

Jia Le (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 9 December 2019 6:29 PM
To: Jia Le (LKK Auto); Admin A
Cc: Chee So Chow; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLQ9262U (OI: SNM19D203039C02(ock/at) and SKL7348H (TP : LKK REF - CC6/CTI19011678/Kda3) on 27/06/2019

LKK REF - CC6/CTI19011678/Kda3
CTPIS REF - SNM19D203039C02(ock/at)

Dear Jia Le

Please proceed to offer as follow:

Cost of repairs	\$17,708.50
Loss of use (1997cc - \$80.00 x 12 days)	\$ 960.00
LTA/GIA Search fee	\$ 2.00
Total	\$18,670.50
	=====

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 9 December, 2019 2:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLQ9262U (OI: SNM19D203039C02(ock/at) and SKL7348H (TP : LKK REF - CC6/CTI19011678/Kda3) on 27/06/2019

Your ref : TBA
Our ref : CC6/CTI19011678/Kda3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLQ 9262U(OI) & SKL 7348H(TP) ON 25/06/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "ALAN'S UNITED AUTO PTE LTD" at \$18,910.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$28,249.01	\$ 17,708.50
2. Loss of Use (12days x \$100)	\$ 1,200.00	\$ 1,200.00 (12days x \$100)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$29,451.01	<u>\$ 18,910.50</u>

**09 days recommendation for repair + 2Sun + 1PRS = 12days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 3 July 2019 12:07 PM

To: 'claimsdept@sg.cntaiping.com'

Cc: CS A Team; Admin A; Jia Le (LKK Auto)

Subject: Direct Settlement - Accident Involving SLQ9262U (OI : CAI - TBA) and SKL7348H (TP : LKK REF - CC6/CTI19011678/Kda3) on 27/06/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKL 7348H at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you,

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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RAJAN RAJGOPAL

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 24-7-2019

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00

SPRINGHILL TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKL 7348H And SLO9262U
 ALONG UPP. CHANHI RD NORTH / CHANHI NORTH ST. 1 ON 27-06-2019

I / We, the owner of Vehicle No. SKL 7348H which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

1. Costs of repair	- \$17708.50
2. Loss-of-Use/Rental fees / 22 days	- \$1200.00
3. Police / GIA report / LTA fees	- \$ 2.50
4. Surveyor report fees	-
5. Others	-
Total:	<u>\$18910.50</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 5 August 2019 1:55 PM
To: jerome@aia.com.sg
Subject: ACCIDENT INVOLVING SLQ 9262U / SKL 7348H / OTHERS ON 27/06/2019

Our Ref: CC6/CTI19011678/Kda3

05 AUGUST 2019

LEE HIANG CHEAK JEROME
BLK 10D BEDOK SOUTH AVENUE 2
#02-570
SINGAPORE 463010

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 9262U / SKL 7348H / OTHERS ON 27/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKL 7348H AND SLQ 9262 U
ALONG UPP. CHANGI RD NORTH / CHANGI NORTH ST. 1
ON 27-06-2019

BY THE LETTER OF AUTHORITY, I/We, RAJAN RAJGOPAL
NRIC NO. S2743531 I The owner of Vehicle No. SKL 7348H

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I/We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 28 (day) 06 (month) 2019 (year)



Acknowledged by Owner
(company stamp if applicable)

d

LKK

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3072141800 Claim No : SNM19D203039C02
 Claimant : RAJAN RAJGOPAL
 Amount : S\$18,670.50
 DOLLARS EIGHTEEN THOUSAND SIX HUNDRED SEVENTY AND CENTS
 FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKL 7348H
 Insured Vehicle No. : SLQ 9262U

Date of Loss : 27/06/2019
 Place of Accident : ALONG UPPER CHANGI ROAD NORTH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE HIANG CHEAK JEROME
 Driver Name : LEE HIANG CHEAK JEROME

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Expense	S\$	17,708.50
(3) Loss of Use/Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	18,670.50

Claimant Name : RAJAN RAJGOPAL NRIC No : S 2743531 I

Signature :  Date : 21-12-2019

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SLQ9262U
Accident Date : 27-Jun-2019
Our Ref : 219101 (CHINA) / CHAN

No. : 15770

Date : 23-Jul-2019

PAGE : 1

RAJAN RAJGOPAL
237 ARCADIA ROAD
#08-07
Singapore 289844

FINAL REPAIR COST FOR BMWX3 XDRIVE 20I SKL7348H
=====

To supply spare parts

To rewire damaged parts and refocus
headlamp beam.

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To remove and refix exhaust
silencer box

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	16,550.00
Add 7% GST :	1,158.50

Total :	S\$17,708.50
	=====

Singapore Dollars Seventeen Thousand Seven Hundred
and Eight and Cents Fifty Only



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-103028

Date of Request: 27/06/2019

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd
 Blk 7 Sin Ming Industrial Estate
 #01-76
 Singapore 575642

Dear Sir/Madam,

Enquiry Date 27/06/2019
 Enquiry By Chan Yew Siah
 TP Vehicle No. SLQ9262U
 Accident Date 27/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ9262U	China Taiping Insurance (Singapore) Pte. Ltd.	09/11/2018-23/11/2019	6389 6111
SLQ9262U	China Taiping Insurance (Singapore) Pte. Ltd.	09/11/2018-23/11/2019	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-103028

Date of Request: 27/06/2019

Your Ref No: Online Purchase

 Alan's United Auto Pte Ltd
 Blk 7 Sin Ming Industrial Estate
 #01-76
 Singapore 575642

Dear Sir/Madam,

 Enquiry Date 27/06/2019
 Enquiry By Chan Yew Siah
 TP Vehicle No. SLQ9262U
 Accident Date 27/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque