

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 8 August, 2019 9:56 AM
To: Phoebe Xie
Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Jeannie Cheng
Subject: <SEEK MANDATE> RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc LKK REF CC4/EGI19011700/Khb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf; LETTER TO OI.pdf

ERGO REF – CDMCG19001221/PX/jc
LKK REF – CC4/EGI19011700/Khb3

Dear Phoebe,

ACCIDENT INVOLVING VEHICLES XD 2351T (OI) AND SJY 3471D (TP) ON 27/06/2019

We refer to the above matter.

It was reported that the Insured vehicle had collided to TP vehicle. A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer LIM TAN MOTOR PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,894.25	\$ 1,391.00
Loss of Use (\$90 x 3 days) – 1987cc	\$ 270.00	\$ 270.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 2,171.70	\$ 1,668.45

Breakdown of days is as follows:

Recommended Days	3 days
TOTAL	3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shu Pei (LKKAuto)

Sent: Thursday, 4 July, 2019 5:53 PM

To: 'Jeannie Cheng'

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Vic (LKKAuto)

Subject: RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 3471D at M/s Lim Tan Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 2 July 2019 4:49 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Monday, 1 July, 2019 2:22 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Monday, July 01, 2019 2:20 PM
To: 'richard@ltm.sg'
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Richard,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Monday, July 01, 2019 2:03 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Mandy
Subject: RE: Selection of Surveyor - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)
Your ref : Please advised

Dear Jeannie,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-Q

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

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From: ERGO Insurance Pte. Ltd. (Claims Department) [\[mailto:claims@ergo.com.sg\]](mailto:claims@ergo.com.sg)

Sent: Monday, 1 July 2019 1:35 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019

WITHOUT PREJUDICE

Dear Richard,

Liability clear.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service

4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Monday, July 01, 2019 10:26 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Mandy
Subject: RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019
Importance: High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)
Your ref : Please advised

Dear Sir,

We are assisting our client, **SJY3471D** to file a claim against your insured, **XD2351T** in connection to the above accident.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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