

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 4 July 2019 5:53 PM  
**To:** 'Jeannie Cheng'  
**Cc:** Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Vic (LKKAUTO)  
**Subject:** RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc  
**Attachments:** Preliminary\_Advice.pdf; TP ESTIMATE- MARKED.pdf

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 3471D at M/s Lim Tan Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 2 July 2019 4:49 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]  
**Sent:** Monday, 1 July, 2019 2:22 PM

To: [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

Cc: [sur@lkkauto.com](mailto:sur@lkkauto.com); Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

Subject: FW: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019 | ERGO REF: CDMCG19001221/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Monday, July 01, 2019 2:20 PM  
**To:** 'richard@ltm.sg'

**Cc:** Survey Report (ERGO Insurance Pte. Ltd.); Mandy

**Subject:** RE: PRS IRO SJY3471D | OI : XD2351T | DOA: 27/06/2019| ERGO REF: CDMCG19001221/PX/jc

WITHOUT PREJUDICE

Dear Richard,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]

**Sent:** Monday, July 01, 2019 2:03 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.); Mandy

**Subject:** RE: Selection of Surveyor - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019

**Importance:** High

WITHOUT PREJUDICE

Our ref : LTP062019/058 (SJY 3471 D)

Your ref : Please advised

Dear Jeannie,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)  
+65 6458 9127 (Facsimile)  
+65 8484 5418 (Mobile)

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**LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139

Sat 9am – 5pm

[WWW.LTM.SG](http://WWW.LTM.SG)



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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [\[mailto:claims@ergo.com.sg\]](mailto:claims@ergo.com.sg)

**Sent:** Monday, 1 July 2019 1:35 PM

**To:** [richard@ltm.sg](mailto:richard@ltm.sg)

**Cc:** Mandy <[mandy@ltm.sg](mailto:mandy@ltm.sg)>; Jeannie Cheng <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>; Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>

**Subject:** RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019

**WITHOUT PREJUDICE**

Dear Richard,

**Liability clear.**

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd

3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** [richard@ltm.sg](mailto:richard@ltm.sg) [<mailto:richard@ltm.sg>]  
**Sent:** Monday, July 01, 2019 10:26 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Mandy  
**Subject:** RE: Checking Liability - Our Client : SJY3471D Your Insured : XD2351T D.O.A : 27/06/2019  
**Importance:** High

**WITHOUT PREJUDICE**

Our ref : LTP062019/058 (SJY 3471 D)  
Your ref : Please advised

Dear Sir,

We are assisting our client, **SJY3471D** to file a claim against your insured, **XD2351T** in connection to the above accident.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)  
+65 6458 9127 (Facsimile)  
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**LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

**BRANCH**

BLK 9 SECTOR C #01-38/40/42  
SIN MING INDUSTRIAL ESTATE  
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

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