

ASS. REC. BY:

REF:

CS/FWD19011658/Kvd362

Special Instructions:

Survivor

Kannath

## ASSIGNMENT (Office)

From (Person):

Eileen bay

of

FWD

Date/Time:

1.7.19 17.12p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SCV 718 L

Insured:

at Workshop m/s

Ah Lim motor

Tel:

64831244

of

10 Amp Industrial Park 2A, #01-09

Policy No:

PMPV 2018-00012977

Claim No:

Sum Insured:

Excess:

\$500.00

Make of Veh:

D.O.A

28.6.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

MV: \$ 22K

H.O.D. Endorsement:

Date/Time:

27/19 10.5a.m

Person Contacted:

Lilian

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SCV 718 L X
27/19	Revert via merimen, pending full sets of part prices from repairer
3/7/19	@ 1135am Wei Jie said pending parts prices from supplier
3/7/19	Revert via merimen, repairer request LS repair base on 1st price
3/7/19	Rece approved LS \$6600 from Eileen via merimen

ASS. REC. BY:

REF: FWD / CS / FWD 19011458 / KVD3

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 22k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SCV 718 L Yr Regn: 10, 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Pienta cc 1496Colour: Yellow AC: Insured / Std / NI / NASp. Reading: 209573 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NCP 81 . 5037099Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: 195/55R15BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal. 9 mmL/Bal. 9 mmD.O.A. 28/6/11

Survey held at

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/7/19 File pass to10/10/19 Informed Mui Hong c/A LS \$6600 ex \$500 by email10/10/19 LS \$6600 confirmed by email (Ref 4278.10, 399)

RECEIVED 10 OCT 2019

Date/Time, File Pass to?

☐ : Prel. ReportDays Of Repair: 6

11

☐ : Final ReportResurvey No. of Trlp: 1

Date/Time, File Return to?

10/10 - typist

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

Fuel

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

merimen  
6600/-

200
50
50
11
311

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Jul 2019 16:19 <a href="#">Sendback Est</a>	01 Jul 2019 16:48 <b>S\$2,460.00</b>	01 Jul 2019 17:12 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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## CLAIM SUBFOLDER DETAILS

Insured:	TAN SUM KHENG GARRY, ID: S1810647G, Tel: +6596357038, Email: GARRYTAN_3@HOTMAIL.COM		
Vehicle Reg. No.:	SCV718L	Date of Loss:	28/06/2019 08:00 - :59 [140 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD	Policy/Cover Note No.:	PNPV2018-00012977 (Comprehensive) Coverage: 25/10/2018 - 24/10/2019
		Excess:	S\$500.00
Repairer:	Ah Lim Motor Company (AMK) 10 Ang Mo Kio Industrial Park 2A, #01-09 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6483 1244		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/07/2019]		
Driver/Custodian:	TAN SUM KHENG GARRY (\$1 / Male), NRIC: S1810647G, Tel: +6596357038 Email: GARRYTAN_3@HOTMAIL.COM		

## ASSOCIATED MAIL RECEIVED

[View All](#) | [Compose Case Mail](#)

There are no mail for this case.

## ALL ASSOCIATED TASKS

[View All](#) | [Search Tasks](#) | [Create New Task](#) | [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAUTO)**

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**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Thursday, 4 July 2019 11:46 AM  
**To:** Veron Chen (LKKAUTO); Eileen Chua (ahlimmc@singnet.com.sg)  
**Cc:** eileen.bay@fwd.com  
**Subject:** FW: Authorisation for Lump Sum Repair - SCV718L  
**Attachments:** Untitled\_20190703\_202556.PDF

Dear Veron,

Pls see attached owner's Authorisation for Lump Sum Repair – SCV718L.

We will upload the above onto Merimen too.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

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**From:** Garry Tan [mailto:garrytan\_3@hotmail.com]  
**Sent:** Wednesday, 3 July 2019 7:54 PM  
**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Cc:** Garry Tan <garrytan\_3@hotmail.com>  
**Subject:** Re: Authorisation for Lump Sum Repair - SCV718L

----- Original message -----

**From:** "Mui Hong @ Ah Lim Motor" <muihong@ahlimmotor.com.sg>  
**Date:** 7/3/19 5:31 PM (GMT+08:00)  
**To:** [garrytan\\_3@hotmail.com](mailto:garrytan_3@hotmail.com)  
**Subject:** Authorisation for Lump Sum Repair - SCV718L

Dear Mr Tan,

Insurer has now authorised repair to your car subject to excess of \$500 ( before GST ) and will require you to print out the attached LUMP SUM AUTHORISATION form, sign and email back to us for our onward submission to the insurer.

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170


Attention: Motor Claims Department  
FWD Singapore Pte Ltd  
6 Temasek Boulevard  
#18-01, Suntec Tower 4  
Singapore 038986

**AUTHORIZATION FOR LUMP SUM REPAIR**

I, [Name] [NRIC] TAN SUM KHEUNG GARY S1810647G the owner/ authorized driver of  
vehicle [Registration No.] SCV 718L ("Vehicle") do hereby authorize the  
AH LIM MOTOR COMPANY ("Workshop") to repair the Vehicle on a lump sum basis  
instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair,  
which lump sum repair means the Workshop may use a mixture of genuine parts and/or original  
equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the  
necessary repair.

Signed and acknowledged by:

 S1810647GX

Signature of Policyholder/ authorized driver\*

\*to be applicable where the person authorizing is the authorized driver:-

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs  
and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date:

**AH LIM MOTOR COMPANY**  
No. 10 Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint, Singapore 568047  
Tel: 0486 1244 Fax: 0483 5170

  
Name and signature of workshop personnel including workshop stamp

Date:

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 3 July 2019 5:03 PM  
**To:** Mui Hong @ Ah Lim Motor; Kenneth Kong (LKKAUTO); SUR  
**Cc:** Admin @ Ah Lim Motor  
**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD  
**Attachments:** AUTHORIZATION FOR LUMP SUM REPAIR.PDF

Dear Mui Hong,

As instructed by our client, please proceed to repair the insured vehicle **SCV 718L not exceeding Lump Sum Repair S6600 or whichever lower (Excess S500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Wednesday, 3 July 2019 2:00 PM  
**To:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>; eileen.bay@fwd.com  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Kenneth / Claims officer,

We refer to the above vehicle surveyed by Kenneth on 28/06. We had only manage to submit 8 item with cost price while all the others supplier could not advise cost price as they do not stock them anymore. They are only able to advise on the List price.

There are no new parts for this car now in the market. As such we amend the estimate to show the list price and request to repair the car on a LUMP SUM basis as we are able to find old parts for the car. The items indicated as check price and those without stock and hence replace with List price.

Pls do advise urgently on the above.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

## View Received Message

This mail is associated with :

**SCV718L (1201900018881)**

OD

Jun 28 2019 8:00AM

[TAN SUM KHENG GARRY]

Ah Lim Motor Company

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 03/07/2019 16:20 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$6600.00) - SCV718L - Claim Handler: Eileen Bay

Approved:6600.00:Please inform workshop to explain to our insured on the lump sum repair basis not exceeding \$6,600 before excess and GST, and upload a copy of the signed lump sum authorization form in Merimen

### DOCUMENTS SUMMARY

There are no documents.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Eileen Bay	Date:	03 Jul 2019

**Preliminary Advice**

Vehicle No	: SCV718L	Accident Date	: 28/06/2019
Make	: TOYOTA SIENTA	Policy No.	: PNPV2018-00012977
Assignment Date	: 01/07/2019	Excess	: S\$500.00
Date of Inspection	: 1/7/2019	Est. Duration of Repair	: 6
Inspection At	: AH LIM MOTOR COMPANY		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,878.10
Revised Amount	:S\$	7,316.57
Check Items (Estimated)	:S\$	2,355.22
Total	:S\$	9,671.79
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	22,000.00
COE / PARF Rebate	:S\$	14,085.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,915.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments :According to repairer,supplier could not advise cost price as they do not stock them anymore. Request to carry out the repair using list price on Lump Sum basis.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Eileen Bay

Date: 02 Jul 2019

## Preliminary Advice

Vehicle No	: SCV718L	Accident Date	: 28/06/2019
Make	: TOYOTA SIENTA	Policy No.	: PNPV2018-00012977
Assignment Date	: 01/07/2019	Excess	: S\$500.00
Date of Inspection	: 2/7/2019	Est. Duration of Repair	: 6
Inspection At	: AH LIM MOTOR COMPANY		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,460.00
Revised Amount	:S\$	1,776.00
Check Items (Estimated)	:S\$	283.00
Total	:S\$	2,059.00

Lump Sum Repair	:S\$	
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## Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

## Remarks

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : Pending full sets of parts prices from repairer.

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0647G
<b>Vehicle Details</b>	
Vehicle No.:	SCV718L
Vehicle to be Exported:	No
Intended Deregistration Date:	02 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5 A
Primary Colour:	Yellow
Manufacturing Year:	2007
Engine No.:	1NZC689085
Chassis No.:	NCP815037099
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$13,100.00
Original Registration Date:	25 Oct 2007
First Registration Date:	25 Oct 2007
Transfer Count:	1
Actual ARF Paid:	\$14,410.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	24 Oct 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$21,282.00
COE Rebate Amount:	\$14,085.00
<b>Total Rebate Amount:</b>	<b>\$14,085.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 02 Jul 2019

OK

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 0647G

**Vehicle Details**

Vehicle No.: SCV718L  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 28 Jun 2019  
Vehicle Make: TOYOTA  
Vehicle Model: SIENTA 1.5 A  
Primary Colour: Yellow  
Manufacturing Year: 2007  
Engine No.: 1NZC689085  
Chassis No.: NCP815037099  
Maximum Power Output: 81.0 kW (108 bhp)  
Open Market Value: \$13,100.00  
Original Registration Date: 25 Oct 2007  
First Registration Date: 25 Oct 2007  
Transfer Count: 1  
Actual ARF Paid: \$14,410.00

**Intended PARF Rebate Details**

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 24 Oct 2022  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 5  
PQP Paid: \$21,282.00  
COE Rebate Amount: \$14,131.00  
**Total Rebate Amount: \$14,131.00**

**Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 28 Jun 2019

OK



## CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance  
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

**POLICY NUMBER:** PNPV2018-00012977 (Comprehensive - Executive Plan)

**Car plate number:** SCV718L

**Your name (As the policyholder):** Tan Sum Kheng Garry

**Coverage start date:** 25/10/2018

**Coverage end date:** 24/10/2019

**Covered geographical area:** Singapore, West Malaysia and Southern Thailand

**Who is insured to drive:**

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

**Important things to know:**

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

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We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

**Issued on:** 01/10/2018

**Abhishek Bhatia**  
Chief Executive Officer  
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888  
or email us at [contact.sg@fwd.com](mailto:contact.sg@fwd.com) if any details  
in this Certificate of Insurance need to be changed.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/06/2019 13:27
Date Of Accident	28/06/2019 08:55
Exact Location Of Accident	TOA PAYOH RISE (NEAR SAVH)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCV718L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN SUM KHENG GARRY
NRIC No	S1810647G
Email Address	GARRYTAN_3@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96357038
Alternative Phone No	OTHERS-96357038

### Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA 1.5 A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00012977
Cover Note Number	25/10/2018 - 24/10/2019

### Driver

Name of Driver	TAN SUM KHENG GARRY
NRIC No	S1810647G
Date Of Birth	15/08/1967
Occupation	INDOOR
Date Of Driving Pass	17/10/1996
Driving Experience	22 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96357038
Fax Number	
Contact Number	OTHERS-96357038
Email Address	GARRYTAN_3@HOTMAIL.COM

Address	10C BRADDELL HILL #18-12
Postcode	579722
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACHED SKETCH PLAN BY DRIVER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBH8184J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MORALES KLEVYN LHANN EBUE
NRIC/Passport Number	S9074220E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SGE4543P
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

EYUN JIANN HONG

NRIC/Passport Number

S7538252I

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

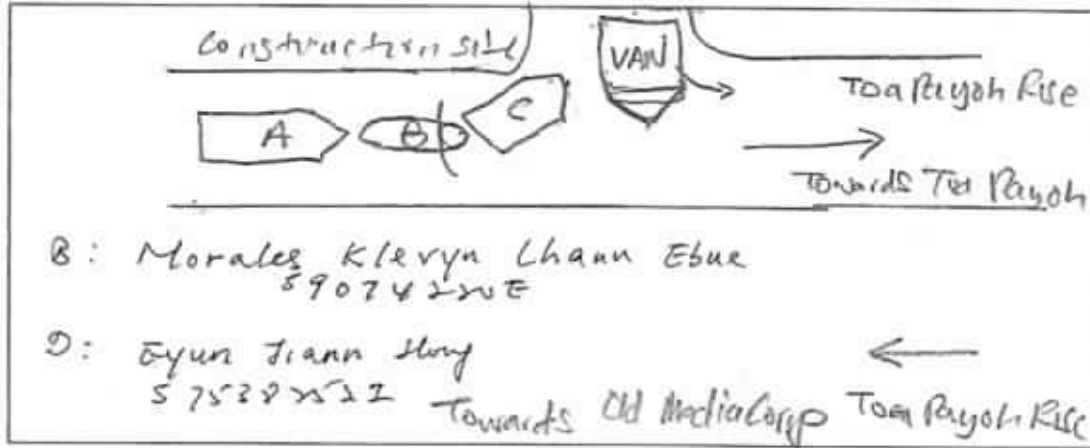
No. Of Passenger (Including Driver)



# Sketch Plan Pg. 1

Date of accident: June 28 19 Time: 8.55am Location: Toa Payoh Rise (Near SAVH)  
 My Vehicle A: SCV718L Vehicle B: FBH8184J Vehicle C: SGE4543P

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 8.55 am, I was travelling along Toa Payoh Rise Copp8 near caldercott MRT) towards Telok Ayer. About approaching close to SAVH entrance (47 Toa Payoh Rise), suddenly a van was entering the small & tight entrance of SAVH. A Hyundai Verna (C), SGE4543P was entering the SAVH entrance & had to stop suddenly. A motorist (B) FBH8184J was right behind the Hyundai & had to quickly break behind the Hyundai. I was right the motorist (B) and couldn't break on time and I hit the motorist. The Toa Payoh Rise road was heavy with traffic during this time due to construction etc. Upon report from the motorist hit the back of the Hyundai & the impact of my car to the motorist caused him to fall off the motorcycle. Fortunately, no one is injured including the Hyundai, Motorcycle and myself.

☒ Claim OD/TP at Ah Lim Motor ☐ Claim OD/TP at other workshop ☐ Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop :  
 Email address :  
 & myself :  
 Email address :

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 28/6/2019  
10.55am

Driver's Signature

(If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature

Name:  
 NRIC/FIN No.:



AN LIM MOTOR COMPANY

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

*GP*



Policyholder's Signature

Date & Time: 28/6/2019  
10.55am

Driver's Signature

(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:

# AH LIM MOTOR COMPANY

10 ANG MO KIO INDUSTRIAL PARK 2A  
#01-09 AMK AUTOPOINT Singapore 568047

Tel: 6483 1244 Fax: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST Reg No: M9-0009639-E

SURVEYOR COPY

INSURER: FWD Singapore Pte. Ltd. (HQ)

## PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	OD/FWD
Policy No:	PNPV2018-00012977	Date of Loss:	28/06/2019
Vehicle Reg. No.:	SCV718L	Driveable?	
Driver Age/Info:	51 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	TAN SUM KHENG GARRY	Contact No:	+6596357038
Driver:	TAN SUM KHENG GARRY		
Make/Model:	TOYOTA SIENTA, 1.5 (A)	Vehicle Reg. Date:	25/10/2007
Vehicle Colour:	YELLOW	Chassis No:	NCP815037099
Engine No:	1NZC689085		
Odometer:	0 KM		

Paint Type:  
Total Loss?  
Est. Duration of Repair (day)

NO  
12 days



Not Authorised  
Lily B?  
Mummy After Pain  
Ex B500d

Description of Accident/Loss: REFER TO THE ATTACHED SKETCH PLAN BY DRIVER.

Remarks: PLEASE ARRANGE SURVEY TOMORROW 2/7/19. CAR IS IN OUR WORKSHOP (TOW IN)

Present Location: AH LIM MOTOR COMPANY (AMK)

## COST OF CLAIMS

Parts  
Miscellaneous Items  
Labour  
Paintwork Labour  
Towing

Auto Consultants hence notify the Repairer of the following:	
• To receive labourer spray painting	
• To receive damaged parts being replaced	
• Parts prices are subject to quotation	
• "Third Party" items on a "Without Prejudice" basis	720.00
• Accident involvement is covered	0.00
• Supplementary labour to be recovered and is subject to final approval from Insurance Company	1,740.00
Acknowledged by Repairer	0.00
Signature:	0.00
Date:	
Gross Total (S\$)	2,460.00
+ GST 7.00% (S\$)	172.20
Nett Amount (S\$)	2,632.20

This claim is handled by: EILEEN CHUA

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 01 Jul 2019)  
**Parts:** M1-MPV      **TOYOTA SIENTA 1.5 (A)** (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** Ah Lim Motor Company/SCV718L/01/07/2019 16:48  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRONT BONNET -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
2	1		*FRONT BONNET EMBLEM -CHECK PRICE	B <sub>2</sub> 0.00	0.00	*F	✓
3	2		*FRONT BONNET HINGE LH & RH	B <sub>1</sub> 0.00	0.00	*40.00 F	X
4	1		*FRONT BONNET INNER LOCK	B <sub>1</sub> 0.00	0.00	*35.00 F	✓
5	2		*HEADLAMP LH & RH -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
6	1		*FRONT GRILLE -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
7	2		*FRONT GRILLE CHROME MOULDING LH & RH	B <sub>1</sub> 0.00	0.00	*96.00 F	✓
8	8		*FRONT GRILLE CLIPS	B <sub>1</sub> 0.00	0.00	*12.00 F	✓
9	1		*FRONT BUMPER -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
10	2		*FRONT BUMPER SIDE RETAINER LH & RH	B <sub>1</sub> 0.00	0.00	*50.00 F	✓
11	12		*FRONT BUMPER CLIPS	B <sub>1</sub> 0.00	0.00	*12.00 F	✓
12	1		*FRONT BUMPER REINFORCEMENT -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	X
13	1		*FRONT BUMPER SPONGE	B <sub>1</sub> 0.00	0.00	*35.00 F	X
14	1		*FRONT BUMPER LOWER AIR GRILLE -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
15	1		*FRONT BUMPER TOW COVER RH	B <sub>1</sub> 0.00	0.00	*8.00 F	X
16	2		*FOGLAMP LH & RH -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	X
17	1		*RADIATOR SUPPORT PANEL TOP -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
18	1		*RADIATOR SUPPORT PANEL BOTTOM -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
19	2		*RADIATOR SUPPORT PANEL SIDE -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
20	2		*HEADLAMP SUPPORT PANEL LH & RH -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
21	1		*BRACE PANEL -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
22	1		*AIR CON CONDENSER -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
23	1		*AIR CON CONDENSER PIPE (COND TO COMP) -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	?
24	1		*RADIATOR -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	?
25	1		*RADIATOR FAN MOTOR	B <sub>1</sub> 0.00	0.00	*90.00 F	?
26	1		*RADIATOR FAN COWLING	B <sub>1</sub> 0.00	0.00	*75.00 F	?
27	1		*RADIATOR FAN BLADES -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	?
28	1		*RADIATOR TOP HOSE -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	X
29	1		*RADIATOR BOTTOM HOSE -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	X
30	2		*RADIATOR SIDE AIR GUIDE	B <sub>1</sub> 0.00	0.00	*36.00 F	✓
31	2		*ENGINE UNDER COVER LH & RH	B <sub>1</sub> 0.00	0.00	*80.00 F	✓
32	2		*HORN	B <sub>1</sub> 0.00	0.00	*70.00 F	?
33	1		*FRONT FENDER LH & RH COWLING -CHECK PRICE	B <sub>1</sub> 0.00	0.00	*F	✓
34	16		*FRONT FENDER LH & RH COWLING CLIPS	B <sub>1</sub> 0.00	0.00	*16.00 F	✓
35	1		*COOLANT	B <sub>1</sub> 0.00	0.00	*30.00 FS	✓
36	1		*NUMBER PLATE	B <sub>1</sub> 0.00	0.00	*35.00 FS	✓

F=Franchise part. S=SpcNett.

Total Parts (S\$) **720.00**

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**Estimates on Miscellaneous Items**

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO DISCONNECT AND CHECK ELECTRICAL WIRING; WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS; TEST AND RECTIFY FOR PROPER FUNCTIONING.	New	40.00 201
2	TO REMOVE AND REPLACE A/C CONDENSER AND PIPES; RADIATOR AND HOSES; VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	New	100.00 ✓
3	TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH; INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	New	800.00 6001
4	TO SPRAY FRONT BONNET; FRONT BUMPER; FRONT FENDER LH & RH; RADIATOR SUPPORT PANEL	New	800.00 7201
Gross Labour Cost (S\$)			1,740.00

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< END OF ESTIMATES >

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
 GST:M9-0009639-E RCB NO:06470300B

M/S : FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD  
 #18-01 SUNTEC TOWER 4  
 SINGAPORE 038986

TEL: 67275700 FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Estimate No: MC1900490

Date: 29 Jun 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

## Estimate Repair Cost to Vehicle No :SCV718L

Description	Quantity	List Price S\$	Amount S\$
<b>SPARE PARTS</b>			
1 FRONT BONNET -CHECK PRICE BT	1 PC	750.80	✓
2 FRONT BONNET EMBLEM -CHECK PRICE nrc	1 PC	69.70	✓
3 FRONT BONNET HINGE LH & RH R	2 PC	109.80	X
4 FRONT BONNET INNER LOCK DIS	1 PC	87.61	✓
5 HEADLAMP LH & RH -CHECK PRICE o/s mtg cra n/s cra	2 PC	1,843.20	✓
6 FRONT GRILLE -CHECK PRICE cra	1 PC	201.75	✓
7 FRONT GRILLE CHROME MOULDING LH & RH o/s ? n/s s/c	2 PC	245.20	122.60 ✓
8 FRONT GRILLE CLIPS nrc	8 PC	25.68	✓
9 FRONT BUMPER -CHECK PRICE BT	1 PC	982.67	✓
10 FRONT BUMPER SIDE RETAINER LH & RH cra	2 PC	133.50	✓
11 FRONT BUMPER CLIPS nrc	12 PC	46.68	✓
12 FRONT BUMPER REINFORCEMENT -CHECK PRICE R	1 PC	326.70	X
13 FRONT BUMPER SPONGE svc	1 PC	98.64	X
14 FRONT BUMPER LOWER AIR GRILLE -CHECK PRICE cra	1 PC	123.60	✓
15 FRONT BUMPER TOW COVER RH svc	1 PC	27.20	X
16 FOGLAMP LH & RH -CHECK PRICE NSP	2 PC	472.66	X
17 RADIATOR SUPPORT PANEL TOP -CHECK PRICE BT	1 PC	0.0000	X
18 RADIATOR SUPPORT PANEL BOTTOM -CHECK PRICE BT	1 PC	893.50	✓
19 RADIATOR SUPPORT PANEL SIDE -CHECK PRICE BT	2 PC	0.0000	X
20 HEADLAMP SUPPORT PANEL LH & RH -CHECK PRICE ?	2 PC	0.0000	X
21 BRACE PANEL -CHECK PRICE BT	1 PC	97.44	✓
22 AIR CON CONDENSER -CHECK PRICE BT / Pun	1 PC	1,819.33	✓
23 AIR CON CONDENSER PIPE (COND TO COMP) -CHECK PRICE ?	1 PC	467.61	X
24 RADIATOR -CHECK PRICE ?	1 PC	1,714.67	✓
25 RADIATOR FAN MOTOR ?	1 PC	280.00	✓
26 RADIATOR FAN COWLING ?	1 PC	201.66	✓
27 RADIATOR FAN BLADES -CHECK PRICE ?	1 PC	123.15	X
28 RADIATOR TOP HOSE -CHECK PRICE svc	1 PC	56.70	X
29 RADIATOR BOTTOM HOSE -CHECK PRICE svc	1 PC	61.33	X
30 RADIATOR SIDE AIR GUIDE n/s cra	2 PC	110.78	55.39 ✓
31 ENGINE UNDER COVER LH & RH cra	2 PC	291.20	✓
32 HORN ?	2 PC	230.60	X
33 FRONT FENDER LH & RH COWLING -CHECK PRICE cra	1 PC	168.75	✓
34 FRONT FENDER LH & RH COWLING CLIPS nrc	16 PC	35.36	✓
		12,097.47	
		Less 25%	3,024.37
			9,073.10
35 COOLANT nrc	1 PC	30.00	✓

Special Nett

AH LIM MOTOR COMPANY  
 No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 Tel: 6483 1244 Fax: 6483 6170



# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4  
SINGAPORE 038986

TEL: 67275700 FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Estimate No: MC1900490

Date: 29 Jun 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

## Estimate Repair Cost to Vehicle No :SCV718L

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
36 NUMBER PLATE B+	1 PC	35.00	✓ 65.00
		65.00	65.00
LABOUR			
37 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	40.00	20 ✓
38 TO REMOVE AND REPLACE A/C CONDENSER AND PIPES, RADIATOR AND HOSES, VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	1 PC	100.00	✓ ✓
39 TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH, INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	800.00	600 ✓
40 TO SPRAY FRONT BONNET, FRONT BUMPER, FRONT FENDER LH & RH, RADIATOR SUPPORT PANEL	1 PC	800.00	720 ✓
		1,740.00	1,740.00
		Total	S\$ 10,878.10
		Add GST @ 7%	761.47
		Total Amount Payable	S\$ 11,639.57

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND SIX HUNDRED THIRTY NINE AND CENTS FIFTY SEVEN ONLY

Please arrange this vehicle to be surveyed soonest possible.

Thank You

For AH LIM MOTOR COMPANY

AH LIM MOTOR COMPANY  
No. 10 Ang Mo Kio Ind. Park 2A #01-09  
AUTHERISED SIGNATURE  
Tel: 6483 1244

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
 GST:M9-0009639-E RCB NO:06470300B

**DRAFT FINALISATION**

M/S : FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD  
 #18-01 SUNTEC TOWER 4  
 SINGAPORE 038986

TEL: 67275700

FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Claim No: MC1900490

Final No: MF1900616

Date: 09 Oct 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

**DRAFT FINALISATION**

## Repair Cost to Vehicle No (For Finalization) :SCV718L

Description	Quantity	List Price SS	Amount SS
<b>SPARE PARTS</b>			
1 FRONT BONNET	1 PC	750.80	
2 FRONT BONNET EMBLEM	1 PC	69.70	
3 FRONT BONNET INNER LOCK	1 PC	87.61	
4 HEADLAMP LH & RH	2 PC	1,843.20	
5 FRONT GRILLE -CHECK PRICE	1 PC	201.75	
6 FRONT GRILLE CHROME MOULDING LH	1 PC	122.60	
7 FRONT GRILLE CLIPS	8 PC	25.68	
8 FRONT BUMPER	1 PC	982.67	
9 FRONT BUMPER SIDE RETAINER LH & RH	2 PC	133.50	
10 FRONT BUMPER CLIPS	12 PC	46.68	
11 FRONT BUMPER LOWER AIR GRILLE	1 PC	123.60	
12 RADIATOR SUPPORT PANEL ASSY ( TOP, BOTTOM, SIDE )	1 PC	893.50	
13 BRACE PANEL	1 PC	97.44	
14 AIR CON CONDENSER	1 PC	1,819.33	
15 RADIATOR	1 PC	1,714.67	
16 RADIATOR FAN MOTOR	1 PC	280.00	
17 RADIATOR FAN COWLING	1 PC	201.66	
18 RADIATOR SIDE AIR GUIDE RH	1 PC	55.39	
19 ENGINE UNDER COVER LH & RH	2 PC	291.20	
20 FRONT FENDER LH & RH COWLING	1 PC	168.75	
21 FRONT FENDER LH & RH COWLING CLIPS	16 PC	35.36	
		9,945.09	
	Less 25%	2,486.27	7,458.82
<b>Special Nett</b>			
22 COOLANT	1 PC	30.00	
23 NUMBER PLATE	1 PC	35.00	
		65.00	65.00
<b>LABOUR</b>			
24 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	20.00	
25 TO REMOVE AND REPLACE A/C CONDENSER AND PIPES, RADIATOR AND HOSES, VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	1 PC	100.00	
26 TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH, INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	600.00	
27 TO SPRAY FRONT BONNET,FRONT BUMPER, FRONT FENDER LH & RH, RADIATOR SUPPORT PANEL	1 PC	720.00	

**DRAFT FINALISATION**  
 No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 Tel: 6483 1244 Fax: 6483 6170



# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4  
SINGAPORE 038986

TEL: 67275700

FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Claim No: MC1900490

Final No: MF1900616

Date: 09 Oct 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

## Repair Cost to Vehicle No (For Finalization) :SCV718L

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
		1,440.00	1,440.00
	Total		S\$ 8,963.82
	Lump Sum Less 20%		-1,792.76
	Sub Total		S\$ 7,171.06
	Less Repair capped at \$6.6K		-571.06
	Lump Sum Repair		S\$ 6,600.00
	Less Excess		S\$ 500.00
	Amount Before GST		S\$ 6,100.00
	Add GST @ 7%		427.00
	Total Amount Payable		S\$ 6,527.00

TOTAL: SINGAPORE DOLLAR SIX THOUSAND FIVE HUNDRED TWENTY SEVEN ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 03/07/2019

For AH LIM MOTOR COMPANY  
No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047

AUTHORISED SIGNATURE

## Reference

Version: 1.0 (Last Synchronised: 01 Jul 2019)

TOYOTA SIENTA 1.5 (A) (Catalogue:Merimen Singapore 1.0)

(Price-denominated Standard List)

Print Code: Ah Lim Motor Company/SCV718L/01/07/2019 16:48

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further info: Items/values not in reference catalogue are prefixed with an asterisk \*

No.	Qty	Part No.	Particulars
-----	-----	----------	-------------

No.	Qty	Part No. Particulars	%Disc	%Depr	Amount	
1	1	*FRONT BONNET -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
2	1	*FRONT BONNET EMBLEM -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
3	2	*FRONT BONNET-HINGE LH & RH	B <sub>1</sub>	0.00	0.00	*40.00 F X
4	1	*FRONT BONNET INNER LOCK	B <sub>1</sub>	0.00	0.00	*35.00 F ✓
5	2	*HEADLAMP LH & RH -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
6	1	*FRONT GRILLE -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
7	2	*FRONT GRILLE CHROME MOULDING LH & RH	B <sub>1</sub>	0.00	0.00	*96.00 F ✓
8	8	*FRONT GRILLE CLIPS	B <sub>1</sub>	0.00	0.00	*12.00 F ✓
9	1	*FRONT BUMPER -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
10	2	*FRONT BUMPER SIDE RETAINER LH & RH	B <sub>1</sub>	0.00	0.00	*50.00 F ✓
11	12	*FRONT BUMPER CLIPS	B <sub>1</sub>	0.00	0.00	*12.00 F ✓
12	1	*FRONT BUMPER REINFORCEMENT -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F X
13	1	*FRONT BUMPER SPONGE	B <sub>1</sub>	0.00	0.00	*35.00 F X
14	1	*FRONT BUMPER LOWER AIR GRILLE -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
15	1	*FRONT BUMPER TOW COVER RH	B <sub>1</sub>	0.00	0.00	*8.00 F X
16	2	*FOGLAMP LH & RH -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F X
17	1	*RADIATOR SUPPORT PANEL TOP -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
18	1	*RADIATOR SUPPORT PANEL BOTTOM -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
19	2	*RADIATOR SUPPORT PANEL SIDE -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
20	2	*HEADLAMP SUPPORT PANEL LH & RH -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
21	1	*BRACE PANEL -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
22	1	*AIR CON CONDENSER -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
23	1	*AIR CON CONDENSER PIPE (COND TO COMP) -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
24	1	*RADIATOR -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
25	1	*RADIATOR FAN MOTOR	B <sub>1</sub>	0.00	0.00	*90.00 F ✓
26	1	*RADIATOR FAN COWLING	B <sub>1</sub>	0.00	0.00	*75.00 F ✓
27	1	*RADIATOR FAN BLADES -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
28	1	*RADIATOR TOP HOSE -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F X
29	1	*RADIATOR BOTTOM HOSE -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F X
30	2	*RADIATOR SIDE AIR GUIDE	B <sub>1</sub>	0.00	0.00	*36.00 F ✓
31	2	*ENGINE UNDER COVER LH & RH	B <sub>1</sub>	0.00	0.00	*80.00 F ✓
32	2	*HORN	B <sub>1</sub>	0.00	0.00	*70.00 F ✓
33	1	*FRONT FENDER LH & RH COWLING -CHECK PRICE	B <sub>1</sub>	0.00	0.00	*.F ✓
34	16	*FRONT FENDER LH & RH COWLING CLIPS	B <sub>1</sub>	0.00	0.00	*16.00 F ✓
35	1	*COOLANT	B <sub>1</sub>	0	0.00	*30.00 FS ✓
36	1	*NUMBER PLATE	B <sub>1</sub>	0	0.00	*35.00 FS ✓

F=Franchise part, S=SpocNett.

Total Parts (\$\$)	720.00
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Ah Lim Motor Company/SCV718L/01/07/2019 16:48. Not valid without Reference section.  
Generated using Merimen e-Claims JEAS

### Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO DISCONNECT AND CHECK ELECTRICAL WIRING; WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS; TEST AND RECTIFY FOR PROPER FUNCTIONING.	New	40.00 <i>201</i>
2	TO REMOVE AND REPLACE A/C CONDENSER AND PIPES; RADIATOR AND HOSES; VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	New	100.00 ✓
3	TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH; INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	New	800.00 <i>6001</i>
4	TO SPRAY FRONT BONNET; FRONT BUMPER; FRONT FENDER LH & RH; RADIATOR SUPPORT PANEL.	New	800.00 <i>7201</i>
Gross Labour Cost (S\$)			1,740.00

Ah Lim Motor Company/SCV718L/01/07/2019 16:48. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimm@singnet.com.sg  
 GST:M9-0009639-E RCB NO:06470300B

M/S : FWD SINGAPORE PTE LTD  
 6 TEMASEK BOULEVARD  
 #18-01 SUNTEC TOWER 4  
 SINGAPORE 038986

TEL: 67275700 FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Estimate No: MC1900490

Date: 29 Jun 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

## Estimate Repair Cost to Vehicle No :SCV718L

Description	Quantity	List Price S\$	Amount S\$
<b>SPARE PARTS</b>			
1 FRONT BONNET -CHECK PRICE	1 PC	750.80	
2 FRONT BONNET EMBLEM -CHECK PRICE	1 PC	69.70	
3 FRONT BONNET HINGE LH & RH	2 PC	109.80	
4 FRONT BONNET INNER LOCK	1 PC	87.61	
5 HEADLAMP LH & RH -CHECK PRICE	2 PC	1,843.20	
6 FRONT GRILLE -CHECK PRICE	1 PC	201.75	
7 FRONT GRILLE CHROME MOULDING LH & RH	2 PC	245.20	
8 FRONT GRILLE CLIPS	8 PC	25.68	
9 FRONT BUMPER -CHECK PRICE	1 PC	982.67	
10 FRONT BUMPER SIDE RETAINER LH & RH	2 PC	133.50	
11 FRONT BUMPER CLIPS	12 PC	46.68	
12 FRONT BUMPER REINFORCEMENT -CHECK PRICE	1 PC	326.70	
13 FRONT BUMPER SPONGE	1 PC	98.64	
14 FRONT BUMPER LOWER AIR GRILLE -CHECK PRICE	1 PC	123.60	
15 FRONT BUMPER TOW COVER RH	1 PC	27.20	
16 FOGLAMP LH & RH -CHECK PRICE	2 PC	472.66	
17 RADIATOR SUPPORT PANEL TOP -CHECK PRICE	1 PC	0.0000	
18 RADIATOR SUPPORT PANEL BOTTOM -CHECK PRICE	1 PC	893.50	
19 RADIATOR SUPPORT PANEL SIDE -CHECK PRICE	2 PC	0.0000	
20 HEADLAMP SUPPORT PANEL LH & RH -CHECK PRICE	2 PC	0.0000	
21 BRACE PANEL -CHECK PRICE	1 PC	97.44	
22 AIR CON CONDENSER -CHECK PRICE	1 PC	1,819.33	
23 AIR CON CONDENSER PIPE (COND TO COMP) -CHECK PRICE	1 PC	467.61	
24 RADIATOR -CHECK PRICE	1 PC	1,714.67	
25 RADIATOR FAN MOTOR	1 PC	280.00	
26 RADIATOR FAN COWLING	1 PC	201.66	
27 RADIATOR FAN BLADES -CHECK PRICE	1 PC	123.15	
28 RADIATOR TOP HOSE -CHECK PRICE	1 PC	56.70	
29 RADIATOR BOTTOM HOSE -CHECK PRICE	1 PC	61.33	
30 RADIATOR SIDE AIR GUIDE	2 PC	110.78	
31 ENGINE UNDER COVER LH & RH	2 PC	291.20	
32 HORN	2 PC	230.60	
33 FRONT FENDER LH & RH COWLING -CHECK PRICE	1 PC	168.75	
34 FRONT FENDER LH & RH COWLING CLIPS	16 PC	35.36	
		12,097.47	
	Less 25%	3,024.37	9,073.10
Special Net			
35 COOLANT	1 PC	30.00	

AH LIM MOTOR COMPANY  
 No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
 TEL: 6483 1244 FAX: 6483 6170

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01 SUNTEC TOWER 4  
SINGAPORE 038986

TEL: 67275700

FAX: 67275799

ATTN: Motor Claim Department

Your Ref No: -

Claim Type: Own Damage

Accident Date: 28/06/2019

Estimate No: MC1900490

Date: 29 Jun 2019

Policy No: PNPV2018-00012977

Veh Reg No: SCV718L

Make/Model: TOYOTA SIENTA 1.5 A

## Estimate Repair Cost to Vehicle No :SCV718L

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
36 NUMBER PLATE	1 PC	35.00	
		65.00	65.00
<b>LABOUR</b>			
37 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	40.00	
38 TO REMOVE AND REPLACE A/C CONDENSER AND PIPES, RADIATOR AND HOSES, VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	1 PC	100.00	
39 TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH, INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	800.00	
40 TO SPRAY FRONT BONNET,FRONT BUMPER, FRONT FENDER LH & RH, RADIATOR SUPPORT PANEL	1 PC	800.00	
		1,740.00	1,740.00
		Total	S\$ 10,878.10
		Add GST @ 7%	761.47
		Total Amount Payable	S\$ 11,639.57

TOTAL: SINGAPORE DOLLAR ELEVEN THOUSAND SIX HUNDRED THIRTY NINE AND CENTS FIFTY SEVEN ONLY

Please arrange this vehicle to be surveyed soonest possible.

Thank You

For AH LIM MOTOR COMPANY

AH LIM MOTOR COMPANY  
No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 FAX: 6483 6170  
AUTHORISED SIGNATURE

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 10 October 2019 10:52 AM  
**To:** Mui Hong @ Ah Lim Motor; SUR  
**Subject:** RE: Draft Finalisation - SCV718L

Dear Mui Hong,

LS \$6600 confirmed before excess \$500 @ 6 working days.

Will offer in merimen shortly.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Sent:** Wednesday, 9 October 2019 10:23 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>  
**Subject:** Draft Finalisation - SCV718L

Dear Kenneth,

Pls see attached the Draft Finalisation - SCV718L for your approval.

Pls advise.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, 27 September 2019 3:15 PM  
**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

Can finalise ?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 17 September 2019 11:22 AM

**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; SUR <sur@lkkauto.com>

**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>

**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

Can finalise ?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 3 September 2019 5:02 PM

**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; SUR <sur@lkkauto.com>

**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>

**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

Can finalise ?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 23 August 2019 2:02 PM

**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** FW: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 2 August 2019 2:08 PM  
**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** FW: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 3 July 2019 5:03 PM  
**To:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>  
**Subject:** RE: Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Mui Hong,

As instructed by our client , please proceed to repair the insured vehicle SCV 718L not exceeding Lump Sum Repair S6600 or whichever lower (Excess S500/-).



If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

**Sent:** Wednesday, 3 July 2019 2:00 PM

**To:** Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>; eileen.bay@fwd.com

**Cc:** Admin @ Ah Lim Motor <admin@ahlimmotor.com.sg>

**Subject:** Repair to SCV718L - 2007 Toyota Sienta DOA - 28/06/2019 OD FWD

Dear Kenneth / Claims officer,

We refer to the above vehicle surveyed by Kenneth on 28/06. We had only manage to submit 8 item with cost price while all the others supplier could not advise cost price as they do not stock them anymore. They are only able to advise on the List price.

There are no new parts for this car now in the market. As such we amend the estimate to show the list price and request to repair the car on a LUMP SUM basis as we are able to find old parts for the car. The items indicated as check price and those without stock and hence replace with List price.

Pls do advise urgently on the above.

Thanks

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint S568047

Tel : 6483 1244 Fax : 6483 6170

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Jul 2019 16:19 <a href="#">Sendback Est</a>	23 Oct 2019 16:25 <b>S\$9,512.06</b>	01 Jul 2019 17:12 <a href="#">Edit Adj Rpt</a>	<b>S\$6,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>TAN SUM KHENG GARRY</b> , ID: S1810647G, Tel: +6596357038, Email: GARRYTAN_3@HOTMAIL.COM									
Vehicle Reg. No.: <b>SCV718L</b>		Date of Loss: 28/06/2019 08:00 - :59 <b>[140 Months and 3 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>OD / 1201900018881</b>		Policy/Cover Note No.: PNPV2018-00012977 (Comprehensive) Coverage: 25/10/2018 - 24/10/2019							
		Excess: S\$500.00							
Repairer: <b>Ah Lim Motor Company (AMK)</b> 10 Ang Mo Kio Industrial Park 2A, #01-09 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6483 1244									
Handling Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Eileen Bay</b> ]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 10/07/2019]</b>									
Driver/Custodian: <b>TAN SUM KHENG GARRY (51 / Male)</b> , NRIC: S1810647G, Tel: +6596357038 Email: GARRYTAN_3@HOTMAIL.COM									
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>FWD_SG (23/10/2019): Estimates Sent Back to Repairer: SCV718L</li> <li>FWD_SG (03/07/2019): Alert - Adj Mandate Approved (S\$6600.00) - SCV718L - Claim Handler: Eileen Bay</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

SCV718L (1201900018881)






































OD

Jun 28 2019 8:00AM

[TAN SUM KHENG GARRY]

Ah Lim Motor Company

[Upload Documents](#) | 
 [Upload Photos](#) | 
 [Compose New Letter](#)
View [View in Browser](#)

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print	
1	23/10/19 16:25	Repairer Estimates	 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	02/07/19 16:53	Adjuster Immediate Advice	 Load HTM		
2	03/07/19 15:53	Adjuster Immediate Advice	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	03/07/19 11:34	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
22	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
23	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
24	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
25	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
26	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
27	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
28	10/10/19 10:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print	
1	01/07/19 16:33	Log card (if available)	 Load PDF		
2	01/07/19 16:33	Certificate of Insurance	 Load PDF		
3	01/07/19 16:33	Driver's Driving License	 Load PDF		
4	04/07/19 11:52	Owner's Authorisation for Lump Sum Repair	 Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	02/07/19 15:51	MARK ESTIMATE	 Load PDF		
2	03/07/19 15:55	MARK ESTIMATE (LIST PRICE)	 Load PDF		

## Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	28/06/19 15:47	Accident Statement	Load HTML	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	28/06/19 15:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	28/06/19 15:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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28	28/06/19 15:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
29	28/06/19 15:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
30	28/06/19 15:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ah Lim Motor Company (AMK)	Thumbnail	Print
1	28/06/19 15:44	Sketch Plan	Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> </div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

 FWD Singapore Pte. Ltd.  
 6 Temasek Boulevard, #18-01 Suntec Tower 4  
 Singapore 038986

Our File No: CS/FWD19011658/KVD3E2

Date: 24/10/2019

### REFERENCE

 Insured/Claimant: TAN SUM KHENG GARRY Policy No: PNPV2018-00012977  
 Date of Loss: 28/06/2019 Nature of Claim: OD Claim No: 1201900018881

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SCV718L	Engine No:	1NZC689085
Make & Model:	TOYOTA SIENTA, 1.5 (A)	Chassis No:	NCP815037099
Reg. Date:	25/10/2007 (Man. Year: 2007)	Odometer:	209573 km
Colour:	Yellow		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	S\$22,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	195/55 R15	Rear Tyre Size:	195/55 R15
Front Left Side:	Dunlop 9 mm	Rear Left Side:	Dunlop 9 mm
Front Right Side:	Dunlop 9 mm	Rear Right Side:	Dunlop 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,772.06	7,523.82	248.24	3.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,740.00	1,440.00	300.00	17.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,512.06</b>	<b>8,963.82</b>	<b>548.24</b>	<b>5.76</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,600.00</b>		
<b>- Excess (S\$)</b>	0.00	500.00	-500.00	
<b>(S\$)</b>	9,512.06	6,100.00	3,412.06	35.87
<b>+ GST 7.00/7.00% (S\$)</b>	665.84	427.00	238.84	35.87
<b>Nett Amount (S\$)</b>	<b>10,177.90</b>	<b>6,527.00</b>	<b>3,650.90</b>	<b>35.87</b>

### INSPECTION

Date of Assignment:	01/07/2019 Present Location:	Ah Lim Motor Company (AMK)
Date Inspected:	02/07/2019 Inspected At:	Ah Lim Motor Company (AMK)
		10 Ang Mo Kio Industrial Park 2A,
		#01-09 AMK Autopoint
		Singapore 568047
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 24 Oct 2019)
<b>Parts:</b>	M1-MPV	TOYOTA SIENTA 1.5 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SCV718L)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET -CHECK PRICE	Bent	750.80 FL	*750.80 FL
2	1		*FRONT BONNET EMBLEM -CHECK PRICE	Necessary	69.70 FL	*69.70 FL
3	2		*FRONT BONNET HINGE LH & RH	Repair	40.00 FL	*- FL
4	1		*FRONT BONNET INNER LOCK	Distorted	87.61 FL	*87.61 FL
5	2		*HEADLAMP LH & RH -CHECK PRICE	O/S Mtg Cracked/N/S Cracked	1,843.20 FL	*1,843.20 FL
6	1		*FRONT GRILLE -CHECK PRICE	Cracked	201.75 FL	*201.75 FL
7	1		*FRONT GRILLE CHROME MOULDING LH & RH	O/S Serviceable /N/S Scratched	245.20 FL	*122.60 FL
8	8		*FRONT GRILLE CLIPS	Necessary	25.68 FL	*25.68 FL
9	1		*FRONT BUMPER -CHECK PRICE	Bent	982.67 FL	*982.67 FL
10	2		*FRONT BUMPER SIDE RETAINER LH & RH	Cracked	133.50 FL	*133.50 FL
11	12		*FRONT BUMPER CLIPS	Necessary	46.68 FL	*46.68 FL
12	1		*FRONT BUMPER REINFORCEMENT -CHECK PRICE (NPA)	Repair	0.00 FL	*- FL
13	1		*FRONT BUMPER SPONGE	Serviceable	35.00 FL	*- FL
14	1		*FRONT BUMPER LOWER AIR GRILLE -CHECK PRICE	Cracked	123.60 FL	*123.60 FL
15	1		*FRONT BUMPER TOW COVER RH	Serviceable	8.00 FL	*- FL
16	2		*FOGLAMP LH & RH -CHECK PRICE (NPA)	No such part	0.00 FL	*- FL
17	1		*RADIATOR SUPPORT PANEL TOP -CHECK PRICE	Bent	893.50 FL	*893.50 FL
18	1		*RADIATOR SUPPORT PANEL BOTTOM -CHECK PRICE		0.00 FL	*- FL
19	2		*RADIATOR SUPPORT PANEL SIDE -CHECK PRICE		0.00 FL	*- FL
20	2		*HEADLAMP SUPPORT PANEL LH & RH -CHECK PRICE (NPA)	Repair	0.00 FL	*- FL
21	1		*BRACE PANEL -CHECK PRICE	Bent	97.44 FL	*97.44 FL
22	1		*AIR CON CONDENSER -CHECK PRICE	Bent / Punctured	1,819.33 FL	*1,819.33 FL
23	1		*AIR CON CONDENSER PIPE (COND TO COMP) -CHECK PRICE (NPA)	Serviceable	0.00 FL	*- FL
24	1		*RADIATOR -CHECK PRICE	Punctured	1,714.67 FL	*1,714.67 FL
25	1		*RADIATOR FAN MOTOR	Jammed	280.00 FL	*280.00 FL
26	1		*RADIATOR FAN COWLING	Cracked	201.66 FL	*201.66 FL
27	1		*RADIATOR FAN BLADES -CHECK PRICE (NPA)	Serviceable	0.00 FL	*- FL
28	1		*RADIATOR TOP HOSE -CHECK PRICE (NPA)	Serviceable	0.00 FL	*- FL
29	1			Serviceable	0.00 FL	*- FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			<b>*RADIATOR BOTTOM HOSE -CHECK PRICE</b> (NPA)			
30	1		<b>*RADIATOR SIDE AIR GUIDE</b>	N/S Cracked	110.78 FL	*55.39 FL
31	2		<b>*ENGINE UNDER COVER LH &amp; RH</b>	Cracked	291.20 FL	*291.20 FL
32	2		<b>*HORN</b>	Serviceable	70.00 FL	*- FL
33	1		<b>*FRONT FENDER LH &amp; RH COWLING</b> <b>-CHECK PRICE</b>	Cracked	168.75 FL	*168.75 FL
34	16		<b>*FRONT FENDER LH &amp; RH COWLING CLIPS</b>	Necessary	35.36 FL	*35.36 FL
35	1		<b>*COOLANT</b>	Necessary	30.00 FS	*30.00 FS
36	1		<b>*NUMBER PLATE</b>	Bent	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

**Sub Total (\$\$)** 10,341.08 10,010.09  
**- List Item Discount on L Items 25.00/25.00% (\$\$)** 2,569.02 2,486.27

**Total Parts (\$\$)** 7,772.06 7,523.82

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISCONNECT AND CHECK ELECTRICAL WIRING; WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS; TEST AND RECTIFY FOR PROPER FUNCTIONING.	New	40.00	20.00
2	TO REMOVE AND REPLACE A/C CONDENSER AND PIPES; RADIATOR AND HOSES; VACUUM A/C SYSTEM AS WELL AS REFILL A/C GAS.	New	100.00	100.00
3	TO DISMANTLE ALL DAMAGED PARTS. TO CUT & WELD RADIATOR SUPPORT PANEL. TO KNOCK & REPAIR FRONT FENDER LH & RH; INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	New	800.00	600.00
4	TO SPRAY FRONT BONNET;FRONT BUMPER; FRONT FENDER LH & RH; RADIATOR SUPPORT PANEL	New	800.00	720.00
Gross Labour Cost (S\$)			<b>1,740.00</b>	<b>1,440.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;