

No.	Parts Description / Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	O/S Rear Door			<i>Bt/warp</i>	\$ 1,048.60 ✓
1 pc	O/S Rear Door Frame Tape				\$ <i>re</i> 98.50 ✓
	Less 25%				\$ 1,147.10
					\$ 286.78
					\$ 860.33
	To putty and spray painting				\$ 450.00 <i>400</i>
	To transfer door fittings				\$ 50.00 ✓
	To anti-rust				\$ 60.00 <i>30</i>
	Labour Charges				\$ 350.00 <i>300</i>
<p><i>Not withered</i> <i>61 Lp 8?</i> <i>Measuring After Paint</i> <i>3 days</i></p>					
<p><i>LKA Auto Consultants hence notify the Repairer of the following:</i> • To survey before/after spray painting • To display damaged part(s) during resurvey • Part prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modifications is allowed • Supplementary items must be recognized and is subject to final approval from Insurance Company</p>					
<p>Acknowledged by Repairer Signature: _____ Date: _____</p>					
TG/RA-	Total				\$ 1,770.33

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel 65-64520893 Fax 65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg

Co Reg No. 199307277D

GST Reg No. M2-0019086-0

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Business
Owner ID: 8331A

Vehicle Details

Vehicle No.: SJY3471D
Vehicle to be Exported: No
Intended Deregistration Date: 27 Jun 2019
Vehicle Make: TOYOTA
Vehicle Model: WISH 2.0 AUTO
Primary Colour: White
Manufacturing Year: 2010
Engine No.: 3ZRA512331
Chassis No.: JTDGJ20W005003124
Maximum Power Output: 106.0 kW (142 bhp)
Open Market Value: \$22,003.00
Original Registration Date: 23 Aug 2010
First Registration Date: 23 Aug 2010
Transfer Count: 2
Actual ARF Paid: \$22,003.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Aug 2020
PARF Rebate Amount: \$12,101.00

Intended COE Rebate Details

COE Expiry Date: 22 Aug 2020
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$43,334.00
COE Rebate Amount: \$4,997.00
Total Rebate Amount: \$17,098.00

The information contained herein is correct as at 27 Jun 2019

OK

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Monday, 1 July 2019 2:22 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc
Attachments: GIA.PDF; ESTIMATE.PDF; XD2351T OI.PDF

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

*Kenneth
Car in 03/7/19*

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Monday, July 01, 2019 2:20 PM
To: 'richard@ltm.sg'
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Richard,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Monday, July 01, 2019 2:03 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: Selection of Surveyor - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)
Your ref : Please advised

Dear Jeannie,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: S3-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MANG DRIVE
SIN MANG AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs helpline: +65 64520893

www.LTM.sg

BRANCH

BLK 9 SECTOR C #01-08/10/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139



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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Monday, 1 July 2019 1:35 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019

WITHOUT PREJUDICE

Dear Richard,

Liability clear.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd

3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 8829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Monday, July 01, 2019 10:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Mandy
Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)
Your ref : Please advised

Dear Sir,

We are assisting our client, **SJY3471D** to file a claim against your insured, **XD2351T** in connection to the above accident.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 219307277D GST REGISTRATION NO: A3-011086-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MING DRIVE
SIN MING AUTOCARE #01-08/10/06
SINGAPORE 575722

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@LTM.sg

BRANCH

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SIN MING INDUSTRIAL ESTATE
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24hrs Helpline: +65 64520893

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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 16 August, 2019 10:44 AM
To: richard@ltm.sg
Cc: Admin A; Mandy; venus
Subject: RE: Your Ref: SJY 3471D_ACCIDENT INVOLVING VEHICLES XD 2351T AND SJY 3471D ON 27/06/2019 LKK REF CC4/EGI19011700/Khb3

Without Prejudice

Dear Richard,

We refer further to your below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$1,668.45** (all in).

Kindly note that no DV is required for this settlement.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 12 July, 2019 5:29 PM
To: richard@ltm.sg
Cc: Admin A; Mandy; venus; Vic (LKKAUTO)



WITHOUT PREJUDICE

Date : 12 JUL 2019

Our ref: LTP062019/058 (SJY 3471 D)

Your ref: CC4/EGI190011700/Khb3

Attention To : MR VIC ALPEH (From LKK Auto Consultants Pte Ltd)

Insurance Company: ERGO INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SJY3471D & XD2351T ON 27.06.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above Road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Original Tax Invoice no. <u>INV41845</u>	<input type="checkbox"/> Original survey report _____ copies of photographs
<input type="checkbox"/> GiA report / police report / police result	<input type="checkbox"/> Original rental receipt & agreement
<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Statement of Witness	<input type="checkbox"/> Oath fees
<input type="checkbox"/> Discharge Voucher	<input type="checkbox"/> Others

Survey was done by Insurance instruction / ~~No survey~~ / ~~Independent surveyor by~~ _____

As a result of the accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows :-

1 } Cost of repair (inclusive of GST)	\$	1,391.00
2 } Vehicle Rental	\$	270.00
3 } LTA Search Fees	\$	7.45
Total	\$	<u>1,668.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Yours faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127

Email: edmund@LTM.sg

Website: www.LTM.sg

Co.Reg No. 199307277D

GST Reg No M2-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGI19011700/Khb3

12 JULY 2019

ENG LAM CONTRACTORS CO (PTE) LTD
30 TAGORE LANE
SINGAPORE 787484
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING XD 2351T AND SJY 3471D ALONG/AT PAYA LABER
EXIT TO PIE (TUAS) ON 27/06/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJY 3471D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, ERSON TRANSPORT ('the third party Claimant') of BLK 422 FAJAR ROAD #06-505 SINGAPORE 670422 (Address) owner of SJY3471D (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SJY3471D that was damaged pursuant to the accident which occurred on 27-Jun-19 (date) along MERGING ROAD FROM PAYA LEBAR TOWARDS PIE (TUAS) (locate on) involving vehicle number XD2351T (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 27th (day) of June (month) 2019 (year)



ERSON TRANSPORT

Signed By ' the third party claimant '



Signed By ' the workshop '



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No. 199301277D
GST Registration No. M2-011006-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

ERSON TRANSPORT
BLK 422 FAJAR ROAD
#06-505
SINGAPORE 670422

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30E0/134

MILEAGE :
W.O NO. : SO42105
CAR NO. : SJY3471D
MAKE : TOYOTA
MODEL : WISH 2.0 AUTO

TAX INVOICE

NO : INV41845
DATE : 10-07-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			1,300.00

SINGAPORE DOLLARS : ONE THOUSAND THREE HUNDRED AND NINETY ONE ONLY

REMARKS: LKK REF : CC4/EGH19011700/Khb3
D.O.A : 27.06.2019

TOTAL QTY: 1.00

SUBTOTAL	1,300.00
DISCOUNT	0.00
TOTAL	1,300.00
GST 7 %	91.00
NET	1,391.00
Deposit	0.00
Balance	1,391.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jun 2019 / 16:13:14

Receipt Date/Time : 28 Jun 2019 / 16:13:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190628-002941

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - XD2351T
As at 27 Jun 2019/09:50:00
Insurance Co: ERGO INSURANCE PTE. LTD.

1	Insurance Enquiry - XD2351T Enquiry Fee 20190628161158523906	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

Vic (LKKAUTO)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Friday, 16 August, 2019 10:32 AM
To: Vic (LKKAUTO); Phoebe Xie
Cc: Admin A; Survey Report (ERGO Insurance Pte. Ltd.); ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: <SEEK MANDATE> RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc LKK REF CC4/EGI19011700/Khb3

Hi Vic,

Approved.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6629 9197
ivy.yong@ergo.com.sg

ERGO

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 16 August, 2019 10:17 AM
To: Phoebe Xie
Cc: Admin A; Survey Report (ERGO Insurance Pte. Ltd.); ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; 'Jeannie Cheng'
Subject: RE: <SEEK MANDATE> RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc LKK REF CC4/EGI19011700/Khb3
Importance: High

Dear Phoebe,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

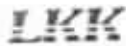
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 8 August, 2019 9:56 AM

To: Phoebe Xie

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Jeannie Cheng

Subject: <SEEK MANDATE> RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc LKK REF CC4/EGI19011700/Khb3

ERGO REF – CDMCG19001221/PX/jc

LKK REF – CC4/EGI19011700/Khb3

Dear Phoebe,

ACCIDENT INVOLVING VEHICLES XD 2351T (OI) AND SJY 3471D (TP) ON 27/06/2019

We refer to the above matter.

It was reported that the Insured vehicle had collided to TP vehicle. A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **LIM TAN MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,894.25	\$ 1,391.00
Loss of Use (\$90 x 3 days) – 1987cc	\$ 270.00	\$ 270.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 2,171.70	\$ 1,668.45

Breakdown of days is as follows:

Recommended Days	3 days
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Thursday, 4 July, 2019 5:53 PM

To: 'Jeannie Cheng'

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Vic (LKKAuto)

Subject: RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 3471D at M/s Lim Tan Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 2 July 2019 4:49 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]
Sent: Monday, 1 July, 2019 2:22 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Monday, July 01, 2019 2:20 PM
To: 'richard@ltm.sg'
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Richard,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Monday, July 01, 2019 2:03 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: Selection of Surveyor - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)
Your ref : Please advised

Dear Jeannie,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈厚移私人有限公司

COMPANY REGISTRATION NO: 190307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN NANG DRIVE
SIN NANG AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-08/00/42
SIN NANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6457 2135 FAX: +65 6452 2139

Sat 9am - 5pm

www.LTM.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Monday, 1 July 2019 1:35 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019

WITHOUT PREJUDICE

Dear Richard,

Liability clear.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Monday, July 01, 2019 10:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Mandy
Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)

Your ref : Please advised

Dear Sir,

We are assisting our client, **SJY3471D** to file a claim against your insured, **XD2351T** in connection to the above accident.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

(COMPANY REGISTRATION NO: 139307277D GST REGISTRATION NO: M2-0119086-0)

MAIN OFFICE / WORKSHOP

BLK 176 SIN MANG DRIVE
SIN MANG AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

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BLK 9 SECTOR C NO1-38/40/42
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 19/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	XD 2351T	(Insd Veh)	Your Ref. No. : CDMCG19001221/PX/jc
	SJY 3471D	(TP Veh)	Our Ref. No. : CC4/EGI19011700/Khb3q2
Date of Accident	27/6/2019		

Liability	100%	
Final Repair Cost	: \$ 1,391.00	
Loss of Use	: \$ 270.00	3 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	1,668.45	
Final Settlement Sum	: \$ 1,668.45	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	LIM TAN MOTOR PTE LTD	: \$ 1,668.45
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19011700/Khb3q2

5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 19-08-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 2351T	Veh. Inspected	SJY 3471D
Policy No.	DMCG19004906	Coverage (\$)	0.00
Claim No.	CDMCG19001221/PX/jc	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	01/07/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1987
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	JTDGJ20W005003124	Colour	WHITE
Odometer	156296	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	27/06/2019	Inspection Date	03/07/2019
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 3471D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	O/S REAR DOOR	BENT / WARPED	1,048.60	1,048.60
1	O/S REAR DOOR FRAME TAPE	NECESSARY	98.50	98.50
	LESS 25% DISCOUNT		-286.78	-286.78
			860.32	860.32
	LABOUR			
	TO PUTTY AND SPRAY PAINTING.		450.00	400.00
	TO TRANSFER DOOR FITTINGS.		50.00	50.00
	TO ANTI-RUST.		60.00	30.00
	LABOUR CHARGE.		350.00	300.00
			910.00	780.00
	GRAND TOTAL		1,770.32	1,640.32
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,300.00

Report Ref No. CC4/EGI19011700/Khb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.