

Mei Kwan (LKKAuto)

From: GO Sashe <sashe.goms@axa.com.sg>
Sent: Thursday, 4 July, 2019 3:42 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Categories: HMK

Dear Mei Kwan

Please offer up to \$21,380/-(all-in).

Thank you.

Regards



Sashe Go

Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Tel +65 6880 4762
www.axa.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, July 02, 2019 2:47 PM
To: GO Sashe <sashe.goms@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sashe,

MV - \$50,000.00
TP PARF / COE - \$25,260.00
EPV - \$24,740.00

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GO Sashe <sashe.goms@axa.com.sg>

Sent: Monday, 1 July, 2019 3:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Dear Mei Kwan

Please let us have the ERV for this vehicle.

Thank you.

Regards



Sashe Go

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, June 10, 2019 9:04 AM

To: GO Sashe <sashe.goms@axa.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sashe,

Enclosed doc for your perusal please.

For your mandate approval please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GO Sashe <sashe.goms@axa.com.sg>

Sent: Friday, 7 June, 2019 3:31 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Dear LKK

Refer to the above matter

Please re-send all the relevant documents dated 6th Dec 2016 for our mandate review.

Thank you.

Regards



Sashe Go

Motor Claims

AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01

Singapore 068811

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, December 21, 2016 8:34 AM

To: Flossie Ang <Flossie.Ang@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Dear Ms Flossie,

We refer to your below email.

Please be informed that we had already replied your query on our below email dated 07/04/2016 (as enclosed).

For your approval please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2017"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Flossie Ang [<mailto:Flossie.Ang@axa.com.sg>]

Sent: Tuesday, 6 December, 2016 9:26 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Dear all,

We refer to your mandate request. We have yet to receive your reply on our mail of 1 February 2016.

We require the information for audit issue. Please let us have the same.

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

flossie.ang@axa.com.sg

Contact: 1800 8804741 Option 3

Website: www.axa.com.sg



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Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, December 06, 2016 9:11 AM
To: Flossie Ang <Flossie.Ang@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Your Ref: C0322959MC/FA
 Our Ref: CC6/AXA14021916/M1ha3

Dear Ms Flossie,

ACCDIDENT INVOLVING SKN 2887R(OI) AND SGZ 7992X (TP) ON 16/11/2014 ALONG BEDOK SOUTH ROAD

It was reported that insured vehicle was making a right turn from a small road when collided to TP travelling along the main road.

We did clarify with OID on the nature of accident and was informed as per MCF and aware of NCD issue.

Summary to offer to repairer **EM-1 AUTO PTE LTD** is as follows:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repairs (w/gst)	\$ 37,475.04	\$ 25,145.00
Loss of Rental (\$200 x 16 days)	\$ 3,200.00	\$ 1,600.00 (\$100 x 16 day
TOTAL	\$ 40,675.04	\$ 26,745.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	16 days
TOTAL	16 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic
Sent: Thursday, 7 April, 2016 3:14 PM
To: Flossie Ang <Flossie.Ang@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic <vicalpeh@lkkauto.com>
Subject: RE: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Dear Ms Flossie,

We refer to your below email.

We apologize for the late response and that we might have overlooked your email on 01/02/2016.

Please be informed that the TP repairer advised us that the pricing of the estimate was just provided to us and this is why our PA was submitted late.

We are currently preparing the report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Flossie Ang [<mailto:Flossie.Ang@axa.com.sg>]
Sent: Thursday, 7 April, 2016 2:23 PM
To: Vic
Cc: Admin A
Subject: C0322959MC/FA - YR REF: CC6/AXA14021916/M1H2E3 -SKN2887R/SGZ7992X

Hi Vic,

We are conducting file review and would appreciate to receive your reply on our mail of 1 February 2016.

Thank you for your assistance rendered.

Best Regards

Flossie ANG

Senior Executive-Motor Claims Department

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

flossie.ang@axa.com.sg

Contact: 1800 8804741 Option 3

Website: www.axa.com.sg

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Discover our stories on www.borntoprotect.sg

redefining insurance 

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