

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 19 September 2019 4:12 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Tan Kah Leong; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC6519T (OI: SNM19D203064C02(tkl) and SH6650S (TP : LKK REF - CC3/CTI19011673/K1ea3) on 28/06/2019

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC3/CTI19011673/K1ea3
CTPIS REF - SNM19D203064C02(tkl)

Dear Asher

We refer to the above matter.

Please proceed to resolve the property damage claim at \$6,381.29.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 5 August, 2019 10:01 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC6519T (OI : CTI - TBA) and SH6650S (TP : LKK REF - CC3/CTI19011673/K1ea3) on 28/06/2019

Your ref : TBA
Our ref : CC3/CTI19011673/K1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,381.29 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,198.49	\$ 5,296.50
2. Loss of Rental (6days x \$165.46)	\$ 992.76	\$ 827.30 (5days x \$165.46)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 250.00 (5days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 12,678.74	\$ 6,381.29

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 3 July 2019 11:46 AM

To: claimsdept@sg.cntaiping.com

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving WC6519T (OI : CTI - TBA) and SH6650S (TP : LKK REF - CC3/CTI19011673/K1ea3) on 28/06/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6650S at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Print Received Message

This mail is associated with :

***SHD9692C (MCT18120261)**
[SHC3371Z]
TP
TRANS-CAB SERVICES PTE LTD
Dec 6 2018 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 06/09/2019 08:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11070.50) - SHD9692C - Claim Handler: Zuhaidah Bte Samsuri

Approved:11070.50.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 5 August 2019 10:01 AM
To: claimsdept@sg.cntaiping.com
Cc: Alfred Toh
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving WC6519T (OI : CTI - TBA) and SH6650S (TP : LKK REF - CC3/CTI19011673/K1ea3) on 28/06/2019
Attachments: LOD SH6650S.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; LETTER TO OI.pdf

Your ref : TBA
Our ref : CC3/CTI19011673/K1ea3q2

Dear Sirs,

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For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 3 July 2019 11:46 AM

COMFORTDELGRO
ENGINEERING

Our Ref : T 0619 / SH 6650S /WT(st)

Your Ref :

Date : 09-Jul-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198003999Y

Workshops

Braddell
205 Braddell Road
Singapore 579701Loyang
59 Loyang Drive
Singapore 508969Sin Ming
383 Sin Ming Drive
Singapore 575717Pandan
45 Pandan Road
Singapore 609286Ubi
320 Ubi Road 3
Singapore 408649Senoko
24 Senoko Loop
Singapore 758156Sungei Kadut
7 Sungei Kadut Way
Singapore 728791Yishun
Yishun Industrial Park A
Singapore 768732

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6650S YOUR INSURED WC 6519T
AND OTHER _____ ON 28.06.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6650S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving WC 6519T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,296.50
6	6 days Loss of Rental @ \$ 165.46 per day	\$ 992.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 6,296.75

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 6,776.75

We enclose herewith the following documents to support the claims : -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : WC 6519T
- c) GIA / Police report/s of : SH 6650S
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 24 July 2019 12:56 PM
To: ANDY.LEE@PAS.SG
Subject: ACCIDENT INVOLVING WC 6519T AND SH 6650S ON 28/06/2019

Our Ref: CC3/CTH19011673/K1ea3

24 JULY 2019

DYNAMIC CONST & ENGINEERING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING WC 6519T AND SH 6650S ON 28/06/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGMERCEDES E220 SH6650S , WC6519T
MOUNTBATTEN RD X OLD AIRPORT RD

ON 28-Jun-19 15:20

I / We

EVELYN LAM SOCK HA

(Hirer) NRIC No.: SXXXX931J

and/or

ONG HOE SENG

(Relief) NRIC No.: SXXXX536Z

Taxi Number

SH6650S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

28-Jun-2019

Name of Hirer

EVELYN LAM SOCK HA

Hirer NRIC

SXXXX931J

Signature :



Address

10D BEDOK SOUTH AVENUE 2 #12-...
463010

Contact No.

94888951

Name of Relief

ONG HOE SENG

Relief NRIC

SXXXX536Z

Signature :



Address

186B GEYLANG RD NIL
389254

Contact No.

86197281

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1904641900

Claim No : SNM19D203064/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$6,381.29

DOLLARS SIX THOUSAND THREE HUNDRED EIGHTY ONE AND CENTS
TWENTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 6650S

Insured Vehicle No. : WC 6519T

Date of Loss : 28/06/2019

Place of Accident : MOUNTBATTEN RD X OLD AIRPORT RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DYNAMIC CONST & ENGINEERING PTE LTD

Driver Name : GUNASEKARAN ARUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,296.50
(3) Loss of Use/Rental/Earning	S\$	1,077.30
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	6,381.29

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
SLOTTING DRIVE
SINGAPORE 630001

Date :

2-10-19

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Orchard Road Singapore 277719

Work with us

220 Loke Road, Singapore 428843

COMPANY REG. NO.: 199506048W
Page: 1

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTK LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 28.06.19

VEHICLE NO

SH 66508

NO/DATE

91453423 04.07.2019

MAKK

MERCEDES BENZ

JOB NO.

305307460

MCDIOL.

K220CDT (K5)

ODOMETER READING:

DATE OF RMC
30.09.2013

CHASSIS CODE

WDD2120022A757675

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	4,950.00
Add GST @ 7.000 %	346.50
Total Invoice amount	5,296.50

Issued by : KATHERINKIAN 04.07.2019 16:21:09
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

Our Ref: CT19060731

Date: 04 July 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/06/2019 @ 15:20 hrs
ALONG MOUNTBATTEN RD X OLD AIRPORT RD
INVOLVING WC6519T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6650S** (the "Taxi"). The Taxi was hired to **EVELYN LAM SOCK HA IC NO S1396931J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$165.46** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
			FROM	TO					FROM	TO
					28/6	MJ	925667			
					28/6/19	Achya				
					28/6/19		5466508		16:25	
					03/7/19	L Accident Repair	5466508			11:45

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
WC6519T	28 Jun 2019 / 15:20:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SU 6650 S